higher education & training

Department:
Higher Education and Training
REPUBLIC OF SOUTH AFRICA

N320**(E)**(M27)H

NATIONAL CERTIFICATE

DAY CARE COMMUNICATION N5

(5140225)

27 May 2019 (X-Paper)
09:00–12:00

OPEN-BOOK EXAMINATION

THREE reference works, including ONE dictionary, may be used.

This question paper consists of 8 pages and an addendum of 2 pages.

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DEPARTMENT OF HIGHER EDUCATION AND TRAINING
REPUBLIC OF SOUTH AFRICA

NATIONAL CERTIFICATE
DAY CARE COMMUNICATION N5
TIME: 3 HOURS
MARKS: 200

INSTRUCTIONS AND INFORMATION

1. Answer ALL the questions.
2. Read ALL the questions carefully.
3. Number the answers according to the numbering system used in this question paper.
4. Start each section on a NEW page.
5. Only black or blue pens are allowed.
6. Write neatly and legibly.

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SECTION A: CONCEPTS OF COMMUNICATION

QUESTION 1

1.1 Define and give ONE example of each of the following communication concepts:

1.1.1 Mass communication

1.1.2 Interpersonal communication

1.1.3 Intrapersonal communication

1.1.4 Extrapersonal communication

1.1.5 Verbal communication

1.1.6 Nonverbal communication

1.1.7 Communication barrier

1.1.8 Feedback

(8 × 2) (16)

1.2 Use the SIX basic elements in the communication cycle to explain the cycle. (6)

1.3 Give EIGHT rules for effective communication in a daycare centre. (8)

[30]

TOTAL SECTION A: 30

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SECTION B: LANGUAGE SKILLS

QUESTION 2

2.1 Give the abbreviation for each of the following:

2.1.1 Abba Adoption Agency

2.1.2 South Gauteng High Court

2.1.3 University of Johannesburg's Legal Aid Clinic

2.1.4 Short Message Service

2.1.5 November

2.1.6 January

2.1.7 April

(7 × 1) (7)

2.2 Indicate whether the following phrases have a FIGURATIVE or LITERAL meaning. Choose the answer and write only 'Figurative' or 'Literal' next to the question number (2.2.1–2.2.10) in the ANSWER BOOK.

2.2.1 legal battle

2.2.2 over the moon

2.2.3 wet kiss

2.2.4 huge battle

2.2.5 one thing that would have killed me

2.2.6 relationship blossomed

2.2.7 my heart sank

2.2.8 apple of my eye

2.2.9 showers them with hugs

2.2.10 he says softly

(10 × 2) (20)

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2.3 Name and explain the function of each of the following punctuation marks:

2.3.1 ground-breaking

2.3.2 she's

2.3.3 "I can't believe"

2.3.4 Jose Williams says,

2.3.5 18-month-old

2.3.6 Jose (27)

2.3 7 biological father.

2.3.8 legal battle – first

(8 × 2) (16)

2.4 Jose explained his dream in the last three paragraphs.

Write a short paragraph about his dream, but add your own ideas. Remember to add an original title for your paragraph. (7)
[50]

TOTAL SECTION B: 50

SECTION C: CORRESPONDENCE AND WRITTEN WORK

QUESTION 3

3.1 Design a display advertisement on behalf of Jose Williams for his new business. Remember to use the AIDA principle. Details about this business venture must be original. (20)

3.2 Write TWO paragraphs on ONE of the following topics:

I will give up my child for adoption if I am an unfit parent.

OR

I will not give up my child for adoption even if I cannot afford to look after him/her.

Remember to write the chosen topic before the two paragraphs. (20)
[40]

TOTAL SECTION C: 40

SECTION D: TEXTUAL STUDIES

QUESTION 4

Study the poem below and the answer the questions.

