higher education & training

Department:
Higher Education and Training
REPUBLIC OF SOUTH AFRICA

NATIONAL CERTIFICATE

TOURIST DESTINATIONS N6

(22030126)

7 June 2021 (X-paper)
09:00–12:00

OPEN-BOOK EXAMINATION

Candidates are allowed to take student portfolios, notes and assignments/projects, prescribed textbook(s), an atlas, maps, travel guides, brochures and a GSA into the examination venue.

This question paper consists of 10 pages and THREE addenda of 8 pages.

243Q1J2107

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DEPARTMENT OF HIGHER EDUCATION AND TRAINING
REPUBLIC OF SOUTH AFRICA

NATIONAL CERTIFICATE
TOURIST DESTINATIONS N6
TIME: 3 HOURS
MARKS: 200

NOTE: If you answer more than the required number of questions, only the required number will be marked. Clearly cross out all work you do not want to be marked.

INSTRUCTIONS AND INFORMATION

1. Read all the questions carefully before you begin to answer the questions of your choice.

2. The question paper consists of FIVE sections.

   2.1 SECTION A is COMPULSORY and all questions in this section must be answered (50 marks).

   2.2 QUESTION 2.1 is COMPULSORY (20 marks)

   Answer questions on only TWO countries from QUESTIONS 2.2 to 2.6 (30 marks).

   2.3 Answer questions on only ONE country in SECTION C (30 marks).

   2.4 Answer questions on only ONE country in SECTION D (30 marks).

   2.5 SECTION E is COMPULSORY and all questions in this section must be answered (40 marks).

3. Start each question on a new page.

4. Write the QUESTION NUMBER as well as the NAME OF THE COUNTRY in capital letters at the top of each page.

5. Number the answers according to the numbering system used in this question paper.

6. Write neatly and legibly.

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SECTION A: UNITED KINGDOM AND REPUBLIC OF IRELAND

SECTION A is COMPULSORY and all questions in this section must be answered.

QUESTION 1

1.1 Name the city/town/area where each of the following highlights in England can be seen.

1.1.1 Lake Windermere

1.1.2 The Shambles

1.1.3 Cambridge

1.1.4 Blenheim Palace

1.1.5 Roman baths and pump room

(5 × 2) (10)

1.2 Explain why each of the following attractions are so popular among tourists. Include TWO facts per explanation.

1.2.1 Lake Windermere

1.2.2 The Shambles

1.2.3 Cambridge

1.2.4 Blenheim palace

1.2.5 Roman baths and pump room

(5 × 4) (20)

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1.3 Choose a term from COLUMN B that matches a description in COLUMN A. Write only the letter (A–L) next to the question number (1.3.1–1.3.10) in the ANSWER BOOK.

COLUMN A		COLUMN B	
1.3.1	The home of fashionable shops in London	A	FA Cup final
1.3.2	The world's busiest airport	B	Stilton
1.3.3	Docklands Light Railway	C	Knightsbridge
1.3.4	Soccer grand finale at Wembley stadium	D	Trooping the colours
1.3.5	Made from a mix of pork mince and herbs	E	Royal Albert Hall
1.3.6	A strong, white cheese produced in Derbyshire	F	Buckingham Palace
1.3.7	The Queen's official birthday celebration	G	Heathrow Airport
1.3.8	Commonly known as the "TUBE"	H	London Underground
1.3.9	A domed Victorian concert hall	I	Metro
1.3.10	Was the last home of Princess Diana	J	DLR
		K	Cumberland sausage
		L	Kensington Palace

(10 × 2) (20)

TOTAL SECTION A: 50

SECTION B: WESTERN EUROPE (FRANCE, GERMANY, SWITZERLAND, AUSTRIA AND BENELUX)

QUESTION 2

Western Europe map work (COMPULSORY).

Use your atlas, resources and the map in ADDENDUM A (attached) to complete the following map-related questions.

2.1 2.1.1 … is the capital of Germany.

2.1.2 … is the capital of Austria is.

2.1.3 … is a city to the southeast of Amsterdam.

2.1.4 Which country is northeast of France?

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2.1.5 The … river runs through Paris.

2.1.6 The … river runs through Düsseldorf, Cologne and Bonn in Germany.

2.1.7 Which mountain range is located in the southwest of France?

2.1.8 What is the name of a mountain peak in the southern Alps?

2.1.9 The country to the west of Austria is … .

2.1.10 Name the sea to the south of France.

(10 × 2) (20)

INSTRUCTIONS ON QUESTIONS 2.2 TO 2.6

- Choose and answer questions on any TWO of the countries from Western Europe (QUESTIONS 2.2 to 2.6) below.
- Write the name of the country of your choice in capital letters at the top of a new page.

2.2 **FRANCE**

2.2.1 What is the French name for the French Riviera? (1)

2.2.2 Describe where the French Riviera is located. (3)

2.2.3 Describe the physical characteristics of the French Riviera. (2)

2.2.4 Which city is France's most important commercial port? (1)

2.2.5 Name the sites of interests in this city (QUESTION 2.2.4). (2)

2.2.6 Which coastal town is home to an international film festival? (1)

2.2.7 Where in this town does the film festival take place (QUESTION 2.2.6)? (1)

2.2.8 Apart from the film festival, name TWO other attractions in France. (2)

2.2.9 Where did the Battle of Roses take place? (1)

2.2.10 When did this battle (QUESTION 2.2.9) take place? (1)
(15)

2.3 **BENELUX**

2.3.1 Where is The Kingdom of the Netherlands located? (3)

2.3.2 Describe the climate of the Netherlands. (3)

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2.3.3 Explain what the following Dutch cuisine is:

A Bami Goring
B Kroketten
C Fricandel (3)

2.3.4 What is the name of and airport code for the international airport in Amsterdam? (2)

2.3.5 Which railway company operates a rail service from Brussels to Amsterdam and onwards? (1)

2.3.6 Name the river that flows through Amsterdam. (1)

2.3.7 Name TWO beers produced in the Netherlands. (2)
(15)

2.4 **GERMANY**

2.4.1 Explain what the following German cuisine is:

A Leberkäs
B Rippchen mit Sauerkraut
C Bauernfrushstuck (3)

2.4.2 Explain the benefits of the Euro Domino pass. (3)

2.4.3 What is the name of and airport code for the international airport in Munich? (2)

2.4.4 Which railway line connects 13 European countries? (1)

2.4.5 Name the river that flows through Heidelberg. (1)

2.4.6 Name TWO beers produced in the Germany. (2)

2.4.7 Explain where Germany is situated. (3)
(15)

2.5 **SWITZERLAND**

2.5.1 Explain what the following Swiss cuisine is:

A Schaffhausen
B Fasnachtkuchli
C Rosti (3)

2.5.2 Explain the benefits of a Swiss Pass. (3)

2.5.3 What is the name of and airport code for the international airport in Bern? (2)

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2.5.4 Which railway company operates in Switzerland? (1)

2.5.5 Name the river that flows through Zurich. (1)

2.5.6 Name TWO spirits produced in the Switzerland. (2)

2.5.7 Explain where Switzerland is situated. (3)
(15)

2.6 **AUSTRIA**

2.6.1 Explain what the following Austrian cuisine is:

A Sachertorte
B Wiener Schnitzel
C Gerostete leber (3)

2.6.2 Explain the benefits of the Vorteilscard. (3)

2.6.3 What is the name of and airport code for the international airport in Vienna? (2)

2.6.4 Which railway company operates in Austria? (1)

2.6.5 Name the river that flows through Vienna. (1)

2.6.6 Name TWO wines produced in Austria. (2)

2.6.7 Explain where Austria is situated. (3)
(15)
[30]

TOTAL SECTION B: 50

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SECTION C: SOUTHERN EUROPE (PORTUGAL, SPAIN, ITALY AND GREECE)

Choose ONE country that you have studied in this section and relate the questions to that country. Write the name of the country of your choice in capital letters at the top of a new page.

QUESTION 3

Refer to your resources and ADDENDUM B (attached) to answer the following questions on your chosen country.

3.1	Indicate whether South African passport holders need a visa to visit the country of your choice by writing only 'Yes' or 'No'.	(2)
3.2	How much would a South African passport holder pay for a visa to this country?	(2)
3.3	Name ONE South African City where visa applications for the country of your choice can be made.	(2)
3.4	In which city in the country of your choice can South African travellers contact the official representative of the South African Government in case of problems?	(2)
3.5	Should they want to join an organised tour to this country, which THREE tour operators can travellers consider?	(3)
3.6	When is the best time to travel in your chosen country?	(2)
3.7	Are there direct flights available from South Africa to this country?	(2)
3.8	Which THREE cruise operators can travellers consider should they be interested in cruising?	(3)
3.9	What is the dial code to this country?	(2)
3.10	Which languages do they speak in this country?	(2)
3.11	List the dates of FOUR public holidays in this country.	(4)
3.12	Advise your client on whether specific health requirements apply to travellers to this country.	(2)
3.13	Is this country part of the Schengen Agreement? Write only 'Yes' or 'No'.	(2)
	TOTAL SECTION C:	**30**

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SECTION D: MIDDLE EAST (EGYPT, ISRAEL AND TURKEY)

QUESTION 4

Choose ONE country that you have studied in this section and relate the questions to that specific country. Write the name of the country of your choice in capital letters at the top of a new page.

