



higher education & training

Department:
Higher Education and Training
REPUBLIC OF SOUTH AFRICA

N1610(E)(M29)H

NASIONALE SERTIFIKAAT

REISDIENSTE N5

(22030145)

29 Mei 2019 (X-Vraestel)

09:00–12:00

OOPBOEKEKSAMEN

Kandidate mag van hulle DHN-handleiding en/of handboeke, Fares within Africa-inligtingstuk, studentportefuelje wat klasnotas, kaarte, brosjuregidse, gevallestudies en toetse bevat en 'n sakrekenaar gebruik maak.

Hierdie vraestel/antwoordboek bestaan uit 13 bladsye en agt bylaes van 9 bladsye.

EKSAMENNOMMER:

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VIR VOLTOOIING DEUR NASIENER

TOTALE PUNTE BEHAAL:

PERSENTASIE

DEPARTEMENT VAN HOËR ONDERWYS EN OPLEIDING
REPUBLIEK VAN SUID-AFRIKA
NASIONALE SERTIFIKAAT
REISDIENSTE N5
TYD: 3 UUR
PUNTE: 200

INSTRUKSIES EN INLIGTING

1. Beantwoord AL die vrae.
 2. Lees AL die vrae aandagtig deur.
 3. Nommer die antwoorde volgens die nommeringstelsel wat in hierdie vraestel gebruik is.
 4. Dit is 'n OOPBOEKEKSAMEN, maar individuele werk word vereis.
 5. AL die vrae moet op die VRAESTEL beantwoord word.
 6. Wys ALLE berekeninge. BTW is 15%. (Wys desimale ná die komma. MOENIE afrond nie.)
 7. Die dokumente moet met 'n BLOU of SWART PEN ingevul word. Geen TIPPEX mag op die dokumente gebruik word nie.
 8. Kandidate mag ekstra kopieë van antwoordblaaie van toesighouers vra, maar doen dit op hulle eie risiko dat hulle tyd sal opraak.
 9. Skryf netjies en leesbaar.
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VIR VOLTOOIING DEUR NASIENER

VRAAGNOMMER	PUNTE PER VRAAG
VRAAG 1	
VRAAG 2	
VRAAG 3	
VRAAG 4	
VRAAG 5	
TOTAAL	

EKSAMENNOMMER:

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VRAAG 1

- 1.1 Voltooi die tabel hier onder deur die ontbrekende land, stad of kode in te vul. Skryf slegs die antwoord langs die vraagnommer (1.1.1–1.1.10) neer.

LAND	STAD	KODE
1.1.1	Lubumbashi	1.1.2
1.1.3	1.1.4	ABJ
Kaap-Verdiese Eilande	1.1.5	1.1.6
1.1.7	Kasane	1.1.8
1.1.9	1.1.10	NLA

(10)

- 1.2 Gee die kode vir die volgende stede/lughawens. Skryf slegs die antwoord langs die vraagnommer (1.2.1–1.2.10) neer.

STAD/LUGHAWE	KODE
Margate	1.2.1
Upington	1.2.2
Malelane	1.2.3
Ulundi	1.2.4
Sun City	1.2.5
Oos-Londen	1.2.6
Pietermaritzburg	1.2.7
Skukuza	1.2.8
Lanseria	1.2.9
Polokwane 	1.2.10



(10)

EKSAMENNOMMER:

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1.3 Gee DRIE vaste komitees van ILVV ('IATA').

(3)

1.4 Gee DRIE doelstellings van die ILVV.

(3)

1.5 Verduidelik elk van die volgende vryhede van die lug.

1.5.1 Eerste vryheid




1.5.2 Tweede vryheid

(2 x 2)

(4)

EKSAMENNOMMER:

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1.6 Dekodeer die kodes van die volgende lugrederye. Skryf slegs die antwoord langs die vraagnommer (1.6.1-1.6.6) neer. 

