

higher education & training

Department:
Higher Education and Training
REPUBLIC OF SOUTH AFRICA

MARKING GUIDELINE

NATIONAL CERTIFICATE NOVEMBER EXAMINATION INFORMATION PROCESSING N6 20 NOVEMBER 2014

This memorandum consists of 48 pages.

TYPING TECHNIQUE

SECTION A

TYPING TECHNIQUE - SECTION A

THIS SECTION IS OUT OF 200.

GENERAL REMARKS:

REMEMBER: THE CANDIDATE CANNOT FAIL BECAUSE HE/SHE COULD NOT COMPLETE OR PASS THE TIMED ACCURACY TEST.

- 1. THIS MARK FOR TYPING TECHNIQUE (200) IS ADDED TO THE WORD PROCESSING MARK (100) TO OBTAIN A MARK OUT OF 300 WHICH IS PROCESSED TO A MARK OUT OF 100 (PERCENTAGE). THIS MARK MUST BE SENT TO THE CD: NATIONAL EXAMINATIONS AND ADMINISTRATION.
- 2. ACCURACY ERRORS must be indicated with a RED /. REPETITIVE accuracy errors must be indicated with a RED CIRCLE.
- 3. DISPLAY ERRORS must be indicated with a BLUE X. REPETITIVE display errors must be indicated with a BLUE CIRCLE.

QUESTION 1: MARKING SCHEDULE - TIMED ACCURACY TEST

WPM	50	55	WPM	50	55
ERRORS			ERRORS		
1	19	19	28	7	8
2	19	19	29	6	7
3	19	19	30	6	7
4	18	18	31	5	6
5	18	18	32	5	6
6	17	17	33	4	6
7	17	17	34	4	5
8	16	17	35	3	5
9	16	16	36	3	4
10	15	16	37	2	4
11	15	15	38	2	3
12	14	15	39	1	3
13	14	14	40	1	3
14	13	14	41	0	2
15	13	13	42		2
16	12	13	43		1
17	12	13	44		1
18	11	12	45		0
19	11	12			
20	10	11			
21	10	11			
22	9	10			
23	9	10			
24	8	10			<u> </u>
25	8	9			<u> </u>
26	8	9			
27	7	8			

QUESTION 1: TIMED ACCURACY TEST

MARKS: 20

NOTE: RED / = ACCURACY ERRORS

BE SURE TO MARK THE SPEED WITH CARE AS IT MAKES A DIFFERENCE TO THE RESULTS. REMEMBER THAT ONLY ACCURACY IS MARKED.

MARK ACCORDING TO THE ENCLOSED DEPARTMENTAL SCHEDULE.

MARK ACCURACY ERRORS ONLY.

Indicate accuracy errors with a red slash (/).

One or more incorrect characters in a word – 1 error.

Do not penalise incorrect margins.

Do not penalise incorrect line spacing.

Do not penalise incorrect hyphenation.

Do not penalise incorrect upper case/lower case.

Do not penalise incorrect letter spaces.

Do not penalise incorrect justification.

Do not penalise any incorrect display errors.

Do not penalise if a whole line or paragraph is left out and keyed-in at another position.

When exactly the same word is repeatedly keyed-in incorrectly, it is penalised once only per question. Thereafter it is encircled as a repetitive error.

QUESTION 1: TIMED ACCURACY TEST (CONTINUED)

Omission of words: count the first 5 strokes and thereafter every 10 strokes as 1 error each. If the last few strokes at the end are 5 or more, count as another error. If the last few strokes at the end are less than 5, ignore.

If 50 wpm is not completed, count back as indicated in the memorandum.

The highest mark obtained is indicated. The highest speed passed is indicated.

