higher education & training

Department:
Higher Education and Training
REPUBLIC OF SOUTH AFRICA

N320**(E)**(J4)H

NATIONAL CERTIFICATE

DAY CARE COMMUNICATION N5

(5140225)

4 June 2018 (X–Paper)
09:00–12:00

OPEN-BOOK EXAMINATION

Candidates may take 3 reference books and 1 dictionary into the exam venue.

This question paper consists of 6 pages and 1 addendum.

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DEPARTMENT OF HIGHER EDUCATION AND TRAINING
REPUBLIC OF SOUTH AFRICA

NATIONAL CERTIFICATE
DAY CARE COMMUNICATION N5
TIME: 3 HOURS
MARKS: 200

INSTRUCTIONS AND INFORMATION

1. Answer ALL the questions.
2. Read ALL the questions carefully.
3. Number the answers according to the numbering system used in this question paper.
4. Write neatly and legibly.

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MODULE 1: CONCEPTS OF COMMUNICATION

QUESTION 1

1.1 Supply a suitable definition or explanation of the following concepts:

1.1.1 Mass communication

1.1.2 Interpersonal communication

1.1.3 Intra communication

1.1.4 Extrapersonal communication

1.1.5 Verbal communication

1.1.6 Nonverbal communication

1.1.7 Communication barrier

1.1.8 Feedback

1.1.9 Communication process

(9 × 3) (27)

1.2 Name THREE rules for effective communication in a day care centre. (3)

1.3 Name FIVE types of present-day communication. (5 × 2) (10)

[40]

MODULE 2: LANGUAGE SKILLS

QUESTION 2

Read the article, SO MUCH IN COMMON, on the ADDENDUM and refer to it when answering the following questions where required.

2.1 Rewrite the following sentences in indirect speech:

2.1.1 'She's absolutely dedicated to them,' her husband said. (2)

2.1.2 'I've reached the point where I know what I like and what works,' says Charlene. (3)

2.2 The function of punctuation marks is to help us to read and write and not to misinterpret a message.

Name TEN different punctuation marks from the article on the ADDENDUM and quote an example of each from the passage. (10 × 2) (20)

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2.3 Explain the meaning of the following words:

2.3.1 Devoted

2.3.2 Epitome

2.3.3 Guidance

2.3.4 Coach

2.3.5 Charities

(5 × 2) (10)

2.4 Write the correct abbreviations for the following words:

2.4.1 Saint

2.4.2 South Africa

2.4.3 United States

2.4.4 United Kingdom

2.4.5 South African Red Cross Society

(5 × 1) (5)
[40]

MODULE 3: CORRESPONDENCE AND WRITTEN WORK

QUESTION 3

3.1 Design a display advertisement on behalf of Her Serene Highness of Monaco, Charlene. She is looking for a full-time swimming instructor for her twins.

Experience of five years as instructor and references are important to her. The person that applies must be female, single and not older than 35. She offers a competitive salary and free accommodation and is willing to pay for return-flight tickets to Monaco from your country. (20)

3.2 You want to apply for the position of swimming instructor, which is advertised in QUESTION 3.1.

Write an application letter to Her Serene Highness of Monaco. (20)
[40]

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MODULE 4: TEXTUAL STUDIES

QUESTION 4

Study the poem below and answer the questions.

Twin Brothers by Michelle Salazar

Being a twin is not always easy
Why is everyone so blind?
I may look like my brother,
But I am one of a kind.

I want to be noticed
For the person that's me.
My brother is special too,
Why can't we both be?

We don't like the same things
We don't always agree
We are two individuals
Brother and Me

We don't mean to be rivals
Just friends and brothers
Unique and separate spirits
Defending each other.

We share much in common
It's easy to see -
I am not my brother
And he is not me.

4.1	4.1.1	Who wrote this poem?	(2)
	4.1.2	Why, according to the poet, is being a twin not always easy?	(6)
	4.1.3	Write down the words in the poem that are repeated.	(6)
	4.1.4	Which figure of speech is used in 'I may look like my brother'?	(1)
	4.1.5	What, according to the poem, are the differences between the two brothers?	(4)
	4.1.6	Summarise the theme of this poem in your own words in one sentence.	(1)
4.2		Study the article, SO MUCH IN COMMON, on the ADDENDUM and tabulate the similarities and differences between Charlene and Kate.	(20)
			[40]

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MODULE 5: CREATIVE WRITING

QUESTION 5

5.1 If you want to write a children's story for 2-3-year-olds, which FIVE elements do you have to take into consideration before attempting to write the story? (5)

5.2 Write a paragraph on: If I were a princess, … (15)
[20]

MODULE 6: STUDY SKILLS

QUESTION 6

Read the paragraphs in the article about THEIR PARENTING STYLES and draw a mind map of Kate's parenting style. The keyword is Kate. **[20]**

TOTAL: 200

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ADDENDUM

SO MUCH IN COMMON

Monaco's Charlene and Britain's Kate are two of the most striking beauties in the world. We compare their fabulous lives. **Compiled by Nici De Wet**

They are commoners plucked from the masses by princes, women with style and charm who've captured the hearts of people around the globe, devoted moms with adorable tots, tireless workers for the good of others …

Will the world ever get enough of them? The Duchess of Cambridge and Her Serene Highness of Monaco are epitomes of modern royals, down-to-earth, caring and classy.

Kate (35) and Charlene (38) have been credited with elevating their respective royal families in the eye of people, steadfastly doing their duties while blazing a trail for the next generation of blue bloods.

It's no secret that Kate is close to her mother, Carole Middleton, and turns to her for help and guidance, especially when it comes to raising her kids, Prince George (3) and 20-month-old Princess Charlotte.

Charlene is close to her mother too, Lynette Humberstone Wittstock, who is a competitive diver and swimming coach and was the inspiration behind her daughter's swimming career.

Although Charlene doesn't have the privilege of having her mom on her doorstep like Kate, she and Lynette make an effort to see each other as often as possible.

In early 2015, Lynette and Charlene's dad, Mike Wittstock, jetted off to the Pink Palace to meet their royal grandkids, twins Princess Gabriella and Prince Jacques (now 2).

Charlene never knew her late mother-in-law, Grace Kelly.

THEIR PARENTING STYLES

Both Kate and Charlene are hands-on modern mothers and for Kate parenthood has always come before protocol. 'She's absolutely dedicated to them,' said her husband.

As followers of the little family know, she's also embraced the role of royal photographer, snapping her kids' official portraits and debuting them on social media – an action previously unheard of!

[Source: *YOU Magazine*, 15 December 2016]

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