LUGREDERYKODES	DEKODEER
BP	1.6.1
DT	1.6.2
ET	1.6.3
HM	1.6.4
TM	1.6.5
QM	1.6.6

(6)


1.7 Gee die kode vir elk van die volgende kredietkaarte:

1.7.1 Visa 

1.7.2 American Express

1.7.3 Diners Club

1.7.4 Mastercard

 (4 × 1)

(4)
[40]

EKSAMENNUMMER:

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2.2 Reik die gedeelte van die kaartjie hier onder vir die kind uit. Betalingswyse – Diners Club 3645474493837464. Vervaldatum 12/23. Besprekingsverwysing DA647/1G. 🚗

BETALINGSWYSE					
REISGELD	EKWI REISGELD BET	BELASTING	BELASTING	BELASTING	
TOTAAL	GELDEENHEID	KONTANT-INVORDERING	KREDIETSALDO	KOMM.-KOERS	BEDRAG VAN BELASTING

(12)

2.3 Toon die TAT-inskrywing vir die VOLWASSENE. 🚗

(8)

2.4 Voltooi die KREDIETKAART-ONKOSTEVORM vir die kind. Mnr Joseph Black wil die betaling oor 24 maande doen. Die goedkeuringskode is JG134. 🚗

I ACKNOWLEDGE RECEIPT OF TICKET(S) AND/OR COUPONS FOR RELATED CHARGES DESCRIBED HEREON AND AM AWARE OF APPLICABLE RESTRICTIONS AND/OR PENALTIES AS SHOWN ON SUCH TICKETS AND/OR COUPONS. PAYMENT IN FULL TO BE MADE WHEN BILLED OR IN EXTENDED PAYMENTS IN ACCORDANCE WITH STANDARD POLICY OF COMPANY ISSUING CARD AND AS REFLECTED IN APPLICABLE TARIFFS X		STANDARD CREDIT CARD CHARGE FORM				DATE AND PLACE OF ISSUE
		AIRLINE NUMERIC CODE		2. AGENT & CONTRACTOR COPY		
		DATE OF ISSUE		IF EXTENDED PAYMENT DESIRED, CIRCLE NUMBER OF MONTHS 6 12 24		
NAME OF PASSENGER IF DIFFERENT FROM CARDHOLDER		OTATO NO.	CONNECTION OF PASSENGER WITH SUBSCRIBER		APPROVAL CODE	
COMPLETE ROUTING		FARE BASIS	CARRIER	AIRLINE FORM	SERIAL NO. CHECK DIGIT	
			TICKETS NOT TRANSFERABLE No Cash Refunds		CREDIT CARD CODE	
			CREDIT CARD CODE			
CURR. }	FARE	TOTAL		CUSTOMER FILE REFERENCE		
CURR. }	TAX					
CURR. }	EQUIV. AMT. PD.					

(15)

[75]

EKSAMENNOMMER:

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VRAAG 3



Dit is vandag 18 Mei 2019. Jy werk by Siyazungeza Travel in Polokwane. Jy het die volgende bespreking vir Mnr Moodley en sy groep 'The Fountain' gedoen om vir musiekkompetisies na Johannesburg te reis.

KD 265/1A		18 MAY						KE SA SA
SA1564	H	25 MAY	PTGJNB	HK10	0600	0630		
SA1565	H	27 MAY	JNBPTG	HK10	1600	1800		



3.1 Raadpleeg BYLAE C–F en bereken die reisgeld per passasier.

VANAF/NA	KARWEIER	BER. VAN REISGELD
REISGELD	ZAR	
BTW	ZAR	
PSC	ZAR	
SC	ZAR	
YR	ZAR	
TOTAAL	ZAR	




(10)

3.2 Bereken die reisgeld vir die hele span.

(2)

EKSAMENNOMMER:

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Die groep sal 'n deposito van 35% moet betaal om die bogenoemde bespreking te bevestig. Mnr Moodley sal met sy American Express-kredietkaart 8746390274645385947 betaal. Vervaldatum 01/24. 

3.3 Bereken die deposito wat Mnr Moodley sal moet betaal.

(3)

3.4 Reik die EMD hier onder uit deur net die dele in vetdruk in te vul. 

EMD	083 8493 642856 4
TiPE	Boek en skryf in ('check and enter')
POI	Boek en skryf in
DOI	18 MAY 2019
IOI	772948576
LOC	KD 265/1A
RFIC	Boek en skryf in
RFISC	Boek en skryf in
ZAR	Groepdeposito vereis soos voorheen bereken.

EMD -	TiPE -	SYS -	LOC -
DOM	POI -	DOI -	IOI -
PAX-			
RFIC -			
OPMERKINGS -			
CPN - 1	RFISC -		WAARDE -
BIED AAN BY -			BIED AAN VIR -
ICW			BESKR - GROEP-DEPOSITS
REISGELD -		ZAR	
WISSELKOERSWAARDE		ZAR	TERUGBETALINGS- WAARDE
BELASTING -			
TOTAAL		ZAR:	
/FC			
FP: 			

(15)
[30]

EKSAMENNUMMER: [Empty box for exam number]

VRAAG 4



Dit is vandag 22 April 2019. Mev Tshabalala daag by jou kantoor op met die volgende kaartjie.

