higher education & training

Department:
Higher Education and Training
REPUBLIC OF SOUTH AFRICA

N1610**(A)**(N19)H

NASIONALE SERTIFIKAAT

REISDIENSTE N6

(22030086)

19 NOVEMBER 2018 (X-Vraestel)
9:00–12:00

TOEBOEKEKSAMEN

BENODIGDHEDE: **Februarie 2018 GSA**

Sakrekenaars en uittreksels uit webwerwe mag gebruik word.

Hierdie vraestel bestaan uit 10 bladsye en nege bylaes van 12 bladsye.

Kopiereg voorbehou

DEPARTEMENT VAN HOËR ONDERWYS EN OPLEIDING
REPUBLIEK VAN SUID-AFRIKA

NASIONALE SERTIFIKAAT
REISDIENSTE N6
TYD: 3 UUR
PUNTE: 200

LET WEL: Indien jy meer as die vereiste getal vrae beantwoord sal slegs die vereiste getal nagesien word. Haal ALLE werk wat jy NIE wil laat nasien nie duidelik deur.

INSTRUKSIES EN INLIGTING

1. AFDELING A is VERPLIGTEND.
2. Beantwoord enige VIER vrae uit AFDELING B.
3. Lees AL die vrae aandagtig deur.
4. Nommer die antwoorde volgens die nommeringstelsel wat in hierdie vraestel gebruik is.
5. Toon ALLE berekenings.
6. Behalwe waar dit spesifiek versoek word is dit nie nodig om afronding van syfers in enige van die vrae te doen nie.
7. Korreksievloeistof mag nie op enige van die dokumente gebruik word nie.
8. ALLE BYLAES wat voltooi is moet VASGEKRAM en in die ANTWOORD-BOEK ingevoeg word.
9. Skryf netjies en leesbaar.

Kopiereg voorbehou

AFDELING A

VRAAG 1

1.1 Verskeie opsies word as moontlike antwoorde op die volgende vrae gegee. Kies die antwoord en skryf slegs die letter (A–C) langs die vraagnommer (1.1.1–1.1.10) in die ANTWOORDBOEK neer.

1.1.1 'n Toer bestaande uit 10 of meer passasiers word 'n … genoem.

A enkelaanvulling
B groep
C allesomvattende toer

1.1.2 Volledige motorversekering teen diefstal en botsings:

A TLW/CLW
B PAI
C STLW/SCLW

1.1.3 Huurtariewe vir voertuie word ... bereken.

A op 'n 24-uur grondslag
B volgens die aantal dae
C per uur

1.1.4 Addisionele bedrag wat by ‘n versekeringseis betaalbaar is:

A Polis
B Tarief
C Oormaatversekering

1.1.5 Spoorwegpermit wat in die VSA gebruik word:

A VIA
B TGW
C AMTRAK

1.1.6 'n Private woonhuis waarvan die kamers uitgehuur word staan bekend as 'n …

A losieshuis.
B gastehuis.
C lodge.

1.1.7 Kanadese geldeenheid:

A CAD
B USD
C GBP

Kopiereg voorbehou

1.1.8 .. word ingereken by die totale bedrag vir reisreëlings.

A Alles wat deur die passasier bespreek is
B Alles met uitsluiting van die paspoort, visum, versekering en vlugkaartjie vanaf Suid-Afrika
C Alle uitgawes behalwe die vlugkaartjie vanaf Suid-Afrika

1.1.9 Volle losies:

A Verblyf en volle betaling vir alle maaltye
B Verblyf en drie gratis maaltye
C Verblyf en gratis ontbyt

1.1.10 Tipe sitplek op 'n trein wat baie dieselfde is as sitplek op 'n bus:

A Slaapbank
B Slaapwa
C Passasierswa

(10 × 2) (20)

1.2 Dui aan of die volgende stellings WAAR of ONWAAR is. Kies die antwoord en skryf slegs 'Waar' of 'Onwaar' langs die vraagnommer (1.2.1–1.2.10) in die ANTWOORDBOEK neer.

1.2.1 TLW is die kode vir diefstal, verlies en versekering in motorverhuring.

1.2.2 Geen kansellasiefooi is op Eurailpermitte betaalbaar nie.

1.2.3 Passasiers wat met 'n kredietkaart betaal vir die voertuig wat hulle huur, ontvang 'n Billback-bewys.

1.2.4 Die bankverkoopkoers word gebruik wanneer 'n passasier buitelandse valuta aankoop voordat daar vertrek word.

1.2.5 BTW van 14% word op internasionale hotelbesprekings gehef.

1.2.6 Die jaarlikse buitelandse valutatoelaag vir passasiers jonger as 18 is R1 000 000.

1.2.7 'n Veerboot is iets wat vir vervoer oor kort afstande gebruik word.

