



higher education & training

Department:
Higher Education and Training
REPUBLIC OF SOUTH AFRICA

N1600(A)(N15)H

NASIONALE SERTIFIKAAT

REISDIENSTE N5

(22030145)

15 November 2018 (X-Vraestel)

09:00–12:00

OOPBOEKEKSAMEN

BENODIGHEDE: Kandidate sal die inligtingstuk *Reisgeldtariewe in Afrika* benodig.

Kandidate mag van hulle DHN-handleiding en/of handboek gebruik maak.

Sakrekenenaars mag gebruik word.

Hierdie vraestel bestaan uit 15 bladsye en sewe bylaes van 9 bladsye.

EKSAMENNOMMER:

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

VIR VOLTOOIING DEUR NASIENER

TOTALE PUNTE BEHAAL:

PERSENTASIE

DEPARTEMENT VAN HOËR ONDERWYS EN OPLEIDING
REPUBLIEK VAN SUID-AFRIKA
NASIONALE SERTIFIKAAT
REISDIENSTE N5
TYD: 3 UUR
PUNTE: 200

INSTRUKSIES EN INLIGTING

1. Beantwoord AL die vrae.
 2. Hierdie is 'n oopboekeksamen maar individuele werk word vereis.
 3. AL die vrae moet op die VRAESTEL beantwoord word. Geen ANTWOORDBOEK word voorsien nie.
 4. Lees AL die vrae aandagtig deur.
 5. Toon ALLE berekenings.
 6. BTW is 14%.
 7. Die dokumente moet met 'n PEN ingevul word. TIPPEX mag nie gebruik word nie.
 8. Skryf netjies en leesbaar.
-

AFDELING A

VRAAG 1

1.1 Gee die betrokke kode vir die volgende lugrederye:

LUGREDERY	KODE
Air Botswana	
Kenya Airways	
Inter Aviation Services (Interair)	
Egypt Air	
Air Namibia	
Air Seychelles	
Suid-Afrikaanse Lugdiens	
Ethiopian Airlines	
TAAG - Linhas Aereas de Angola	
Air Tanzania	

(10)

1.2 Noem DRIE doelstellings van die ILVV ('IATA').

(3 × 2) (6)

1.5 Voltooi die volgende tabel deur die stede te dekodeer en IATA se verkeerkonferensiearea vir elke stad aan te dui.

STADKODE	DEKODERING	VERKEERKONFERENSIE-AREA
Bv. CPT	Cape Town	TC2
RIO		
TNR		
TYO		
KUL		
PAR		

(10)

1.6 Verduidelik IATA se lisensienommer 77 2 6875 6

77 : _____
2 : _____
6875 : _____
6 : _____

(4 × 1) (4)
[40]

TOTAAL AFDELING A: 40

AFDELING B**VRAAG 2**

Jy werk vir Siyakha Travel in Nelspruit, IATA-nommer 77256743. Dit is vandag 18 November. Jy het die volgende bespreking gedoen:

SWANEPOEL/JOHAN/MNR
SWANEPOEL/BRIDGET*KLEUTER

SWANEPOEL/MARIAAN*KIND

1.SA800	Y	29NOV	NLPDUR	HK2	0600	0645
2.BA3456	Y	01DEC	DURCPT	HK2	0500	0700
3.SA1786	Y	04DEC	CPTBFN	HK2	0745	0900
4.SA2436	Y	06DEC	BFNJNB	HK2	1700	1730

2.1 Raadpleeg die aangehegte BYLAE A–F en bereken die reisgeld vir die VOLWASSENE, KIND en KLEUTER.

VANAF/NA	KARW.	VOLWASSENE	KIND	KLEUTER
REISGELD	ZAR			
AFGERONDE REISGELD	ZAR			
BTW	ZAR			
PSC	ZAR			
SC	ZAR			
YR	ZAR			
YQ	ZAR			
TOTAAL	ZAR			

(40)

- 2.2 Reik die ontbrekende dele van die E-KAARTJIE hier onder vir die VOLWASSENE uit.
 Wyse van betaling – VISA3456287645903847
 Vervaldatum 12/19. Besprekingverwysing FND3726/1A