4.1 Recommend FOUR religious attractions to visit in the city in your chosen country indicated below.

[Egypt: Cairo; Turkey: Istanbul; Israel: Jerusalem] (4)

4.2 List THREE UNESCO world heritage sites in the chosen country. (3)

4.3 When is the best time to visit the chosen country? (2)

4.4 Name TWO traditional hot drinks. (2)

4.5 Name the national airline and give the two-letter code. (2)

4.6 Give the full name, IATA code and location of the main international airport in the country. (3)

4.7 On what side of the road do they drive in this country? (1)

4.8 What documentation or requirements do you need to rent or drive a car in this country? (3)

4.9 Name TWO events that take place in the country in August and October. (2)

4.10 Describe the location of your chosen country. (4)

4.11 Explain the physical characteristics (natural features) of the country. (4)

TOTAL SECTION D: 30

SECTION E: UNITED STATES OF AMERICA

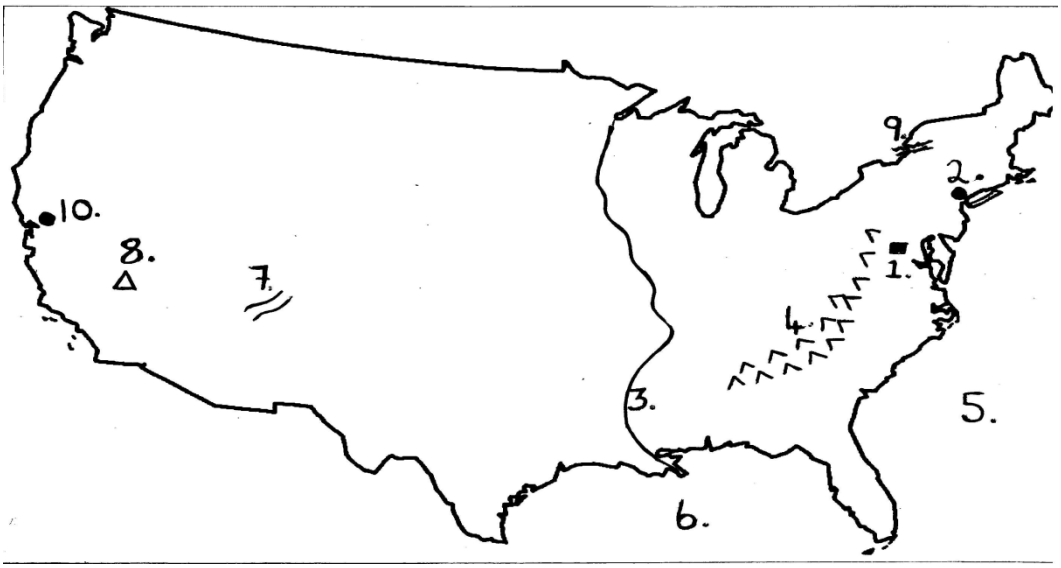
SECTION E is COMPULSORY and all questions in this section must be answered.

QUESTION 5

5.1 USA map work

Use your own resources, atlas, maps and ADDENDUM C (attached) to indicate what the numbers on the blank map below represent. Only write the answer next to the question number (5.1.1–5.1.10) in the ANSWER BOOK.

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5.1.1 Name the capital city indicated by nr 1.

5.1.2 Name the city indicated by nr 2.

5.1.3 Name the river indicated by nr 3.

5.1.4 Name the mountain range indicated by nr 4.

5.1.5 Name the ocean indicated by nr 5.

5.1.6 Name the gulf indicate by nr 6.

5.1.7 Name the natural attraction indicated by nr 7.

5.1.8 Name the mountain peak indicated by nr 8.

5.1.9 Name the waterfall indicated by nr 9.

5.1.10 Name the city indicated by nr 10.

(10 × 2) (20)

5.2 Salt Lake City

5.2.1 In which state is find Salt Lake City situated? (2)

5.2.2 With which religion would you associate Salt Lake City? (2)

5.2.3 Name and describe THREE major attractions that one would associate with this religion. (4 × 2) (8)

5.2.4 Which "Fab Five" national parks are close to Salt Lake City? (5)

5.2.5 Describe the physical characteristics of Utah state. (3)

TOTAL SECTION E: 40
GRAND TOTAL: 200

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ADDENDUM A



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ADDENDUM B: GSA

GIBRALTAR (GI)

WEB REF: 2672

TOURISM OFFICE:
Web: https://www.visitgibraltar.gi
DIALLING CODE: 00350 **TIME:** UT+1 (UT+2 Last Sun in Mar to last Sun in Oct.)
CAP: Gibraltar (GIB) **CURRENCY:** Gibraltar Pound (GIP)
LANGUAGE: English and Spanish.
BEST TIME TO GO: Mar - May (Spring), Aug - Sep (Autumn)
PUBLIC HOLIDAYS 2020: Jan 1; Mar 9; Apr 10, 13, 28; May 1, 8, 25; Jun 15; Aug 31; Sep 10; Dec 25, 26, 28

• **ACCOMMODATION**
Travel Vision

• **TOUR OPERATORS • GSA's**
Insight Vacations/Trafalgar

HEALTH REQUIREMENTS www.traveldoctor.co.za
• Compulsory Vaccinations: None
• Recommended Vaccinations: Tetanus, Polio, Hepatitis B

VISA / ENTRY GUIDE
Updated for February 2020
Visas are required by SA passport holders.

Visas cannot be issued on arrival.
Passengers must be in possession of a valid passport. See details under British Commonwealth Countries.

AUTHORITIES:
Gibraltar Tourist Board:
150 Strand, London, WC2R1JA
Tel: +44 0 20 7836 0777, Web: www.gibraltar.gov.uk
E-mail: info.london@gibraltar.gov.gi

Visit Gibraltar web: www.visitgibraltar.gi
E-mail: marketing@tourism.gov.gi or information@tourism.gov.gi

GREECE (GR)

WEB REF: 2671

TOURISM OFFICE: E-mail: info@gnto.gr **SCHENGEN**
Web: www.visitgreece.gr
DIALLING CODE: 0030 **TIME:** UT+2 (UT+3 Last Sun in Mar to last Sun in Oct.)
CAP: Athens (ATH) **CURRENCY:** Euro (EUR)
LANGUAGE: Greek. English, French, German and Italian may be spoken in the tourism industry.
BEST TIME TO GO: Early July to end August
PUBLIC HOLIDAYS 2020: Jan 1, 6; Mar 2, 25; Apr 17, 20; May 1; Jun 8; Aug 15; Oct 28; Dec 25, 26

• **ACCOMMODATION**
Arrivee Africa / Club Med / Inspirations Travel & Tours (ITT) / Travel Vision

• **AIRLINES**
Olympic Air (HAM) / Aegean Air

• **CAR • CAMPER RENTAL**
Affordable Car Hire (TV)

• **CRUISES • YACHT CHARTER**
Celestyal Cruises (ITT/THOM/TV) / Costa Cruises (CRM/DP / IH / THOM / TV) / Cruises International / G Adventures (DP/TV) Inspirations Travel & Tours (ITT) / Regent Seven Seas (EC) Thompsons Holidays / Travel Vision / Yacht Charters Greece (CR) / Whitestar Cruise & Travel

• **FERRY TICKET SALES**
Travel Vision

• **RAIL**
Eurail Passes (EBT / WT) / Greek Rail Passes (WT / EBT)

• **TOUR OPERATORS • GSA'S**
Contiki Holidays / Insight Vacations / Intrepid (TV) / Inspirations Travel & Tours (ITT) / Trafalgar / Travel Vision

HEALTH REQUIREMENTS www.traveldoctor.co.za
• Compulsory Vaccinations: None
• Recommended Vaccinations: Tetanus, Polio, Hepatitis B

VISA / ENTRY GUIDE
Updated for February 2020
MEMBER COUNTRY OF THE SCHENGEN AGREEMENT
Visas are required by South African passport holders

Foreign passport holders with Permanent Residence Status in South Africa, Lesotho or Swaziland must ensure that their permanent residence is at least one year old.

ISSUING AUTHORITIES
a) Greek Consulate-General
Greek Consulate-General, Fortune Kunene House, 261 Oxford Road, Illovo, 2196, PO Box 2405, Houghton, 2041.
Tel: (011) 214-2300, Fax: (011) 214-2304
Office hours: Mon - Fri: 09h00 - 13h30
Wednesday, closed for visa applications & collections.
E-mail: ecocom-johannesburg@mfa.gr / greekconsulate-johannesburg@mfa.gr, www.mfa.gr/johannesburg
Office hours: Mon - Fri: 09h00 - 13h30
Wednesday, closed for visa applications & collections

b) Greek Consulate
9th Fl., Reserve Bank Building, 30 Hout St., Cape Town, 8001, PO Box 3232 Cape Town 8000.
Tel: 021 424-8160, Fax: 021 424-9421.
E-mail: grconcpt@mweb.co.za / grcon.cpt@mfa.gr
O/hrs: Mon, Tue, Thur, Fri: 0900 - 1200 Visas
Mon, Tue, Thur, Fri: 09h00 - 13h30 Consular Matters
Wed: Closed

REQUIREMENTS:
Visas are required by South African passport holders.
Foreign passport holders with Permanent Residence Status in South Africa, Lesotho or Swaziland must ensure that their permanent residence is at least one year old.
The Greek Consulate in Durban, has closed.
See General Schengen Requirements for terms and conditions of a Schengen short stay visa and application procedures for multi-destinations.

PLEASE NOTE THE FOLLOWING:
VFS GLOBAL no longer accepts visa applications on behalf of the Embassy of Greece in South Africa.
For all visa queries regarding Greece, please call the Embassy direct or GVCW on +27 064 760 4151
GVC World: Greece Visa Application Centre
Tel: 012 425 3018, Email: info.zagr@gvc24assist.eu
Web Address: http://za-gr.gvcworld.eu

Johannesburg: 2nd Floor Harrow Court, 11 Boundary Road, Houghton, JNB.
Cape Town: 47 Strand Street, 5th Floor, Cape Town.
Durban: Unit 101A, 1st floor, 91 - 123 Cowey Road, Essenwood, Durban.