Indicate the speed obtained with Pass 50 wpm/Pass 55 wpm/Fail where applicable in the following way:

INDICATE AT THE END OF THE SPEED TEST:

Pass 50 wpm/Pass 55 wpm/Fail; Errors; Mark

INDICATE ON THE FRONT OF THE FOLDER DIRECTLY NEXT TO THE MARK OBTAINED FOR QUESTION 1:

Pass 50 wpm/Pass 55 wpm/Fail

(If the candidate did not hand in QUESTION 1, indicate by drawing a line through the block for the mark next to QUESTION 1, on the front of the folder and writing 'Fail' at the appropriate positions.)

INDICATE ON THE FRONT OF THE COVER JUST BELOW THE CIRCLE FOR THE MARKS OBTAINED:

Pass 50 wpm/Pass 55 wpm/Fail

Should a candidate fail the examination (less than 40 %) and pass the accuracy test, the word 'Fail' replaces the 'Pass 50 wpm/Pass 55 wpm', as a candidate cannot fail the QUESTION PAPER as a whole and get recognition for the wpm.

THIS MARK FOR TYPING TECHNIQUE (200) IS ADDED TO THE WORD PROCESSING MARK (100) TO OBTAIN A MARK OUT OF 300 WHICH IS PROCESSED TO A MARK OUT OF 100 (PERCENTAGE). THIS MARK MUST BE SENT TO THE NATIONAL DEPARTMENT.

-6-INFORMATION PROCESSING N6

QUESTION 1: TIMED ACCURACY TEST

The importance of sport in the life of a young student is invaluable and goes much further than the basic answer that 'it keeps children off the streets'. It does in fact keep children off the streets, but it also instils lessons that are essential in the life of a student athlete.

Sport plays a pivotal role in the make-up of a young athlete, especially in the high school years when student athletes are much more mature and mentally developed. Where else can a young, impressionable youth learn values like discipline, responsibility, self-confidence, sacrifice and accountability?

Television, which may be the most influential tool in the lives of young adults, does not show enough of these qualities, nor is it on the Internet or the radio. It is the responsibility of parents, teachers, sport teams, clubs and after-school programmes to help develop and instil these qualities in the lives of student athletes. I believe school sport programmes must have a few components in place for this to happen.

The first thing they need is a good team of coaches who understand the big responsibility that is placed upon their

-7INFORMATION PROCESSING N6

QUESTION 1: TIMED ACCURACY TEST (CONTINUED)

shoulders. Help shape and prepare these student athletes not only for sport, but for their everyday lives. Yes, I did say coaches, because it is a responsibility that lies on the shoulders of more than one person. The help of more than one person is necessary to lead these student athletes to success.

The second component also involves the coaches: It is the ability to capture the admiration and the trust of the athletes. This is crucial because if you can capture a person's admiration and trust you can motivate them to perform at a higher level not only in sport, but also in their own lives. If you can get the athletes to believe in you and your philosophies, you can begin to see significant changes in grades and behaviour. It all starts with coaches who have a plan and methodology behind the principles they are teaching. As I said earlier, there is a big responsibility on the coaches to help young student athletes make a smooth transition into society.

The third, and I believe the most crucial of all, is the support that comes from the community and administration.

This is very important, because student athletes need to know they are appreciated and there is no better way for the

QUESTION 1: TIMED ACCURACY TEST (CONTINUED)

community and administrators to show that appreciation than to get involved in youth athletics. To accomplish this is going to take /valuable investments in the form of money and time. 50 wpm

The more invested, the better the results. I can attest that there is no greater investment than the future of our young student athletes. When these things are in place, I believe student athletes/

-9INFORMATION PROCESSING N6

QUESTION 1 - TIMED ACCURACY TEST (CONTINUED)

As I said earlier, there is a big responsibility on the 41 coaches to help young student athletes make /a smooth 40 39 38 t/ransition /into socie/ty.