NAAM: SWANEPOEL/JOHAN/MNR						E-K REISPLAN/KWITANSIE				
NAAM VAN AGENTSKAP: SIYAKHA TRAVEL						18NOVEMBER2018				
IATA NO: 772567643										
KAARTJIE NO: 0833286547735 3						PLEK VAN UITREIKING: NELSPRUIT				
UITGEREIK DEUR: SA						VERWYSING:				
REISGELD:			BELASTING:			BELASTING:				
BELASTING:			TOTAAL:							
FOP:										
LUGVERVOER EN ANDER DIENSTE WAT DEUR DIE KARWEIER VERSKAF WORD IS ONDERHEWIG AAN DIE LUGVERVOERBEPALINGS										
KARWEIER	VLUG	DATUM	VANAF	NA	TYD	STATUS	REISGELDBASIS	TOEGELAAT	NVB	NVA
SA	800	29NOV	NLP	DUR	0600	OK				
BA	3456	01DEC	DUR	CPT	0500	OK				
SA	1786	04DEC	CPT	BFN	0745	OK				
SA	2436	06DEC	BFN	JNB	1700	OK				

(15)

2.3 Voltooi die KREDIETKAART-ONKOSTEVORM vir die kaartjie.
 Mnr. Swanepoel verkies om die koste oor 'n tydperk van 6 maande te betaal.
 Die goedkeuringskode is GH5643.

I ACKNOWLEDGE RECEIPT OF TICKET(S) AND/OR COUPONS FOR RELATED CHARGES DESCRIBED HEREON AND AM AWARE OF APPLICABLE RESTRICTIONS AND/OR PENALTIES AS SHOWN ON SUCH TICKETS AND/OR COUPONS. PAYMENT IN FULL TO BE MADE WHEN BILLED OR IN EXTENDED PAYMENTS IN ACCORDANCE WITH STANDARD POLICY OF COMPANY ISSUING CARD AND AS REFLECTED IN APPLICABLE TARIFFS			STANDARD CREDIT CARD CHARGE FORM				DATE AND PLACE OF ISSUE	
X			AIRLINE NUMERIC CODE		2. AGENT & CONTRACTOR COPY			
			DATE OF ISSUE		IF EXTENDED PAYMENT DESIRED, CIRCLE NUMBER OF MONTHS 6 12 24 ___			
NAME OF PASSENGER IF DIFFERENT FROM CARDHOLDER		OTATO NO.	CONNECTION OF PASSENGER WITH SUBSCRIBER			APPROVAL CODE		
COMPLETE ROUTING		FARE BASIS	CARRIER	AIRLINE	FORM	SERIAL NO.	CHECK DIGIT	
				TICKETS NOT TRANSFERABLE No Cash Refunds				
				CREDIT CARD CODE				
CURR. }	FARE	TOTAL		CUSTOMER FILE REFERENCE				
CURR. }	TAX							
CURR. }	EQUIV. AMT PD							

(10)

2.4 Toon die TAT-inskrywing vir die VOLWASSENE.

(5)
[70]

VRAAG 3

Dis is vandag 6 November. Jy werk vir Alexander Travel, IATA no. 77264537. Die volgende bespreking is vir mev. Ayanda Msimango en haar hokkiespan gedoen om na Kimberley vir die Nasionale Skoletoernooi te reis.

JHG465/1G						
SA1003	H	28OCT	JNBKIM	HK12	0500	0620
SA1006	H	05NOV	KIMJNB	HK12	2000	2120

Mev. Msimango moet 'n deposito van 35% betaal om hulle bespreking te bevestig. Sy sal die betaling met American Express 38956749302847465 oor 12 maande doen. Vervaldatum 01/20. Die magtigingskode is GFD3564.

3.1 Bereken die reisgeld per passasier.

VANAF/NA	KARWEIER	BEREKENING VAN REISGELD
REISGELD	ZAR	
BTW	ZAR	
PSC	ZAR	
SC	ZAR	
YR	ZAR	
TOTAAL	ZAR	

(10)

3.2 Bereken die reisgeld vir die hele span.

(2)

3.3 Bereken die deposito van 35% wat vir die span vereis word.

(3)

3.4 Voltooi en reik die EMD hieronder uit.

EMD	083 6453789756
TIPE	Boek en skryf in ('check and enter')
POI	Boek en skryf in
DOI	6 November 2019
IOI	77264537
LOC	JHG465
RFIC	Boek en skryf in
RFISC	Boek en skryf in
ZAR	Groepdeposito vereis soos voorheen bereken

