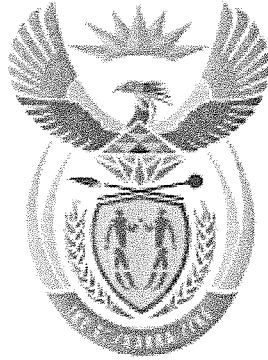
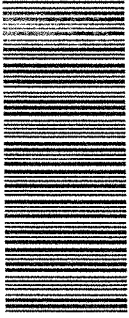


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higher education & training

Department:
Higher Education and Training
REPUBLIC OF SOUTH AFRICA

N1420(E)(J7)H
JUNE EXAMINATION

NATIONAL CERTIFICATE

TOURIST DESTINATIONS N5

(22030115)

7 June 2013 (X-Paper)
09:00–12:00

OPEN-BOOK EXAMINATION

Candidates are allowed to take student portfolios, notes and assignments, prescribed textbook(s), an atlas, travel guides, brochures and a GSA (February 2013) into the examination venue.

Candidates are entitled to 15 minutes' reading time.

This question paper consists of 16 pages and a 4-page addendum.

DEPARTMENT OF HIGHER EDUCATION AND TRAINING
REPUBLIC OF SOUTH AFRICA
NATIONAL CERTIFICATE
TOURIST DESTINATIONS N5
TIME: 3 HOURS
MARKS: 200

NOTE: If you answer more than the required number of questions, only the required number of questions will be marked. All work that you do not want to be marked, must be clearly crossed out.

INSTRUCTIONS AND INFORMATION

1. Read ALL the questions carefully.
 2. Answer ALL questions in SECTION A.
 3. QUESTION 2 and QUESTION 3 in SECTION B are COMPULSORY.
 4. Choose another TWO questions from SECTION B.
 5. Number the answers according to the numbering system used in this question paper.
 6. Start each question on a NEW page.
 7. Write neatly and legibly.
-

SECTION A (COMPULSORY)**QUESTION 1**

This question consists of TWO sections: an African section and an Indian Ocean Islands section. The questions in BOTH sections must be answered.

AFRICAN SECTION

- 1.1 Choose a country from COLUMN B to match each destination in COLUMN A. Write only the letter (A–H) next to the question number (1.1.1–1.1.10) in the ANSWER BOOK. Letters from COLUMN B may be used more than once.

COLUMN A		COLUMN B	
1.1.1	Livingstone	A	Mozambique
1.1.2	Lake Albert	B	Botswana
1.1.3	Mombasa	C	Zambia
1.1.4	Rehoboth	D	Uganda
1.1.5	Maun	E	Namibia
1.1.6	Bulawayo	F	Malawi
1.1.7	Blantyre	G	Zimbabwe
1.1.8	Cahora Bassa	H	Kenya
1.1.9	Mount Binga		
1.1.10	Francistown		

(10 × 1)

(10)

- 1.2 Give the following information to clients who enquire about travel in Southern Africa:

- 1.2.1 The currency of Botswana (1)
- 1.2.2 The value of ZAR 1 compared to the currency mentioned in QUESTION 1.2.1. (Refer to your GSA.) (2)
- 1.2.3 The commercial capital of Tanzania (1)
- 1.2.4 The national airline of Mozambique (1)
- 1.2.5 The two-letter IATA code of the airline named in QUESTION 1.2.4 (1)

- 1.2.6 TWO health precautions to be taken before a visit to Kenya (Refer to your GSA.) (2)
- 1.2.7 The cost of a visa for business travel to Tanzania (2)

INDIAN OCEAN ISLANDS SECTION

- 1.3 Choose a country from COLUMN B to match a destination in COLUMN A. Write only the letter (A–F) next to the question number (1.3.1–1.3.15) in the ANSWER BOOK. Letters from COLUMN B may be used more than once.