36 35 34 The /third, and/ I believ/e the most/ crucial o/f all, is /the 32 31 30 29 suppor/t that com/es from th/e communit/y and 28 27 26 25 24 23 admi/nistration/. This i/s very imp/ortant, be/cause stud/ent 22 21 20 19 18 athlet/es need to/ know they/ are appre/ciated and/ there is 16 15 14 13 /no better /way for th/e communit/y and admi/nistrators/ to 11 10 9 8 show t/hat apprec/iation tha/n to get i/nvolved in/ youth 3 2 ath/letics. /To accompl/ish this i/s going to/ take/ 50 wpm



[20]

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Please turn over

QUESTION 1: TIMED ACCURACY TEST (CONTINUED)

This is ve	ry important,	because stu	dent athlet	es need	
	45	44	43	42	41
to know t/	hey are ap/pr	eciated /and	there /is	no bett/e	r way
4	0 39	38	37	36	
for/ the c	ommu/nity and	a/dministra	t/ors to sh	no/w that	
3	5 34	33	32	31	
app/reciat	ion /than to	ge/t involve	d/ in youth	n /athleti	cs./
30	29	28	27 2	26	25
To acco/mp	lish thi/s is	going/ to t	ake v/alua	ole in/ves	tments
24	23	22	21	20	19
/in the fo	r/m of money/	and time./	The mor/e	invested/	, the
1	8 17	16	15	14	
bett/er th	e res/ults.	I /can attes	t/ that the	er/e is no	
13	12	11	10	9	
gr/eater i	nve/stment th	a/n the futu	/re of our	/young st	ud/ent
8	7 6	5	4	3	
athlet/es.	When/ these	thi/ngs are	in/ place	, I/ belie	ve
2	1				
s/tudent a	th/letes/				55 wpm



[20]

Please turn over

TYPING TECHNIQUE

ACCURACY SCHEDULE — QUESTIONS 2-6								
-3 MARKS DEDUCTED PER ERROR - ACCURACY - RED								
MARKS	20 32 32 32 20							
RED ERRORS	Q2	Q3	Q4	Q5	Q6			
0 20 32 32 32 20								
1 17 29 29 29 17								
2 14 26 26 26 14								
3	3 11 23 23 23 11							
4								
5	5	17	17	17	5			
6	2	14	14	14	2			
7	0	11	11	11	0			
8		8	8	8				
9		5	5	5				
10		2	2	2				
11		0	0	0				
12					Ş			
13		- Control of the Cont						
14								

TYPING TECHNIQUE

DISPLAY SCHEDULE – QUESTION 2–5							
-2	MARKS PER ERI	ROR DEDUCTED) – DISPLAY – BI	_UE			
MARKS	20	8	8	8			
BLUE ERRORS	Q2	Q3	V4	Q5			
0	20	8	8	8			
1	18 6 6 6						
2	16	4	4	4			
3	14	2	2	2			
4	12	0	0	0			
5	10						
6	8						
7	6						
8	4						
9	2						
10	0						

QUESTION 2: TABULAR STATEMENT

MARKS: 40

20 MARKS - ACCURACY - 3 marks per error

- Every keying-in error

20 MARKS - DISPLAY - 2 marks per error

- Margins (equal) incorrect and/or
 Justification (left, centre, right, full) incorrect and/or
 Line spacing (as indicated) incorrect
- 2. Paper size (as indicated) incorrect and/or Tabular stops/Indentation incorrect and/or Hyphenation incorrect
- 3. Font/Font size (CN8) incorrect and/or Capital letters/Small letters incorrect and/or Letter spaces incorrect
- / not changed to [the] and/or incorrect and/or
 Del not deleted and/or incorrect and/or
 Insert incorrect
- Trs not transposed and/or incorrect and/or Stet – not retained and/or incorrect and/or Sp – spelling incorrect
- 6. Bold not changed and/or incorrect and/or Italics not changed and/or incorrect and/or Underline not changed and/or incorrect
- 7. Move not moved and/or incorrect and/or Sp caps spaced capital letters incorrect and/or Join together not joined together

QUESTION 2: TABULAR STATEMENT (CONTINUED)

