higher education & training

Department:
Higher Education and Training
REPUBLIC OF SOUTH AFRICA

N1530**(E)**(N16)H

NOVEMBER EXAMINATION

NATIONAL CERTIFICATE

TOURIST DESTINATIONS N4

(22030044)

16 November 2016 (X-Paper)
09:00–12:00

OPEN-BOOK EXAMINATION

Calculators may be used. Any resources may be taken into the examination venue including the GSA magazine (February 2016), student portfolios, textbooks, assignments, tests, brochures and guides.

Candidates have 15 minutes before the examination starts to read through the question paper.

This question paper consists of 18 pages and 1 addendum.

GENERAL STUDIES

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DEPARTMENT OF HIGHER EDUCATION AND TRAINING
REPUBLIC OF SOUTH AFRICA

NATIONAL CERTIFICATE
TOURIST DESTINATIONS N4
TIME: 3 HOURS
MARKS: 100

NOTE: If you answer more than the required number of questions only the required number will be marked. All work you do not want to be marked must be clearly crossed out.

INSTRUCTIONS AND INFORMATION

1. SECTION A is COMPULSORY.
2. Answer any FOUR of the five questions in SECTION B.
3. Read ALL the questions carefully.
4. Number the answers according to the numbering system used in this question paper.
5. Start each question on a NEW page.
6. Write neatly and legibly.

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SECTION A (COMPULSORY)

QUESTION 1: MAPWORK

Refer to the map of Africa on the attached ADDENDUM and answer the questions.

1.1 Identify the type of map. (1)

1.2 What information can one expect to find on the map in QUESTION 1.1? (1)

1.3 Identify each of the following features on the map described below:

1.3.1 The sea which separates the continent of Africa from Europe

1.3.2 The desert bordering the coast of one of South Africa's neighbouring countries

1.3.3 The highest mountain peak in Africa

1.3.4 The lake situated mainly in Tanzania and Uganda but also bordering Kenya

1.3.5 The Indian Ocean island situated along the southeastern coast of Africa

1.3.6 The mountain range stretching along the eastern section of South Africa

1.3.7 ONE river forming a border with a neighbouring country of South Africa

(7 × 1) (7)

1.4 State TWO uses of a map. (2)

1.5 1.5.1 Name ONE type of scale that could be used on a map. (1)

1.5.2 Explain the scale named in QUESTION 1.5.1. (1)

1.6 Identify the capital city of each of the following areas:

1.6.1 Mpumalanga

1.6.2 Swaziland

1.6.3 Northern Cape

(3 × 1) (3)

1.7 Name the FOUR main directions of a compass. (4)
[20]

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QUESTION 2: SOUTH AFRICA

Mark and Marge Ferlander, a retired American couple, want to tour South Africa during September 2017. They contacted you, a tour consultant at Overland Travel, to plan their two-month stay in South Africa.

2.1 Name the airport in Cape Town where the couple will arrive. (1)

2.2 Complete the sentence below by writing only the missing word next to the question number (2.2) in the ANSWER BOOK.

This city named in QUESTION 2.1 is also known to tourists as the … city. (1)

2.3 Name the currency as well as the currency code used in South Africa. (2)

2.4 List THREE traditional shopping items usually purchased as souvenirs. (3)

2.5 Give FIVE safety tips to which the couple should adhere when exploring the tourist attractions in the various cities they'll be visiting. (5)

2.6 In what time zone does South Africa fall? (1)

2.7 How many official languages does South Africa have? (1)

2.8 Give a brief outline of the weather conditions the couple can expect during their two- month stay in South Africa. (2)

2.9 Briefly explain what is celebrated in South Africa in September which is known as Heritage Month. (3)

2.10 Name the date in September that has been declared as a public holiday for the official celebration of Heritage Month. (1)

[20]

TOTAL SECTION A: 40

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SECTION B

QUESTION 3

3.1 Mark and Marge Ferlander will start their tour of South Africa in Cape Town, from where they will go to Pretoria to board the Rovos Rail luxury steam train to Durban and then to the Victoria Falls in one of South Africa's neighbouring countries.

Identify each of the attractions below that the couple will visit in Cape Town and its surrounds.

