higher education & training

Department:
Higher Education and Training
REPUBLIC OF SOUTH AFRICA

# MARKING GUIDELINE

## NATIONAL CERTIFICATE

## LOSS CONTROL N6

## 7 AUGUST 2018

**This marking guideline consists of 5 pages.**

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## QUESTION 1

- Preparation
- Presentation
- Reinforcement
- Enforcement
- Leadership example **[5]**

## QUESTION 2

- Assuring customers of commitment to demonstrable environmental management
- Maintaining good public/community relations
- Satisfying investor criteria and improving access to capital
- Obtaining insurance at a reasonable cost
- Enhancing image and market share
- Meeting vendor certification criteria
- Improving cost control
- Reducing incidents that result in liability
- Demonstrating reasonable care
- Conserving input materials and energy
- Facilitate obtaining permits and authorisations
- Fostering development and sharing environmental solutions
- Improving industry/government relations (Any 10 × 1) **[10]**

## QUESTION 3

- Air
- Water
- Land
- Ecology
- Sound
- Human aspects
- Economics
- Resources (natural) (8 × 1) **[8]**

## QUESTION 4

The number of health and safety representatives for a workplace or section thereof shall in the case of shops and offices be at least one health and safety representative for every 100 employees or part thereof, and in the case of all other workplaces at least one health and safety representative for every 50 employees or part thereof:
provided that those employees performing work at a workplace other than that where they ordinarily report for duty, shall be deemed to be working at the workplace where they report for duty. **[6]**

## QUESTION 5

- Participants should be volunteers.
- Participants should be physically able to perform all tasks related to the response team's responsibilities.
- Someone should be designated as the leader of the Emergency Response Team.
- Training objectives should be set annually and then achieved.
- Training should prepare team members for conditions which they realistically could encounter.
- Participants should be knowledgeable about special hazards throughout the facility, such as the storage and use of chemicals, flammable liquids and gases, toxic chemicals, water-reactive substances, etc.
- Necessary utility equipment and personal protective equipment (PPE) should be provided, and team members should be competent in the use of this equipment.
- There should be enough participants to fully staff the team at all times.
- There should be frequent drills to ensure that team members are sufficiently prepared.
- Team members should be familiar with appropriate areas of the site to enable proper response and shutdown of operations. **[10]**

## QUESTION 6

6.1
- Overreaction to real or imagined criticism
- Borrowing money from co-workers
- Unreasonable resentments
- Aggressive interaction
- Avoidance of co-workers
- Sexual harassment
- Overly friendly, gossiping, negative attitude
- Others begin to complain (Any 6 × 1) (6)

6.2
- Being anxious, nervous and uptight
- Obvious abnormal behaviour
- Unstable moods
- Physical deterioration
- Domestic, legal or financial problems
- Frequent sudden illness
- Bruises
- Abnormal number of personal phone calls
- Talks about home problems at work (Any 6 × 1) (6)

**[12]**

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## QUESTION 7

**Caustic, corrosive and toxic materials**✓

- container labels
- storage
- disposal
- spill clean-up

**Any 1**✓

**Ventilation**✓

- toxic fumes
- vapours
- smoke
- gasses

**Any 1**✓

**Noise exposure**✓

- measurement
- controls

**Any 1**✓

**Radiation exposure**✓

- measurement
- controls

**Any 1**✓

**Temperature extremes**✓

- measurement
- controls

**Any 1**✓

**Hazardous substances**✓

- Information to affected employees✓

**Illumination**✓

- surveys
- controls

**Any 1**✓

**Ergonomics** ✓

- surveys
- controls

**Any 1**✓

**Personal protective equipment** ✓

- selection
- location
- compliance

**Any 1**✓

**[18]**

## QUESTION 8

- Fear of discipline
- Concern about record of section or department
- Concern about reputation
- Fear of medical treatment
- Dislike/distrust medical personnel
- Desire to prevent work interruption
- Desire to keep personnel record clean
- Avoidance of 'red tape'
- Concerned about attitude of other workers
- Poor understanding of importance of accident reporting **[10]**

## QUESTION 9

To take reasonable care for the health and safety of himself✓ and of other persons who may be affected by his acts or omissions.✓ With regards to any duty or requirement imposed on his employer✓ or any other person by this Act, cooperate with such employer or person✓ to enable that duty or requirement to be performed or complied with.✓ Carry out any lawful order given to him✓ and obey the health and safety rules and procedures laid down✓ by his employer or by anyone authorised thereto by his employer, in the interest✓ of health and safety. If any situation which is unsafe or unhealthy comes to his attention,✓ as soon as practicable report such situation to his employer or to the health and safety representative for his workplace or section thereof,✓ as the case may be, who shall report it to the employer.✓

If he is involved in any incident which may affect his health✓ or which has caused an injury to himself, report such incident✓ to his employer or to anyone authorised thereto by the employer, or to his health and safety representative✓ as soon as practicable but not later than the end of the particular shift during which the incident occurred, unless the circumstances✓ were such that the reporting of the incident was not possible, in which case he shall report the incident as soon as practicable thereafter.✓ **[16]**

## QUESTION 10

- Apply the principle of involvement
- Keep rules to a minimum
- Keep rules short and simple
- Keep rules as practical as possible
- Give reasons for rules
- Review existing rules (Any 5 × 1) **[5]**

**TOTAL: 100**

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