- 8. [& NP new line and new paragraph incorrect and/or Runs on incorrect and/or In full not in full/words and/or incorrect
- Main headings incorrect and/or Column headings incorrect and/or Columns incorrect
- 10. Vertical lines omitted and/or incorrect
- 11. Horizontal lines omitted and/or incorrect
- 12. Figures incorrect and/or
 Units, tens not underneath one another
- 13. Footnote incorrect

5 5 10 40

1/2



3/4

Errors	Marks
0	20
1	17
2	14
3	11
4	8
5	5

QUESTION 2: TABULAR STATEMENT

1 marg, just, Ils 2 A4L, tablindent, hyph 3 font, uc/lc, spaces 9 headings, columns 10 vertical lines 11 horizontal lines 12 figures 13 footnote

DEPARTMENT OF EDUCATION AND SPORT

3 uc 6 bold 4 insert

SERVICES SUPPORT

7 sp caps 6 bold 8 NP

Strs 6 und 8 runs on Ainsert Recognised support sport and recreation bodies monitor and report on their performance.

reconcitating performance cardets. Recognissed support and recreation boarts min report of	יייייייייייייייייייייייייייייייייייייי	TOTAL PROPERTY INC.	1 2125 100 111						
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				Expen-					Expen-
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		Adjusted	growth	Total:		1 centre 6 bold		growth	Total:
		appro-	rate	Average	Medium	Medium-term expenditure	diture	rate	Average
SPORT SUPPORT SERVICES 3 uc 8 runs on 5 sp 7 ioin		priation	(%)	(%)		estimate		(8)	(%)
Subprogramme 6 italics 8 NL	6 bold 1 centre	2012/13	2009/10-	2009/10-2012/13	2013/14	2014/15	2015/16	2012/13	2012/13-2015/16
Decommon Management Chart Chart Corriges	8 10	2425	20.8%	1.5%	3435	2911	3545	13.5%	1.4%
Alogamme management. Sport Support Services	8 ro 8 in full	121911	23.8%	64.0%	141795	151073	159402	9.3%	65.8%
Sport and Recreation service Froviders	III III O O O	5425	-24.7%	w.	6196	7488	7028	%0.6	3.0%
Club Development and Support	3 l/spaces & ro	4405	-37 8%	4.7%	4705	4880	4055	-2.7%	2.1%
Education and Training	5 trs	0252	0 00 0 00 0 00	26.0%	58456	62356	65203	5.4%	27.78
Scientific Support		0000	9	2					30,00
Total	ploq 9	189796	15.7%	100.0%	214587	228708	239233	80.8	100.0%
F 64%	A		3115		7 move	ve			

13 footnote ster (move) In 2013 tennis was earmarked to benefit from additional support with the revival of the Soweto Tennis Open being a prioritised event in April 2013.

7,4

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%

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7,4

20 20 40

[40]

Please turn over

-16-INFORMATION PROCESSING N6

QUESTION 3: PAMPHLET MARKS: 40

32 MARKS - ACCURACY - 3 marks per error

- Every keying-in error

8 MARKS - DISPLAY - 2 marks per error

- Margins (1.27 cm left and right) incorrect and/or Justification (left, centre, right, full) incorrect and/or Lline spacing (as indicated) incorrect
- Paper size (A4 landscape) incorrect and/or Tabular stops/Indentation incorrect and/or Hyphenation incorrect
- 3. Font/Font size (CN12) incorrect and/or Capital letters/Small letters incorrect and/or Letter spaces incorrect
- 4. / not changed to [the] and/or incorrect and/or
 Del not deleted and/or incorrect and/or
 Insert incorrect
- Trs not transposed and/or incorrect and/or Stet – not retained and/or incorrect and/or Sp – spelling incorrect
- 6. Bold not changed and/or incorrect and/or Italics not changed and/or incorrect and/or Underline not changed and/or incorrect
- Move not moved and/or incorrect and/or
 Sp caps spaced capital letters incorrect and/or
 Join together not joined together