08h00 - 12h30 and 13h30 - 15h00 Mon - Fri (Submission for Cpt & Dur)
14h30 - 16h00 Mon - Fri (Passport Collection Cpt)
10h00 - 12h30 and 13h30 - 16h00 Mon - Fri (Passport Collection for Dur)

Note: Please note that in addition to the standard Schengen visa requirements:
• When travelling with a family, please submit a copy of flight reservation and insurance with each application, remaining documents may be submitted with the main application.
• If passenger is a pensioner: A letter confirming proof of pensioner status to be submitted.
• Applicants must apply personally for visa. (if unable to apply in person, an arrangement can be made through the Embassy/Consulate concerned)
• The Greek Issuing Authority will refuse to grant a visa if the application form is incorrect or incomplete. Should an applicant be refused a visa, the administrative fees for processing the visa will not be refunded.
• Further documents may be requested from the passenger.
• Visa applications will not be accepted if submitted longer than 3 months before departure.
• 2 colour photos are required for Greece.
• Definitely no emergency visas will be issued.
• Transit visa application can only be accepted if visas to other countries to be visited or transited have already been obtained.
• Greek passports issued before 1 January 2006 are no longer valid.

PROCESSING TIME:
Visas can take up to 15 days to process.
• In order to collect visas, messengers must produce receipt/collection slip issued by Consular offices. The Greek issuing authorities may refuse to grant a visa if the application form is incorrect or incomplete for a second time.
• Check visa details on delivery. In case of disagreement please make immediate contact.
• The consulate retains the right to issue visas of a different type or duration than those required in the application form. If the applicant does not inform the consulate, he/she has to conform to the specifications of the visa as it is issued.

COST:
Due to the fluctuating exchange rate please contact the Embassy/Consulate for the cost on the day of submitting the visa. Visa fee of 80 EUROS. Payment of Visa Fees:
• Bank Deposit (before visiting the Visa Application Centre)
• Credit / Debit Card (only at the Visa Application Centre)

Banking details:
Bank Name: Nedbank
Branch Name: Business Banking North Rand
Account Name: Euro World, Account No: 1050318277
Branch Code: 146905 or 198765 (Universal Code)
Swift Code: NEDSZAJJ, **Reference:** Passport Number

GVCW: Additional service charge of R350 (incl.vat) over and above the Consular fee per applicant is charged by GVCW

SA REPRESENTATIVE:
South African Embassy
60 Kiffisias Ave.,15125, Athens, Greece
Tel: 0030 210 617 8020
E-mail: athens.consular@dirco.gov.za



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ADDENDUM B: GSA Continued

PREFERRED SUPPLIER PORTFOLIO

EUROPE

IRELAND (IE)

HEALTH REQUIREMENTS www.traveldoctor.co.za

- Compulsory Vaccinations: None
- Recommended Vaccinations: Tetanus, Polio, Hepatitis B

VISA / ENTRY GUIDE

Updated for February 2020

No visas are required by South African passport holders. They must be in possession of a full valid passport, valid for a minimum of 6 months, with 2 blank pages.

REQUIREMENTS

The passenger should be in possession of:

- Proof of accommodation (this can be a letter of invitation if the traveller is staying with friends or family - the letter needs to state the contact details of both the traveller and the host. If traveller staying in a hotel, a confirmed and pre-paid hotel booking for the entire stay needs to be presented).
- 6 months Bank statement showing that there are enough funds for the duration of your stay. (R1500 per day) and have EURO500 in cash.
- Return airline tickets. • Proof of medica/travel insurance.
- A letter from employer stating that passenger is returning to their job in SA. The valid passport should be valid for a minimum of 6 months before the date of return.
- **Please be sure that pax is in possession of the above documents.**

Note: It is up to each visitor to satisfy the Irish immigration authorities at the port of entry that they have sufficient funds to cover their expenses for the duration of their visit. A visa is required if travelling to Northern Ireland as it is part of the UK.

Remember that if travelling to Northern Ireland, a visa is required as it is part of the United Kingdom.

Forms to be filled out initially online
www.embassyofireland.org.za for those who require visas.

ISSUING AUTHORITY:
Embassy of Ireland
2nd Floor, Parkdev Bulding, Brooklyn Bridge Office Park
570 Fehrsen Street, Brooklyn 0181, Pretoria
Tel: (012) 452 1000, E-mail: pretoria@dfa.ie
Website: www.embassyofireland.org.za
Consular hours: Mon-Fri 09h00-12h00

The Irish Embassy (Liaison Office) in Cape Town DOES NOT RECEIVE APPLICATIONS
Tel: (021) 419 0636/0637, Fax: (021) 419 0639
19th Floor, LG Building, 1 Thibault Square, Cape Town

ITALY (IT)

WEB REF: 2668

TOURISM: Web: www.italia.it
DIALLING CODE: 0039
TIME: UT+1 (UT+2 Last Sun in Mar to Sat before last Sun in Sep.)
CAP: Rome (ROM) **CURRENCY:** Euro (EUR)
LANGUAGE: Italian (dialects vary across regions). Albanian, Slovenia and Greek are spoken in certain regions. English, French and German may be spoken in tourist areas.
BEST TIME TO GO: April to June
PUBLIC HOLIDAYS 2020: Jan 1, 6; Apr 13, 25; May 1; Jun 2; Aug 15; Nov 1; Dec 8, 25, 26

SCHENGEN



WEB REF: 1828

- **ACCOMMODATION**
  Arrivee Africa / Le Meridien Hotels & Resorts (DTW) / Rufaro Destination Management / Thompsons Holidays / Travel Vision
- **AIRLINES**
  Alitalia (HAM)
- **CAR / CAMPER RENTAL**
  Affordable Car Hire (TV) / Enterprise (TV) / Hertz International Maggiore (Budget Rent a Car)
- **CRUISES**
  APT Boutique River Cruises (DP) / Costa Cruises (CRM / DP / IH / THOM / TV) / Cruises International / Regent Seven Seas (EC) / Royal Caribbean (CI / CR / THOM / TV) / Whitestar Cruise & Travel
- **RAIL**
  Eurail Passes (EBT / WT) / Italian Rail Pass (EBT / WT)
- **SKIING**
  Club Med / Champagne Ski Travel / Ski Austria / Ski Livigno
- **TOUR OPERATORS • GSA's**
  Contiki Holidays / Insight Vacations / Inspirations Travel & Tours (ITT) / Intrepid (TV) / Trafalgar / Travel Vision



WEB REF: 1803

HEALTH REQUIREMENTS www.traveldoctor.co.za

- Compulsory Vaccinations: None
- Recommended Vaccinations: Tetanus, Polio, Hepatitis B

VISA / ENTRY GUIDE

Updated for February 2020

MEMBER COUNTRY OF THE SCHENGEN AGREEMENT
Visas are required by South African passport holders.

British passport holders do not require visas. However, if passport is endorsed "British Overseas Citizen", a visa IS required.

ISSUING AUTHORITIES:

a) The Italian Embassy
796 George Ave., Arcadia 0083.
Tel: (012) 423 0000/24/5, Fax: (012) 342 5618 (consular)
E-mail: visti.pretoria@esteri.it
Web: www.ambpretoria.esteri.it
Visa Section Office hours: 09h00 - 11h30 everyday except Tues and Wed afternoon 14h00-16h00

b) Consulate-General of Italy
37 Cnr. First Ave. and 2nd Street, Houghton Estate 2198, Johannesburg 2001, PO Box 46306, Orange Grove 2119.
Tel: 011 7281392/3, Fax: (011) 728 3834
Web: www.consjohannesburg.esteri.it
Email: visa.johannesburg@esteri.it Office hours: Mon-Tue-Thurs-Fri: 09h00 - 11h30
Wed - closed.

c) Consulate of Italy
2 Grey's Pass, Gardens, Cape Town 8001.
PO Box 15865, Vlaeberg, 8018
Tel: 021 4873900, Fax: 021 4240146
Web: www.conscapetown.esteri.it
E-mail. visa.capetown@esteri.it

VFS is appointed as the new Visa outsourcer for the passengers travelling to Italy in the jurisdiction covered by the Consulate General of Italy in Johannesburg (Botswana and the South African Provinces of: Gauteng, KwaZulu, Natal, North West Free State, Limpopo and Mpumalanga).

All visa applications for Italy will have to be submitted through one of the following VFS offices:

Johannesburg: Alice Lane Building 3, 11 Alice Lane, Sandton

Pretoria: Capital Junction complex, 1226 Francis Baard St., Hatfield.

Durban: Umlanga Ridge, New Town Centre
Gaborone (BW): Plot 937, Logan House, African Mall
www.vfsglobal.com/Italy/Southafrica.

Call centre number: +27 (0) 12 425 3048.

SA REPRESENTATIVE:
South African Embassy
Via Tanaro 14 00198 Rome.
Tel: +39 06 8424 2237, www.sudafrica.it
E-mail: rome.consular@dirco.gov.za

KAZAKHSTAN (KZ)

WEB REF: 2688

TOURISM: Web: www.visitkazakhstan.kz
DIALLING CODE: 007 **TIME:** UT+5/+6
CAPITAL: Astana (TSE) **CURRENCY:** Tenge (KZT)
LANGUAGE: Kazakhstan: Kazakh and Russian. English is spoken in the major tourist regions
GEOGRAPHY: Kazakhstan is in this section to link it to the Commonwealth of Independent States.
BEST TIME TO GO: April - June (Spring) & September to November (Autumn)
WATER: All water should be regarded as a potential health risk. Any water used for brushing teeth, making ice or drinking should be boiled first.
PUBLIC HOLIDAYS 2020: Jan 1, 2, 7; Mar 8, 9, 21-23; May 1, 7, 9, 11; Jul 6, 31; Aug 30, 31; Dec 1, 16, 17

HEALTH REQUIREMENTS www.traveldoctor.co.za

- Compulsory Vaccinations: Yellow Fever (Dependant on Country of Origin/Stopover)
- Recommended Vaccinations: Hepatitis A&B, Rabies, Tetanus, Polio, Typhoid

VISA / ENTRY GUIDE

Updated for February 2020

SA Passport holders DO require a visa.