FROM/TO	ENDORSEMENT /RESTRICTION (CARBON)			ORIGIN/DESTINATION				AUDIT COUPON PLACE OF ISSUE-AGENCY							
CPT	CAR R	FARE CALC	XT 18.00EV 420.00YR		CPT CPT BOOKING REFERENCE				XAVIER TRAVEL CAPE TOWN 77246573						
GRJ	SA	880.00	NAME OF PASSENGER NOT TRANSFER		DATE OF ISSUE		YRT145/1G								
DUR	SA	900.00	TSHABALALA SANNAH MRS		10 APR 19		ISSUED IN EXCHANGE FOR								
CPT	SA	1390.00	CONJUNCTION TICKETS		ORIGINAL ISSUE AIRLINE FORM SERIAL NO. PLACE DATE SAGENT'S NUMERIC CODE										
			GOOD FOR SALE	CARRIER	FLIGHT/CLASS		DATE	TIME	STATUS	FARE BASIS	NOT VALID BEFORE	NOT VALID AFTER	ALL OW	BAGGAGE CK/UNCK	
			FROM CAPE TOWN	SA	673	Y	16APR	1600	OK	Y		16APR	PC	PCS WT	
			TO GEORGE	SA	765	Y	20APR	0900	OK	Y		16APR	PC	PCS WT	
			TO DURBAN	SA	256	Y	24APR	1300	OK	Y		16APR	PC	PCS WT	
			TO CAPE TOWN	V	O	I	D	-----	-----	-----	-----	-----	----	PCS WT	
TOTAL FARE CALC			ZAR3170.00	FORM OF PAYMENT				PASSENGER TICKET AND BAGGAGE CHECK-ISSUED BY							
				AX3647364548926473647				SOUTH AFRICAN AIRWAYS							
								SUBJECT TO CONDITIONS OF CONTRACT IN THIS TICKET							
FARE	ZAR3170.00	EQUIV.FARE PD	TAX 475.50ZV	TAX 143.00ZA	TAX 436.00XT	CPN	AIRLINE CODE FORM AND SERIAL NUMBER CK								
TOTAL	ZAR 4192	CURRENCY ZAR	CASH COLLECTION	CREDIT BALANCE 3170,00	COMM RATE 1	TAX AMOUNT 1054,50	083 6289547593 7								



Mev Tshabalala is in Durban. Sy wil graag na Johannesburg toe gaan voor sy na Kaapstad terugkeer. Jy het die volgende aanpassings gemaak:

SA420	Y	DUR JNB	24APR	HK1	0900	1010
SA421	Y	JNB CPT	30 APR	HK1	1200	1310

EKSAMENNOMMER:

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4.1 Herbereken die reisegeld en werk die verskil uit.

BEREKENING VAN OU REISEGELD

BEREKENING VAN NUWE REISEGELD

VANAF/NA		BER VAN REISEGELD
	KARW	
REISEGELD	ZAR	
BTW	ZAR	
PSC	ZAR	
SC	ZAR	
YR/YQ	ZAR	
TOTAAL	ZAR	



VANAF/NA		BER. VAN REISEGELD
	KARW	
REISEGELD	ZAR	
BTW	ZAR	
PSC	ZAR	
SC	ZAR	
YR/YQ	ZAR	
TOTAAL	ZAR	



NUWE REISEGELD		OU REISEGELD		VERSKIL IN REISEGELD	
NUWE BTW		OU BTW		VERSKIL IN BTW	
NUWE PSC		OU PSC		VERSKIL IN PSC	
NUWE SC		OU SC		VERSKIL IN SC	
NUWE YQ/YR		OU YQ/YR		VERSKIL IN YQ/YR	
				TOTAAL	

(15)

EKSAMENNOMMER:

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4.2 Reik die E-KAARTJIE hier onder weer uit deur die ontbrekende inligting in te vul. Hulle sal die bykomende bedrag in kontant betaal indien van toepassing.