COLUMN A		COLUMN B	
1.3.1	Antananarivo	A	Maldives
1.3.2	Mahé	B	Seychelles
1.3.3	Mayotte	C	Madagascar
1.3.4	Sir Seewoosagur Ramgoolam Airport	D	Comoros
1.3.5	Piton de la Fournaise	E	Réunion
1.3.6	Tropic of Capricorn	F	Mauritius
1.3.7	Aldabra Atoll		
1.3.8	Grand Baia		
1.3.9	St. Anne Marine National Park		
1.3.10	Malé		
1.3.11	European Union		
1.3.12	Nzwali		
1.3.13	Equator		
1.3.14	Rodrigues		
1.3.15	Arabian Sea		

(15 × 1) (15)

- 1.4 Give the following information to clients about travel to the Indian Ocean Islands:
- 1.4.1 The flying time between Johannesburg and the Seychelles (Refer to your GSA.) (2)
 - 1.4.2 The national airline of Réunion (1)
 - 1.4.3 The value of ZAR 1 compared to the Mauritian currency (Refer to your GSA.) (2)
- [40]**
- TOTAL SECTION A: 40**

SECTION B

QUESTION 2 and QUESTION 3 are COMPULSORY. Answer another TWO questions from SECTION B.

QUESTION 2 (COMPULSORY)

Use the article '*Leisure travel in Africa is growing*' on ADDENDUM A (attached) as well as your own prescribed references to answer the questions.

- 2.1 Name TWO countries in North Africa that were in the news the last year or two due to political unrest. (2)
- 2.2 How would a company like Avis notice an increase in leisure travel? (1)
- 2.3 Growth in leisure travel to Zimbabwe is mentioned in the article.
Which attraction in Zimbabwe is the focus of this growth? (1)
- 2.4 Motivate why the attraction named in QUESTION 2.3 is the major tourism growth point in Zimbabwe. (4)
- 2.5 Name THREE destinations in Zimbabwe that can be reached by direct flight from South Africa. (Refer to your GSA.) (3)
- 2.6 Namibia is always a favourite among South Africans.
Describe the general appeal of Namibia as a leisure destination. (5)
- 2.7 What is the currency of Namibia? (1)
- 2.8 What can visitors from the European Union get in Namibian dollar in exchange for €1? (Refer to your GSA.) (2)

- 2.9 Quote from ADDENDUM A to motivate why countries like Namibia, Zambia, Zimbabwe and Botswana are popular among South African leisure travellers. (1)
- 2.10 Recommend ONE major leisure destination in each of the following countries that would be suitable for clients who have the particular leisure interest indicated in brackets in each case and motivate your recommendation in each case:
- 2.10.1 Zimbabwe (angling)
- 2.10.2 Zimbabwe (mountains)
- 2.10.3 Botswana (history of gold mining)
- 2.10.4 Botswana (San culture) (1 + 2 × 4) (12)
- 2.11 Name any TWO categories of attractions (not specific attractions) that draw the attention of leisure travellers in East Africa. (2)
- 2.12 Name TWO business travel destinations in Africa north of the equator mentioned in ADDENDUM A. (2)
- 2.13 Decode each of the following abbreviations used in ADDENDUM A:
- 2.13.1 DRC
- 2.13.2 SADC (2 × 1) (2)
- 2.14 What, according to South African Airways, is the reason for increased business travel to countries like Ghana and Zambia? (2)
- [40]

QUESTION 3 (COMPULSORY)

During your tourism studies you have fallen in love with the Indian Ocean Islands. You have put in much effort to secure in-service training positions on some of these islands and have gained valuable knowledge and experience, and also learned to speak French in the process.

During the time spent working on these islands, you have come to the conclusion that South Africans tend to overlook the potential of many of these islands and it would be a lucrative market for these islands if the opportunities to travel to them during one holiday were made easier. You have decided to use your passion and knowledge as a starting point for your own business and have started your own tour-operator company, Islands Unlimited, on Réunion.

- 3.1 Why, from a geographical viewpoint, would Reunion be a good base for a tour-operator company that services the Indian Ocean Islands? (2)

- 3.2 In your Islands Unlimited brochure you want to mention information about flights from South Africa to Réunion in order to emphasise how easy it is for travellers to use your services.