ISSUING AUTHORITY:
Embassy of the Republic of Kazakhstan
226 Aries Street, Waterkloof Ridge 0181
Tel/Fax: (012) 460 0162 / 0086
E-mail: pretoria@kazembassy-sa.com
Web: http://mfa.gov.kz/en/pretoria
Consular Hours: Mon,Tue,Thur,Fri: 09h00 - 12h00
Closed Wednesdays.
Please do not call the embassy if you need an application form. The consular section receives calls Mon-Fri, 16h00 - 17h00, please do not call other sections of the Embassy. Visa applications must be submitted (in person or by a representative - they may NOT be emailed) to the Consular Section.

REQUIREMENTS:

- One completed visa application form (one per person). All fields must be completed, otherwise your application may be refused.
- A Cover Letter from the applicant regarding details and purpose of the trip as well as places pax is intending to visit and contact in Kazakhstan. The letter must be addressed to the Consular Section of the Embassy of Kazakhstan.
- Two colour photos (35mmX45mm). The photo's are to be stamped at the back indicating the date when photo's were taken. They may not be older than 6 months . One should be stapled to the marked space in the upper right hand corner of the application form.
- Original passport and a photocopy of first page. (passport valid min six months from the date of visa expiry.) Ensure there is at least two blank pages.

Note: If you require a visa with more than one entry an invitation is a must (except double entry tourist visa). Please provide the Embassy in addition to the above the following documents depending on the type of visa applied for:
Business visa:
i) A covering letter from the applicant or applicant's company
ii) A copy of invitation letter from a host company in

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ADDENDUM B: GSA Continued

EUROPE

PREFERRED SUPPLIER PORTFOLIO

NORWAY (NO) (SCANDINAVIA)

WEB REF: 2663

SCHENGEN

TOURISM: www.visitnorway.com
DIALLING CODE: 0047
TIME: UT+1 (UT+2 Last Sun in Mar to last Sun in Oct.)
CAP: Oslo (OSL) **CURRENCY:** Krone (NOK)
LANGUAGE: Norwegian. English, Swedish and Danish are widely spoken.
BEST TIME TO GO: May to Sept.
PUBLIC HOLIDAYS 2020: Jan 1; Apr 9, 10, 12, 13; May 1, 17, 21, 31; Jun 1; Dec 25, 26

- **ACCOMMODATION** Inspirations Travel & Tours (ITT)
- **CAR RENTAL** Affordable Car Hire (TV)
- **CRUISES** Celebrity Cruises (CI / CR/DP / THOM / TV) / Costa Cruises (CRM / DP / IH / THOM/TV) / Crystal Cruises (CI / CR / THOM /TV) / Holland America Line (CRM / TV) / Hurtigruten Steamship Voyages (DP / ITT) / Norwegian Cruise Line (TRT) / Royal Carribean (CI / CR / THOM / TV) / Windstar Cruises (CR / CRM / THOM) / Whitestar Cruise & Travel
- **RAIL** Scanrail Pass (WT / EBT) / Eurail Passes (WT / EBT)
- **TOUR OPERATORS • GSA's** Contiki Holidays / Insight / Inspirations Travel & Tours (ITT) / Trafalgar / Travel Vision

HEALTH REQUIREMENTS www.traveldoctor.co.za

- Compulsory Vaccinations: None
- Recommended Vaccinations: Tetanus, Polio, Hepatitis B

VISA / ENTRY GUIDE

Updated for February 2020
MEMBER COUNTRY OF THE SCHENGEN AGREEMENT
Visas are required by SA passport holders.

AUTHORITIES:
a) Royal Norwegian Embassy
P.O. Box 11612, Hatfield 0028, OZMIK HOUSE,
165 Lynnwood Road, Brooklyn, Pretoria
Tel: (012) 364-3700, Fax: (012) 364-3799/6099
E-mail: emb.pretoria@mfa.no, Hours: 08:30-16:00
www.norway.no/en/south-africa or https://selfservice.udi.no/
b) Royal Norwegian Consulate,
9th Floor Wale Street Chambers, 38 Wale Street, Cape Town
Tel: 021 200 8199, O/hrs: Mon - Fri: 09h00 - 13h00.
E-mail: consul@cnsct.co.za / norway@cnsct.co.za
Office hours: Tuesday-Friday 10:00-13:00
c) Royal Norwegian Consulate
9 Kensington Drive, Westville, Durban, 4001
P.O. Box 1166, Westville 3630
Tel: (031) 267 8410, Fax: 0860 575 1566
E-mail: consulate@itt.co.za
Office hours: by appointment only

REQUIREMENTS:
Anyone who is applying for a visa or residence permit to Norway should now register the application, pay the application fee online and book an appointment on the portal before submitting their supporting documents at the Embassy.
1. Register application online and pay fee: https://selfservice.udi.no/
2. Please note that you must print the cover letter that is available on the summary page (2 copies) with your signature and bring these to the Embassy with the rest of the documents. Please attach a passport photo to one copy and affix your signature below.
3. After you have submitted the online application and booked your appointment, you must meet in person at the VFS application Centre in Pretoria /Cape Town and Durban to hand in the necessary supporting documents, and provide biometric data. Refer: http://www.vfsglobal.com/norway/southafrica/

VFS Application Centres: Tel: +27 (0) 12 425 3006
Pretoria: 1st Floor, Cherry Lane Office Park, 114 Fehrsen Street, Nieuw Muckleneuk, Brooklyn, Pretoria
Cape Town: 47 Strand Street, 5th Floor Office 504
Durban: Unit 409, 4th Floor, 91 -123 Cowey Road(Problem Mkhize), Essenwood, Durban, 4000

Submissions: Mon-Fri: 08:00 to12:30 & 13:30 to16:00
Passport collections: Mon-Fri: 10:30-16:00
For more info e-mail: info.nrza@vfshelpline.com Tel: (012) 425 3006 between 0800-1600 Mon-Fri
Web: http://www.vfsglobal.com/norway/southafrica/

VALIDITY: Maximum 90 days.
PROCESSING TIME: 15 working days. It is not possible to apply for a Schengen visa more than three months before the intended travel.
COST: Short- stay visa, Category C (one, two or multiple entries); EUR 80
Children 6-12 years: EUR 40
VFS Mandatory Service Fee: R420

SA REPRESENTATIVE:
SA Embassy
Drammensveien 88C, 0271, Oslo, Tel: (0047) 232-73220
E-mail: oslo.consular@dirco.gov.za, www.saemboslo.no

POLAND (PL)

WEB REF: 2683

SCHENGEN

TOURISM: Web: www.poland.travel
DIALLING CODE: 0048
TIME: UT+1 (UT+2 Last Sun in Mar to last Sun in Oct)
CAPITAL: Warsaw (WAW) **CURRENCY:** Zloty (PLN)
LANGUAGE: Polish. German, English, Russian and French may also be spoken.
BEST TIME TO GO: May to June (late Spring) and Sept to mid-October (Autumn)
PUBLIC HOLIDAYS 2020: Jan 1, 6; Apr 12, 13; May 1, 3, 31; Jun 11; Aug 15; Nov 1, 11; Dec 25, 26

- **ACCOMMODATION** Austria Connection / Travel Vision
- **CAR RENTAL** Affordable Car Hire (TV) / Europcar (AC)
- **RAIL** Austria Connection / East European Pass (WT) Eurail Passes (EBT / WT)
- **TOUR OPERATORS • GSA's** Insight Vacations / Intrepid (TV) / Trafalgar / Travel Vision

AUSTRIA CONNECTION
KOMPAS
KATARINA line
ATLAS
AMADEUS RIVER CRUISES
CENTRAL AND EASTERN EUROPE
... incl. POLAND
Destination Experts • River Cruises • Coach Tours
www.austriaconnection.co.za
Tel: 011 476 3967 email: austria.co@mweb.co.za
WEB REF: 1762

HEALTH REQUIREMENTS www.traveldoctor.co.za

- Compulsory Vaccinations: None
- Recommended Vaccinations: Tetanus, Polio, Hepatitis B

VISA / ENTRY GUIDE

Updated for February 2020
MEMBER COUNTRY OF THE SCHENGEN AGREEMENT
Visas are required by SA passport holders.

British passport holders do not need a visa for a stay not exceeding 6 months.

ISSUING AUTHORITY:
Embassy of Republic of Poland
14 Amos Street, Colbyn, 0081, Pretoria
Tel: (012) 430-2631/2, Fax: 086 7650421
E-mail:konsulat.pretoria@msz.gov.pl
PO Box 12277, Queenswood, 0121
Website: www.pretoria.msz.gov.pl
Consular hours: Mon, 120h0 - 18h00
Tue - Fri, 09h00 - 12h00
Only biometric visas are issued. Every applicant is to apply in person. Fingerprints will be scanned into the system.

Applications sent by mail, e-mail or fax will not be processed. Couriers could be arranged only for the collection of the passports. Please be informed that people over 70. years old and children below 12 years old are exempted from personal appearance at the Embassy in order to submit fingerprints.

Where to apply and types of visas, see "General Schengen visa requirements"

REQUIREMENTS:
- Visa form is to be filled out online. Application forms filled out manually will NOT be accepted.
- Passport valid for 90 days after the applicant's last day of stay in Schengen territory with two blank visa pages, issued within last 10 years plus copy of the passport (page with data and photograph)
- One recent colour good quality passport size photograph,
- Round trip air ticket and itinerary (itinerary when applying for the visa, ticket when visa is collected.)
- Proof of financial funds for the stay at the territory of Schengen States (bank account/credit card statements over last three months)
- Cash will not be accepted as proof of foreign exchange.
- Proof of travel/health/ insurance for entire duration of the stay in Schengen territory (schedule or benefits) with name, policy number, period of cover and medical coverage of Rand equivalent of 30 000 Euro.
- Proof of accommodation (hotel reservation/invitation letter from a private person issued by Wojewoda (District Authority Office in Poland)
- For business, an official letter from a company/institution in Poland and from the employer of applicant.
- Invitation or a letter of acceptance/admission in case of participation in cultural, economic, scientific, sporting events or activities, conferences, etc.
- Certified parental consent from both parents for children under 18 travelling alone. If the child travels with one parent, the consent of the other parent must be produced, if only one parent has the guardianship of minor, the certified court document stating so must be presented.