3.1.1 Former inner-city residential area in Cape Town from where more than 60,000 inhabitants were forcibly removed during the1970s by the apartheid regime

3.1.2 Prison buildings symbolising the triumph of the human spirit and freedom and democracy over oppression

3.1.3 Famous botanical garden nestling at the eastern foot of Table Mountain

3.1.4 Colourful neighbourhood situated on the slopes of Signal Hill

3.1.5 ONE of Cape Town's top tourist attractions where the incredible diversity of the Indian and Atlantic Oceans can be experienced

3.1.6 Pentagonal building (the oldest remaining building in South Africa) built between 1666 and 1679 symbolising a unique combination of history, fine wine, traditional food, military ceremonies and craftsmanship

3.1.7 An elegant mall situated at a working harbour and abounding with antique shops, craft markets, flea markets, art galleries and specialist boutiques offering an enticing array of sought-after luxury items

3.1.8 Oldest operational lighthouse in South Africa

3.1.9 Area housing ONE of only two mainland breeding colonies of the African penguin

3.1.10 Rated as one of the world's most scenic cliffside drives

(10 × 1) (10)

GENERAL STUDIES

3.2 From Cape Town the couple will fly to Gauteng to spend a few days in Johannesburg before travelling on the luxurious Rovos Rail steam train from Pretoria to Durban.

Refer to the itinerary below to answer the questions.

PTA–DUR: ITINERARY

Day 1
10:00: Depart Rovos Rail Station in Pretoria. Lunch is served as the Drakensberg Mountains come into view. In the afternoon the train climbs to Majuba Hill (2146 m/7040 ft). Dinner is served en route to Elandslaagte for the overnight stop.

Day 2
06:00: Wake-up call. Tea, coffee, juices and pastries are served in the dining car/s before embarking on a game drive in the Nambiti Private Game Reserve. Return to the train for brunch at 11:00 and head for Estcourt.
14:00: Disembark for a 40-minute drive to Spionkop Lodge where a choice of two excursions is available: an escorted tour of the battlefields or a game drive in the Spionkop Game Reserve. Return to the train for dinner.

Day 3
Breakfast is served as the train descends the escarpment en route to Lions River Station.
10:00: Visit the famous Ardmore Ceramics Gallery including an equestrian display and tea.
12:00: Depart for Durban. The train traverses the spectacular Valley of a Thousand Hills.
16:00: Journey's end in Durban

3.2.1 Give ONE of Pretoria's tourist nicknames. (1)

3.2.2 Through which province will the train be travelling when it reaches Majuba Hill? (1)

3.2.3 Give the couple a brief overview of the history of Majuba Hill. (2)

3.2.4 Name ONE of the towns forming part of the battlefields route in KwaZulu-Natal where the couple will overnight. (1)

3.2.5 List FIVE things a tourist to the Valley of a Thousand Hills can expect to see and do when visiting KwaZulu-Natal. (5)

GENERAL

3.3 Upon arrival in Durban the couple will visit a few tourist highlights the city offers.

Identify each of the attractions in Durban described below.

3.3.1 Beachfront area stretching from South beach to the Suncoast Casino

3.3.2 Museum where a skeleton of the extinct dodo can be seen

3.3.3 A ride on a one of these operated by flamboyant men is a must when visiting Durban

3.3.4 Complex where the largest aquarium in the Southern Hemisphere can be visited

3.3.5 Home to more than 3 000 indigenous bird species

(5 × 1) (5)

3.4 Match an activity/attraction in COLUMN B with a client profile in COLUMN A. Write only the letter (A–E) next to the question number (3.4.1–3.4.5) in the ANSWER BOOK.

COLUMN A		COLUMN B	
3.4.1	Group of adrenaline junkies wanting to do the big rush, big swing in Durban	A	Rocky Bay
3.4.2	Couple from Finland who would like to experience a Big Five safari	B	Moses Mabhida Stadium
3.4.3	Group of students studying eco-tourism	C	Battlefields Route
3.4.4	British historian doing an educational tour	D	Hluhluwe Umfolozi Game Reserve
3.4.5	Group of divers wanting to experience the thrill of shark-cage diving	E	iSimangaliso Wetland Park

(5 × 2) (10)

3.5 Name the neighbouring country situated to the northeast of KwaZulu-Natal. (1)

3.6 Name the airport situated in Durban. (1)

3.7 Name the capital city of KwaZulu-Natal. (1)

GENERAL STUDIES

3.8 Name the TWO cities which are the start and finish of the annual Comrades Marathon. (2)
[40]

OR/AND

QUESTION 4

4.1 Various options are given as possible answers to the following questions. Choose the answer and write only the letter (A–D) next to the question number (4.1.1–4.1.15) in the ANSWER BOOK.

