



## higher education & training

Department:

Higher Education and Training REPUBLIC OF SOUTH AFRICA

# N1500(E)(J14)H JUNE EXAMINATION NATIONAL CERTIFICATE TOURIST DESTINATIONS N5

(22030115)

14 June 2016 (X-Paper) 09:00–12:00

#### **OPEN-BOOK EXAMINATION**

Candidates are allowed to take student portfolios, notes and assignment/projects, prescribed textbook(s), an atlas, maps, travel guides, brochures and a GSA into the examination venue.

Candidates are entitled to 15 minutes of reading time.

This question paper consists of 12 pages and 10 addenda.

## DEPARTMENT OF HIGHER EDUCATION AND TRAINING REPUBLIC OF SOUTH AFRICA

NATIONAL CERTIFICATE
TOURIST DESTINATIONS N5
TIME: 3 HOURS
MARKS: 100

NOTE: If you answer more than the required number of questions, only the

required number of questions will be marked. All work you do not want to

be marked, must be clearly crossed out.

#### INSTRUCTIONS AND INFORMATION

- 1. Read all the questions carefully before you begin to answer the questions of your choice.
- 2. SECTION A is COMPULSORY and has a total of 40 marks.
- 3. SECTION B consists of five questions, any FOUR (4) must be answered for a total of 160 marks.
- 4. Start each question on a NEW page.
- 5. The question paper may be answered in English or Afrikaans.
- 6. Write each question number in CAPITAL LETTERS at the top of each page.
- 7. Number the questions according to the numbering system used in this question paper.

8. Write neatly and legibly.

#### **SECTION A: COMPULSORY**

#### **QUESTION 1**

#### 1.1 INDIAN OCEAN ISLANDS SECTION

Choose an island from COLUMN B that matches a description in COLUMN A. Write only the letter (A–F) next to the question number (1.1.1–1.1.8) in the ANSWER BOOK.

NOTE: The islands in COLUMN B can be used more than once.

	COLUMN A	COLUMN B
1.1.1	Shipping, banking and sugar production dominate the economy of this stable island nation.	A Mauritius B Madagascar
1.1.2	This island nation has set aside many national parks and marine reserves to protect endemic bird species such as the magpie robin and black paradise flycatcher.	C Comores  D Reunion  E Seychelles
1.1.3	Residents of this island vote for representatives in the French government in Paris.	F Maldives
1.1.4	The black beaches are due to recent volcanic activity and are not a sign that the sand is dirty.	
1.1.5	At 28% of GNP, tourism is very important to this archipelago nation.	
1.1.6	An active volcano, Piton de la Fournaise, is located on the island and can be visited by helicopter.	
1.1.7	One of only a few casinos in a Muslim country can be found on the largest island, Grand Comore.	
1.1.8	This island has focused on providing affordable holidays to families from South Africa and Europe.	

 $(8 \times 2)$  (16)

#### 1.2 AFRICAN SECTION

Refer to ADDENDUM 1 (attached) as well as your own prescribed references and choose a country from COLUMN B that matches a description in COLUMN A. Write only the letter (A–H) next to the question number (1.2.1–1.2.12) in the ANSWER BOOK.

NOTE: A country can be used more than once.

	COLUMN A		COLUMN B
1.2.1	This East African nation is famous for its beach hotels and many national parks.	Α	Namibia
1.2.2	•		Botswana
1.2.2	centre of this country.	C	Zimbabwe
1.2.3	Lake Kariba is shared between this country and Zimbabwe.	D	Zambia
4.0.4	<b>T</b> I I I I I I I I I I I I I I I I I I I	E	Malawi
1.2.4	The largest national park, Kafue, is named after a river of the same name.	F	Tanzania
1.2.5	Over-reliance on copper mines after independence resulted in an economic	G	Kenya
	crisis.	Н	Mozambique
1.2.6	The capital city was located in the centre of the country by German colonists.		
1.2.7	This country includes most of the 2 <sup>nd</sup> largest rift valley lake.		
1.2.8	The Serengeti is home to the greatest wildlife spectacle on earth.		
1,2.9	The capital city, Maputo, was named after Lourenço Marques by the Portuguese.		
1.2.10	The capital city, Harare, was formerly known as Salisbury.		
1.2.11	The Chobe National Park contains one of the largest elephant concentrations.		
1.2.12	Beira is the country's second largest port and city.		(12 × 2)

 $(12 \times 2)$  (24)

TOTAL SECTION A: 40

#### **SECTION B**

Answer any FOUR questions in this section.