Note: the submitting of the visa application must be preceded by electronic registration of the visa application. (Schengen or National) at E-Konsulat: http://www.e-konsulat.gov.pl. From the menu 'VISA' choose "Schengen/National Visa - Register form" The application enables registration of the application and printing the visa forms. The printed visa form with a bar-code and number on the front page has to be presented at the Embassy of Poland together with all required additional documents. Visa applications will be rejected if not registered through E-Konsulat.

Applications should be submitted to the Embassy in person. Visa applications will be rejected if the requirements are not fully met.
- It is recommended to apply for a visa at least 3 weeks before the departure date.
- The application cannot be lodged earlier than 3 months before the start of intended visit.
- There is no guarantee that a visa will be issued.
- It is the responsibility of the applicant to take note of the visa application requirements and apply in time.

PROCESSING TIME:
15 working days.(for groups special arrangements has to be made in advance). It is the responsibility of the applicant to be aware of the requirements for the issuance of visas before making travel arrangements and applying for a visa. There is no guarantee that a visa will be issued.

COST:
€80 paid in Rands in advance for adults
Cash payment only (exact amount)

PLEASE NOTE:
- Incomplete applications will be rejected.
- Additional documents may be requested by the consular official (certificates of school/university attendance, letters from the employers stating period of leave and duration of vacation etc.) Additionqal documents or a personal interview with the applicant may be requested at any time.
- The possession of a visa is only one of the pre requisites for entry into Schengen territory.
- Failing to comply with the relevant provisions of Schengen Borders Code could result in refusal of entry. The border/immigration authorities at your arrival in the Schengen area may also request the presentation of sufficient funds, a letter of invitation, hotel reservation and proof of medical insurance, failure to present the above may result in refusal of entry. Should the Schengen border authorities refuse entry, no claim to reimbursement of the visa can be submitted.

SA REPRESENTATIVE
SA Embassy 54 Koszykowa,Trade Center, 6th Floor
Warsaw 00675, Poland, Tel: (0048-22) 6221031
E-mail: warsaw.consular@dirco.gov.za

PORTUGAL (PT)

WEB REF: 2662

SCHENGEN

TOURISM: www.visitportugal.com
DIALLING CODE: 00351
TIME: UT+1 last Sun in Mar to last Sun in Oct.)
CAP: Lisbon (LIS) **CURRENCY:** Euro (EUR)
LANGUAGE: Portuguese. English is widely spoken.
PUBLIC HOLIDAYS 2020: Jan 1; Apr 10, 12, 25; May 1; Jun 10, 11; Aug 15; Oct 5; Nov 1; Dec 1, 8, 25

- **ACCOMMODATION**
  Arrivee Africa/Club Med, Da Balaia
- **AIRLINES**
  TAP Portugal /(no longer direct from SA)
- **CAR • MOTORHOME • CAMPER RENTAL**
  Affordable Car Hire (TV)/Ashtons Direct /Enterprise (TV)

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ADDENDUM B: GSA Continued

PREFERRED SUPPLIER PORTFOLIO

EUROPE

- **CRUISES**
  Cruises International/Regent Seven Seas (EC)
- **RAIL**
  Eurail Passes (EBT/WT)
- **TOUR OPERATORS • GSA's**
  Insight Vacations / Intrepid (TV) / Trafalgar / Travel Vision

HEALTH REQUIREMENTS www.traveldoctor.co.za

- Compulsory Vaccinations: None
- Recommended Vaccinations: Tetanus, Polio, Hepatitis B

VISA / ENTRY GUIDE

Updated for February 2020

MEMBER COUNTRY OF THE SCHENGEN AGREEMENT

Visas are required by SA passport holders.

Namibian passport holders are subject to the same conditions as S.A. passport holders but must submit application approx. four weeks before departure date. British and European Union passport holders do not need visas to enter Portugal. In the case of transitting through another Schengen country (eg Spain), the foreign authority as well as the Portugese authorities are consulted for approval before visa is issued. This visa is limited to Portugal and the foreign country only.

ISSUING AUTHORITIES:

a) Portuguese Consulate-General
Portuguese House, 11 Ernest Oppenheimer Boulevard, Bruma 2198.
Tel: (011) 622-0645-9, Fax: (011) 622-0661 (visas only)
Office hours: Mon - Fri, 08h30 - 12h30
E-mail: consulado.joanesburgo@mne.pt
Web: www.cgj.org.za

b) The Portuguese Embassy - Consular Section
Groenkloof Forum Office Park, Suite 03
57 George Storrar Drive, Groenkloof, 0181
Tel: (012) 346-4285, Fax: (012) 346-5716
Consular hours: Mon-Fri, 08h00-13h00 - Applications
Embassy hours: Mon-Fri, 09h00-16h00
E-mail: sconsular.pretoria@mne.pt
Web: www.portugal.co.za

c) Portuguese Consulate-General
Main Tower, 10th Floor, Suite 1006 Standard Bank Centre, Hertzog Boulevard, Cape Town 8000
Tel: (021) 418 0080/1, Fax: (021) 418 0084
office hours: Mon - Fri, 08h30 - 13h00
Visa applications not accepted after 11h30 Mon - Fri.
E-mail: sandra.vieira@mne.pt

d) Honorary Consulate for Portugal
389 Lilian Ngoyi Road (ex Windermere Road), 20 West Street, Suite 1612, Morningside, Durban
PO Box 35012, Northway, 4065, Durban
Tel: (031) 312-4854, Fax: (031) 304-4854
E-mail: durban@mne.pt
The Honorary Consulate for Portugal does not issue Schengen visas.

VFS Global: has signed an exclusivity contract with the Portuguese consulates in Johannesburg and Durban. Appointments must be made online at www.vfsglobal.com/portugalsouthafrica, or in person if the page is not operational by that date. For Cape Town travellers, the visa application process remains unchanged, as VFS only signed an agreement with the consulates in Johannesburg and Durban

VFS service fee is approximately R450

Johannesburg: Portugal Visa Application Centre
1st Floor Rivonia Village, Corner Rivonia Boulevard and Mutual Road, Sandton, Johannesburg

Durban: Portugal Visa Application Centre
Unit 101 A, 1st Floor, 91-123 Cowey Road, Essenwood, Durban 4001, Helpline: +27 (1) 24253003
E-mail: info.porza@vfshelpline.com

REQUIREMENTS: See Schengen countries for terms and conditions of a Schengen short stay visa and application procedures for multi-destinations. In addition to Schengen visa requirements:

Minors: When applying for visas for minors (up to 18 years old) please present the following documents:
- Full Birth Certificate or Unabridged Birth Certificate
- If child is travelling alone: Consent from both parents authenticated by the South African Police or Commissioner of Oaths + Identification document which bears signature of the holder + letter from person taking responsibility for the child, from Portugal authenticated by a Notary Public.
- Telephone number of both parents.
- For special cases request interview with the visa officer.

Dual Nationals:
- For dual nationals (Portuguese/South African) proof of nationality must be submitted eg. Valid Identity card (Bilhete de identidade), (Cartão de Cidadão)
- Spouses of EU/EEA citizens (EEA: Norway, Iceland, Lichtenstein) and their children, under the age 18 must present original of spouses' EU/EEA passport, Full Marriage/Full Birth certificates as proof of relationship. There is no need for insurance or travel allowance, and visa will be free of charge. THIS ONLY APPLIES IF EU/EEA CITIZEN IS ALSO TRAVELLING.
- Common Law partners whereby one is a EU/EEA citizen must submit proof by means of an official document eg. joint bank account or water and lights to prove joint residence of at least 3 years, and be exempt of payment of visa and other requirements as long as the EU/EEA also travels.

PROCESSING TIME: 15 working days.
Please ensure that visa applications reach the issuing authorities at least two weeks before departure.
No on-the-spot visa will be issued or URGENT visas.

VALIDITY: Visas will be issued for the period of intended stay only (ie from date of arrival to date of departure) maximum 90 days per semester with multiple entries.

COST: Please confirm visa costs as they are subject to fluctuation. All types of visas €80

SA REPRESENTATIVE:
South African Embassy
Av Luis Bivar 10, Lisbon, 1069-024
Tel: 0035121 319-2200, Fax: 0035121 355-5931
(Consular) E-mail: consular@embaixada-africadosul.pt
Web: www.embaixada-africadosul.pt

ROMANIA (RO)

TOURISM: Web: www.romaniatourism.com **WEB REF: 2682**
DIALLING CODE: 0040
TIME: UT+2 (UT+3 last Sun in Mar to last Sun in Oct)
CAP: Bucharest (BUH) **CURRENCY:** New Leu (RON)
LANGUAGE: Romanian. Eng./French spoken in tourist areas.
BEST TIME TO GO: May & June, Sep and early October
PUBLIC HOLIDAYS 2020: Jan 1, 2, 24; Apr 17, 19, 20; May 1; Jun 1, 7, 8; Aug 15; Nov 30; Dec 1, 25, 26

- **ACCOMMODATION**
  Austria Connection / Travel Vision
- **CRUISES**
  Amadeus (Lüftner) River Cruises (AC)
- **RAIL**
  Balkan Rail passes (WT) / Eurail Passes (EBT / WT)
- **TOUR OPERATORS • GSA's**
  Austria Connection / Intrepid (TV) / Trafalgar

HEALTH REQUIREMENTS www.traveldoctor.co.za

- Compulsory Vaccinations: None
- Recommended Vaccinations: Hepatitis A&B, Rabies, Tetanus, Polio and Tick-Borne Encephalitis (Not available in SA)

VISA / ENTRY GUIDE

Updated for February 2020

Visas are required by SA passport holders.

If pax is in possession of a MULTIPLE ENTRY Schengen visa, they DO NOT require a visa for Romania.