4.1.1 The Amy Biehl Memorial is found in …

A Gugulethu.
B Khayelitsha.
C Soweto.
D Alexandria.

4.1.2 Swaziland's house of parliament is found in …

A Manzini.
B Big Bend.
C Lobamba.
D Mankayane.

4.1.3 Jeffrey's Bay in the Eastern Cape is a popular … spot.

A surfing
B shark-cage diving
C whale watching
D sand boarding

4.1.4 … in the Cedarberg region is the site of ancient rock art.

A Darling
B Paternoster
C Du Toit's Kloof
D Bushman's Kloof

4.1.5 Knysna is famous for its ...

A pines.
B dates.
C oysters.
D nuts.

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4.1.6 Tea is an agricultural crop in the town of … in the Limpopo.

A Tzaneen
B Phalaborwa
C Hoedspruit
D Polokwane

4.1.7 The Waterberg UNESCO biosphere reserve is in …

A Mpumalanga.
B the Free State.
C the Western Cape.
D Limpopo.

4.1.8 The famous … designed by Sir Herbert Baker is in Grahamstown.

A Rhodes Memorial
B St John's College
C Rhodes University
D St George's Cathedral

4.1.9 The famous Big Hole is found in the town of …

A Kimberley.
B Upington.
C Ficksburg.
D Kuruman.

4.1.10 The Palace of the Lost City is one of the biggest attractions of the …

A Margate Sands Beach Resort.
B Sun City Resort.
C Alpine Heath Resort.
D the Kingdom Resort.

4.1.11 Bunny Chow is a popular street food in …

A Pretoria.
B Cape Town.
C Durban.
D Port Elizabeth.

4.1.12 Oudtshoorn is renowned for its …

A pelicans.
B ostriches.
C flamigoes.
D pigeons.

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4.1.13 The Tourism Indaba travel show annually takes place in …

A Johannesburg.
B Pietermarizburg.
C East London.
D Durban.

4.1.14 … is the capital city of Lesotho.

A Maputo
B Mbabane
C Musina
D Maseru

4.1.15 The Basotho hat is the national head gear of …

A Lesotho.
B Swaziland.
C South Africa.
D Namibia.

(15 × 1) (15)

4.2 Indicate in which city/town and in which month each of the following annual events are held:

4.2.1 Rocking the daisies music and lifestyle festival

4.2.2 Klein Karoo Nasionale Kunstefees

4.2.3 National Arts festival

4.2.4 FNB Dance Umbrella

4.2.5 Cherry Festival

(5 × 2) (10)

4.3 Answer the questions based on the five tourism routes which Free State Tourism has identified to bring together the sites, attractions and history of the Free State.

4.3.1 The Cheetah Route (Mangaung metropole)

(a) Name the modern building known as the glass palace. (1)

(b) With which national party do you associate Maphikela House? (1)

(c) Explain what a tourist visiting Naval Hill in Bloemfontein can expect to see. (2)

GENERAL STUDIES

4.3.2 The Eagle Route (Thabo Mofutsanyana region)

Identify the following attractions:

(a) Caves situated 18 km from Clarens where African spiritualist have been undertaking ritual ceremonies for centuries (1)

(b) What can visitors to the Basotho Cultural Village close to the town of Phuthadijhaba expect? (2)

(c) A monument in Fouriesburg commemorating soldiers who died in the Anglo Boer war (1)

4.3.3 The Lion Route (Fezile Dabi region)

Name the oldest and largest crater on earth found here which is also a World Heritage site. (1)

4.3.4 The Springbok Route (Xhariep region)

(a) A memorial in Phillippolis that pays tribute to a renowned author (1)

(b) A memorial commemorating an English woman who strove to improve conditions in the concentration camps (1)

4.3.5 The Flamingo Route (Lejweleputswa)

(a) Explain what a tourist to this region can expect to see at the archaeological site at Soutpan. (3)

(b) Name the township in Brandfort where Winnie Mandela spent nine years in house arrest for terrorism. (1

[40])

AND/OR

GENERAL STUDIES

QUESTION 5

5.1 Indicate whether the following statements are TRUE or FALSE. Choose the answer and write only 'true' or 'false' next to the question number (5.1.1–5.1.10) in the ANSWER BOOK.