1.2.8 Reisagente ontvang 'n kommissie van 10% op reisversekering nadat BTW afgetrek is.

1.2.9 Hotelverblyf word by 'n visum se koste ingesluit.

1.2.10 World Travel is die algemene verkoopsagent vir Eurailpermitte.

(10 × 2) (20)
[40]

TOTAAL AFDELING A: 40

AFDELING B

Beantwoord enige VIER vrae in AFDELING B.

VRAAG 2: BEPLANNING VAN EN BEGROTING VIR TOERE

Jy werk vir Executive Travel in Johannesburg en het die volgende reisreëlings vir mev. Mamabolo getref:

Lugreisgeld: JNB-NYC-YVR-MOW-WLG-JNBZAR64 100 (1% kommissie ingesluit)
Lughawebelasting: ZAR10 900 **Agent se marge:** 15%

ALLE ander uitgawes, soos vir visums, maaltye en reise is nie in toerprys ingesluit nie.

OORPLASINGS (netto tarief per persoon eenrigting):

New York	USD50
Vancouver	CAD100
Moskou	RUB350
Wellington	NZD150

AKKOMMODASIE (per persoon):

New York	USD5 000
Vancouver	CAD6 120
Moskou	RUB12 342
Wellington	NZD7 900

TOERE (netto tarief per persoon)

New York	Gerieflike stadsbus	USD300
Vancouver	Stadtoer	CAD550
Moskou	Rooi Plein en omgewing	RUB790
Wellington	Kiwitoer	NZD330

2.1 Bereken die koste van sodanige landelike reëlings in elke stad in die volgende geldeenhede:

2.1.1 USD

2.1.2 CAD

2.1.3 RUB

2.1.4 NZD

(4 × 4) (16)

2.2 Bereken die totale koste van die reisreëlings in ZAR. (13)

2.3 Bereken die totale koste van die hele toer (enigeen van DRIE metodes). (6)

2.4 Bereken die kommissie wat jou agentskap op hierdie bespreking gaan verdien (gebruik enige van die DRIE metodes). (3)

2.5 Noem TWEE items wat deel van 'n inklusiewe toer uitmaak. (2)
[40]

EN/OF

VRAAG 3: INTERNASIONALE HOTELBESPREKINGS

Jou passasier, mnr. V. Putin, gaan na Istanbul in Turkye reis. Hy verlang hotel-akkommodasie in Istanbul en sal om 12:00 op 13 Augustus by die hotel aankom en weer op 21 Augustus vertrek. Hy hou van die buiteluglewe en wil graag in 'n hotel bly wat geleenthede daartoe bied. Die kamer moet so goedkoop as moontlik wees. Hy sal die hotel betaal met sy Dinersklubkaart (DC) 4532 8932 12345 EXP 06/21. Die bespreking is as AE9203 bevestig.

Gebruik die hotelbesonderhede op BYLAE B om die vrae te beantwoord.

3.1 Watter hotel sal jy by mnr. Putin aanbeveel? (1)

3.2 Wat is die koers in elk van die geldeenhede hier onder wat mnr. Putin vir sy hele verblyf sal moet betaal?

3.2.1 EUR (1)

3.2.2 ZAR (3)

3.3 Bereken die kommissie in ZAR wat jou agentskap vir hierdie bespreking sal verdien. (3)

3.4 Gee die epos-adres van die hotel in VRAAG 3.1. (1)

3.5 Wanneer is hierdie hotel opgerig? (1)

3.6 Adviseer mnr. Putin oor die hotel se kansellasiebeleid. (1)

3.7 Beveel DRIE buitelugaktiwiteite naby die hotel aan waaraan mnr. Putin kan deelneem. (3)

3.8 Noem DRIE dienste wat hierdie hotel vir gaste aanbied. (3)

3.9 Staan die hotel enige kortings toe? (1)

3.10 Noem die kettinggroep waaraan hierdie hotel behoort. (1)

3.11 Adviseer mnr. Putin oor die hotel se beleid oor aankoms- en vertrektye. (2)

3.12 Watter maaltye is in die betrokke tarief ingesluit? (1)

3.13 Mnr. Putin is besorg oor sy veiligheid in Istanbul.

Noem TWEE sekuriteitsdienste wat deur die hotel aangebied word. (2)

3.14 Noem EEN metode om plek by hierdie spesifieke hotel te bespreek. (1)

Kopiereg voorbehou

3.15 Voltooi die hotelbewysstuk op BYLAE G. Die bespreking is as AE9203 bevestig. (15)
[40]

EN/OF

VRAAG 4: HUUR VAN MOTORVOERTUIE EN SKEEPSREISE

HUUR VAN MOTORVOERTUIE

Jou kliënt, mej. Y. Ndlovu, wil graag hê dat 'n motorvoertuig by haar hotel op die Kaapstadse Waterfront afgelewer moet word. Sy vra vir 'n groep-G motor met die minimum versekering. Die motor moet op 5 Julie om 10:30 afgelewer word. Sy sal die motor op 9 Julie om 10:30 by die Kaapstadse Lughawe (CPT) ingee. Sy beoog om gedurende die huurtydperk sowat 1 000 km te ry. Sy gaan met haar Masterkaart (CA 543409463135023 vervaldatum 03/22) vir die huur betaal. Die besprekings-nommer is EUR01.