<u>EMD -</u>	<u>TIPE -</u>	<u>SYS -</u>	<u>LOC -</u>
<u>DOM</u>	<u>POI -</u>	<u>DOI -</u>	<u>IOI -</u>
<u>PAX -</u>			
<u>RFIC -</u>			
<u>OPMERKINGS -</u>			
<u>CPN - 1</u>	<u>RFISC -</u>		<u>WAARDE -</u>
<u>AANGEBIED BY -</u>			<u>AANGEBIED AAN -</u>
<u>ICW</u>			<u>BESKR - GROEP- DEPOSITO</u>
<u>REISGELD -</u>		<u>ZAR</u>	
<u>WISSELKOERSWAARDE</u>		<u>ZAR</u>	<u>TERUGBETALINGS- WAARDE</u>
<u>BELASTING -</u>			
<u>TOTAAL</u>		<u>ZAR</u>	
<u>/FC</u>			
<u>FP</u>			

(15)
[30]

VRAAG 4

Dit is vandag 10 Nov. Mnr. Jack Dore beskik oor die onderstaande reisdokument.

FROM/TO		ENDORSEMENT /RESTRICTION (CARBON)				ORIGIN/DESTINATION		FLIGHT COUPON 2							
JNB		CARR	FARE CALC	XT 12.00EV 280.00YR				JNB	PLACE OF ISSUE-AGENCY						
								BOOKING REFERENCE		ASAMBE TRAVEL					
								GH5431A		JOHANNESBURG					
CPT		SA	1390.00	NAME OF PASSENGER		DATE OF ISSUE		ISSUED IN EXCHANGE FOR							
				DORE/JACK MR		10NOV2018									
JNB		SA	920.00	CONJUNCTION TICKETS		ORIGINAL AIRLINE FORM SERIAL NO. PLACE DATE SAGENT'S NUMERIC CODE									
						ISSUE									
						NP									
				X	GOOD FOR SALE	CARRIER	FLIGHT/CLASS	DATE	TIME	STATUS	FARE BASIS	NOT VALID BEFORE	NOT VALID AFTER	ALLOW	BAGGAGE CK/UNCK
					FROM JOHANNESBURG	SA	3425	Y	24 NOV	0900	OK	Y	24 NOV	PC	PCS WT
					TO CAPE TOWN	SA	635	Y	29 NOV	1900	OK	Y	24 NOV	PC	PCS WT
					TO JOHANNESBURG	SA	1008	Y	06 DEC	0600	OK	Y	24 NOV	PC	PCS WT
					TO VOID	TOUR CODE		PASSENGER TICKET AND BAGGAGE CHECK-ISSUED BY							
TOTAL FARE CALC	ZAR2310.00		FORM OF PAYMENT												
			AX2846739047569375												
FARE	ZAR2310.00		EQUIV.FARE PD	TAX	TAX	TAX	SOUTH AFRICAN AIRWAYS								
				323.40ZV	100.00ZA	292.00XT	SUBJECT TO CONDITIONS OF CONTRACT IN THIS TICKET								
TOTAL	ZAR3025.40		CURRENCY	CASH COLLECTION	CREDIT BALANCE	COMM RATE	TAX AMOUNT	CPN	AIRLINE CODE	FORM AND SERIAL NUMBER	CK				
			ZAR		2310.00	1	715.40	083	5006240761	4					
DO NOT MARK OR WRITE IN THE WHITE AREA															

Mnr. Dore is in Kaapstad en wil na Kimberley reis voordat hy na Johannesburg terugkeer. Hier onder is die betrokke veranderings:

SA3452	Y	31 NOV	CPTKIM	HK1	0900	1100
SA3453	Y	06 DEC	KIMJNB	HK1	1200	1400

4.1 Endosseer die kaartjie ooreenkomstig die veranderings.

(1)

