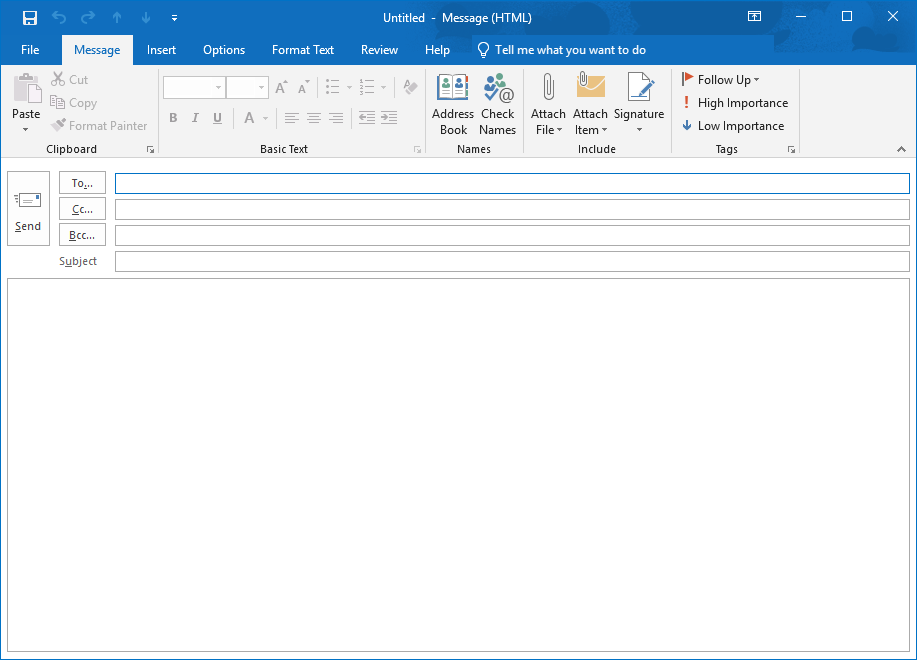
**Formative Assessment SO2**

**Answer sheet**

**Question 1 - Outlook**

[10]

**Question 2**

1. Explain the following terms regarding E-mail:

1.1 Recipient

1.2 Bcc

1.3 Subject

1.4 Attachment

1.5 Reply

[10]

2. Identify the following parts of the e-mail address: [peterb@mweb.co.za](mailto:peterb@mweb.co.za).

2.1 Username

2.2 Domain

2.3 Country

[4]

3. What do the following abbreviations stand for?

3.1 Email

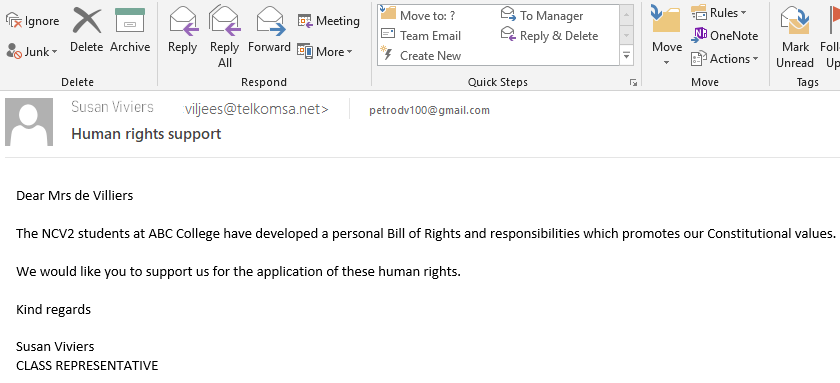
3.2 ISP

3.3 Cc

3.4 Bcc

[8]

4.

****

4.1

4.2

4.3

4.4

4.5

[8]