Provide the relevant information that you would include in your brochure under the heading **FLIGHTS FROM SOUTH AFRICA TO REUNION**. (Refer to your GSA for information.)

(5)

- 3.3 From Réunion clients can easily reach Madagascar, Mauritius, the Comoros and the Seychelles by air.

Choose any **THREE** of these islands and provide the following information about the airport of arrival by copying the following **TABLE** in your **ANSWER BOOK** and filling in the required information in the relevant spaces.

	Island	IATA code of main international airport	City or town closest to airport	Location of airport in relation to aforementioned city or town	Travel time to aforementioned city or town
3.3.1					
3.3.2					
3.3.3					

(1+1+2+1) × 3

(15)

- 3.4 You want to share your passion for the Indian Ocean Islands with prospective clients and encourage them to visit these islands.

Write the introductory paragraphs of your new brochure in which you describe the general appeal (with no reference to specific attractions) of the Indian Ocean Islands under each of the following headings.

3.4.1 Appearance of the islands and how this lends itself to leisure opportunities

3.4.2 Specific aspects that would satisfy the needs of niche market clients (clients interested in a very specific topic)

3.4.3 Fascinating cultural elements

(3 × 4)

(12)

- 3.5 To which island mentioned in **QUESTION 3.3** would you offer flights and tours using each of the following slogans?

3.5.1 The shortest hop from Réunion

3.5.2 French flair with excellent diving opportunities and infrastructure

3.5.3 Head directly west into the sunset

(3 × 2)

(6)

[40]

QUESTION 4

This question consists of TWO sections: an African section and an Indian Ocean Islands section. Answer BOTH sections, bearing in mind the syllabus electives within each section.

AFRICAN SECTION

Choose TWO of the following countries in this section: Malawi, Tanzania, Kenya, Uganda, Morocco. Answer the questions based on the TWO African countries of your choice. Write the country of your choice IN CAPITALS at the TOP of each set of answers.

MALAWI

- 4.1 Name the TWO largest cities in the country that would be of interest to business travellers to the country. Number these cities (a) and (b). (2)
- 4.2 Explain the economic and/or political status of each of these cities. Number your answers (a) and (b) to correspond with this numbering in QUESTION 4.1. (2)
- 4.3 In which city (full name) can the South African government representative be reached? (Refer to your GSA.) (1)
- 4.4 Do business travellers with South African passports need visas to travel to Malawi? (Refer to your GSA.) (1)
- 4.5 Business travellers can choose between South African Airways and Air Malawi to fly between South Africa and Malawi.
- 4.5.1 From a practical point of view, evaluate and indicate the airline that would best suit the needs of these travellers.
- 4.5.2 Give a motivation with regard to the airline you would recommend. (Refer to your GSA.) (2 × 2) (4)

TANZANIA

- 4.6 Name the TWO largest cities in the country that would be of interest to business travellers. (2)
- 4.7 To which of the cities named in QUESTION 4.6 would you make the most travel arrangements for United Nations employees, employees of aid organisations and diplomats? Motivate your answer. (1 + 2) (3)
- 4.8 Which TWO airlines (full names) can business travellers use to fly directly from South Africa to Tanzania? (Refer to your GSA.) (2)
- 4.9 Which ONE of the airlines named in QUESTION 4.8 has a schedule that would best suit a business traveller who has only two days in Tanzania and who wants to put in as much work as possible during office hours while he is in the country? Motivate your answer. (1 + 2) (3)

KENYA

- 4.10 You have a business client who regularly travels from Johannesburg to Kisumu via Nairobi.
Name TWO airlines (full names) that offer direct flights from South Africa to Nairobi. (Refer to your GSA.) (2)
- 4.11 From a practical point of view, evaluate the airlines named in QUESTION 4.10 for suitability for business travel from South Africa. Indicate the airline you would recommend and motivate your recommendation. (Refer to your GSA.) (1 + 3) (4)
- 4.12 Which TWO charter companies can you use to book flights from Nairobi to Kisumu? (Refer to your GSA.) (2)
- 4.13 Study the location of Kisumu on your own map.
Why would a business traveller involved in international trade see potential in the location of this town? (2)