#### **QUESTION 2**

#### INDIAN OCEAN ISLANDS SECTION

Choose any TWO of the following islands and answer the appropriate questions:

- 2.1 Seychelles
- 2.2 Mauritius
- 2.3 Reunion

Refer to the extracts from tourism brochures shown on ADDENDA B, C and D (attached) as well as your own prescribed references.

#### 2.1 SEYCHELLES

1	SETOTIE	LLLO	
	2.1.1	Which languages are spoken in the Seychelles?	(3)
	2.1.2	Do South African visitors require a visa?	(1)
	2.1.3	What is the currency of the country?	(2)
	2.1.4	At an exchange rate of R14 to the Euro, calculate the cost of a taxi from the airport to Victoria.	(3)
	2.1.5	A client wants to go to the Seychelles during the July holidays.	
		Describe the climate that they should expect during this month.	(3)
	2.1.6	Name three souvenirs that a tourist can buy at outdoor markets in Victoria.	(3)
	2.1.7	Seychelles has a number of annual festivals.	
		How do these reflect the island's multi-cultural heritage?	(3)
	2.1.8	Explain to a tourist why the famous beach, Anse Lazio, is best explored at sunset.	(2)
		AND/OR	
_			

#### 2.2 MAURITIUS

2.2.1 From ADDENDUM C what evidence is there that Mauritius caters for the middle-income tourists? (3)

2.2.2 What is the currency of the country? (1)

2.2.3	How many hours ahead of South Africa is the island?	(1)
2.2.4	What is the island's single most popular tourist attraction?	(2)
2.2.5	A client wants to go to Mauritius during the July holidays.	
	Describe the weather during these month.	(2)
2.2.6	Why are seven of the eight beachcomber hotels located on the west coast?	(3)
2.2.7	In which month of the year does the island experience its highest maximum temperature?	(2)
2.2.8	Name FOUR water sports that are on offer to visitors in Mauritius.	(4)
2.2.9	From the map of Mauritius, suggest which region of the coast a tourist should choose who would like a choice of hotels and also be close to Port Louis.	(2)
	AND/OR	
REUNIO	N	
2.3.1	What is the official language of Reunion?	(1)
2.3.2	Provide two examples to a client which illustrate how Reunion is closely linked to France.	(2)
2.3.3	At an exchange rate of R14 to the Euro, calculate the price of a bottle of local beer in Reunion.	(3)
2.3.4	From the calculation in QUESTION 2.3.3 would you regard Reunion as a cheap or expensive holiday destination?	(2)
2.3.5	A client wants to go to the island during the July holidays.	
V	Describe the climate at the coast.	(2)
2.3.6	The mountain tops in Reunion rise to over 3 000 metres, what sort of clothing should a tourist wear who wants to climb the mountains in July?	(2)
2.3.7	Suggest to a client why a drive to Cilaos should not be missed.	(3)
2.3.8	Reunion has three famous cirques or calderas.	
	Briefly describe to a client why a helicopter ride is the best means of transport for exploring this rugged island.	(2)
2.3.9	From the island's many festivals, what evidence is there that tourism on the island caters for active outdoor sports.	(3) [40]

2.3

#### **QUESTION 3**

#### AFRICAN SECTION

Redraw the table below in the ANSWER BOOK, choose TWO of the following countries and complete the table for each:

- Malawi
- Zambia
- Kenya
- Morocco
- Uganda

Refer to your own prescribed references and your GSA.

Capital city	IATA code of the	Currency	Time zone	THREE tourist attractions in		National park or natural attraction
	capital city			the capital city	•	within 300 km of
					the capital city.	the capital city.

 $(20 \times 2)$  [40]

#### **QUESTION 4**

#### 4.1 INDIAN OCEAN ISLANDS SECTION

Refer to ADDENDUM E (attached) as well as your own prescribed references to answer the following questions:

4.1.1 What evidence is there from the 7-night itinerary that Reunion is a small island that can be explored from a single base? (2)

4.1.2 The international airport near St Denis is named after which French sportsman? (2)

4.1.3 As a travel agent, describe to a tourist the location of St Gilles in relation to Saint Denis? (2)

4.1.4 Why would you recommend that day 2 of the tour is spent relaxing in St Gilles? (2)

4.1.5 Name four active outdoor sports which attract tourists to Cilaos. (4)

4.1.6 What would be the highlight on day 5 of the tour for any tourist? (2)

4.1.7 What evidence is there from the information provided that St Gilles is an ideal holiday destination? (2)

4.1.8 Reunion is a recent island formed by a volcano and it does not have the white, sandy beaches of Madagascar, Mauritius and Seychelles.