5.1.1 Lake Funduzi is situated in Mpumalanga.

5.1.2 The Blyde Rivier Canyon is situated in Mpumalanga.

5.1.3 Pilgrim's Rest has been declared as a living museum.

5.1.4 Long Tom Pass is a scenic drive close to Sabie.

5.1.5 One of the coldest towns in South Africa is Dullstroom.

5.1.6 Middleburg is the last town in Mpumalanga before crossing into Mozambique.

5.1.7 Graskop is the ideal town from which to explore the Blyde River Canyon.

5.1.8 The statue of Jock of the Bushveld is found in Bushbuckridge.

5.1.9 Hazyview is renowned for its apple industry.

5.1.10 The Kruger National Park runs through Mpumalanga.

(10 × 1) (10)

GENERAL STUDIES

5.2 Compile an itinerary for a group of tourists who have TWO days to spend in Port Elizabeth and its surrounds. They have indicated that they want to experience the following:

- A private game reserve, 72 km outside of Port Elizabeth
- The Volkswagen factory
- The oldest Settler cottage in Port Elizabeth
- A memorial commemorating the landing of the 1820 Settlers
- Entertainment area in the city

Compile the itinerary by filling in the appropriate names of the sites they'll visit and give a brief description of what the visitors can see or do there.

Make sure that the tour is done in a logical manner, taking into account the time it would take to visit each site.

Marks will be awarded as follows:

1 mark for an appropriate name of the tour	(1)
1 mark for naming each of the attractions	(5)
2 marks for providing a brief description of each of the attractions named	(10)
2 marks for giving a logical routing for visiting the attractions	(2)
1 mark for time allocations	(1)
1 mark for layout and neatness	(1)

5.3 The following advertisement appeared on the shotleft website:

UNTOUCHED ADVENTURES

Explore the magnificent Storms River Mouth on our unique 2–3 hour award winning Kayak and Lilo trip. Start off on the kayaks as you paddle past majestic views and explore deeper on the lilos as you marvel at steep cliffs and untouched nature. No experience required and suitable for the whole family.

[Source: *www.shotleft.co.za*]

5.3.1 In which national park is the Storms River Mouth situated? (1)

5.3.2 Name the popular 4–5-day hiking trail stretching from the Storms River Mouth to Nature's Valley. (1)

5.3.3 Where can tourists to the Storms River area experience the following activities:

(a) The highest bungee jump in the world

(b) Snorkelling

(c) An overnight stay in a traditional Khoisan hut

(d) Whale watching

(4 × 2) (8)

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GENERAL STUDIES

QUESTION 6

6.1 Let's Explore, a tour company specialising in local tours and excursions in South Africa, has grouped its tours under 6 different headings.

Match the attraction/site/activity/city in the list to the tours below by writing only the attraction/site/activity/city next to the number (6.1.1–6.1.6) in the ANSWER BOOK. A heading may have more than ONE option.

Drakensberg Mountains; paragliding; Kruger National Park; Panaroma Route; Tsitsikamma; Balito near Durban has 300 sunny days per year; Golden Mile; Madikwe Game Reserve; Kamp Kwena at Sun City; ziplining; Clifton

6.1.1 Wildlife galore (2)

6.1.2 Outdoor activities (2)

6.1.3 Best beaches (2)

6.1.4 Great climate (1)

6.1.5 Natural beauty (2)

6.1.6 Family friendly (1)

6.2 Various heritage sites and infrastructures in South Africa have been named after liberation struggle icons.

Indicate in which province each of the following is situated:

6.2.1 Sol Plaatjie Municipality

6.2.2 Nelson Mandela Museum

6.2.3 Luthuli House

6.2.4 OR Tambo International Airport

6.2.5 Tshwane Municipality

6.2.6 Steve Biko Memorial

(6 × 2) (12)

GENERAL STUDIES

6.3 Match a description in COLUMN B with a World Heritage Site in COLUMN A. Write only the letter (A–E) next to the question number (3.6.1–3.6.5) in the ANSWER BOOK.