ISSUING AUTHORITY:
Romanian Consulate-General
Heldeberg House, 24 Highwick Drive, Kenilworth, 7708
Tel: (021) 761-1781, Fax: (021) 761-2657
Visa section: Mon - Fri 09h00 - 12h00
Consul-General: Mon, Wed & Fri, 10h00 - 12h00, with prior appointment MADE BY EMAIL
E-mail: consulatcapetown@gmail.com
Web: www.mae.ro. Applicants are to apply in person.

Embassy of Romania
877 Justice Mohammed Street, Brooklyn, 0181
Tel: (012) 460 0060
Fax: (012) 460 6947
Email: pretoria.cons@mae.ro
Web: pretoria.mae.ro or http: evisa.mae.ro
Visa hours: 09h00-12h00 by appointment only

All visa applications are to be made online. Applicants are to register an account at http://evisa.mae.ro/. Once application has been submitted online, the applicant will receive an appointment to visit the Consular section at the Embassy with their original documents, 2 photographs, the visa fee and the printed visa form.

E-visa: Visit the website evisa.mae.ro for more information regarding the application for visa, through "E-visa" system. E-visa is absolutely compulsory to be used by people who are resident or have recently visited countries affected by Ebola (i.e. Liberia, Guinea, Sierra Leone, Nigeria), before coming to bring their original documents and passport.

Documentation to be submitted:
- Duly completed (in capitals) and signed "Romanian Visa Application Form", (available free of charges)
- Passport, in original and extra copy, which must be valid for a period of at least three months after the applicant's last day of stay in Romania and not older than 10 years. Please ensure that the passport has a minimum of 2 blank pages to affix visa(showing the word "VISAS" on top of each blank page).
- Two recent passport sized photographs in colour, on a white background, ¾ cm (not bigger).
- If not a South African citizen, a residence permit is required, valid for a period of at least 3 months after the applicant's last day of stay in Romania.
- The visa of the final country of destination must be obtained before applying for an Airport Transit Visa.
- Documents to be submitted in original + extra copy
- Round trip reservation or itinerary with dates and flight numbers specifying entry and exit from Romania.
- Proof of sufficient funds for duration of stay, (Bank statement of the past three months, even for business purpose). Cash will not be accepted as proof of foreign exchange. You have to prove that you have at least Euro 50 / day, but not less than Euro 500.
- Travel/health/accident insurance: a one-page document stating that the applicant is covered by a Travel Medical Insurance, i.e. minimum medical coverage of the Rand equivalent of Euro 30.000 for all medical expenses, including repatriation dead or alive, occurring in any European Union country.
- Accommodation: confirmed hotel reservation is requested (hotel vouchers are not necessarily proof of confirmed hotel booking). If applicant is staying with a relative or friend, the relevant authorities must issue a document: 'Invitation Letter authenticated by a Notary Public from Romania'. In case of a pre-paid tour please provide us details of the tour with a proof of payment to the tour operator.
- For Business travels: an official business letter from a company in a Romania as well as from the employer stating purpose of visit must be presented.
- For Conferences: proof of registration and payment must be presented.
- Proof of employment (e.g. letter from company stating continuing employment after period of leave duration of vacation etc.)
- For Study visa: letter of acceptance from the Romanian Ministry of Education, proof of tuition payment and criminal record must be submitted, prior to the general requirements.
  ** Requirements are subject to change*
- ALL VISA APPLICATIONS SHOULD BE SUBMITTED IN PERSON BY EACH APPLICANT. The Consulate General reserve the right to request further documentation should they deem it necessary.
- There is no guarantee that a visa will be issued and no rights can be derived from the information obtained in the general requirements for Romanian visa.
- Visa applications will be rejected if the visa fee is not paid or if the application forms are not fully completed and signed.
- A negative decision can be taken if the applications are not accompanied by the required documents.
- Procedure: It is the responsibility of the applicant to take note of the visa application requirements and to apply in time, before making travel arrangements.

ENTRY INTO ROMANIA:
- The possession of a visa is only one of the prerequisites for entry into Romania.
- Should the Romanian border authority refuse entry, no claim to reimbursement of the visa can be submitted.
- The Romanian border police may request the presentation of sufficient funds, a letter of invitation, hotel reservation and proof of medical insurance. Failure to present said funds/documents may result in entry being refused.
- *Short stay visa application must be lodged at least 20 calendar days before the intended visit and cannot be lodged earlier than three months before the start of the intended visit.
- * Long stay visa application must be lodged at least 35 calendar days before the intended visit.

Visa fee & visa fee exemptions: €60
Visas are issued free of charge for:
- Children under age 6
- Spouses of EU/EEA citizens (EEA: Norway, Iceland, Lichtenstein) on the condition that the marriage is recognized by the country of the EU partner. Original of spouses' EU/EEA passport, Full Marriage certificate, etc. must be submitted with application as proof of relationship with EU/EEA spouse.

The visa fee is not refundable if a negative decision is taken on the application or if the application is withdrawn.
The visa fee must be paid in cash at the consulate general of romania when submitting the application.

SA REPRESENTATIVE:
SA Embassy
26-28 Stirbei Voda, Union International Business Centre
2nd Floor, Bucharest, Romania, Tel: +40 21 3133725
Fax: +40 21 313 3795, E-mail: swanepoel@yahoo.com
or venitasmit01@gmail.com

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ADDENDUM B: GSA Continued

EUROPE

• **TOUR OPERATORS • GSA's**
Austria Connection / Insight Vacations / Intrepid (TV) / Trafalgar

HEALTH REQUIREMENTS www.traveldoctor.co.za
• Compulsory Vaccinations: None
• Recommended Vaccinations: Tetanus, Polio, Hepatitis B

VISA / ENTRY GUIDE
Updated for February 2020

MEMBER COUNTRY OF THE SCHENGEN AGREEMENT

Visas are required by SA passport holders and must be obtained PRIOR to arrival in Slovakia.
Visas CANNOT be obtained at the border.
Applicants are to apply for their visa in person as fingerprints are now required.

The Embassy of The Slovak Republic
930 Arcadia Street, Arcadia 0083
PO Box 12736, Hatfield 0028
Tel: (012) 342-2051/2
E-mail: cons.pretoria@mzv.sk or emb.pretoria@mzv.sk
Web: www.mzv.sk/pretoria

Note: Citizens of SA with residence in the Eastern Cape, Northern Cape and Western Cape provinces MAY apply in Cape Town at the TLScontact Centre, their applications will then be handled by the Consulate General of Switzerland in Cape Town. Applicants can still choose to apply for their visas directly through the Embassy.

TLScontact, Media Quarter. Upper Ground Floor
2 De Smit Street, De Waterkant, Cape Town
Tel: 021 4017501
Web: www.tlscontact.com/zaCPT2ch/login.php
Applicants are to apply for their visa in person as fingerprints are now required.

Note: The consular reserves the right to request further documentation.

REQUIREMENTS:
See "General Schengen visa requirements"

Business: In addition to General Schengen requirements:
• Documents confirming purpose of stay and invitation letter from the company in Slovakia
• Letter from company in S.A confirming employment

Note:
• Foreigners visiting Slovakia must register with the local immigration within 3 working days upon arrival. Where their accommodations are in a hotel, this obligation is assumed by the hotel's administration.
• There is no guarantee that the Schengen visa will be issued and no right can be derived from the info obtained in the visa requirements.
• Visa applications will be rejected if application forms are not fully completed and signed and are not accompanied by the required documents.
• It is the responsibility of the applicant to take note of the visa requirements and to apply in time, before making the travel arrangements.
• Organised group applications - arrangements should be made well in advance
• The border police at your arrival in the Schengen area may request the presentation of sufficient funds, a letter of invitation, hotel reservation and proof of medical insurance. Failure to present said funds/documents may result in entry being refused.
• The possession of a Schengen visa is only one of the prerequisites for entry into the territory of the Schengen State. Should the Schengen State's border authority refuse entry, no claim to reimbursement of the visa can be submitted.

PROCESSING TIME:
Up to 14 working days.

COST:
€80 for adults paid in the equivalent amount of ZAR.
€40 for children
(contact Embassy for exact amount)
Fee to be paid in CASH only.
Visa fee is not refundable if a visa is rejected.

SA REPRESENTATIVE
SA Honorary Consulate
Revova 27, SK-811 02, Bratislava
Tel: 00 421 2 207 710 25
E-mail: rsa.consulate.sk@mail.t-com.sk

SLOVENIA (SL)

WEB REF: 2678

DIALLING CODE: 00386
TIME: UT +1 (UT+2 Last Sun in Mar to last Sun in Oct)
SCHENGEN
CAP: Ljubljana (LJU) **CURRENCY:** Euro (EUR)
LANGUAGE: Slovene. English, Italian, Hungarian or German may be spoken as a second language
SLOVENIAN TOURIST OFFICE: Web: www.slovenia.info
BEST TIME TO GO: May to September. Average Summer temp is 21°C , Winter is 0°C.
PUBLIC HOLIDAYS 2020: Jan 1, 2; Feb 8; Apr 12, 13, 27; May 1, 2, 31; Jun 25; Aug 15; Oct 31; Nov 1; Dec 25, 26

AUSTRIA CONNECTION
KOMPAS
KATARINA line
ATLAS
AMADEUS RIVER CRUISES
CENTRAL AND EASTERN EUROPE
... incl. SLOVENIA
Destination Experts • River Cruises • Coach Tours
www.austriaconnection.co.za
Tel: 011 476 3967 email: austria.co@mweb.co.za

WEB REF: 1762

• **ACCOMMODATION** Travel Vision

• **CAR RENTAL** Affordable Car Hire (TV)/Sixt (AC)

• **RAIL** Eurail Passes (EBT/WT)

• **TOUR OPERATORS • GSA's**
Austria Connection/Intrepid (TV)/Trafalgar

HEALTH REQUIREMENTS www.traveldoctor.co.za
• Compulsory Vaccinations: None
• Recommended Vaccinations: Rabies, Tetanus, Polio, Hepatitis B, Tick-Borne Encephalitis (not available in SA)

VISA / ENTRY GUIDE
Updated for February 2020
MEMBER COUNTRY OF THE SCHENGEN AGREEMENT
SA passport holders do require a visa for entry into Slovenia.