Maak gebruik van BYLAE C om die vrae te beantwoord.

4.1 Gee die kode vir Europcar se groep G-motor. (2)

4.2 Bereken die totale koste vir die huur van die motor. (10)

4.3 Bereken die kommissie wat jou agentskap op hierdie bespreking sal verdien. (3)

4.4 Voltooi BYLAE H vir uitreiking van die korrekte motorbewys aan mej. Ndlovu, besprekingsnommer AV0101. (12)

SKEEPSREISE

Jy werk by die Durbanse tak van Liberty Travel. Jou kliënte, mnr. en mev. Cyrus, het 'n skeepsreis van sewe nagte/agt dae na Mosambiek op die MSC Sinfonia bespreek. Hulle het gevra vir 'n kajuit met 'n balkon.

Raadpleeg BYLAE D en beantwoord die vrae.

4.5 Wat sal die totale koste van die vaart vir ALTWEE passasiers wees? (3)

4.6 Noem TWEE hawens waar aangedoen word. (2)

4.7 'n Daglange uitstappie na die Portugese Eilande is in hierdie reis ingesluit.

Noem DRIE uitstappies wat jou kliënte by die nuwe uitstappiesentrum kan bespreek. (3)

4.8 Dui DRIE items aan wat NIE in hierdie skeepsreis ingesluit is nie. (3)

4.9 Noem TWEE voorwaardes van hierdie skeepsreis. (2)
[40]

EN/OF

VRAAG 5: INTERNASIONALE REISVERSEKERING EN SPOORVERVOER

INTERNASIONALE REISVERSEKERING

Jy werk vir Fun2Go Travel in Johannesburg (Reisversekeringskode FU92011). Jou kliënt, mnr. K. West, wil op 16 November na Italië reis en op 25 November terugkeer. Hy versoek reisversekering met R45 000 se mediese dekking. Hy sal vir die versekering met sy American Express kredietkaart betaal.

Sy besonderhede is soos volg:

ID-nommer
Mnr. K. West: 730129 1314 086

Adres: Hollywoodrylaan 1
Hyde Park
Johannesburg
2000

Tel : 011 513 1213 (H)
011 818 2010 (W)

Huisdokter: Dr. Victor
Tel: 011 390 0012

Raadpleeg BYLAE E om die vrae te beantwoord.

5.1 Watter versekeringsopsie sal jy by jou kliënt aanbeveel? (1)

5.2 Wat sal mnr. West se totale koste beloop? (2)

5.3 Bereken die kommissie wat jou agentskap sal verdien. (3)

5.4 5.4.1 Wat is die oormaatbedrag vir kansellasie en inkorting?

5.4.2 Wat is die dekkingsbedrag vir ontvoering en wederregtelike aanhouding?

5.4.3 Wat is die dekkingsbedrag vir natuurlike rampe?

5.4.4 Wat is die dekkingsbedrag vir die uitbreiding van terrorisme?

5.4.5 Wat is die oormaatbedrag vir vertragings in 'n reis en wanneer vlugaansluitings verpas word?

(5 × 2) (10)

5.5 Voltooi die versekeringsaansoekvorm vir mnr. K. West op BYLAE I. Hou in gedagte dat die reisiger met sy kredietkaart betaal. Agentskap se detail: Fun2Go Travel, Johannesburg. Reisversekeringskode FU92011 (15)

Kopiereg voorbehou

INTERNASIONALE SPOORVERVOER

Jou kliënt gaan later vanjaar na Spanje reis. Hy versoek 'n kwotasie vir 'n permit wat hom sal toelaat om vir sewe dae gedurende 'n tydperk van een maand te kan reis. Hy wil graag die goedkoopste spoorwegpermit wat beskikbaar is hê.

Maak gebruik van BYLAE F om die volgende vrae te beantwoord.

5.6 Watter klas reis sal jy by jou kliënt aanbeveel? (1)

5.7 Gee die koste van hierdie permit in elk van die volgende geldeenhede:

5.7.1 EUR (2)

5.7.2 ZAR (3)

5.8 Vir hoe lank is hierdie permit geldig? (1)

5.9 Gee World Travel se webwerfadres. (2)
[40]

EN/OF

VRAAG 6: BUITELANDSE VALUTA

Me. K. Kardashian wil graag later vanjaar ‘n buitelandse reis onderneem. Sy het reeds vir die volgende reisreëlings betaal:

Vlugkaartjie (JNB-LON-LLW-MRU-JNB)	ZAR 53 500 (Belasting ingesluit)
Akkommodasie	
Hotel in Malawi	MWK 50 900
Hotel in Mauritius	MUR 15 700
Britrail spoorwegpermit	GBP 310
Versekering	ZAR 900
Visum	ZAR 1 200

Bestudeer die wisselkoerslys op BYLAE A en beantwoord die vrae.