UGANDA

- 4.14 You have a business client who has recently opened an office in Uganda.
Which airline(s) can be used to book flights for this client? Use the full name(s) of the suitable airline(s). (Refer to your GSA.) (2)
- 4.15 Which airport of arrival is used by most international business travellers to Uganda? Also include the two-letter IATA code of this airport. (2)
- 4.16 What is the average flying time from South Africa to the airport named in QUESTION 4.15? (Refer to your GSA.) (2)
- 4.17 Name the official website where business travellers with a South African passport can get information about visa requirements. (Refer to your GSA.) (1)
- 4.18 Business travellers should bear in mind that 3 June is a public holiday in Uganda.
On which day of the week will it fall this year? (1)
- 4.19 Why would it be better to make travel arrangements for a business traveller to arrive in Uganda on 4 June this year instead of any of the earlier days in June? (2)

MOROCCO

- 4.20 Most business travellers to Morocco head for either Casablanca or Rabat.
Which ONE of these cities would be the destination mostly often visited by United Nations employees and diplomats? Motivate your answer. (1 + 2) (3)
- 4.21 Describe the location of the main international airport in relation to Casablanca. (3)
- 4.22 Which official e-mail address can business travellers use to enquire about visa information regarding a trip to Morocco? (Refer to your GSA.) (1)
- 4.23 While you are making a flight booking for a business traveller, you make the following notes for your client: CPT–DXB–CMN with EK.
Explain these notes to your client. (3)

INDIAN OCEAN ISLANDS SECTION

Choose ONE of the following countries in this section: Maldives in ADDENDUM B or Comoros. Write the country of your choice IN CAPITALS at the TOP of the answers.

MALDIVES

Refer to the trade press articles about the Maldives in ADDENDUM B, as well as your own prescribed references to answer the following questions.

- 4.24 You want to book the flight mentioned in ADDENDUM B for a client.
On which days of the week (full names) are these flights available? (Refer to your GSA.) (2)
- 4.25 What is the flying time of the flight mentioned in QUESTION 4.24? (Refer to your GSA.) (2)
- 4.26 What type of aircraft is used on the route mentioned on ADDENDUM B? (1)
- 4.27 On this route there is a stopover in Dubai.
What information from the article on ADDENDUM B can you use to encourage a client who might have objections to this routing? (4)
- 4.28 The article mentions that baggage will go through three airports.
Give the full names of these THREE airports. (3)
- 4.29 The flight rating gives useful insight into the quality of this service.
Which aspects can you use to encourage clients to book this service? (2)

- 4.30 Name TWO forms of transport that are used to transport clients from the airport in the Maldives to their resorts. (2)
- 4.31 Which hotel group manages the resort mentioned in the article? (1)
- 4.32 This resort is aimed at the high end of the market.
Quote THREE phrases from the article to support this statement. (3)

OR

COMOROS

Refer to the map on ADDENDUM C as well as your own prescribed references to answer the following questions.

- 4.33 Identify the landmark at Moroni indicated on ADDENDUM C and motivate a visit to it. (1 + 2) (3)
- 4.34 Kartala is a noticeable feature on ADDENDUM C.
Explain what this is. (3)
- 4.35 Recommend THREE acknowledged dive sites indicated on ADDENDUM C. (3)
- 4.36 Grande Comore boasts a number of fascinating historical sites.
Draw the icon/emblem that is used to indicate these on the map. (2)
- 4.37 Briefly explain the origin of most of these historical sites. (3)
- 4.38 4.38.1 Which perfume ingredient is mentioned on the map?
4.38.2 Where can the processing of this ingredient be seen? (2 × 1) (2)
- 4.39 There are at least two scenic hiking routes in the north of Grande Comore.
Mention the starting and finishing point of any TWO of these. (2 × 2) (4)
- [40]**

QUESTION 5

This question consists of TWO sections: an African section and an Indian Ocean Islands section. Answer BOTH sections, bearing in mind the syllabus electives within each section.