COLUMN A		COLUMN B	
6.3.1	iSimangaliso Wetland Park	A	remarkable ancient history encompassed in this area in Limpopo
6.3.2	Cape Floral Region	B	popularly known for a prison which housed anti-apartheid activists like Nelson Mandela
6.3.3	Richtersveld cultural and botanical landscape	C	one of the richest areas for plants in the world
6.3.4	Mapungubwe	D	includes a transfrontier park
6.3.5	Robben Island	E	South Africa's largest freshwater lake situated here

(5 × 2) (10)

6.4 Complete the following paragraph based on Lesotho by filling in the missing word or words. Write only the answer next to the question number (6.4.1–6.4.4) in the ANSWER BOOK.

Lesotho is a (6.4.1) … country surrounded by South Africa. It is also known as the (6.4.2) … of Lesotho and the Kingdom in the (6.4.3) … The country is submersed in tradition and culture and famous for its beautiful (6.4.4) … passes. (4)

6.5 Name TWO mountain activities in which visitors to Lesotho can take part. (2)

6.6 What currency is used in Lesotho? (1)

6.7 Do South African passport holders need a visa to enter Lesotho? (1)

[40]

GENERAL STUDIES

QUESTION 7

7.1 A group of sports journalists contacted you at Let's Explore Tours wanting to do the Golf and Safari Getaway tour you have on offer.

Consult the advertisement and itinerary for the tour below and answer the questions.

GOLF AND SAFARI GETAWAY
Sun City to Wildlife

Experience the best that South Africa's North-West Province has to offer – from the entertainment and golfing oasis that is the Sun City Resort, to viewing the Big Five at the malaria-free game reserve close to the resort.

This itinerary of Let's Explore gives you three nights of comfort and luxury in the unforgettable Sun City, one of the most famous holiday destinations in South Africa, and two more nights in the adjacent game reserve.

ITINERARY

Day 1–4: Three nights at Sun City
Check in for three nights of superior accommodation at the acclaimed Sun City Resort, the perfect getaway destination. Choose one of the hotel options below:

Palace of the Lost City ***
* A leading world-famous hotel
* Luxury accommodation
* Breakfast included

Sun City Hotel and Casino **
* On the edge of the world-famous golf course
* Direct access to casinos, restaurants and bars
* Breakfast included

Cabanas Hotel *
* Relaxed family friendly, value-for-money holiday accommodation
* Breakfast included

Day 4–6: Two nights at the game reserve
Arrive at the popular malaria-free game reserve for a two-night stay. Experience a wide variety of activities and choose between the following accommodation options:

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Shepherd's Tree Game Lodge

* Views of the distant bushveld amphitheatre
* Located in its own private concession
* Breakfast, lunch and dinner included
* Two daily game drives included

Ivory Tree Game Lodge

* Five-star lodge situated in the malaria-free game reserve
* Wide variety of fun-filled leisure activities for couples, families and groups
* Breakfast, lunch and dinner is included
* Two daily game drives
* Two daily safari activities

7.1.1 The group will fly from Johannesburg to Sun City.

How long will the flight take? (1)

7.1.2 Which accommodation option at Sun City Resort and at the game reserve will you recommend to the group? (2 × 2) (4)

7.1.3 Motivate the accommodation selections in QUESTION 7.1.2. (2 × 2) (4)

7.1.4 Name the game reserve at which the group will stay on days 4–6. (1)

7.1.5 What is the name of the world-famous golf course at Sun City? (1)

7.1.6 Name TWO activities in which the group could take part at Sun City Resort. (2)

7.1.7 Name TWO activities which the group may choose at the game reserve. (2)

7.2 Indicate the town where each of the following attractions in the Northern Cape is found:

7.2.1 Vintage Tram

7.2.2 Olive Schreiner House

7.2.3 Goegap Nature Reserve

7.2.4 Alluvial Diamond Mine and Musem Tours

7.2.5 Augrabies Falls National Park

(5 × 2) (10)

GENERAL STUDIES

7.3 The beautiful Panaroma Route in Mpumalanga is South Africa at its best. It is adjacent to a world-famous national park.

Answer the questions below for a group of tourists planning on travelling through this scenic part of South Africa.