4.2 Herbereken die reisgeld en werk die verskil uit.

BEREKENING VAN OU REISGELD

VANAF/NA		BER. VAN REISGELD
	KARW.	
REISGELD	ZAR	
BTW	ZAR	
PSC	ZAR	
SC	ZAR	
YR/YQ	ZAR	
TOTAAL	ZAR	

BEREKENING VAN NUWE REISGELD

VANAF/NA		BEREK. VAN REISGELD
	KARW.	
REISGELD	ZAR	
BTW	ZAR	
PSC	ZAR	
SC	ZAR	
YR/YQ	ZAR	
TOTAAL	ZAR	

NUWE REISGELD		OU REISGELD		VERSKIL IN REISGELD	
NUWE BTW		OU BTW		VERSKIL IN BTW	
NUWE PSC		OU PSC		VERSKIL IN PSC	
NUWE SC		OU SC		VERSKIL IN SC	
NUWE YQ/YR		OU YQ/YR		VERSKIL IN YQ/YR	
				TOTAAL	

(15)

4.3 Reik die gedeelte van die dokument hier onder weer uit. Hy sal die bykomende bedrag kontant betaal.

BETALINGSWYSE

REISGELD	BEREKENING VAN REISGELD
EKWIVAL. REISGELD- PD	
BELASTING	
BELASTING	
BELASTING	
TOTAAL	

(15)
[31]

VRAAG 5

Mev.Patricia Adams daag by jou kantoor op met die volgende kaartjie:

FROM/TO	CARR		FARE CALC		ENDORSEMENT /RESTRICTION (CARBON)				ORIGIN/DESTINATION DUR DUR		FLIGHT COUPON 1 PLACE OF ISSUE-AGENCY				
DUR					XT 12.00EV 280.00YR				BOOKING REFERENCE F35261G		ALPHA TRAVEL DURBAN 772637452				
ELS	SA	810.00		NAME OF PASSENGER		DATE OF ISSUE		ISSUED IN EXCHANGE FOR							
DUR	SA	810.00		ADAMS/PATRICIA MRS		08AUG2018									
				CONJUNCTION TICKETS		ORIGINAL AIRLINE FORM SERIAL NO. PLACE DATE SAGENT'S NUMERIC CODE ISSUE						NP			
			X	GOOD FOR SALE	CARRIER	FLIGHT/CLASS	DATE	TIME	STATUS	FARE BASIS	NOT VALID BEFORE	NOT VALID AFTER	ALLOW	BAGGAGE CK/UNCK	
				FROM DURBAN	SA	2644 K	15 AUG	1400	OK	KA3		15 AUG	PC	PCS WT	
				TO EAST LONDON	SA	2645 K	19 AUG	2100	OK	KA3		15 AUG	PC	PCS WT	
				TO DURBAN										PCS WT	
				TO VOID										PCS WT	
				TO VOID	TOUR CODE				PASSENGER TICKET AND BAGGAGE CHECK-ISSUED BY						
TOTAL FARE CALC	ZAR1620.00		FORM OF PAYMENT		SOUTH AFRICAN AIRWAYS SUBJECT TO CONDITIONS OF CONTRACT IN THIS TICKET										
FARE	ZAR1620.00		EQUIV.FARE PD	TAX	TAX	TAX	CPN AIRLINE CODE FORM AND SERIAL NUMBER CK								
			226.80ZV	95.00ZA	292.00XT	083 6576240722 3									
TOTAL	ZAR2233.80		CURRENCY	CASH COLLECTION	CREDIT BALANCE	COMM RATE	TAX AMOUNT	DO NOT MARK OR WRITE IN THE WHITE AREA							
			ZAR		1620.00	1	613.80								

Mev. Adams gaan nie verder reis nie en wil graag 'n terugbetaling ontvang. Bereken die terugbetaling wat aan haar verskuldig is.

OORSPRONKLIKE REISGELD	BTW	PSC	SC-BELASTING	YR-BELASTING
GEBRUIKTE REISGELD	BTW	PSC	SC-BELASTING	YR-BELASTING
REISGELD-TERUGBETALING	BTW	PSC	SC-BELASTING	YR-BELASTING
KANSELLASIEFOOI				
ADMIN-HEFFING				

TERUGBETALING VERSKULDIG: _____

MINUS : _____

TOTAAL : _____

[12]

VRAAG 6

Jy werk vir CC Africa in Durban. Dit is vandag 10 Oktober. Jy het die volgende bespreking gedoen:

SMITH/PRIMROSE/MEV	SMITH/SUZAN*KIND	SMITH/VALENTINE *KLEUTER
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MK	884	Y	13NOV	JNBMRU	HK2	1330	1910
SA	546	M	30NOV	MRUJNB	HK2	1735	1950