How do the beaches at St Gilles differ from the usual black sand beaches on Reunion?

(2)

(4)

4.2 AFRICAN SECTION

Choose ONE of the following two countries and answer the appropriate questions:

- Kenya
- Zimbabwe

Refer to ADDENDA F and G (attached) as well as your own prescribed references.

#### **KENYA**

4.2.1 Which lake is the largest desert lake in Africa and is fed by rivers from Ethiopia? (2)

4.2.2 Which national park is literally 5 km from Kenya's Parliament in central Nairobi? (2)

4.2.3 Which national park is adjoining to one of Kenya's largest towns and known for supporting millions of flamingoes? (2)

4.2.4 A businessman has only one day free in Nairobi and would like a quick visit to a mountain national park.

Which park is closest to the city? (2)

4.2.5 Mounts Kilimanjaro and Mount Kenya are the two highest mountains in Africa.

Discuss why you think it has been necessary to protect both of these mountains within national parks.

4.2.6 Describe the general appeal of Amboseli and the reasons why it has become one of the most famous national parks in Africa. (4)

4.2.7 The island of Lamu on the north coast is a miniature Zanzibar and is steeped in history.

Describe the general appeal of this island and why tourists should visit it. (4)

4.2.8 Transfrontier parks offer exciting prospects for improving both conservation and tourism in Africa.

Name two Kenyan parks which are ideally situated for establishing transfrontier parks with Tanzania.

(2)

(4)

(3)

(4)

(2) **[40]** 

OR

#### ZIMBABWE

4.2.9 Zimbabwe's largest national parks are situated in hot, dry valleys on the edge of the country which are not suitable for agriculture.

Explain why there are very few national parks on the cooler and fertile central plateau.

4.2.10 Hwange National Park is the country's largest national park and has three main rest camps for tourists and is known for its large herds of elephants.

Recommend to a tourist who has a week to spare how the park could be included in a visit to Victoria Falls.

4.2.11 A tourist wants to deviate from the main Masvingo-Harare road and explore eastern Zimbabwe via Mutare and Rusape.

Name two national parks that can be included along this route.

4.2.12 Mana Pools National Park is one of the most beautiful national parks in Africa as it includes a long stretch of the Zambezi River and large herds of elephant, buffalo, hippo etc.

Name three popular outdoor activities that tourists can enjoy here. (6)

4.2.13 Briefly discuss why Victoria Falls is worthy of the title of a World Heritage Site. (3)

4.2.14 Zimbabwe is named after Great Zimbabwe, the greatest ruin in Africa south of the pyramids of Egypt.

Which symbol from the ruins has been incorporated into the Zimbabwean national flag?

#### **QUESTION 5**

#### AFRICAN SECTION

- 5.1 Redraw the table below in the ANSWER BOOK, choose TWO of the following countries and complete the table for each:
  - Namibia
  - Botswana
  - Tanzania
  - Uganda
  - Morocco

Refer to your own prescribed references and your GSA,

Capital	IATA	Key attraction in this country	THREE outdoor activities that	
City	code	that you would recommend to	tourists can enjoy in this	
		any tourist	national park or attraction	
			$(10 \times 2)$	(10)

#### INDIAN OCEAN ISLANDS SECTION 5.2

Refer to ADDENDUM H (attached) as well as your own prescribed references to answer the following questions:

- Which hotel is home to Thompson's Funclub in Mauritius? 5.2.1 (2)
- 5.2.2 Recommend to a client why the Funclub experience is less stressful than booking separate flights, airport transfers and accommodation. (3)
- 5.2.3 Why would you recommend the Funclub to a client who has two young children who are younger than 12 years old? (4)
- 5.2.4 Most of the activities on offer are included in the tariff.
  - List any FOUR water-based activities that are offered for free. (4)
- From the advert, explain to a client how the Funclub experience offers enough to keep a family entertained for a week. (4)
- 5.2.6 For a family on a limited budget, will they have to pay extra for meals on offer? Provide evidence of your answer from ADDENDUM H.

