**STRIVING FOR QUALITY HEALTHCARE AT MANAGED COST**

A chronic illness refers to any illness which requires medication on an ongoing basis for longer than three months. Should you or one of your dependants suffer from a chronic illness you need to:

1. When visiting your Doctor, please hand him the sealed envelope addressed to "The Attending Medical Practitioner".

2. Make an appointment with your Doctor. Please note that only one practitioner may complete the Doctor's Copy of the MBA - as a rule this doctor should be your general practitioner.

3. Upon acceptance onto the Medi-Serve Programme you, and your Doctor will be advised in writing.

4. Should your Doctor wish to dispense your medication himself, he would need to apply the 20% discount and submit the Medi-Serve Prescription/Claim Forms directly to your medical scheme, along with his account.

5. Personally complete the Applicant's Copy of the Medicine Benefit Application Form (MBA). Please note that each applicant must complete a separate Medicine Benefit Application Form. Please do not forget to complete and sign the back page of the form.