AFRICAN SECTION

Refer to the articles on ADDENDUM D as well as your own prescribed references in order to answer the questions.

- 5.1 Two towns are gearing themselves towards major tourism events and publicity related to these events this year.
Name the TWO towns involved and clearly indicate in which country each town is located. (2 × 2) (4)
- 5.2 List any FOUR tourism services or products that will be used by participants in the events mentioned in QUESTION 5.1. (4)
- 5.3 Victoria Falls International Airport is undergoing a huge upgrade for these events.
Name any THREE improvements mentioned in ADDENDUM D. (3)
- 5.4 South African Airways serves Victoria Falls from Johannesburg.
On which day(s) of the week (full names) are these flights offered? (Refer to your GSA.) (2)
- 5.5 On which day(s) of the week (full names) does South African Airways serve Livingstone? (Refer to your GSA.) (2)
- 5.6 Why is Manoj Papa wearing a rain coat and carrying an umbrella in this picture while standing on the edge of 'the smoke that thunders'? (5)

INDIAN OCEAN ISLANDS SECTION

Choose ONE of the following countries: Madagascar or Réunion. Write the country of your choice IN CAPITALS at the TOP of the set of answers.

- 5.7 The country of your choice has huge potential to draw tourists interested in adventure and the great outdoors.
- 5.7.1 Provide an overview of the terrain and geography that makes this country so well suited for adventure and outdoor activities.
- 5.7.2 Name specific activities associated with the various terrains. (5 × 2) (10)

- 5.8 The south of the country of your choice differs noticeably from the north in appearance.
Describe this appearance and include specific destinations and attractions associated with this appearance. (3 + 3) (6)
- 5.9 Identify each of the following based on the country of your choice:
- 5.9.1 The main port
- 5.9.2 The location of the original French settlement
- 5.9.3 The currency
- 5.9.4 ONE traditional alcoholic beverage (4 × 1) (4)
- [40]**

QUESTION 6

This question consists of TWO sections: an African section and an Indian Ocean Islands section. Answer BOTH sections, bearing in mind the syllabus electives within each section.

AFRICAN SECTION

Choose ONE of the following countries: Zambia, Mozambique, Malawi, Morocco or Tanzania. Write the country of your choice IN CAPITALS at the TOP of the set of answers.

ZAMBIA

The northern province of Zambia is the home of some of the most well-watered parts of the country and is also well located for visits to neighbouring countries.

- 6.1 Explain how numerous bodies of water usually draw tourists to an area like this. (2)
- 6.2 Name and describe specific water-related attractions and associated draw cards (things that tourists will like) that can be used to market this province at a travel expo. (3 × 3) (9)
- 6.3 6.3.1 Evaluate the location of this province that makes it a suitable base for visits to neighbouring countries.
- 6.3.2 Also mention specific neighbouring countries. (3 × 3) (9)

OR

MOZAMBIQUE

Mozambique is mostly known to South Africans as a glorious coastal destination, but it also has fascinating cultural influences.

- 6.4 The Arabic influence along the coast is one of the most noticeable cultural influences in Mozambique. Provide the following information about this interesting aspect:
- 6.4.1 A brief history of this influence in the country (4)
 - 6.4.2 Specific destinations and attractions related to this influence, and the appeal of each of these (3 × 2) (6)
 - 6.4.3 How this influence is visible today and how tourists can experience it (3)
- 6.5 The Portuguese influence is a more recent influence in the country. Give the following information about this interesting aspect:
- 6.5.1 A brief history of this influence in the country (4)
 - 6.5.2 Specific destinations or attractions related to this influence, as well as the city or town where these can be seen (3)

OR

MALAWI

You have to market southern Malawi (south of Lilongwe) as a tourist destination during a series of marketing workshops in South Africa.