NAME: MRS SANNAH TSHABALALA						ETKT ITINERARY/RECEIPT				
AGENCY NAME: FOCUS TRAVEL			22APR2019			IATA:772 35243 2				
TICKET NO: 0836289547835 2						PLACE OF ISSUE: DURBAN				
ISSUED BY: SA						REF: RTG2340				
FARE:		TOTAL:				TAX:		TAX:		
TAX:										
FOP:										
CARRIAGE AND OTHER SERVICES PROVIDED BY THE CARRIER ARE SUBJECT TO CONDITIONS OF CARRIAGE										
CARRIER	FLIGHT	DATE	FROM	TO	TIME	STATUS	FARE BASIS	ALLOW	NVB	NVA
SA	420	24APR	DUR	JNB	0900	OK	Y			
SA	421	30APR	JNB	CPT	1200	OK	Y			

(15)
[30]



VRAAG 5

Dit is vandag 14 Junie 2018. Jy werk by Ushaka Travel in Durban. Jy het die volgende bespreking gedoen:

TRH365/1A 14JUN USHAKA TRAVEL
1. BOTHA ADELAIDE MRS 2. BOTHA VINCENT*CHD
3. BOTHA SAUL*INF



SA302 Y 16 JUL DUR MRU HK2 1300 1600
MK423 Y 24 JUL MRU DUR HK2 1700 2000

EKSAMENNUMMER:

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5.1 Raadpleeg BYLAE G en bereken die reisgeld, insluitende belasting, vir 'n KIND deur regulasie A021 te gebruik.



VANAF/NA	KARWEIER	REISGELD

(10)

5.2 Reik die gedeelte van die dokument hier onder uit.

NOT GOOD FOR PASSAGE	FARE BASIS	NOT VALID BEFORE	NOT VALID AFTER	ALLOW
FROM				
TO				
TO				
TO				

(10)



5.3 Toon die TAT-INSKRYWING vir die kind.

(5)
[25]

TOTAAL: 200

BYLAE A**BRITISH AIRWAYS FARES**

	JNB-CPT						JNB-DUR					
	Adult		Child		Infant		Adult		Child		Infant	
	OW	RTN	OW	RTN	OW	RTN	OW	RTN	OW	RTN	OW	RTN
C VAT	1900 266	3800 532	1280 179.20	2550 357	190 26.60	380 53.20	1210 169.40	2420 338.80	820 114.80	1630 228.20	130 18.20	250 35
Y VAT	1500 210	3000 420	1010 141.40	2010 281.40	150 21	300 42	900 126	1800 252	610 85.40	1210 169.40	90 12.60	180 25.20
B VAT	1200 168	2400 336	810 113.40	1610 225.40	120 16.80	240 33.60	700 98	1400 196	470 65.80	940 131.60	70 9.80	140 19.60
H VAT		2000 280		1340 187.60		200 28		1080 151.20		730 102.20		110 15.40
K VAT		1620 226.80		1090 152.60		170 23.80		820 114.80		550 77		90 12.60
V VAT		1250 175		840 117.60		130 18.20		620 86.80		420 58.80		70 9.80

	JNB-PLZ						DUR-CPT					
	Adult		Child		Infant		Adult		Child		Infant	
	OW	RTN	OW	RTN	OW	RTN	OW	RTN	OW	RTN	OW	RTN
C VAT	1540 215.60	3080 431.20	1040 145.60	2070 289.80	160 22.40	310 43.40	1900 210	3800 420	1010 141.40	2010 281.40	150 21	300 42
Y VAT	1200 168	2400 336	810 113.40	1610 225.40	120 16.80	240 33.60	1500 210	3000 420	1010 141.40	2010 281.40	150 21	300 42
B VAT	1000 140	2000 280	670 93.80	1340 187.60	100 14	200 28	1200 168	2400 336	810 113.40	1610 225.40	120 17	240 33.60
H VAT		1550 217		1040 145.60		160 22.40		2000 280		1340 187.60		200 28
K VAT		1260 176.40		850 119		130 18.20		1620 226.80		1090 152.60		170 23.80
V VAT		1060 148.40		720 100.80		110 15.40		1250 175		840 117.60		130 18.20