The Slovenian Consulate in South Africa does not deal with visa applications. This function is taken care of on behalf of the Slovenian government by the Consular Section of the German diplomatic missions in South Africa as far as South African citizens are concerned. The German missions, in turn, provide the sevice via Visalink in Cape Town, Centurion and Port Elizabeth. The contact details are:
Website: www.visa-germany.co.za
E-mail: info@integrate-visalink.com
and telephone: 0861 002245.
The Honorary Consulate of Slovenia is based in Cape Town but does not issue visas.
Plexus House, 9 Queen Street, Durbanville, 7551
PO Box 1655, Durbanville, 7551
Tel: 021 9702447 Fax: 086 6046 603
E-mail: info@slovenianconsulate.co.za
web: www.slovenianconsulate.co.za

SPAIN (ES)

WEB REF: 2661

DIALLING CODE: 0034
TIME: UT+1 (UT+2 last Sun in Mar to last Sun on Oct)
SCHENGEN
CAP: Madrid (MAD) **CURRENCY:** Euro (EUR)
LANGUAGE: Spain: Castilian Spanish. Other languages spoken; Catalan, in Catalonia; Galician, in Galicia; Euskera/ Basque, in the Basque Country; Valencian, in the Region of Valencia; and a particular variety of Catalan, spoken in the Balearic Islands. English understood in tourist areas.
SPANISH TOURIST OFFICE: www.spain.info
BEST TIME TO GO: May, June & September

PUBLIC HOLIDAYS 2020: Jan 1, 6; Apr 10; May 1; Aug 15; Oct 12; Nov 1, 2; Dec 6, 8, 25
(Individual states & provinces may observe additional holidays)

• **ACCOMMODATION**
Arrivee Africa

• **CAR / MOTORHOME RENTAL**
Affordable Car Hire (TV) / Ashtons Direct / Enterprise (TV)
• **CRUISES**
Cruises International / Regent Seven Seas (EC)
Whitestar Cruise & Travel

• **INCENTIVES • CONFERENCES • GROUPS**
Travel Vision / Travel & Explore

• **RAIL**
Eurail Passes (EBT/WT) / Spain Rail Passes (WT/EBT)

• **SKIING**
Travel Alive

• **TOUR OPERATORS • GSA's**
Contiki Holidays / Kulula Holidays / Insight Vacations
Intrepid (TV) / Trafalgar / Travel Vision

HEALTH REQUIREMENTS www.traveldoctor.co.za
• Compulsory Vaccinations: None
• Recommended Vaccinations: Tetanus, Polio, Hepatitis B

VISA / ENTRY GUIDE
Updated for February 2020

MEMBER COUNTRY OF THE SCHENGEN AGREEMENT

Any visa issued by Spain will also be valid in the following Schengen Countries:
Austria, Belgium, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Italy, Latvia, Lithuania, Luxembourg, Malta, Netherlands, Norway, Poland, Portugal, Slovakia, Slovenia, Sweden and Switzerland.

Visas are required by S.A. passport holders.
British passport holders do not need visas.
However, if passport is endorsed "British Overseas Citizen", a visa is required. If Namibian passport holders are resident in South Africa they are subject to the same conditions as South Africa passport holders. However, they must also furnish proof of job and possible proof of re-entry.

AUTHORITIES:
a) The Spanish Embassy
337 Brooklyn Road, Brooklyn, Menlo Park Pretoria
Tel: (012) 460-0123, Fax: (012) 460-2280
Office hours: Submissions:
Mon - Fri, 08h00 - 12h30 & 1330 - 1500
Office hours: Collections: Mon - Fri, 1330 - 1600
E-mail: emb.pretoria.vis@maec.es

b) Spanish Consulate-General
37 Shortmarket Street, Cape Town, 8001
Tel: (021) 422-2415, Fax: (021) 422-2328
Office hours: Mon - Fri, 09h00 - 12h00
E-mail:visacapetown@maec.es
Web: http://www.exteriores.gob.es/

BLS: Spain Visa Application Centre (Cape Town)
Tel: 010 500 2032
1st Floor, Block B, North Park, Black River Park, 2 Fir Street, Observatory
Email : info.cpt@blshelpline.com
Web: https://sa.blsspainvisa.com

BLS: Spain Visa Application Centre (Pretoria)
Regus Lakeview, Ground Floor, Lakeview Building 1277 Mike Crawford Avenue, Centurion, 0157 (Use entrance 10 at Mall)
Tel: 010 500 2032, Email: info.pry@blshelpline.com
Web: https://sa.blsspainvisa.com

BLS: Spain Visa Application Centre (Durban)
1st Floor Silver Oaks Building, 36 Silverton Road, Musgrave, Durban 4001
Tel: 010 500 2032, Email: info.dur@blshelpline.com
Web: https://sa.blsspainvisa.com

REQUIREMENTS:
• Kindly submit your supporting documents, without staples in the documents, in the following order:
• Passport and copy of passport, copies of previous Schengen visas (if not in current passport)

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ADDENDUM B: GSA Continued

SPAIN (ES)

- Application form completed and signed by the applicant, plus two colour photographs.
- Itinerary (see checklist on BLS website)
- Copy of flight reservation
- Copy of travel insurance certificate (the schedule might be requested in some cases).
- Bank statements (see checklist on BLS website).
- Proof of all accommodation (see checklist on BLS website)
- Minors: Copy full/unabridged birth certificate (minor children), Parental consent (if needed)
- Original signed letter of employment on company letterhead (stating salary or annual cost to company and employment inception)
- pension/retirement/university/school letter
- Invitation letter, copy of host's passport, police registration (when staying with family/friends in Spain – see checklist on BLS website)
- Non South African students and nationals (if applicable)
- Signed checklist by applicant and representative (if applicable). Note See requirements for groups bigger that 15 people on checklist (BLS website)

Note:
- When travelling with a family, please submit copy of flight reservation and insurance with each application, remaining documents may be submitted with the main application.
- Before applying please make sure you fulfill all the following requirements. Please note that applications submitted by a representative must be accompanied by a signed copy of the requirements/checklist.
- Additional documents may be requested depending on the individual case.
- The Spanish Embassy will ONLY accept the official invitation letter which the host needs to have authorized by the Spanish Police.

PROCESSING TIME:
- Visa applications, minimum 15 working days, once received at the Consulate after you present it at BLS.
- The issuing delays may vary and do not include the time required to get an appointment. They are only applicable for South African passport holders. For other nationalities may take longer.
- If, after 5-7 days of handing in your application at BLS, you cannot see it marked as "ready to be collected" on the "TRACK YOUR APPLICATION" link, please send an email to visacapetown@maec.es, to ascertain the status of your application.

- Please note that if travelling to Gibraltar, Morocco or outside any of the Schengen countries, a MULTIPLE / SEVERAL entry visa must be applied for.
- Check if all the details in the visa are correct. Make sure the validity and the days correspond with itinerary. If entry is refused at the border, or if a fine has to be paid due to incorrect dates in the visa, no compensation can be paid in any case. The possession of a visa is only one of the prerequisites for entry into the territory of the Schengen States. This means that the above required documents may have to be presented or entry may be refused at the border and the passenger will have no claim to compensation.

This information is subject to alteration without prior notification. No liability will be accepted by this office for any consequences arising from the information supplied above. Compliance with these requirements does not guarantee the granting of a visa.
Do not apply for your visa more than 3 months in advance.

COST:
Schengen Visa (A, C): Short- stay €80
Schengen Visa (A, C) children 6-12 years minus one day €40
VISA FEE IS NOT REFUNDABLE IF VISA IS NOT GRANTED

Applicants applying at BLS shall be charged a service charge of R248 - Children under 6 years old are exempted of the service fee.
Cash is to be paid at the interview with BLS

SA REPRESENTATIVE:
South African Embassy
Edificio Lista, Calle de Claudio Coello, 91-96 Cor of J Ortega Y, Gasset, Madrid, Spain
Tel: +34 91 436-3780
E-mail: madrid.embassy@dirco.gov.za
Website: www.dirco.gov.za/madrid/en/

SWEDEN (SE) (SCANDINAVIA)

WEB REF: 2660

DIALLING CODE: 0046
TIME: UT+1 (UT+2 Last Sun in Mar to last Sun in Oct.)
SCHENGEN
CAP: Stockholm (STO) **CURRENCY:** Krona (SEK)
LANGUAGE: Swedish. English is generally spoken.
SWEDISH TRAVEL & TOURISM COUNCIL
www.visitsweden.com
BEST TIME TO GO: Late May to late July (Summer) or December to March (Skiing season)
PUBLIC HOLIDAYS 2020: Jan 1, 6; Apr 10, 12, 13; May 1, 21, 31; Jun 6, 20; Oct 31; Dec 25, 26

- **ACCOMMODATION**
  Arrivee Africa / Inspirations Travel & Tours (ITT) / Travel Vision
- **CAR RENTAL**
  Affordable Car Hire (TV)
- **RAIL**
  Eurail Passes (EBT/ WT) / Scan Rail Passes (WT / EBT)
- **TOUR OPERATORS • GSA's**
  Contiki Holidays / Insight Vacations / Inspirations Travel & Tours (ITT) / Trafalgar

HEALTH REQUIREMENTS www.traveldoctor.co.za
- Compulsory Vaccinations: None
- Recommended Vaccinations: Tetanus, Polio, Hepatitis B

VISA / ENTRY GUIDE
Updated for February 2020
MEMBER COUNTRY OF THE SCHENGEN AGREEMENT
Visas are required by S. A. passport holders.