- 6.6
- 6.6.1 Name any FOUR specific geographical features or categories (for example valleys, craters, etc) that you can use as the starting point of your marketing approach. (4)
 - 6.6.2 Give detail about each feature mentioned in QUESTION 6.6.1 by focusing on why each of these will draw tourists. (3 × 4) (12)
- 6.7 Evaluate the location of this region for inclusion in a tour that also includes Zambia and Mozambique. (4)

OR

MOROCCO

The fascinating and sometimes mysterious Berber culture is one of the major cultural influences in Morocco.

- 6.8 Give an overview of the history of the Berbers in Morocco. (4)
- 6.9 Characteristic Berber settlements in the Atlas Mountains provide interesting insight into this culture.
- 6.9.1 Name any TWO of these settlements. (2)
- 6.9.2 Describe the general appeal of each of the cultures mentioned in QUESTION 6.9.1. (2 × 2) (4)
- 6.10 The Berbers are also known for offering overnight camel expeditions into the desert.
- Describe what the expeditions entail and why they are usually unforgettable experiences. (5)
- 6.11 Describe the appeal of the Dadés Gorge and surrounding area in detail. (5)

OR

TANZANIA

Some of the most exquisite tourist attractions in Tanzania are less well-known and quite challenging to reach.

- 6.12 Explain the location and physical surrounding area that make the unique Mahale Mountains National Park a challenge to reach. (4)
- 6.13 Keeping the inaccessibility of the Mahale Mountains National Park in mind, explain the following:
- 6.13.1 TWO ways people can travel to reach the park (2)
- 6.13.2 Compare the TWO ways of transport by looking at the following:
- (a) Services available
- (b) Infrastructure associated with each mode of transport (2 × 3) (6)
- 6.14 Explain the location of the diving paradise island of Pemba. (3)
- 6.15 6.15.1 What methods of transport are available to reach Pemba?
- 6.15.2 Comment on the infrastructure associated with each mode of transport. (5)

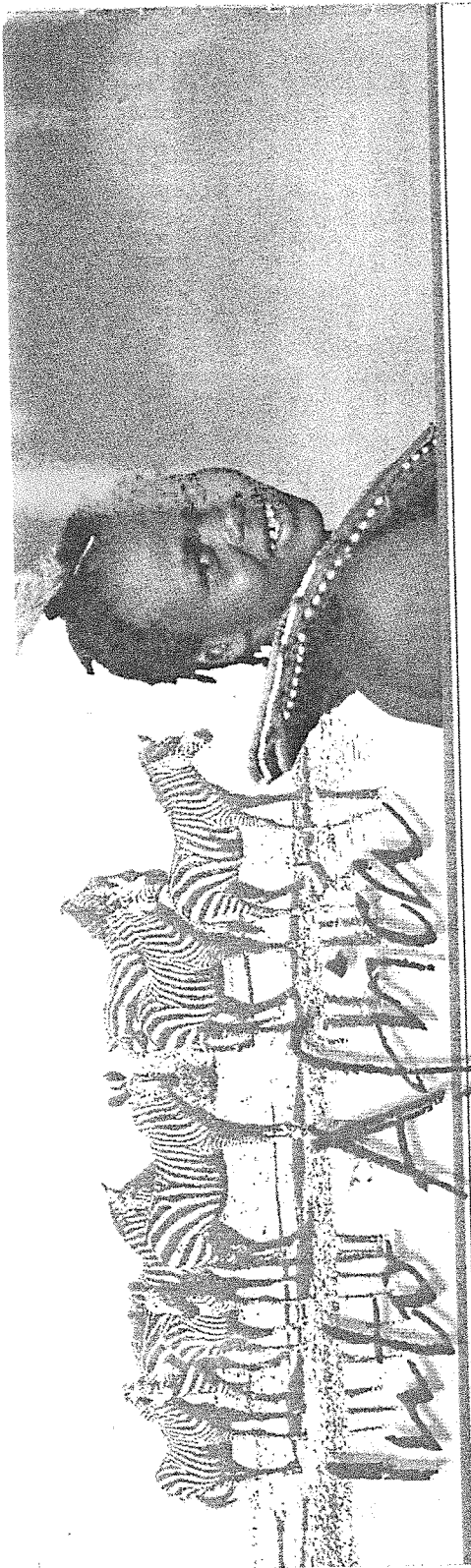
INDIAN OCEAN ISLANDS SECTION

Choose TWO of the following countries: Mauritius, Comoros, Maldives.