6.1 Raadpleeg die aangehegte BYLAE G en bereken slegs die reisgeld vir die KIND deur regulasie A014 te gebruik.

VANAF/NA	KARWEIER (CARR)	KIND

(8)

6.2 Voltooi en reik die gedeelte van die dokument hier onder uit.

REISGELDBASIS	NIE GELDIG VOOR	NIE GELDIG NA	LAAT VOLGENDE TOE:

(9)
[17]

TOTAAL AFDELING B: 160
GROOTTOTAAL: 200

BYLAE A**BRITISH AIRWAYS FARES**

	JNB-CPT						JNB-DUR					
	Adult		Child		Infant		Adult		Child		Infant	
	OW	RTN	OW	RTN	OW	RTN	OW	RTN	OW	RTN	OW	RTN
C VAT	1900 266	3800 532	1280 179.20	2550 357	190 26.60	380 53.20	1210 169.40	2420 338.80	820 114.80	1630 228.20	130 18.20	250 35
Y VAT	1500 210	3000 420	1010 141.40	2010 281.40	150 21	300 42	900 126	1800 252	610 85.40	1210 169.40	90 12.60	180 25.20
B VAT	1200 168	2400 336	810 113.40	1610 225.40	120 16.80	240 33.60	700 98	1400 196	470 65.80	940 131.60	70 9.80	140 19.60
H VAT		2000 280		1340 187.60		200 28		1080 151.20		730 102.20		110 15.40
K VAT		1620 226.80		1090 152.60		170 23.80		820 114.80		550 77		90 12.60
V VAT		1250 175		840 117.60		130 18.20		620 86.80		420 58.80		70 9.80

	JNB-PLZ						DUR-CPT					
	Adult		Child		Infant		Adult		Child		Infant	
	OW	RTN	OW	RTN	OW	RTN	OW	RTN	OW	RTN	OW	RTN
C VAT	1540 215.60	3080 431.20	1040 145.60	2070 289.80	160 22.40	310 43.40	1900 210	3800 420	1010 141.40	2010 281.40	150 21	300 42
Y VAT	1200 168	2400 336	810 113.40	1610 225.40	120 16.80	240 33.60	1500 210	3000 420	1010 141.40	2010 281.40	150 21	300 42
B VAT	1000 140	2000 280	670 93.80	1340 187.60	100 14	200 28	1200 168	2400 336	810 113.40	1610 225.40	120 17	240 33.60
H VAT		1550 217		1040 145.60		160 22.40		2000 280		1340 187.60		200 28
K VAT		1260 176.40		850 119		130 18.20		1620 226.80		1090 152.60		170 23.80
V VAT		1060 148.40		720 100.80		110 15.40		1250 175		840 117.60		130 18.20

BYLAE B**BRITISH AIRWAYS FARE RULES**

	C-CLASS	Y-CLASS	B-CLASS	H-CLASS	K-CLASS	V-CLASS
Application	One-Way/Return/Circle or open-jaw trip	One-Way/Return/Circle or open-jaw trip	OneWay/Return/Circle or open jaw trip	Return/Circle trip	Return/Circle trip	Return/Circle trip
Change in reservation	Any time, subject to seat availability	None	Provided B class is available and change takes place at least 7 days prior to departure	Provided H class is available and change takes place at least 10 days prior to departure, as well as min stay being complied with.	Provided K class is available and change takes place at least 14 days prior to departure, as well as min stay being complied with.	Provided V class is available and change takes place at least 21 days prior to departure, as well as min stay being complied with.
Minimum stay	none	none	none	3 days	1 Saturday night	1 Saturday night
Maximum stay	1 year	1 year	6 months	6 months	6 months	6 months
Advance purchase	none	none	7 days prior to departure	10 days prior to departure	14 days prior to departure	21 days prior to departure
Ticketing	2 days prior to departure	5 days prior to departure	Within 48 hours after reservation	Within 48 hours after reservation	Within 48 hours after reservation	Within 48 hours after reservation
Endorsement	none	none	Non-endorsable	Non-endorsable	Non-endorsable	Non-endorsable
Cancellations and refunds	Admin fee of ZAR100 plus ZAR14 VAT applies	Admin fee of ZAR100 plus ZAR14 VAT applies	Anytime 25%	Before departure 25% After departure - no refund	Before departure 25% After departure - no refund	Before departure 25% After departure - no refund
Child/Infant	Child – 67% of adult fare Infant – 10% of adult fare	Child – 67% of adult fare Infant – 10% of adult fare	Child – 67% of adult fare Infant – 10% of adult fare	Child – 67% of adult fare Infant – 10% of adult fare	Child – 67% of adult fare Infant – 10% of adult fare	Child – 67% of adult fare Infant – 10% of adult fare
Open sectors	Permitted	Permitted. If class not available on rebooking, must be upgraded to next highest available fare	Permitted. If class not available on rebooking, must be upgraded to next highest available fare – new flight res. must be 7 days in advance	Not permitted	Not permitted	Not permitted
Fare basis	COW	Y	BOW	HRT	KRT	VR