AUTHORITY:
The Embassy of Sweden
1 Parioli Complex, 1166 Park Street, Hatfield, 0083
PO Box 13477, Hatfield, 0028
Tel: (012) 4266400, Fax: (012) 4266464
E-mail: ambassaden.pretoria@gov.se
Visas: ambassaden.pretoria-visum@gov.se
Web: http://www.vfsglobal.se/southafrica
Email: swza@vfshelpline.com
Visa applications are to be submitted at the Swedish Visa Application Centre at Brooklyn, Pretoria, Cape Town or Durban.
For requirements and fees go to http://www.vfsglobal.com/sweden/southafrica/

VFS Application Centres:
Pretoria: 1st Floor, Cherry Lane Office Park, 114 Fehrsen Street, Nieuw Muckleneuk, Brooklyn, Pretoria
Tel: (012) 425 3001
Cape Town: 47 Strand Street, 5th Floor Office 504, Cape Town.
Durban: Unit 101a, first floor, 91 - 123 Cowley Road, Essenwood, Durban.
Tel: (012) 425 3001 between 08h00 - 16h00, Mon - Fri
Web: http://www.vfsglobal.se/southafrica
08h00 - 12h30 and 13h30 - 15h00, submission (appointments)
10h00 - 12h30 and 13h30 - 16h00, collections
Note: In addition to the General Schengen Requirements see http://www.vfsglobal.com/sweden/southafrica
The application form needs to be signed twice.

SA REPRESENTATIVE:
South African Embassy
4th Floor, Fleminggaten 20, Stockholm, SE-11226.
Tel: 00468 6607693, E-mail: embassy.stockholm@dirco.gov.za
Web: http://www.dirco.gov.za/sweden

SWITZERLAND (CH)

WEB REF: 2659

DIALLING CODE: 0041
TIME: UT+1(UT+2 last Sun in Mar to last Sun in Oct.)
SCHENGEN
CAP: Bern (BRN) **CURRENCY:** Swiss Franc (CHF)
LANGUAGE: German, French, Italian and Romansch. English is widely spoken.
SWISS NATIONAL TOURIST OFFICE:
Website: www.MySwitzerland.com
BEST TIME TO GO: Any time.
PUBLIC HOLIDAYS 2020: Aug 1 (Individual states & provinces may observe additional holidays)

- **ACCOMMODATION**
  Arrivee Africa / Travel Vision
- **AIRLINES**
  Edelweiss Air/Swiss
- **CAR • CAMPER RENTAL** Affordable Car Hire (TV)
- **RAIL** Eurail Passes (EBT/WT) / Swiss Rail Pass (WT) Swiss Tour Packages (WT)
- **SKIING** Champagne Ski Travel
- **TOUR OPERATORS • GSA's**
  Contiki Holidays / Insight Vacations / Intrepid (TV) / Trafalgar
- **TRANSPORTATION**
  Eurolines Coach Passes / Tickets (EBT)

HEALTH REQUIREMENTS www.traveldoctor.co.za
- Compulsory Vaccinations: None
- Recommended Vaccinations: Tetanus, Polio, Hepatitis B

VISA / ENTRY GUIDE
Updated for February 2020
MEMBER COUNTRY OF THE SCHENGEN AGREEMENT

South African passport holders DO require a Schengen Visa to enter Switzerland.

ISSUING AUTHORITIES:
a) Embassy of Switzerland
225 Veale Street, Parc Nouveau,
New Muckleneuk, 0181
P.O. Box 2508, Brooklyn Square, 0075
Tel: (012) 452-0662 Fax: (012) 346-6605
E-mail: pre.visa@eda.admin.ch
Web: www.eda.admin.ch/pretoria
O/hrs: Mon - Fri 0900-1200
Telephone enquiries : Mon-Thur 1330-1600
Afternoons are always closed to the public

The Embassy of Switzerland in South Africa has outsourced some part of the visa process to the external service provider VFS.
VFS: Switzerland Visa Application Centre
Telephone No : (012) 425 3017
Email Address : info.swiss.sa@vfshelpline.com
Website : http://www.vfsglobal.ch/Switzerland/Southafrica/
PRETORIA: : 1st Floor, Cherry Lane Office Park 114 Fehrsen Street, Nieuw Muckleneuk Brooklyn, Pretoria
CAPE TOWN : Office 504, 5th Floor, 47 Strand Street.
DURBAN: Unit 101A 1st Floor, 91-123 Cowey Road (Problem Mkhize Road), Essenwood, Durban, 4000

Office hours :
Mon-Fri 08h00-12h30 and 13h30-15h00 (submissions)
Mon-Fri 10h00-16h00 (passport collections)
The Embassy issues biometric visas only. Your fingerprints will be scanned into the system.

REQUIREMENTS
A VISA ISSUED BY THE SWISS AUTHORITIES MAY BE CANCELLED BY THE SWISS BORDER CONTROL IF THE CONDITIONS - ON THE BASIS OF WHICH IT WAS GRANTED - HAVE CHANGED.
For visa information , please refer to the website http://www.vfsglobal.ch/Switzerland/Southafrica/

VISA PROCESSING TIME
RSA passport holders: 5-10 working days
Foreign passport holders: can take up to 2 weeks

COST
EURO 80.00
The fees are to be paid in Rand, according to the exchange rate, and may therefore be changed without prior notice. In order to collect visaed passport, messenger must produce receipt issued by consular offices.
VFS: Applicants may choose to pay at the Visa Application Centre using Credit/Debit Card or deposit into the VFS back account. Original proof of payment must be received with the visa application. The passport number of the applicant must me clearly stated as reference on the proof of payment or bank deposit slip.

VFS Visa Account details: Bank Name: Standard Bank
Branch Name: Corporate Client Services
Branch Code: 004305
Account Name: VFS Visa Processing (SA) (Pty) Ltd
Account Number: 001918346
Ref: Passport number

The visa fee and service fee have to be paid in South African Rands (ZAR).
VFS Service fee is : R347.00

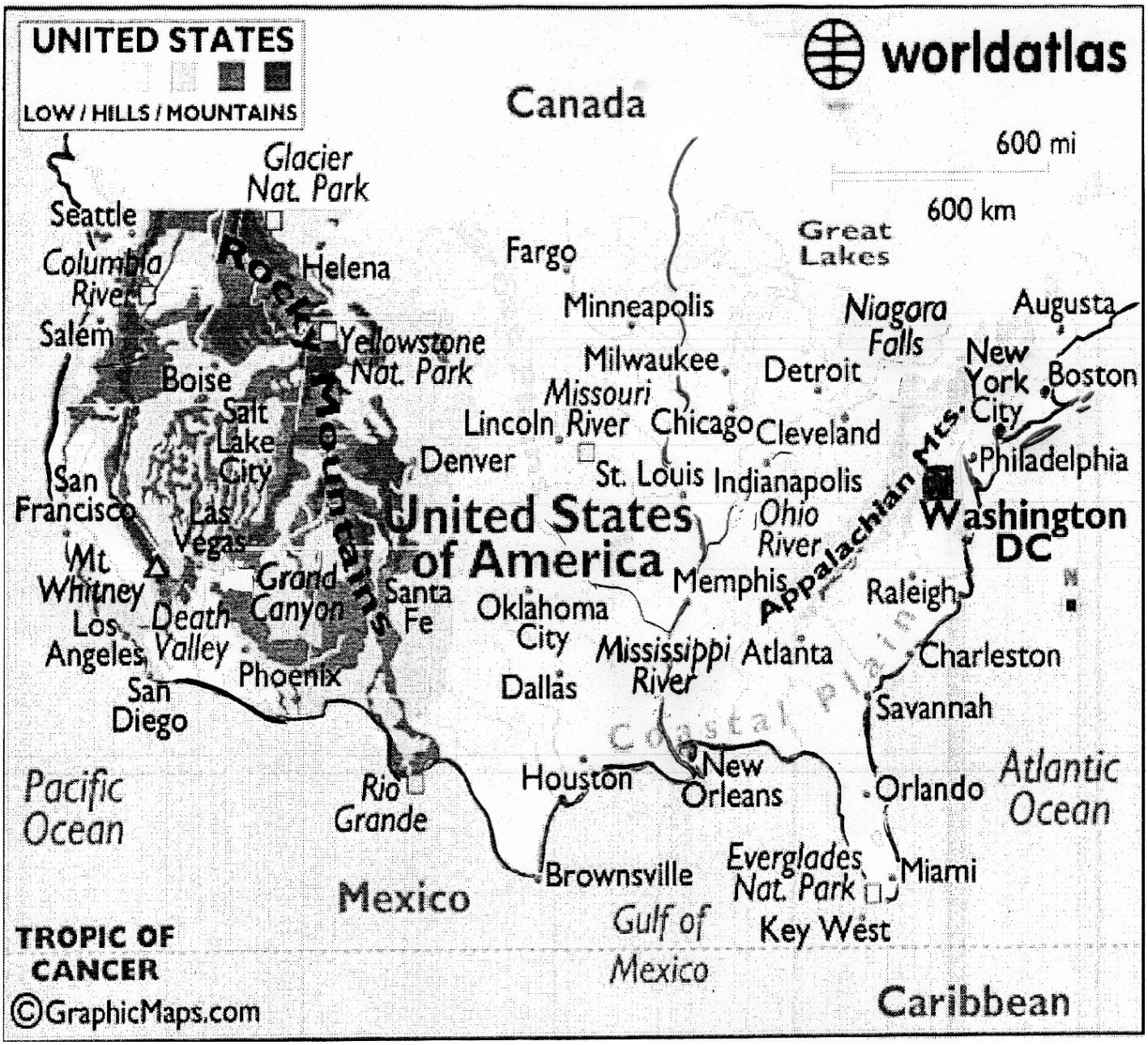
SA Representative

South African Embassy.
Alpenstrasse 29, 3006 Berne
Tel: (00 41 31) 350-1313, Fax: (00 41 31) 351 3944
E-mail: bern.consular@dirco.gov.za
Web: www.southafrica.ch

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ADDENDUM C: USA



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