6.1 Bereken die totale koste vir die reisreëlings (toon alle berekenings). (11)

6.2 Gee die totale koste vir die landelike reëlings wat getref is. (2)

6.3 Bereken die totale bedrag wat me. Kardashian nog beskikbaar het om buitelandse valuta aan te koop. (3)

Kopiereg voorbehou

6.4 Me. Kardashian wil graag haar volle oorblywende reistoelae bestee soos hier onder aangetoon word.

Bereken die bedrag buitelandse valuta wat sy in elke geldeenheid sal ontvang.

6.4.1 20% in MWK reisigertjeks (4)

6.4.2 30% in MUR kontant (4)

6.4.3 30% in GBP reisigertjeks (4)

6.4.4 10% op haar kredietkaart (2)

6.5 Me. Kardashian het teruggekom van haar vakansie en wil graag die oorblywende bedrae buitelandse valuta verhandel.

Bereken die ZAR-bedrag wat sy vir die volgende geldeenhede sal ontvang:

6.5.1 MWK 3 120 in reisigertjeks

6.5.2 MUR 990 in reisigertjeks

6.5.3 GBP 2 050 in kontant

(3 × 3) (9)

6.6 Hoeveel beloop die volle jaarlikse reistoelae wat voor enige aftrekkings aan 'n volwasse persoon betaalbaar is? (1)

[40]

TOTAAL AFDELING B: 160
GROOTTOTAAL: 200

Kopiereg voorbehou

BYLAE A

Wisselkoerslys

		AANKOPE		VERKOPE
Land	**Geld-eenheid**	**Tjeks**	**Kontant**	
BRITSH POUND	GBP	16.4778	16.3937	**16.9971**
EURO	EUR	14.2268	14.1419	**14.6916**
UNITED STATES DOL	USD	13.2762	13.3288	**13.6538**
AUSTRALIAN DOLLAR	AUD	0.1034	0.1028	**0.0937**
BOTSWANA PULA	BWP	0.8433	0.8380	**0.7221**
CANADIAN DOLLAR	CAD	0.1055	0.1081	**0.0914**
SWISS FRANC	CHF	0.0774	0.0882	**0.0706**
CHINESE YUAN	CNY		0.5194	**0.4532**
CZECH KRONER	CZK	2.6816		**1.7540**
DANISH KRONER	DKK	0.5455	0.5644	**0.4816**
HONG KONG DOLLAR	HKD	0.6026	0.6512	**0.5489**
ISRAELI SHEKEL	ILS		0.3722	**0.2500**
INDIAN RUPEE	INR	5.2574		**4.8728**
JAPANESE YEN	JPY	8.7577	8.9418	**8.0750**
KENYAN SHILLING	KES	8.7076		**6.7564**
SRI LANKA RUPEE	LKR	11.5180		**10.8865**
MAURITIAN RUPEE	MUR	2.7807	2.8214	**2.4746**
MALAWI KWACHA	MWK	57.1237		**51.2140**
NAMIBIA DOLLAR	NAD		1.0000	**1.0000**
NIGERIAN NAIRA	NGN	25.6730		**21.1868**
NORWEGIAN KRONOR	NOK	0.6532	0.6629	**0.5901**
NEW ZEALAND DOLLA	NZD	0.1114	0.1133	**0.0965**
RUSSIAN ROUBLE	RUB	4.5197	4.4195	**4.3762**
SAUDI RIYALS	SAR		0.3736	**0.2565**
SWEDISH KRONER	SEK	0.6859	0.7384	**0.6282**
SINGAPORE DOLLAR	SGD	0.1125	0.1206	**0.0982**
SWAZILAND LILANGE	SZL		1.0000	**1.0000**
THAI BAHT	THB	2.7115	2.9784	**2.3154**
ZAMBIAN KWACHA	ZMW			**0.7055**

Kopiereg voorbehou

BYLAE B

Four Seasons Hotel Sultanahmet, Istanbul

Superior Delux Hotel

Created from a century old neoclassic Turkish prison, in the core of the city. Close to the Blue Mosque and Topkapi Palace.

www.fourseasons.com/istanbul
Tevkifhane Sokak 1, Sultanahmet, Istanbul, 34110, res.istanbul@fourseasons.com
Phone: +90 212 402 3000 Fax: +90 212 402 3010 Toll Free: +800 332 3442

Build in: 1918
Year Last Renovated: 2008
Check in Time: 2:00 PM
Commission: 10%
Number of floors: 3
Chain: Four Seasons Hotels & Resorts
Check out Time: 12:00 PM
Total Rooms: 76