BYLAE C**SAL SE REISGELDTARIEWE**

VANAF	NA	J	Y	KA3	HOW14	TRT14	VBRT	VAP21R
BFN	CPT		1170	1060	830	900R		
	DUR		1140	1030	850	1260R	800R	
	ELS		1490	1360	1130	1650R	1080R	
	JNB		780	700	540	600R		
	PLZ		1250		940	1380R	880R	
CPT	DUR	1840	1390	1140		1620R		1250R
	ELS		1200	1100	850	920R		
	GRJ		880		680	980R	720R	
	HDS		1430	1080	830			1250R
	JNB	1840	1390	1140		1620R		
	KIM		1390	1250	1040	1530R	1010R	
	PLZ	1080	850	710	560	860R	600R	
	MBD		1430	1080	830			
UTN		1390	1250	1040	1530R	1010R		
DUR	ELS		890	810	630	680R		
	GRJ		1210		940	1700R	1130R	
	JNB	1160	820	650		820R		620R
	NLP		1170	1060	880	1290R	840R	
	PZB		170					
	PLZ	1140	900	750	590	920R	660R	
ULD		170						
ELS	JNB	1350	1020	830	700	1180R	860R	
	PLZ	800	680		510	740R	430R	
GRJ	JNB	1600	1210			1320		1040R
JNB	HDS		1010					
	KIM		920	840	660	700R		
	MGH		850	760	640	930R	590R	
	NLP	1170	880	810	680	980R		840R
	PHW		980	880	740	1080R	660R	
	PTG		880	810	680	980R	720R	
	PZB		840	660	480	800R	650R	
	PBZ		1040					
	PLZ	1480	1120	950		1260R		1060R
	RCB		840	770	590	630R		
	NTY		520	480	390	570R	320R	
	UTT		1280	950	850	1410R	920R	
	UTN		1400	1260	1060	1540R	1010R	
PZB	ULD		170					

BYLAE D**SAL SE REISGELDREGULASIES**

CLASS	J CLASS	Y CLASS	K CLASS	H CLASS	T CLASS	V CLASS	V CLASS
FARE BASIS	J	Y	KA3	HOW14	TRT14	VBRT	VAP21R
	BUSINESS	ECONOMY					
Application	Fares apply to business class. Seating may be prearranged.	Fares apply to economy class only.	Tourist-K –class One way fares	Super Saver Fares apply in the economy class and can be sold for one way (OW). Seats are limited	Fares apply within South Africa, subject to T-class seat availability on SA services. Only round trip journeys permitted	Fares apply within South Africa, subject to V-class seat availability on SA services. Only round trip journeys permitted	Fares apply within South Africa, subject to V-class seat availability on SA services. Only round trip journeys permitted
Children and infants fares	Accompanied children 2-11 charge 67% of fare	Accompanied children 2-11 charge 67% of fare	Accompanied children 2-11 charge 67% of fare	Accompanied children 2-11 charge 67% of fare	Accompanied children 2-11 charge 67% of fare	Accompanied children 2-11 charge 67% of fare	Accompanied children 2-11 charge 67% of fare
	Infant under 2 without a seat charge 10% of fare	Infant under 2 without a seat charge 10% of fare	Infant under 2 without a seat charge 10% of fare	Infant under 2 without a seat charge 10% of fare	Infant under 2 without a seat charge 10% of fare	Infant under 2 without a seat charge 10% of fare	Infant under 2 without a seat charge 10% of fare
Minimum stay					Return travel from the last stopover must commence no earlier than the first Sun after departure from the fare origin.	Return travel from the last stopover must commence no earlier than the first Sun after departure from the fare origin.	Return travel from the last stopover must commence no earlier than the first Sun after departure from the fare origin.
Maximum stay	1 year from departure	1 year from departure	6 months from departure	6 months from departure	6 months from departure	6 months from departure	6 months from departure
Advance Purchase	N/A	N/A	N/A	14 days	14 days	21 days	21 days
Reservations/ Ticketing			Reservations are required for all sectors. Ticketing must be completed within 48 hours after reservations are made.	Reservations are required for all sectors. Ticketing/payment must be completed at least 14 days before departure. Ticketing 72 hours after reservations. Waitlist not permitted.	Reservations are required for all sectors. Ticketing/Payment must be completed at least 14 days before departure. Ticketing 72 hours after reservations. Waitlist not permitted.	Reservations are required for all sectors. Ticketing must be completed within 72 hours after reservation or at least 21 days before departure whichever is earlier. Waitlist not permitted.	Reservations are required for all sectors. Ticketing must be completed within 72 hours after reservation or at least 21 days before departure whichever is earlier. Waitlist not permitted.