BYLAE B
BRITISH AIRWAYS FARE RULES

	C-CLASS	Y-CLASS	B-CLASS	H-CLASS	K-CLASS	V-CLASS
Application	One-way/Return/Circle or open jaw trip.	One-way/Return/Circle or open jaw trip.	One-way/Return/Circle or open jaw trip.	Return/Circle trip	Return/Circle trip	Return/Circle trip
Change in reservation	Any time, subject to seat availability	None	Provided B class is available and change takes place at least 7 days prior to departure.	Provided H class is available and change takes place at least 10 days prior to departure, as well as minimum stay being complied with.	Provided K class is available and change takes place at least 14 days prior to departure, as well as minimum stay being complied with.	Provided V class is available and change takes place at least 21 days prior to departure, as well as minimum stay being complied with.
Minimum stay	None	None	None	3 days	1 Saturday night	1 Saturday night
Maximum stay	1 year	1 year	6 months	6 months	6 months	6 months
Advance purchase	None	None	7 days prior to departure	10 days prior to departure	14 days prior to departure	21 days prior to departure
Ticketing	2 days prior to departure	5 days prior to departure	Within 48 hours after reservation	Within 48 hours after reservation	Within 48 hours after reservation	Within 48 hours after reservation
Endorsement	None	None	Non-endorsable	Non-endorsable	Non-endorsable	Non-endorsable
Cancellations and refunds	Administration fee of ZAR100 plus ZAR14 VAT applies	Administration fee of ZAR100 plus ZAR14 VAT applies	Any time 25%	Before departure 25% After departure – no refund	Before departure 25% After departure- no refund	Before departure 25% After departure- no refund
Child/ Infant	Child – 67% of adult fare Infant – 10% of adult fare	Child – 67% of adult fare Infant – 10% of adult fare	Child – 67% of adult fare Infant – 10% of adult fare	Child – 67% of adult fare Infant – 10% of adult fare	Child – 67% of adult fare Infant – 10% of adult fare	Child – 67% of adult fare Infant – 10% of adult fare
Open sectors	Permitted	Permitted. If class not available on rebooking, must be upgraded to next highest available fare.	Permitted. If class not available on rebooking, must be upgraded to next highest available fare-new flight res must be 7 days in advance	Not permitted	Not permitted	Not permitted
Fare basis	COW	Y	BOW	HRT	KRT	VR

BYLAE C

SAL SE REISGELDTARIEWE

FROM	TO	J	Y	KA3	HOW14	TRT14	VBRT	VAP21R
BFN	CPT		1170	1060	830	900R		
	DUR		1140	1030	850	1260R	800R	
	ELS		1490	1360	1130	1650R	1080R	
	JNB		780	700	540	600R		
	PLZ		1250		940	1380R	880R	
CPT	DUR	1840	1390	1140		1620R		1250R
	ELS		1200	1100	850	920R		
	GRJ		880		680	980R	720R	
	HDS		1430	1080	830			1250R
	JNB	1840	1390	1140		1620R		
	KIM		1390	1250	1040	1530R	1010R	
	PLZ	1080	850	710	560	860R	600R	
MBD			1430	1080	830			
UTN			1390	1250	1040	1530R	1010R	
DUR	ELS		890	810	630	680R		
	GRJ		1210		940	1700R	1130R	
	JNB	1160	820	650		820R		620R
	NLP		1170	1060	880	1290R	840R	
	PZB		170					
	PLZ	1140	900	750	590	920R	660R	
ULD		170						
ELS	JNB	1350	1020	830	700	1180R	860R	
	PLZ	800	680		510	740R	430R	
GRJ	JNB	1600	1210			1320		1040R
JNB	HDS		1010					
	KIM		920	840	660	700R		
	MGH		850	760	640	930R	590R	
	NLP	1170	880	810	680	980R		840R
	PHW		980	880	740	1080R	660R	
	PTG		880	810	680	980R	720R	
	PZB		840	660	480	800R	650R	
	PBZ		1040					
	PLZ	1480	1120	950		1260R		1060R
	RCB		840	770	590	630R		
NTY		520	480	390	570R	320R		
UTT		1280	950	850	1410R	920R		
UTN		1400	1260	1060	1540R	1010R		
PZB	ULD		170					