Four Seasons Hotel Sulthanahmet GDS Hotel Codes
Amadeus GDS: FS IST869
Galileo/Apollo GDS: FS 67869
Sabre GDS: FS 023003

Rates and Policies
Standard Room: EUR500 per room per night, Suite: EUR1 590 per room per night
Credit Cards: Credit Cards Are Accepted
Reservation Policy: Reservations must be guaranteed with a credit card
Deposit Policy: One night's payment
Cancellation Policy: 48 hrs prior
Discounts offered: Corporate discount, government/military discount, travel agents 10%

Room Amenities
Air conditioning, balcony/terrace, coffeemaker, daily maid service, fireplace, mini bar, free newspaper, telephone, voicemail, safe, DVD/VCR, WiFI

On Site Activities
Health club, health spa, pool

Nearby Activities
Golf course, shopping mall

Guest Services
Babysitting/child care, car rental, complimentary coffee, concierge, currency exchange, gift shop, laundry room, dry cleaning service, multi-lingual staff, free parking, room service, wheelchair access

Security Service
Smoke alarm in rooms, sprinkler in rooms, uniformed security, valet parking service

Kopiereg voorbehou

BYLAE B (vervolg)

Ciragan Palace Kempinski

Superior Delux Hotel

Lavish Hotel encompassing a magnificently restored, opulent sultan's palace (1872) & a modern 6-story wing.

www.kempinski-istanbul.com
Ciragan Caddesi No 32, Besiktas, Istanbul, Turkey, 34349
Phone: +90 212-326-4646 Fax: +90 212-259-6687 Toll Free: +800-426-3135
Reservationoffice@ciraganpalace.com

Build in: 1990
Year Last Renovated: 2006
Check in Time: 4:00 PM
Commission: 10%
Chain: Kempinski Hotels
Check out Time: 12:00 PM
Total Rooms: 76

Ciragan Palace Kempinski GDS Hotel Codes
Amadeus GDS: KI ISTKEM
Galileo/Apollo GDS: KI 09710
Sabre GDS: KI 024035
Worldspan: KI IST01

Rates and Policies
Standard single room with bath: EUR671 per room per night, Suite: EUR2 013 per room per night
Meals included: Continental Breakfast
Credit Cards: Credit Cards Are Accepted
Reservation Policy: Reservations must be guaranteed with a credit card
Deposit Policy: One night's payment
Cancellation Policy: 48 hrs prior
Discounts offered: Corporate discount, government/military discount

Room Amenities
Air conditioning, balcony/terrace, coffeemaker, daily maid service, microwave, cable/satellite TV, refrigerator, free newspaper, telephone, voicemail, safe, DVD/VCR, WiFI

On Site Activities
Health club, hot tub, health spa, pool (indoors and outdoors)

Nearby Activities
Bicycling, Boating/sailing, fishing, golf course, horseback riding, jogging trails, shopping mall, tennis

Guest Services
ATM/bank, babysitting/child care, barber/hair stylist, car rental, complimentary coffee, concierge, currency exchange, gift shop, laundry room, dry cleaning service, multi-lingual staff, free parking, room service, wheelchair access

Security Service
Smoke alarm in rooms, sprinkler in rooms, uniformed security, valet parking service, surveillance cameras on site

Kopiereg voorbehou

BYLAE C

EUROPE CAR

STANDARD

Vehicle Group	ACRISS CODE	CAR GROUP	1–6 Days Per day 100 km free per day	7–13 Days Per day 100 km free per day	14+days Per day 100 km free per day	Excess Kms
Chevy spark/similar	MDMN	A	R210	R199	R179	R1,18
Hyundaii i10/similar	MCMR	M	R240	R224	R210	R1,34
Opel Corsa 1.6/similar	EDMR	B	R281	R267	R243	R2,30
Toyota Corolla/similar	CDMR	C	R307	R290	R268	R2,65
Chevy Cruze/similar	EDAR	D	R367	R345	R319	R3,31
Honda Accord/similar	CDAR	E	R390	R367	R333	R3,34
Mercedes Benz C class/similar	SDAR	F	R790	R766	R756	R4,01
Mercedes Benz E class/similar	PDAR	G	R830	R805	R789	R4,11
Toyota Avanza/similar	LCAR	J	R421	R401	R390	R4,31
Nissan X-trail/similar	SVMR	I	R897	R877	R854	R4,45
Toyota 2x4 single cab/similar	IFMR	K	R788	R768	R750	R4,62
Toyota 4x4 single cab/similar	PVMR	N	R845	R820	R801	R4,78
Toyota 4x4 double cab/similar	FFMR	L	R900	R850	R813	R5,01