7.3.1 Name the national park situated next to this tourist route. (1)

7.3.2 Explain what can be seen and done at the park named in QUESTION 7.3.1. (3)

7.3.3 Name the gate which one should use when entering the park in QUESTION 7.3.2 from Hazyview. (1)

7.3.4 Explain what the tourists can expect to see or do at the following areas along the Panorama Route:

7.3.4.1 God's Window

7.3.4.2 Three Rondavels

7.3.4.3 Bourke's Luck Potholes

7.3.4.4 Blyde River Canyon

7.3.4.5 Sabie

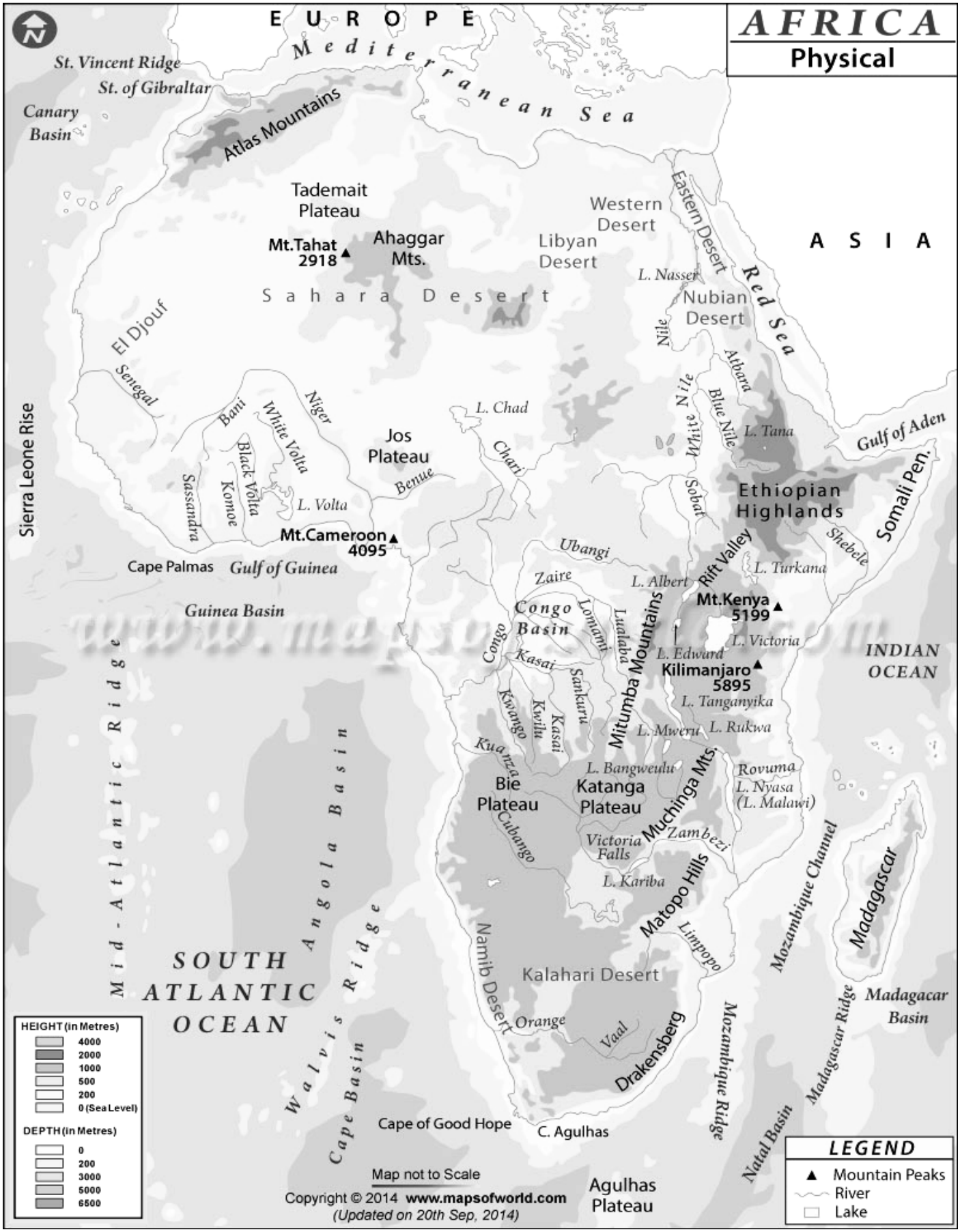
(5 × 2) (10)
[40]

TOTAL SECTION B: 160
GRAND TOTAL: 200

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ADDENDUM



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