(3)[40]

#### **QUESTION 6**

#### **AFRICAN SECTION**

#### ZIMBABWE and ZAMBIA

6.1	Refer to ADDENDUM I (attached) as well as your own prescribed references and answer the following questions:				
	6.1.1	Transfrontier parks are when countries cooperate on conservation and tourism matters for the benefit of both countries.			
		How has the opposite occurred at Victoria Falls?	(2)		
	6.1.2	Which events were responsible for a serious decline in tourism in Zimbabwe?	(3)		
	6.1.3	From the article, name two things that are evidence of a large increase in tourists from South Africa to Livingstone in Zambia.	(4)		
	6.1.4	What competitive advantages does Victoria Falls in Zimbabwe have compared to Livingstone in Zambia?	(4)		
	6.1.5	From the article, what type of political climate is needed in a country for tourism to prosper?	(2)		
	6.1.6	How much money was generated in 2014 from tourism in Zimbabwe?	(2)		
	6.1.7	What is the Zimbabwean government doing to increase flights to Victoria Falls?	(2)		
KENYA					
6.2		ADDENDUM J (attached) as well as your own prescribed references er the following questions:			
	6.2.1	What is the main reason for the drop in tourism in the Kenyan coastal city of Mombasa?	(2)		
	6.2.2	How do we know from the extract that it is not only big businesses and hotels who have suffered?	(2)		
	6.2.3	What is the estimated drop in tourism revenue for 2014?	(1)		
	6.2.4	The Kenyan government has sent soldiers to Somalia and this has provoked threats of revenge.			
		How has the Somalian government responded to the presence of Kenyan soldiers in their country?	(2)		

6.2.5	Which militant group has been responsible for attacks in Kenya including the attack on the Westgate Shopping Mall in September 2013?	(1)
6.2.6	Kenya is a multi-cultural country.	
	How could the recent attacks result in an increase in religious intolerance?	(3)
6.2.7	Explain to a client how unrest in one region of Kenya can have a negative impact on tourism throughout the country.	(3)
6.2.8	Why is tourism especially vulnerable to incidents such as terrorism, political unrest, crime and violence?	(3)
6.2.9	What real threat do attacks by groups such as al-Shabab and diseases such as HIV, malaria and Ebola pose to tourism throughout Africa?	(3) <b>[40]</b>

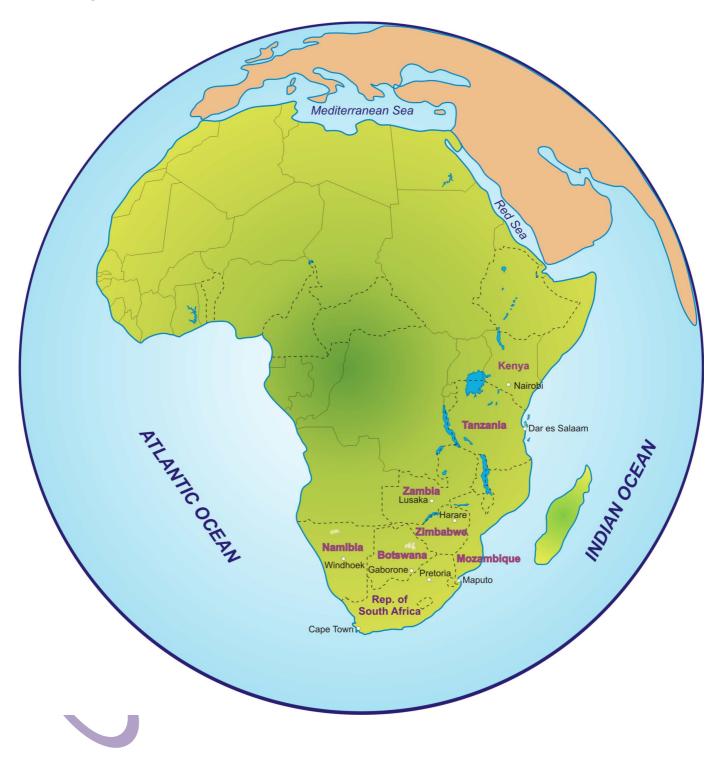
TOTAL SECTION B:

**GRAND TOTAL:** 

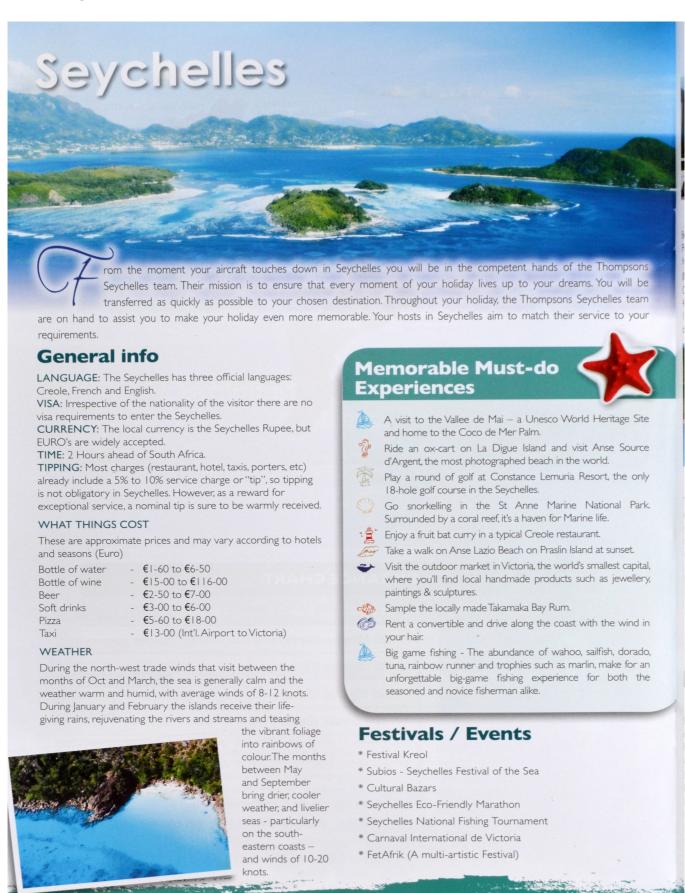
160

200

#### **ADDENDUM A**



#### **ADDENDUM B**



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#### ADDENDUM C



auritius lies like a rich green emerald in the turquoise velvet of the Indian Ocean. Reached from South Africa by daily flights, it has all the elements of the ultimate escape at a price you can afford. Mauritius is a sophisticated tourist destination. Quality and high standards apply to every aspect of the infrastructure - accommodation, food and service in the hotels, sightseeing, transportation and attractions. Shoppers can find good-value and high-quality goods. The people are welcoming, warm and friendly. Their pride in this new-age island republic is reflected in their prosperity and good standard of living. Mauritius's greatest assets as a holiday destination are its beautiful white, sandy beaches, naturally protected by a coral reef that encircles almost the entire island. The clear, calm waters off the coast make conditions ideal for all kinds of water sports, which include scuba diving, snorkelling, windsurfing and waterskiing.

#### when to go

Mauritius is a year-round destination. Temperatures during the warm, dry months between April and October are normally in the mid-twenties, rising to the upper-twenties in the summer months between November and March. During the summer months, tropical weather may cause storms and heavy rain, occasionally resulting in a cyclone.

#### west is best

The most equable climate is to be found on the west coast of Mauritius. Seven of Beachcomber's eight properties are located along this coast, with the eighth hotel occupying a prime location near the airport. Generally the weather is warm and sunny ensuring year-round holiday enjoyment.

#### dress

Dress is cool and casual - beachwear for the day and smart-casual clothes for the evenings. Gentlemen are required to wear long trousers and closed shoes in the evenings. During the cooler months, jackets or light sweaters for evening wear are recommended.

#### gr codes

Quick Response two-dimensional barcode. Simply scan with a smartphone. The link will redirect you to gorgeous photo galleries of the hotel you are interested in. It's instant access to rich-media content and provides you with a virtual escape.





You will need a QR code reader, which can be downloaded for free on most smartphones through your provider's app store.



#### ADDENDUM D



#### **General** info

LANGUAGE: French is the official language in Reunion. Reunion Creole is also spoken, although not an official language.

CURRENCY: The currency is the EURO. It is recommended to exchange South African Rands to Euro's prior to departing South Africa as it is difficult to exchange once in Reunion. This can only be done through the banks. ATM's do allow the holders of foreign bank cards (Visa, MasterCard or Cirrus) to withdraw Euros.

VISA: South African passport holders no longer require a visa to enter Reunion.

TIME: 2 Hours ahead of South Africa.

#### WHAT THINGS COST:

These are approximate prices and may vary according to hotels and seasons.

Bottle of water: 3.5 Euro
Bottle of local beer: 5 Euros
Bottle of wine: 25-30 Euros
Pizza: 14 Euros
Litre of petrol: 2.25 Euros
Light luncheon: 15-20 Euros

CLIMATE: The temperatures on the coast vary between 18 and 32 degrees. Summer, from November to April is hot and humid with temperatures averaging 30 degrees. At higher altitudes the temperate varies between 15 and 24 degrees. Winter, from May to October, is the cool season with temperatures averaging 20 degrees.

TIPPING: Where a service charge is not included on hotel and restaurant bills, a 10% gratuity is adequate.

**DRIVING IN REUNION:** Driving in Reunion is on the right hand side of the road. An International Driver's Licence is required when renting a vehicle.