SUPER

Vehicle Group	ACRISS CODE	CAR GROUP	1–6 Days Per day 100 km free per day	7–13 Days Per day 100 km free per day	14+days Per day 100 km free per day	Excess Kms
Chevy spark/similar	MDMN	A	R215	R204	R183	R1,18
Hyundaii i10/similar	MCMR	M	R245	R229	R215	R1,34
Opel Corsa 1.6/similar	EDMR	B	R286	R273	R248	R2,30
Toyota Corolla/similar	CDMR	C	R312	R295	R273	R2,65
Chevy Cruze/similar	EDAR	D	R372	R350	R334	R3,31
Honda Accord/similar	CDAR	E	R395	R372	R338	R3,34
Mercedes Benz C class/similar	SDAR	F	R795	R773	R761	R4,01
Mercedes Benz E class/similar	PDAR	G	R835	R810	R793	R4,11
Toyota Avanza/similar	LCAR	J	R426	R406	R395	R4,31
Nissan X-trail/similar	SVMR	I	R903	R880	R859	R4,45
Toyota 2x4 single cab/similar	IFMR	K	R793	R760	R755	R4,62
Toyota 4x4 single cab/similar	PVMR	N	R850	R825	R806	R4,78
Toyota 4x4 double cab/similar	FFMR	L	R905	R855	R818	R5,01

INCLUDED IN RATES

Rates Include: 100km free per day, VAT @ 14%, Insurance, airport surcharge, tourism levy, general public liability insurance, third party contingent liability insurance. These rates are quoted in South African Rand and not discountable

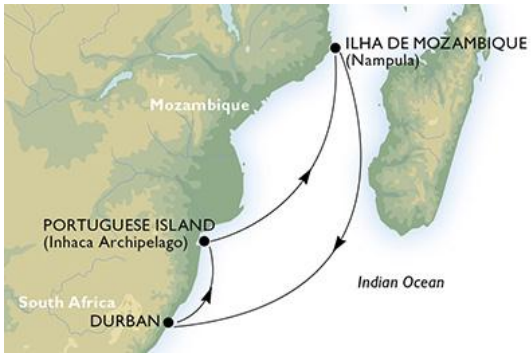
EXCLUDED IN RATES

Rates Exclude: Fuel and refuelling charges, windscreen damage, GPD, accident admin fee, fine fandling fee, water and undercarriage damage, Personal accident insurance (PAI), contract fee R25, delivery and collection charges, one way fees, additional driver and other miscellaneous charges

Kopiereg voorbehou

Blaai om asseblief

BYLAE D



Day	Date	Port	Arrival	Departure	Activity
1	Friday, 17 Mar	Durban, South Africa	....	14:00	Docked
2	Saturday, 18 Mar	Portuguese Island, Mozambique	09:00	18:00	Tender
3	Sunday, 19 Mar	At Sea	....	....	....
4	Monday, 20 Mar	At Sea	....	....	....
5	Tuesday, 21 Mar	Ilha de Mozambique, Mozambique	08:00	18:00	Tender
6	Wednesday, 22 Mar	At Sea	....	....	....
7	Thursday, 23 Mar	At Sea	....	....	....
8	Friday, 23 Mar	Durban, South Africa	07:00	....	Docked

*Scheduled itineraries are subject to change without prior notice. Please refer to MSC STC's

CABINS

Suite: 130 Suite cabins, size approximately 27m². Suites with private balcony, double bed that can be converted into two single beds (on request. Air conditioning, spacious wardrobe, bathroom with bathtub, TV, telephone, wifi, mini bar, safe. **R7 980 per person sharing. Port Charges: R600**

Balcony: 94 Balcony cabins, size approximately from 15 to 16 m². !4 Balcony cabins are 2 berth, 80 Balcony cabins are 3 Berth. Cabins with private balcony, with double bed can be converted into two single beds (on request). Air conditioning, bathroom with shower, wireless internet access (for free), TV, telephone, mini bar, safe. **R11 050 per person sharing. Port Charges: R600**

Ocean View: 341 Ocean view cabins, size approximately from 13 to 22 m². Double bed that can be converted to two single beds (on request). Air conditioning, bathroom with shower, wireless internet access (for free), TV, telephone, mini bar, safe. **R10 500 per person sharing. Port Charges: R600**

Travel agent commission: 10%

What's included?
*7 nights' accommodation
*All meals and entertainment onboard
*Service charges
*Ship insurance

What's not included?
Return flights, transfers to/from port, port charges, additional travel insurance, drinks, personal spending, room service charge, optional excursions

Kopiereg voorbehou

BYLAE D (vervolg)

Conditions

Prices are per person and subject to change at any time. *All prices are subject to Rate of Exchange and when a deposit is paid the balance of the booking is subject to the rate of exchange on date of full payment. Advance purchase, peak season surcharges, block out periods and minimum stay conditions may apply. Book and pay in full to avoid disappointment. Credit card required for car hire where applicable. Prices and availability are subject to change without notice.. All packages are quoted per person sharing. E&OE.