FINAL ANALYSIS BY MOTHER TERESA

People are often unreasonable, illogical and self-centred;
Forgive them anyway.
If you are kind, people may accuse you of selfish, ulterior motives;
Be kind anyway.
If you are successful, you will win some false friends and some true friends;
Succeed anyway.
If you are honest and frank, people may cheat you;
Be honest and frank anyway.
What you spend years building, someone will destroy overnight;
Build anyway.
If you find serenity and happiness, they may be jealous;
Be happy anyway.
The good you do today, people will often forget tomorrow;
Do good anyway.
Give the world your best anyway.
You see, in the final analysis it's between you and HIM;
It was never between you and them anyway.

4.1 Who is the author of this poem? (2)

4.2 Quote the NINE lessons that the poet wants to teach us. (9)

4.3 Which rhyme scheme is used in this poem? Explain the answer. (2)

4.4 The word 'anyway' is repeated throughout this poem.

4.4.1 Why? (1)

4.4.2 What is the function of repetition in poetry? (2)

4.5 Quote a suitable example of each of the following:

4.5.1 Alliteration

4.5.2 Assonance

(2 × 1) (2)

4.6 Who is the "HIM" referred to in the poem? (2)
[20]

TOTAL SECTION D: 20

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SECTION E: CREATIVE WRITING

QUESTION 5

Which TEN elements must be considered before writing a children's story for 5-6-year-olds? (10 × 2) **[20]**

TOTAL SECTION E: 20

SECTION F: STUDY SKILLS

QUESTION 6

Read the ADDENDUM (attached) and draw a mind map to illustrate the main points of the article. Remember dates and names are important to use when you create the branches of this mind map. The main topic is Jose Williams. Use EIGHT branches to illustrate this article followed by sub-branches. (20 × 2) **[40]**

TOTAL SECTION F: 40

GRAND TOTAL: 200

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ADDENDUM

Little Timia – legally mine

Unmarried dad Jose achieves ground-breaking custody victory in court.

1. She's already walking confidently on plump little legs. When her father picks her up she throws her arms around his neck and plants a wet kiss on his cheek.

2. "I can't believe I almost didn't experience this," Jose Williams says, stroking 18-month-old Timia's head. "I don't want to miss another moment in her life."

3. Jose (27), a Johannesburg financial broker, almost didn't know his daughter at all, even though he is her biological father.

4. Since her birth, the unmarried father has been engaged in a drawn-out legal battle – first to get custody of Timia when her mom wanted to have her adopted without his permission, then to ensure he has the same rights as a married father.

5. Otherwise he would have had to adopt his own child, as many unmarried fathers have been forced to do before the recent ground-breaking ruling in the South Gauteng High Court.

6. "I fought a huge battle for all unmarried fathers-and it was worth it," says Jose, looking lovingly to his daughter. "Now no one can ever take her away from me again." Before he secured the help of the University of Johannesburg's Legal Aid Clinic the legal battle cost him and his mother, Heloise Sequeira (47), more than R700 000.

7. Jose was over the moon when he found out in July 2014 that he was going to become a father. "I thought all my dreams had come true," he says of the day his then-girlfriend, Maria, told him she was pregnant. "It was love at first sight," he says of their meeting the beginning of that year. They talked about having a child early in their relationship. When she fell pregnant Maria apparently revealed to Jose that she had a child at 17 and had given him up for adoption.

8. On 4 April, I SMSed her to ask when Timia was due. Later someone at the adoption agency told Jose his daughter had been born on 26 March and would be staying in a place of safety until adopted.

9. "When I heard that, my mom and I jumped in the car and raced to Pretoria. At the Children's Court my mom found out Timia's adoption would be finalised on 16 April. The same day Jose learnt that Maria had agreed to the adoption and that he had no rights. He insisted on visiting rights and in May could finally hold his daughter for the first time."

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10. In November, the Children's Court finally ruled that Timia should be placed in her father's care and that he has to adopt her within two years. Alet Beyl, a lawyer based at the University of Johannesburg's Legal Aid Clinic, helped him – free of charge – to approach the High Court to have his rights as a father enforced, as provided for in the Children's Act. This act gives unmarried, biological fathers the same rights as married fathers.