#### Festivals / Events

- \* Trophee H20 (St Leu) Underwater photography competition
- \* Dipavali celebrations (all over the island)
- \* Megavalanche (St Paul) Mountain bike race
- \* French Paragliding Championships (St Leu)
- \* Reunion Film Festival (St Paul / St Gilles)
- \* Golfing fortnight competition (St Gilles Les Hauts)
- \* Trail des Anglais mountain bike race
- \* Sport and Nature Eko-Marathon (Le Tampon)
- \* Adventure Film Festival
- \* Safiko Music Festival (St Pierre)
- \* Grand Boucan Carnival (St Gilles)
- \* Raid 974 Marathon

#### **Sightseeing Experiences**

#### **INCREDIBLE VOLCANO**

After an early departure the bus will head for the "Piton de la Fournaise" considered one of the most active volcanoes on the planet. The first stop will be at the Nez de Boeuf, an incredible viewpoint into the caldera at an altitude of 2070m. Afterwards, you will then reach Le Pas de Bellecombe at an altitude of 2311m overlooking the magnificent volcano of Le Piton de la Fournaise.

Your next stop is at the Notre Dame Des Laves church that miraculously survived a previous eruption. Lunch will be served at le Joyau des Laves. Operates every Tuesday.

#### CILAOS LANDSCAPES AND RAMPARTS

Your tour starts with an early departure to the southern part of the island. The ascent starts with a drive through the village of "la Rivière Saint Louis" before crossing the Saint Etienne River on a road known as the "400 turns". The village of Cilaos is at an altitude of I300m, and is situated in one of three calderas on the island.

A caldera is a shallow valley formed by the collapse of the centre of a dormant volcano. This one is unusual as it has a town at its centre. On the return journey we will view the geysers or blowers along the shores of "L'Etang Sale" where the lava rocks and black sand beaches can be seen. Operates every Wednesday.

#### SALAZIE LUXURIANCE AND WATERFALLS

A memorable tour which takes you to the north, through the capital "Saint Denis" and then on to the east of the island, renowned for its sugar cane production. You will then make a stop at the Niagara waterfall in Saint Suzanne, before visiting a vanilla farm to discover this amazing orchid and the process of hand pollination.

After this stop you will drive along the river "La Rivière du Mat" to the Cirque of Salazie, a valley or caldera formed by the collapse of a volcano which was inhabited only a century ago. After a Creole lunch in a restaurant you will be able to visit the ancient thermals. Operates every Saturday.

#### Memorable Must do Experiences



View the Piton de la Fournaise, one of the most active Volcanos on the planet.



Enjoy a quad bike excursion on a specially adapted four-wheeled cycle, unique to the island.



Take an exciting helicopter flight over the island.

Drive to Cilaos on a road known as the '400 turns'. The road



winds up the mountain through amazing scenery with high pointy peaks and rivers.

Visit the Notre Dame Des Laves Church (Our Lady of the Lava)



Visit the Notre Dame Des Laves Church (Our Lady of the Earlin Sainte-Rose, a small church that miraculously survived a previous eruption.

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#### **ADDENDUM E**

### Self-Drive: 7 Nights st. GILLES



#### **HIGHLIGHTS**

- The beautiful scenery of Cilaos, the sunniest of the three cirques.
- · The volcano of Piton de la Fournaise.
- The small, scenic village of Entre-Deux with its typical houses, known as 'cases creoles'.
- The white sandy beaches of St Gilles.



#### ITINERARY BASED ON:

- 7 Nights in St Gilles
- 7 Days car hire

#### DEPARTS:

- Sundays and Thursdays\*
  - \* Excludes low season



#### DAY I: ARRIVE IN REUNION

On arrival at Roland Garros Airport you will be met and welcomed by a Thompsons representative and directed to collect your rental car. It is just a short drive to St Gilles where you will be spending your stay.

Overnight in St Gilles

#### DAY 2: ST GILLES

Day at leisure.

Overnight in St Gilles.

#### DAY 3: ST GILLES / CILAOS

Drive to Cilaos (+/- 2 hours drive), the sunniest of the three cirques. Cilaos is a paradise for mountain-sport enthusiasts who enjoy climbing, mountain-biking, canyoning and hiking. Visit the 'La Roche Merveilleuse' viewpoint, revealing panoramic views of the Cirque of Cilaos. Visit the Embroidery House and Les Chais de Cilaos, a local producer of fine wines since 1996, as well as 'Irenee Accot' a thermal spa offering medical, health and beauty treatments.

Overnight in St Gilles.

#### **DAY 4: ST GILLES**

Take a drive down the coast and then inland, for a visit of the small village of Entre-Deux, with its typical houses, known as 'cases creoles'. On the return, stop at Etang-Sale for a walk on the black sand beach.