A DAY AT PORTUGUESE ISLAND

Start the day with an exhilarating transfer aboard one of the four new 80-seater **MSC Zodiac** ship-to-shore vessels. When you arrive on the **pristine Portuguese Island beach**, you will find the **Portuguese Origins Market** selling local wares, **shaded beach areas**, the **Fun Zone** which hosts various sporting tournaments, the renewed **Beach Bar**, **Kids Zone**, extended and shaded deck with live music and dining area. The **complimentary buffet** is open from **12pm to 2pm** and passengers can enjoy a **beach barbeque** with all the trimmings. An exclusive **Beach Lounge** is available for guests looking for something a little quieter, offering **sun beds**, **umbrellas** and a **dedicated bar service**. For the more adventurous, visit the new excursion centre to book one of our **excursions**, which includes a visit to Inhaca Island, snorkelling at Santa Maria, sea kayaking, dhow cruises, dolphin watching or fun water sports such as the Snipe Tube and Family

Kopiereg voorbehou

BYLAE E

INSURED EVENT	INDIVIDUAL and FAMILY		
DETAILS OF INSURED EVENTS	**PLATINUM**	**GOLD**	**SILVER**
1 Medical & RELATED EXPENSES (Excess 1–6 months:R500, more than 6 months: R2 000: Seniors: (70–79):R2 500 and Super Seniors (80-84): R2 000)	R45 000 000	R35 000 000	R5 000 000
Medical Expenses Terrorism Extension	R45 000 000	R35 000 000	R5 000 000
Pre-Existing Medical Extension	R300 000	Nil	Nil
1B Medical Evacuation or Repatriation	Actual Expense	Actual Expense	Actual Expense
1C Hospital Confinement (R750/day)	R20 000	R15 000	R2 000
1D Follow-up Treatment in South Africa	R20 000	R15 000	R10 000
2 PERSONAL ACCIDENT			
2A 24 Hour	R750 000	R500 000	R100 000
2B In-Flight	R900 000	R700 000	R100 000
Terrorism Extension	R850 000	R500 000	R100 000
3 CANCELLATION OR CURTAILMENT (EXCESS R500)	R30 000	R35 000	R10 000
4 BAGGAGE, TRAVEL DOCUMENTS, BAGGAGE DELAY	Excess R700		
4A Theft or Damage of Baggage	R30 000	R25 000	R2 000
Accidental Loss of Baggage	R10 000	R7 000	R500
Theft of Money, Credit Cards and Traveller's cheques	R10 500	R7 000	R2 500
4B Baggage Delay (delayed for more than 6 hours)	R3 000	R2 000	Nil
5 TRAVEL DELAY AND MISSES CONNECTION (Excess R500)			
5A Travel Delay(delayed for more than 4 hours)	R2 000	R2 000	Nil
5B Travel Missed Connection (more than 6 hours)	R15 000	R10 500	Nil
6 PERSONAL LIABILITY (Excess R1 500)	R5 000 000	R4 000 000	R1 000 000
7 HIJACK, KIDNAP, WRONGFUL DETENTION			
7A Hijack	R45 000	R35 000	Nil
7B Kidnap and Wrongful detention	R3 000 000	R1 500 000	Nil
8 NATURAL DISASTERS (Excess 48hours)	R5 000	R3 000	Nil
9 IDENTITY THEFT	R3 000	Nil	Nil
10 RED 24	Assistance Services	Assistance Services	Assistance Services
11 CATTERY AND KENNELS	R6 000	Nil	Nil

Kopiereg voorbehou

BYLAE E (vervolg)

INDIVIDUAL COVER			
AGE: 3 months-69 years incl.	**PLATINUM**	**GOLD**	**SILVER**
1–7 Days	R620	R400	R280
8–15 Days	R1 340	R910	R590
16–31 Days	R2 200	R1 460	R1 010
32–47 Days	N/A	R2 410	R1 490
48–62 Days	N/A	R2 610	R1 690
63–92 Days	N/A	R3 090	R2 560
93–185 Days	N/A	R4 410	R3 590
Annual	N/A	R7 330	R6 110

LET WEL: ALLE TARIEWE SLUIT 20% KOMMISSIE IN DIE DEKKING SOOS UITEENGESIT HIER BO IS ONDERWORPE AAN BEPALINGS, VOORWAARDES EN UITSLUITINGS SOOS AANGEDUI IN DIE AIG-BELEID

Kopiereg voorbehou

BYLAE F

WorldTravel se Internasionale Spoortariewe

EURAIL SPAIN PASS		**2nd CLASS**	**1st CLASS**	
	3 days in 2 months			
	4 days in 2 months	€195	€205	Children up to 3 included on the first day of travel: free when sharing an adult passenger's seat/bed.
	5 days in 2 months	€230	€245	
	6 days in 2 months	€245	€255	
	7 days in 1 month	€270	€285	
	8 days in 1 month	€273	€298	
	9 days in 1 month	€323	€342	
	10 days in 1 month	€361	€379	
		€401	€415	