- 6.16 Compare the TWO countries of your choice in terms of its suitability as a destination for water lovers and people with a passion for outdoor activities. Divide a new page into TWO columns by drawing a vertical line down the middle and fill in the relevant information in the appropriate column. Include information about the appeal of specific water and outdoor activities, as well as where these can be practised. (10 × 2) (20)
[40]

TOTAL SECTION B: 160
GRAND TOTAL: 200

ADDENDUM A



Leisure travel into Africa is on the rise, with continued growth, more access and great specials on offer. Anna-Belle Mulder takes a closer look...

Leisure travel in Africa is growing

DESPITE unrest in certain countries, particularly in North Africa, leisure travel into Africa has continued to grow steadily.

There has been good growth in numbers across several African countries, notes **Tony Edwards**, gm of Avis. "Zimbabwe has seen very good leisure growth over the past 12 months, however it has quietened down recently. Namibia has probably seen the biggest growth in leisure travel. This often depends on the strength of the local currencies against the euro and the US dollar."

Certain African destinations remain popular, particularly

those close by, such as Namibia, Zambia, Zimbabwe, Botswana, and also Kenya, says **Michell Fourie**, sales and marketing manager of Air Namibia in South Africa.

East Africa as a whole draws a lot of attention from holidaymakers, says **Aaron Munetsi**, SAA regional gm, Africa and the Middle East. On the other hand, business travel to destinations such as Nigeria, Ghana, Kenya, Zimbabwe, Mozambique, Tanzania, the DRC and Zambia has been consistently on the increase, he says. "This could be attributable to the increasing business ties between the SADC region and the rest of the continent."

However, high airfares continue to hinder the growth of travel into Africa as South African travellers often choose destinations in the Far East as a cheaper holiday option. "Airfares into Africa are extremely high. You can often fly to Asia for less than the cost of a short-haul flight into Africa. Plus, land arrangements in Africa, from hotels to tours and transfers, are generally very expensive," says **Kim Harper**, manager of Club Travellers' Club Corporate.

Michell agrees: "Yields have been considered high for some African destinations but this has been due to lack of accessibility or these being

predominantly corporate routes."

For further growth of leisure travel into Africa, more low-cost carrier services are needed, says Kim. "We welcome new services, like 1time's Mombasa flight, to enable us to put together low-cost packages. As a result, South Africans now account for nearly 10% of Zanzibar's tourism market.

Meanwhile, SAA continues with its aggressive expansion plans on the continent, opening up possibilities for leisure travellers. "Africa has some of the most spectacular vacation sites in the world and because SAA is enhancing its service and product offering, there

has been an increase in leisure and adventure travel into Africa," says Aaron. "Notwithstanding, business travel still constitutes a higher percentage of travel into various parts of Africa."

Aaron also notes that improvements are being made around the issuing of visas for travel into Africa. "South Africans are well received on the continent. As in many other parts of the world, there may be, every now and then, challenges around visa procedures. However, we are increasingly noticing positive developments around the issuing of visas, leading to a smoother travelling experience."

ADDENDUM B

Hotel Check

Constance Halaveli Maldives

WITH the longest jetty in the Maldives, this six-star resort features some of the most luxurious water villas in the Indian Ocean. Space is unmatched, with each villa comprising 100m², an enormous bathroom and bedroom decorated in a sleek, modern style. Outside, the private plunge pool and sun deck have panoramic ocean views, with the sea a short staircase away. On the tiny island a handful of Beach Villas offer even more space and privacy, ideal for families. A Constance property, Halaveli's F&B outlets are world-class too. The Jahaz buffet restaurant and Meero beach grill offer laid-back, feet-in-the-sand dining, while the upmarket Jing – with both bar and restaurant built over the water – is one of the best Asian-fusion restaurants in the region. The Spa de Constance has spa rooms with a view, while the diving centre is a world-class as the coral reefs that surround the atoll. A well-equipped kids' club is open 12 hours a day. None of this comes cheap but this is Maldivian luxury at its best.