Overnight in St Gilles.

#### DAY 5: ST GILLES / VOLCANO

Visit of the volcano (+/- a 2 hour drive). Drive towards St Pierre and then in the direction of Le Tampon. En-route to the volcano, stop at Bourg-Murat for a visit of the Maison de Volcan museum and learn all there is to know about the turbulent life of volcanos. En-route back to St Gilles, stop at the Belvedere de Bois-Court, offering a great view of the little island of llet de Grand Bassin 600m below, with its dramatic waterfall.

Overnight in St Gilles.

#### DAY 6: ST GILLES

Day at leisure in St Gilles. A suggestion is to drive to Le Maido (+/- 45 minutes). This picturesque route leads you to explore the many treasures of the west coast.

Overnight in St Gilles.

#### DAY 7: ST GILLES

Day at leisure in St Gilles. Spend a little time on the beach or take a leisurely lunch at one of the typical Creole restaurants in the picturesque harbour.

Overnight in St Gilles.

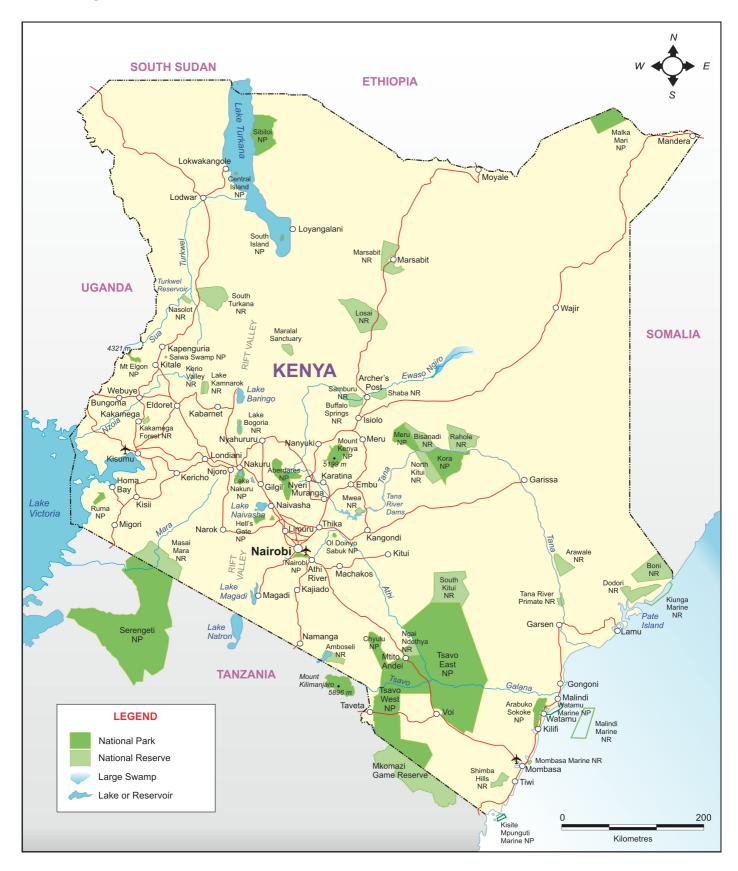
#### **DAY 8: DEPART FROM REUNION**

Drive to Roland Garros Airport and return your rental car. Depart on your return flight home.