BYLAE D (vervolg)

CLASS	J CLASS	Y CLASS	K CLASS	H CLASS	T CLASS	V CLASS	V CLASS
FARE BASIS	J	Y	KA3	HOW14	TRT14	VBRT	VAP21R
	BUSINESS	ECONOMY					
Ticket entries			The original and reissued ticket must be annotated- NONEND/ NONREF in the endorsement box.	The original and reissued ticket must be annotated- NONEND/ NONREF in the endorsement box.	The original and reissued ticket must be annotated- NONEND/NONREF in the endorsement box.	The original and reissued ticket must be annotated- NONREF in the form of payment box and NOEND/NONTRANS and VLD FLIGHTS SHOWN ONLY in the endorsement box.	The original and reissued ticket must be annotated- NONEND/ NONREF in the endorsement box.
Cancellation and refunds	A refund will be made to an amount equal to the unused portion of the ticket less administration.	A refund will be made to an amount equal to the unused portion of the ticket less administration.	Penalty 25% Upgrading permitted to the next higher fare. A change in reservation in the same booking class is permitted provided K-class seats are available and the change takes place at least 3 days before departure. Rerouting-not permitted. Standbys permitted only on day of departure	Penalty 25% for cancel/ no show Upgrading permitted to the next higher fare. A change in reservation in the same booking class is permitted provided H-class seats are available and the change takes place at least 14 days before departure. Rerouting-not permitted. Standbys permitted only on day of departure	Penalty 25% for cancel/no show/refund Complete journey (both sectors) must be upgraded to the next higher applicable return fare. No change in reservation permitted at any time. No refund on a partially used ticket. Standbys permitted on day of departure only. Rerouting not permitted	Penalty 25% Upgrading permitted to the next higher fare. A change in reservation in the same booking class is permitted provided V-class seats are available and the change takes place at least 7 days before departure. Rerouting-not permitted. There will be no refund on a partially used ticket.	Ticket is 100% non-refundable when cancelled completely. A change in reservation in the same booking class is permitted provided V-class seats are available and the change takes place at least 21 days before departure. No refund on a partially used ticket. Rerouting-not permitted. Standbys at any time not permitted.