Travel Agents

BOOK YOUR TRAIN TICKETS ONLINE!
WEBSITE: http://www.worldtravel.co.za
E-MAIL: info@worldtravel.co.za

World Travel *Tel: (011) 628-2319*

BYLAE G **EKSAMENNOMMER:** | | | | | | | | | | | | | |

HOTELBEWYSSTUK				
NAAM VAN KLIËNT				
HOTEL			**ADRES**	
VEREISTES			**TEL:**	
DATUM VAN AANKOMS	VERTREKDATUM		TARIEF	
REKENING	VOLLE REKENING		BESPREEK DEUR: DATUM:	BEVESTIG DEUR: DATUM:
	EKTRA'S MOET DIREK BETAAL WORD		OPMERKINGS	

HOTELBEWYSSTUK				
NAAM VAN KLIËNT				
HOTEL			**ADRES**	
VEREISTES			**TEL:**	
DATUM VAN AANKOMS	VERTREKDATUM		TARIEF	
REKENING	VOLLE REKENING		BESPREEK DEUR: DATUM:	BEVESTIG DEUR: DATUM:
	EKTRA'S MOET DIREK BETAAL WORD		OPMERKINGS	

ONTHOU om BYLAE G op die regte plek in die ANTWOORDBOEK vas te kram.

Kopiereg voorbehou

BYLAE H **EKSAMENNOMMER:** | | | | | | | | | | | | | |

Europcar moving your way	Reg. No 05/13135/07		**TRAVEL AGENT CHARGE VOUCHER REISA GENT DEBIETBEWYS**		T
Renter's Name Naam van Huurder			Car Group Motorgroep	Date of Issue Uitreikingsdatum	Issuer's Stamp Stempel
Renting Office Huurkantoor	Date Datum	Flight Vlug	Time Tyd	Issuer's Name Uitreiker	
Return Office Terugsendings Kantoor				Issuer Uitreiker TRAINING PURPOSES ONLY SOUTH AFRICA	
Voucher Value – Unlimited unless specified hereunder Motorhuurbewys Waarde – Onbeperk tensy anders hieronder vermeid					
Remarks Opmerkings			Europcar Reservation Reference Europcar Besprekingsverwysing	RESERVATION ID NUMBER BESPREKING ID-NOMMER	

Europcar moving your way	Reg. No 05/13135/07		**TRAVEL AGENT REFERRAL VOUCHER**		R
Renter's Name Naam van Huurder			Car Group Motorgroep	Date of Issue Uitreikingsdatum	Issuer's Stamp Stempel
Renting Office Huurkantoor	Date Datum	Flight Vlug	Time Tyd	Issuer's Name Uitreiker	
Return Office Terugsendings Kantoor				Issuer Uitreiker TRAINING PURPOSES ONLY SOUTH AFRICA	
Method of Payment (If Bank Card, state number) Metode van Betaling (Indien Bankkaart, meid nommer)					
Remarks Opmerkings			Europcar Reservation Reference Europcar Besprekingsverwysing	RESERVATION ID NUMBER BESPREKING ID-NOMMER	

ONTHOU om BYLAE H op die korrekte plek in die ANTWOORDBOEK vas te kram.

Kopiereg voorbehou

BYLAE I **EKSAMENNOMMER:** | | | | | | | | | | | | | |

AANSOEK OM REISVERSEKERING

AGENCY NAME:		**BRANCH:**			**CONSULTANT:**		**AGENCY CODE:**	
INSURED PERSON(S) SURNAME	INITIALS	GENDER	DATE OF BIRTH	BENEFICIARY	ID/PASSPORT NUMBER	TYPE OF COVER	PRODUCT	TOTAL PREMIUM
1								
2								
3								
4								
								R

Do you intend to stay in any one country for more than 190 days? Yes/No

Have the public conveyance tickets been paid with a valid South African Credit Card? Yes/No

Person in charge of underage / disabled children: _____

Person whom the insured is going to visit whilst on the journey: _____

Period of insurance cover From: _____ To: _____

Postal Address: _____

Total No. of days _____ (both days inclusive)

Postal Code: _____

Furtherest destination: _____

Tel (H) _____

Tel (W) _____

Family Doctor Name: _____

FamilyDoctor Tel: _____

Declaration:

1. I accept the levels of cover chosen and will not expect any additional payment from the Underwriters for claims exceeding the sums insured.
2. I declare that all Insured persons are in good health and fit to travel.
3. I\We hereby accept the conditions of this policy document which I have received and studied.
4. I hereby give AIG the authority to phone my doctor in case of an emergency.

Signature: _____ Issuing Agent: _____

Date: _____ Date: _____

ONTHOU om BYLAE I op die korrekte plek in die ANTWOORDBOEK vas te kram.

Kopiereg voorbehou