11. Jose's dream is to start an advice service for men seeking custody of their children. He wants to call it Helping Hands. 'I know now how much support a man needs when he is going through something like this.'

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N320**(A)**(M27)H

NASIONALE SERTIFIKAAT

DAGSORGKOMMUNIKASIE N5

(5140225)

27 Mei 2019 (X-Vraestel)
09:00–12:00

OOPBOEKEKSAMEN

DRIE naslaanbronne, ingesluit EEN woordeboek, mag gebruik word.

Hierdie vraestel bestan uit 8 bladsye en 'n bylae van 2 blaaie.

Kopiereg voorbehou

DEPARTEMENT VAN HOËR ONDERWYS EN OPLEIDING
REPUBLIEK VAN SUID-AFRIKA

NASIONALE SERTIFIKAAT
DAGSORGKOMMUNIKASIE N5
TYD: 3 UUR
PUNTE: 200

INSTRUKSIES EN INLIGTING

1. Beantwoord AL die vrae.
2. Lees AL die vrae aandagtig deur.
3. Nommer die antwoorde volgens die nommeringstelsel wat in hierdie vraestel gebruik is.
4. Begin elke afdeling op 'n SKOON bladsy.
5. Slegs swart of blou penne word toegelaat.
6. Skryf netjies en leesbaar.

Kopiereg voorbehou

AFDELING A: KONSEPTE IN KOMMUNIKASIE

VRAAG 1

1.1 Definieer en gee EEN voorbeeld van elk van die volgende konsepte:

1.1.1 Massa kommunikasie

1.1.2 Interpersoonlike kommunikasie

1.1.3 Intrapersoonlike kommunikasie

1.1.4 Ekstrapersoonlike kommunikasie

1.1.5 Verbale kommunikasie

1.1.6 Nieverbale kommunikasie

1.1.7 'n Kommunikasiehindernis

1.1.8 Terugvoer

(8 × 2) (16)

1.2 Gebruik die SES basiese elemente in die kommunikasiesiklus om die siklus te te verduidelik. (6)

1.3 Gee AGT reëls vir effektiewe kommunikasie in 'n dagsorgsentrum. (8)

[30]

TOTAAL AFDELING A: 30

AFDELING B: TAALVAARDIGHEDE

VRAAG 2

2.1 Gee die afkorting vir elk van die volgende:

2.1.1 Abba-aannemingsagentskap

2.1.2 Suid-Gauteng Hoë Hof

2.1.3 Universiteit van Johannesburg se Regshulpkliniek

2.1.4 'Short message service' (of kortboodskapdiens)

2.1.5 November

2.1.6 Januarie

2.1.7 April

(7 × 1) (7)

2.2 Dui aan of die volgende frases 'n LETTERLIKE of 'n FIGUURLIKE betekenis het. Kies die antwoord en skryf slegs 'Letterlik' of 'Figuurlik' langs die vraagnommer (2.1.1–2.1.10) in die ANTWOORDBOEK neer.

2.2.1 regsstryd

2.2.2 in die sewende hemel

2.2.3 nat soen

2.2.4 reuse stryd

2.2.5 die een ding wat my sou verpletter het

2.2.6 die verhouding het gefloreer

2.2.7 ek het moed verloor

2.2.8 my oogappel

2.2.9 oorlaai hulle met drukkies

2.2.10 sê hy saggies

(10 × 2) (20)

2.3 Noem en verduidelik die funksie van elk van die volgende leestekens:

2.3.1 baanbreker-oorwinning

2.3.2 sy's

2.3.3 'Ek kan nie glo'

2.3.4 Jose Williams sê,

2.3.5 18-maande oue

2.3.6 Jose (27)

2.3 7 biologiese pa.