90	Accommodation	95	Location	80	Value
85	Facilities	90	Service		
90	Food	90	Attitude		
Overall rating:					7/100

FLIGHT CHECK

Emirates

Boeing 777-300ER (CPT-DXB)
Airbus A350-200 (DXB-MLE)
Y-CLASS

THERE is no easy way to get from Cape Town to the Maldives but flying via Dubai is the most popular option. Emirates provides good connections to Male. Service was excellent, and the economy seat was more spacious than on most other carriers. The CPT-DXB sector allows for a four-hour layover in Dubai, allowing passengers to stretch their legs and do some shopping – which is just as well, as Dubai airport's massive Terminal 3 has squeezed in more shops than most of the downtown malls. Pre-boarding for the flight to Male ensured the flight departed on time. Although the aircraft flying the four-hour hop to Male was a little older, with a previous-generation in-flight entertainment system, cabin service and food quality was as good as the previous long-haul sector. Baggage – having travelled through three airports – arrived unscathed. Travelling for 20 odd hours in economy is a question of getting what you pay for but this was as painless as it gets. Emirates now operates a B777-300 on the DXB-MLE route.

75	Seating	80	Airline performance	100	On-time performance
80	Food	70	Aircraft	75	On-board amenities
90	Service	80	Check-in		
Overall rating:					81/100

ADDENDUM D

Vic Falls gets a facelift for UNWTO 2013

STAFF REPORTER

THE transformation of the town of Victoria Falls, in preparation for next year's United Nations World Tourism Organisation (UNWTO) global summit, is well under way, according to Africa Albida Tourism.

A US\$150-million (R1.2bn) project has commenced to lengthen the runway at Victoria Falls International Airport to allow it to handle larger aircraft, and water pipes are being laid by the Zimbabwe National Water Authority from

the Zambezi River to the airport for the construction process. A new international terminal and tower are also being built.

A \$2.5-million (R20m) rehabilitation of trunk and council roads and a \$15-million (R122m) rehabilitation of water and sewage works are also on the cards and the Victoria Falls Hospital is undergoing a major \$6-million (R49m) expansion.

Africa Albida Tourism's flagship property, Victoria Falls Safari Lodge, is also undergoing renovations. The

group is spending \$2.7 million (R22m) on the construction of the Victoria Falls Safari Club, a new luxury wing that features 20 rooms, including four suites. The club is set to open on schedule in August after construction began late last year.

"This will be the most massive boost and snowpiece ever experienced by Zimbabwe tourism," said **Ross Kennedy**, ceo of Africa Albida Tourism.

Taleb Riafi, UNWTO Secretary General, said the global community were greatly looking forward to the summit. ■

Livingstone festival to celebrate bicentenary of its founder

NEXT year Livingstone will celebrate the 200th anniversary of the birth of its founder, David Livingstone, with a line-up of special events.

David Livingstone, who was born in Blantyre, Scotland, on March 19, 1813, was the first European to set eyes on the Victoria Falls in the mid-1890s. He named them after Queen Victoria and the town of Livingstone in turn, was named after him.

To commemorate the bicentenary, a series of cultural and sporting events and an international arts exhibition are planned between March and October

soccer, seven-a-side rugby, cricket, fishing and events on the Zambezi.

Neighbouring countries have been invited to participate in the events. "The idea is to develop and hold these events regularly as part of a world-class festival," says

Rory Young, chairman of the Livingstone Arts, Cultural and Sporting Events, Development and Organisation, a non-profit trust set up to ensure

there is a lasting legacy from the David Livingstone Bicentenary to boost tourism, the local community and the economy of Livingstone, as well as Zambian-based charities.



David Livingstone

2013. These include theatre, street theatre, traditional dancing, bands and concerts.



Hop, skip and a jump to Vic Falls