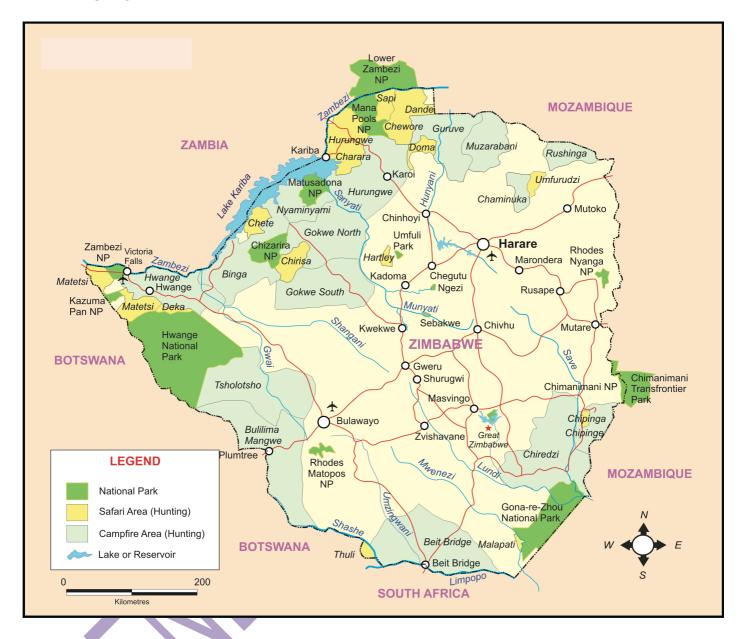


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#### ADDENDUM F



#### ADDENDUM G



#### ADDENDUM H



#### **ADDENDUM I**

## Zimbabwe and Zambia battle each other for tourists in Vic Falls by Jean Liou

**VICTORIA FALLS, Zimbabwe (AFP)** – "*Tourists are back*!" said Knowledge, all smiles at the Victoria Falls tourism office.

His sentiment is shared widely in this resort town on the edge of the mile-wide waterfall, where it's hard to remember that three years ago Zimbabwe was trapped in a seemingly endless spiral of hyperinflation, hunger and political violence.

Victoria Falls had become a ghost town as tourists opted for the comforts and safety of resorts on the Zambian side of the Zambezi River, where the once sleepy town of Livingstone enjoyed a tourism boom as Zimbabwe collapsed.

"The Zambian side has definitively profited from all the problems in Zimbabwe," said Sarah, who sells excursions for the Zambezi Sun, part of a South African hotel chain that opened on the Zambian side in 2001.

Hotels, lodges and other tourist attractions have mushroomed over the past decade around Livingstone, which became so popular that it now boasts several daily direct flights to South Africa.

Livingstone runs a brisk trade in business travel by hosting conferences and corporate team-building workshops, but now faces stiff competition with Victoria Falls for leisure travelers.

Zimbabwe's tourism earnings jumped 47 percent in 2014 to \$770 million, as the number of visitors rose 15 percent to 2.3 million nationally, with Victoria Falls the country's biggest attraction, according to the tourism ministry. Tourism Minister Walter Mzembi hopes to grow that number to five billion dollars.

"However, this is on condition that the current peace and stability in the country prevails and the country is able to spin a more positive image of itself," he told reporters last month.

Since Zimbabwe adopted the US dollar two years ago, prices are lower in Victoria Falls than in Livingstone, where entrance to the derelict Railway Museum costs \$15 for foreigners.

"It is cheaper here, and people can walk to the falls. They don't have to take a taxi or whatever," said Duni, a Victoria Falls hawker offering sunset cruises, helicopter rides, rafting, bungee jumps and safaris to passers-by on the sidewalk.

While Victoria Falls sits at the river edge, Livingstone is 10 kilometres away, with a fleet of blue taxis shuttling visitors around for \$10 a pop.

Opinion is divided on which side offers the better view of the 108-metre high falls, though the Zimbabwean side has a greater variety of viewpoints.

Confident in its renaissance, Victoria Falls has asked for Chinese aid to expand its airport to accommodate bigger planes.

[Source: http://www.victoriafalls-quide.net/zimbabwe-and-zambia-battle-each-other-for-tourists-in-vic-falls.html]

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#### ADDENDUM J

#### **Kenyan Coastal City Suffers from Terrorism Threat**

29 December 2014

The Kenyan coastal city of Mombasa and its beautiful beaches are usually full of thousands of people from Kenya and Europe during the Christmas holiday. But this year, there are few people on the beaches or in the city's many hotels. That is because of a recent series of terror attacks linked to Somali militants.

Abdallah Omar sells bathing suits. He says he does not have many customers this year. "For all the years I have been here, this year business has been bad. If I compare it with the last six years, business was fairly good. This year, I don't think kids will go to school."

Terrorists have attacked places in Mombasa, and there have been killings of people suspected of terrorism and also religious workers. In the past year, police have temporarily closed some religious centers. Many people who live in Mombasa are Muslim and the city has many mosques. Officials have accused the leaders of some of the mosques of trying to convince young Muslim men to become militants. The officials also say some mosque leaders have been telling some of their followers to join the Somali terrorist group al-Shabab. Members of the group have carried out many attacks in Kenya in the last few years.

In answer to the attacks, some Western countries have warned their citizens not to travel to Mombasa. City officials estimate businesses that depend on travelers have received \$4 million less so far because of the attacks.

VOA News spoke with a German traveler named Brian who says he feels safe in Mombasa. "And I heard the travel warning, and then I called the embassy. They were saying 'You gonna be safe -- we raised the security,' and I try not to follow fears in general."

Business and hotel owners hope the New Year brings calm and the return of travelers.

Correspondent Mohammed Yusuf reported this story from Mombasa.

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