BYLAE E**LUGHAWEBELASTING**

LAND	BELASTING-KODE	BINNELANDSE KAARTJIE	INTERNASIONALE KAARTJIE	NOTAS
BOTSWANA	BW	ZAR15 (BWP10)	ZAR42 (BWP25)	Exempt Inf
KENIA	KE	ZAR43 (KES300)		Exempt Inf
	TU		ZAR140 (USD20)	
MADAGASKAR	HY		ZAR55 (USD8)	Exempt Inf and transfers
	TZ		ZAR207 (USD30)	
MALAWI	LD		ZAR207 (USD30)	Exempt Inf
MAURITIUS	MU		ZAR188 (MUR500)	Exempt Inf
NAMIBIË	NA	ZAR40 (NAD40)	Flights to SACU countries ZAR100 (NAD100)	Exempt Inf SACU countries Botswana Lesotho South Africa Swaziland
SUID-AFRIKA	ZA	ZAR52 Ex JNB ZAR48 Ex CPT, DUR ZAR47 Ex BFN, ELS, GRJ KIM, MGH,PBZ,RCB PHW,PLZ,PTG,PZB UTN, UTT ZAR110 Ex HDS ZAR78 Ex NLP/MQP	Regional flights ZAR100 International flights ZAR131	Exempt Inf Regional (from SA to: Botswana Lesotho Namibia Swaziland
	EV	ZAR6 per departure from SA airport	ZAR6 per departure from SA airport	
	WC		Regional flights ZAR55 International flights ZAR110	Exempt Inf
UGANDA	UL	ZAR20 (UGX3000)	ZAR280 (USD40)	Exempt Inf
ZIMBABWE	CB	ZAR35 (USD5)	ZAR210 (USD30)	Exempt Inf and transfers

BYLAE F**LUGDIENSBELASTING**

LUGREDERY	BELASTINGKODE	KOSTE	NOTAS
BA	YQ	ZAR133 (USD19)	Betaalbaar per vlug per passasier. Geen vrystellings
SA	YR	ZAR140 (USD20)	Betaalbaar per vlug per passasier. Geen vrystellings



BYLAE G**MRU (MAURITIUS)**

*F	5820	922.85	A001	EH
*J	4610	730.99	A002	EH
*Y	4040	640.60	A003	EH
YEE3M	5720	907.00	A014	EH
YKPX1M	3730	591.45	A021	EH

A.014**EXCURSION (YE) FARE FROM SOUTH AFRICA TO MAURITIUS/REUNION**

The fares are subject to the provisions hereof and Standard Conditions G100

1. APPLICATION

A. Economy class round circle or open-jaw trip special excursion fares from Johannesburg/Durban to Mauritius, Reunion on the services of SA/MK/UU only.

4. CHILDREN'S AND INFANTS' FARES

A. Children 67% of the applicable adult fare
B. Infants 10% of the applicable adult fare

7. MINIMUM STAY

A. 1. 10 days
2. Where daily flights are not operated and there is no flight on the 10th day, the first preceding flight may be taken.

9. MAXIMUM STAY

A. Three months

11. STOPOVERS

A. Only permitted at JNB, DUR, MRU, RUN

12. ROUTING

A. Travel to/from DUR via JNB is permitted on both legs of the journey and any mileage deviation may be ignored.

14. CONSTRUCTION AND COMBINATIONS

A. Combinations are only permitted with domestic fares.

31. FARE BASIS/TICKET DESIGNATOR

YKPX1M

BYLAE G (vervolg)

FROM/TO		ENDORSEMENTS/RESTRICTIONS (CARBON)				ORIGIN/DESTINATION				AUDIT COUPON					
	CARR.	FARE CALC.				BOOKING REF.				PLACE OF ISSUE - AGENCY					
	SA														
	SA	NAME OF PASSENGER		NOT TRANSFERABLE	DATE OF ISSUE		ISSUED IN EXCHANGE FOR								
CONJUNCTION TICKETS					ORIGINAL AIRLINE FORM SERIAL NO. PLACE DATE AGENT'S NUMERIC CODE										
X.O.					NOT GOOD FOR PASSAGE	CARRIER	FLIGHT/CLASS	DATE	TIME	STATUS	FARE BASIS	NOT VALID BEFORE	NOT VALID AFTER	ALLOW	BAGGAGE CHECK/WT
FROM															PCS / WT
TO															PCS / WT
TO VOID					V	O	I	D							PCS / WT
TO VOID					V	O	I	D							PCS / WT
FORM OF PAYMENT					TOUR CODE				PASSENGER TICKET AND BAGGAGE CHECK - ISSUED BY						
									Central						
TOTAL FARE CALC.					SUBJECT TO CONDITIONS OF CONTRACT IN THIS TICKET										
FARE	EQUIV. FARE PD.	TAX	TAX	TAX	CPN	AIRLINE CODE	FORM AND SERIAL NUMBER		CK						
ZAR						567	5006240761 4								
TOTAL	CURRENCY	CASH COLLECTION	CREDIT BALANCE	COMM. RATE	TAX AMOUNT										
ZAR	ZAR														

DO NOT MARK OR WRITE IN THE WHITE AREA ABOVE