BYLAE D**SAL SE REISGELDREGULASIES**

CLASS	J CLASS	Y CLASS	K CLASS	H CLASS	T CLASS	V CLASS	V CLASS
FARE BASIS	J	Y	KA3	HOW14	TRT14	VBRT	VAP21R
	BUSINESS	ECONOMY					
Application	Fares apply to business class. Seating may be prearranged.	Fares apply to economy class only.	Tourist-K –class One-way fares	Super Saver Fares apply in the economy class and can be sold for one way (OW). Seats are limited	Fares apply in South Africa, subject to T-class seat availability on SA services. Only round-trip journeys permitted	Fares apply in South Africa, subject to V-class seat availability on SA services. Only round-trip journeys permitted	Fares apply in South Africa, subject to V-class seat availability on SA services. Only round-trip journeys permitted
Children and infant fares	Accompanied children 2–11 charge 67% of fare Infant under 2 without a seat charge 10% of fare	Accompanied children 2–11 charge 67% of fare Infant under 2 without a seat charge 10% of fare	Accompanied children 2–11 charge 67% of fare Infant under 2 without a seat charge 10% of fare	Accompanied children 2–11 charge 67% of fare Infant under 2 without a seat charge 10% of fare	Accompanied children 2–11 charge 67% of fare Infant under 2 without a seat charge 10% of fare	Accompanied children 2–11 charge 67% of fare Infant under 2 without a seat charge 10% of fare	Accompanied children 2–11 charge 67% of fare Infant under 2 without a seat charge 10% of fare
Minimum stay					Return travel from the last stopover must commence no earlier than the first Sunday after departure from the fare origin.	Return travel from the last stopover must commence no earlier than the first Sunday after departure from the fare origin.	Return travel from the last stopover must commence no earlier than the first Sunday after departure from the fare origin.
Maximum stay	1 year from departure	1 year from departure	6 months from departure	6 months from departure	6 months from departure	6 months from departure	6 months from departure
Advanced purchase	N/A	N/A	N/A	14 days	14 days	21 days	21 days
Reservations/ Ticketing			Reservations are required for all sectors. Ticketing must be completed within 48 hours after reservations have been made.	Reservations are required for all sectors. Ticketing/payment must be completed at least 14 days before departure. Ticketing 72 hours after reservations. Waiting list not permitted.	Reservations are required for all sectors. Ticketing/payment must be completed at least 14 days before departure. Ticketing 72 hours after reservations. Waiting list not permitted.	Reservations are required for all sectors. Ticketing must be completed within 72 hours after reservation or at least 21 days before departure whichever is earlier. Waiting list not permitted.	Reservations are required for all sectors. Ticketing must be completed within 72 hours after reservation or at least 21 days before departure whichever is earlier. Waiting list not permitted.

CLASS	J CLASS	Y CLASS	K CLASS	H CLASS	T CLASS	V CLASS	V CLASS
FARE BASIS	J	Y	KA3	HOW14	TRT14	VBRT	VAP21R
	BUSINESS	ECONOMY					
Ticket entries			The original and reissued ticket must be annotated-NONEND/ NONREF in the endorsement box.	The original and reissued ticket must be annotated-NONEND/ NONREF in the endorsement box.	The original and reissued ticket must be annotated-NONEND/ NONREF in the endorsement box.	The original and reissued ticket must be annotated-NONREF in the form of payment box and NONEND/NONTRANS and VLD FLIGHTS SHOWN ONLY in the endorsement box.	The original and reissued ticket must be annotated-NONEND/ NONREF in the endorsement box.
Cancellation and refunds	A refund will be made to an amount equal to the unused portion of the ticket less administration.	A refund will be made to an amount equal to the unused portion of the ticket less administration.	Penalty 25% Upgrading permitted to the next higher fare. A change in reservation in the same booking class is permitted provided K-class seats are available and the change takes place at least 3 days before departure. Rerouting not permitted. Standbys permitted only on day of departure	Penalty 25% for cancelation/no show Upgrading permitted to the next higher fare A change in reservation in the same booking class is permitted provided H-class seats are available and the change takes place at least 14 days before departure. Rerouting not permitted. Standbys permitted only on day of departure	Penalty 25% for cancel/ no show/refund Complete journey (both sectors) must be upgraded to the next higher applicable return fare No change in reservation permitted at any time No refund on a partially used ticket Standbys permitted on day of departure only Rerouting not permitted	Penalty 25% Upgrading permitted to the next higher fare A change in reservation in the same booking class is permitted provided V-class seats are available and the change takes place at least 7 days before departure. Rerouting not permitted There will be no refund on a partially used ticket	Ticket is 100% non-refundable when cancelled completely A change in reservation in the same booking class is permitted provided V-class seats are available and the change takes place at least 21 days before departure No refund on a partially used ticket Rerouting not permitted Standbys not permitted at any time

