higher education & training

Department:
Higher Education and Training
REPUBLIC OF SOUTH AFRICA

T970**(E)**(A12)T

NATIONAL CERTIFICATE

LOSS CONTROL N6

(11041196)

12 April 2018 (X-Paper)
09:00–12:00

This question paper consists of 4 pages.

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DEPARTMENT OF HIGHER EDUCATION AND TRAINING
REPUBLIC OF SOUTH AFRICA

NATIONAL CERTIFICATE
LOSS CONTROL N6
TIME: 3 HOURS
MARKS: 100

INSTRUCTIONS AND INFORMATION

1. Answer ALL the questions.
2. Read ALL the questions carefully.
3. Number the answers according to the numbering system used in this question paper.
4. Write neatly and legibly.

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QUESTION 1

Name the act that governs safety and health in the workplace. **[4]**

QUESTION 2

Name SEVEN duties of an emergency response coordinator (SHE officer) in an organisation. **[7]**

QUESTION 3

Describe a careless employee. **[15]**

QUESTION 4

Fire-extinguishing methods rely on the principle of removing certain elements.

Briefly describe this principle with appropriate examples. **[10]**

QUESTION 5

You have been appointed as loss control officer in your company.

Give FIVE major steps you would implement. **[5]**

QUESTION 6

Waste control is part of a loss-control programme.

Name SIX areas of waste. **[6]**

QUESTION 7

State 15 substandard practices in the workplace. **[15]**

QUESTION 8

Damage to goods can be just as harmful as loss of goods.

Explain in FOUR fundamental steps how you would impart this to employees. **[4]**

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QUESTION 9

The training and qualities of an emergency response team member are vital to an organisation.

Discuss the training and qualities of such a member. **[10]**

QUESTION 10

Define *loss control*. **[12]**

QUESTION 11

Loss control is a function that not only concentrates on employees and equipment. Losses can also occur by means of theft, corruption and waste.

State EIGHT strategies that can be implemented to combat theft, corruption and waste in the store area. **[8]**

QUESTION 12

How would you use a management information system to enhance the loss control function at work? **[4]**

TOTAL: 100

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