2.3.8 regsstryd – eers

(8 × 2) (16)

2.4 Jose verduidelik sy droom in die laaste drie paragrawe.

Skryf 'n kort paragraaf oor sy droom, maar voeg jou eie idees by. Onthou om 'n oorspronklike titel vir jou paragraaf te skep. (7)
[50]

TOTAAL AFDELING B: 50

AFDELING C: KORRESPONDENSIE EN GESKREWE WERK

VRAAG 3

3.1 Ontwerp 'n vertoonadvertensie namens Jose Williams vir sy nuwe onderneming. Onthou om die ABBA-beginsel ('AIDA-principle') te gebruik. Besonderhede in verband met hierdie sakeonderneming moet oorspronklik wees. (20)

3.2 Skryf TWEE paragrawe oor EEN van die volgende onderwerpe:

Ek sal my kind vir aanneming opgee as ek 'n onbevoegde ouer is.

OF

Ek sal nie my kind vir aanneming opgee nie, selfs as ek dit nie kan bekostig om vir hom/haar te sorg nie.

Onthou om die onderwerp wat jy kies, neer te skryf, gevolg deur die twee paragrawe. (20)
[40]

TOTAAL AFDELING C: 40

AFDELING D: TEKSONTLEDING

VRAAG 4

Bestudeer die gedig hier onder en beantwoord die vrae:

SOMTYDS

Somtyds is die lewe ‘n tussenspel,
‘n oorgang na ‘n ander plek
‘n spasie tussen die hede en verlede
en tyd snel verby teen ‘n geweldige spoed.

Somtyds voel dit of die uurglas
besig is om uit te loop,
asof die weerkaatsing in die glas
‘n mens verrraai
en in hierdie tye
wil ek aan jou vasklou.

Wil vra dat jy ook so aan my moet dink
want die son van ons lewens is amper onder
en die sand van die jeug se uurglas
het amper uitgeloop.
♫
Dis in hierdie tye
wat ek net stil by jou wil sit
en na meer as net jou wil kyk,
om sonder kritiek te sien
soos wat jy regtig lyk,
om diep in die blou van jou ogies te verdrink

en soos ‘n kind jou in my vertroue te neem
met geheime gedagtes en drome
en soms wil ek net my naam oor jou lippe hoor,
as jy uitroep.

Daleen Enslin 2013

4.1 Wie is die skrywer van hierdie gedig? ♫ (2)

4.2 Waarom maak skrywers gebruik van herhaling in ‘n gedig? (2)

4.3 Watter TWEE woorde word deurgaans herhaal in die gedig? (2)

4.4 In watter jaar is die gedig geskryf? (1)

4.5 Haal aan uit die gedig TWEE voorbeelde van die volgende stylfigure:

4.5.1 Kontras (2)

4.5.2 Personifikasie (2)

4.5.3 Metafoor (2)

4.5.4 Vergelyking (2)

4.6 Verduidelik in jou eie woorde die betekenisse van die volgende woorde:

4.6.1 Uitroep (1)

4.6.2 Geheime (1)

4.6.3 Verraai (1)

4.6.4 Kritiese (1)

4.6.5 Tussenspel (1)

[20]

TOTAAL AFDELING D: 20

AFDELING E: KREATIEWE SKRYFWERK

VRAAG 5

Watter TIEN elemente moet in aanmerking geneem word voordat daar 'n storieboek vir 5-6-jarige kinders geskryf word? (10 × 2) **[20]**

TOTAAL AFDELING E: 20

AFDELING F: LEERVAARDIGHEDE

VRAAG 6

Lees die BYLAE (aangeheg) en teken 'n ideëkaart om die belangrikste idees in die artikel te illustreer. Onthou, dit is belangrik om datums en name te gebruik wanneer jy die takke van hierdie ideëkaart ontwerp. Die hooftitel is Jose Williams. Gebruik AGT takke, gevolg deur subtakke, om hierdie artikel te illustreer. (20 × 2) **[40]**

TOTAAL AFDELING F: 40
GROOTTOTAAL: 200

Kopiereg voorbehou

BYLAE

Timia'tjie – wettig myne

Ongetroude pa, Jose, het met die tokenning van toesig van sy kind, 'n baanbreker-oorwinning in die hof verwerf.