BYLAE E**LUGHAWEBELASTING**

LAND	BELASTING-KODE	BINNELANDSE KAARTJIE	INTERNASIONALE KAARTJIE	NOTAS
BOTSWANA	BW	ZAR15 (BWP10)	ZAR42 (BWP25)	Vrystellingsinligting ('Exempt Inf')
KENIA	KE	ZAR43 (KES300)		Vrystellingsinligting
	TU		ZAR140 (USD20)	
MADAGASKAR	HY		ZAR55 (USD8)	Vrystellingsinligting en aansluitings ('transfers')
	TZ		ZAR207 (USD30)	
MALAWI	LD		ZAR207 (USD30)	Vrystellingsinligting
MAURITIUS	MU		ZAR188 (MUR500)	Vrystellingsinligting
NAMIBIË	NA	ZAR40 (NAD40)	Vlugte na SACU-lande ZAR100 (NAD100) Vlugte na ander lande ZAR200 (NAD200)	Vrystellingsinligting SACU-lande Botswana Lesotho Suid-Afrika Swaziland
SUID-AFRIKA	ZA	ZAR52 Ex JNB ZAR48 Ex CPT, DUR ZAR47 Ex BFN, ELS, GRJ KIM, MGH, PBZ, RCB PHW, PLZ, PTG, PZ B UTN, UTT ZAR110 Ex HDS ZAR78 Ex NLP/MQP	Streeksvlugte ZAR100 Internasionale vlugte ZAR131	Vrystellingsinligting Streek (vanaf SA) na: Botswana Lesotho Namibië Swaziland
	EV	ZAR6 per vertrek van SA-lughawe	ZAR6 per vertrek van SA-lughawe	
	WC		Streeksvlugte: ZAR55 Internasionale vlugte: ZAR110	Vrystellingsinligting
UGANDA	UL	ZAR20 (UGX3000)	ZAR280 (USD40)	Vrystellingsinligting
ZIMBABWE	CB	ZAR35 (USD5)	ZAR210 (USD30)	Vrystellingsinligting en aansluitings

BYLAE F**LUGREDERYBELASTING**

LUGDIENS	BELASTINGKODE	KOSTE	NOTAS
BA	YQ	ZAR133 (USD19)	Betalbaar per vlug per passasier. Geen vrystellings.
SA	YR	ZAR140 (USD20)	Betalbaar per vlug per passasier. Geen vrystellings.

BYLAE G**MRU (MAURITIUS)**

*F	5820	922.85	A001	EH
*J	4610	730.99	A002	EH
*Y	4040	640.60	A003	EH
YEE3M	5720	907.00	A014	EH
YKPX1M	3730	591.45	A021	EH

A.021**SPECIAL EXCURSION (PEX) FARES FROM SOUTH AFRICA TO COMOROS/MAURITIUS/REUNION**

The fares are subject to the provisions hereof and Standard Conditions G100

1. APPLICATION

A. Economy class round, circle trip special excursion (PEX) fares from South Africa to Comoros, Mauritius, Reunion.

4. CHILDREN'S AND INFANTS' FARES

A. Children 67% of the applicable adult fare.
B. Infants 10% of the applicable adult fare

7. MINIMUM STAY

A. 6 days

9. MAXIMUM STAY

A. One month

10. EXTENSION OF VALIDITY

A. Not permitted

11. STOPOVERS

A. Permitted

Exception to Comoros, Reunion

- 1) One permitted
- 2) One additional permitted at a charge of ZAR200

12. ROUTING

- A. 1) To Comoros, Reunion: To/from Durban via Johannesburg: Only permitted in one direction.
2) To Mauritius:
Johannesburg-Mauritius-Johannesburg
Durban-Mauritius-Durban
Johannesburg-Mauritius-Durban-Johannesburg
Durban-Mauritius-Johannesburg-Durban

14. CONSTRUCTION AND COMBINATIONS

A. Combinations only permitted with domestic fares.

19. REFUND FOR CANCELLATION AND NO SHOW

- A. 1. Before departure: Refund the fare paid less 25%
2. After departure: No refund
3. The non-refundable amount may be used as credit towards payment of any higher applicable fare. The original non-refundable amount remains non-refundable; the new ticket and any subsequent reissues must be annotated: NONREF/PEX.

20. REBOOKING AND REROUTING

- A. 1. Permitted at a charge of ZAR200 per transaction. Such transactions must be made no later than the day of the flight being changed.

31. FARE BASIS/TICKET DESIGNATOR

YKPX1M