12. Sy kan al met vertrou op haar plomp beentjies loop. Wanneer haar pa haar optel, gooi sy haar arms om sy nek en plant 'n nat soen op sy wang.

13. 'Ek kan nie glo dat ek amper glad nie dit kon ervaar nie,' sê Jose Williams, terwyl hy die 18-maande oue Timia se kop streel. 'Ek wil nie 'n enige verdere oomblik van haar lewe misloop nie.'

14. Jose (27), 'n finansiële makelaar van Johannesburg, het nooit sy dogter ontmoet nie, al is hy haar biologiese pa.

15. Sedert haar geboorte, was die ongetroude pa betrokke in 'n uitgerekte regstryd – eers vir toesig oor Timia, toe haar ma haar sonder sy toestemming vir aanneming wou opgee, en daarna om te verseker dat hy dieselfde regte as 'n getroude pa kon geniet.

16. Andersins, sou hy sy eie kind moes aanneem, soos baie pa's tot onlangs verplig was om te doen voor hierdie baanbreker-uitspraak in die Suid-Gauteng Hoë Hof.

17. 'Ek het 'n reuse stryd vir alle ongetroude pa's geveg – en dit was die moeite werd,' sê Jose, terwyl hy liefdevol na sy dogter kyk. 'Nou kan niemand haar ooit weer van my wegvat nie.' Voordat hy die ondersteuning van die Universiteit van Johannesburg se Regshulpkliniek kon kry, het die regstryd hom en sy ma, Heloise Sequeira (47), meer as R700 000 gekos.

18. Jose was in die sewende hemel toe hy in Julie 2014 uitvind dat hy 'n pa gaan word. 'Ek het geglo dat al my drome bewaarheid gaan word,' sê hy van die dag toe sy destydse vriendin, Maria, hom ingelig het dat sy swanger is. 'Dit was liefde met die eerste oogopslag,' sê hy van hulle ontmoeting aan die begin van daardie jaar. Hulle het al vroeg in die verhouding gepraat oor die moontlikheid om 'n kind te hê. Toe sy swanger word, het Maria blykbaar aan Jose onthul dat sy op die ouderdom van 17 'n kind gehad het en dat sy hom vir aanneming opgegee het.

19. Op 4 April, het ek haar ge-SMS om te vra wanneer sy aan Timia geboorte sal gee. Later het iemand by die aannemingsagentskap vir Jose ingelig dat sy dogter op 26 Maart gebore is en dat sy in 'n plek van veiligheid sal wees totdat iemand haar sal aanneem.

20. 'Toe ek dit hoor, het ek en my ma in die motor gespring en deurgejaag na Pretoria. By die Kinderhof het my ma vasgestel dat Timia se aanneming op 16 April gefinaliseer sal wees. Op dieslefde dag, het Jose verneem dat Maria tot die aanneming ingestem het en dat hy geen regte het nie. Hy het aangedring op besoekregte en, in Mei, kon hy uiteindelik sy dogter vir die eerste keer vashou.

Kopiereg voorbehou

21. In November, het die Kinderhof uiteindelik beslis dat Timia in haar pa se sorg geplaas sou word en dat hy haar binne twee jaar moes aanneem. Alet Beyl, 'n prokureur wat by die Universiteit van Johannesburg se Regshulpkliniek gebaseer is, het hom – sonder betaling – gehelp om die Hoë Hof te nader om sy regte as pa, ooreenkomstig die bepalings in die Kinderwet, af te dwing. Hierdie wet gee aan ongetroude, biologiese pa's dieselfde regte as getroude pa's.

22. Jose se droom is om 'n raadgewende diens vir mans wat toesig oor hulle kinders wil bekom, te begin. Hy wil dit 'Helpende Hande' noem. 'Ek besef nou hoeveel ondersteuning 'n man, met so 'n ervaring, nodig het.'

Kopiereg voorbehou