QUESTION 3: PAMPHLET (CONTINUED)

- 8. [& NP new line and new paragraph incorrect and/or Runs on incorrect and/or In full not in full/words and/or incorrect
- 9. Columns incorrect and/or used table with lines







Errors	Marks	
0	32	
1	29	
2	26	
3	23	
1 4	20	
5	17	
6	14	
7	11	
8	8	
9	5	
10	2	
11	0	

Please turn over

INFORMATION PROCESSING N6

MARKING GUIDELINE

QUESTION 3:

PAMPHLET 1 marg, just, Ils 2 A4L, tab/indent, hyph 3 font, uc/lc, spaces 9 columns incorrect or table used

SPORT MANAGEMENT

3 uc 6 bold

1 centr horizontally and vertically 7 sp caps 6 bold 3 uc 6 italics 4 the 5 trs 2002 222 \$80/L00L 00L L80 Contact numbers: info@ha.co.za e-mall: Enquiries:

> INDUSTRY EDUCATION IN THE FITNESS

виия CHF I

24

Advanced Diploma (3 years) 5stet

QUALIFICATION

NQF-7 (360 credits)

EDUCATION IN THE FITNESS INDUSTRY

1 centr 5 stet 3 uc 4 the 6 italic

HIGHLANDS ACADEMY

1 centr 6 und

5 trs 1 centr 3 uc 6 bold 4 del CAREERS IN SPORT

Health and fitness awareness get

quite a lot of consideration

these days. Gymnasiums and

Y C Y D E W X

WHO SHOULD ENROLL FOR THIS PROGRAMME?

Individuals who 7 move 4 bullets

wish to pursue a career in the sport and recreation industry;

would love to help other people lead a healthy lifestyle; wish to start their own sport

ADMISSION REQUIREMENTS

(Grade 12) or equivalent qualifi-National Senior Certificate cation

health clubs have become valuable

tools in fighting the stress.

Gymnasiums, many hotels and corporate companies have their own

fitness training centres.

Job opportunities in this field

are therefore not scarce - and

are growing. 8NP 3 Uspaces

following programmes/courses:

Sport Management (Part-time) 5stet

3 uc 4 the

Gymnasium Instructor

0

(Full-time)

Fitness Instructor

0

(Part-time)

HIGHLANDS ACADEMY offers the

4 the 8 in full

and/or fitness club.

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-19-INFORMATION PROCESSING N6

QUESTION 4: FINANCIAL STATEMENT

MARKS: 40

32 MARKS - ACCURACY - 3 marks per error

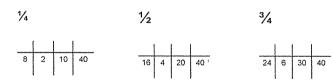
- Every keying-in error

08 MARKS - DISPLAY - 2 marks per error

- Margins (1.27 cm/0.5") incorrect and/or Justification (left, centre, right, full) incorrect and/or Line spacing (as indicated) incorrect
- Paper size (A4 landscape) incorrect and/or Tabular stops/Indentation incorrect and/or Hyphenation incorrect
- Font/Font size incorrect and/or Capital letters/Small letters incorrect and/or Letter spaces incorrect
- 4. / not changed to [the] and/or incorrect and/or Del not deleted and/or incorrect and/or Insert incorrect
- Trs not transposed and/or incorrect and/or
 Stet not retained and/or incorrect and/or
 Sp spelling incorrect
- 6. Bold not changed and/or incorrect and/or Italics not changed and/or incorrect and/or Underline not changed and/or incorrect
- Move not moved and/or incorrect and/or
 Sp caps spaced capital letters incorrect and/or
 Join together not joined together

QUESTION 4: FINANCIAL STATEMENT (CONTINUED)

- 8. [& NP new line and new paragraph incorrect and/or Runs on incorrect and/or In full not in full/words and/or incorrect
- 9. Main headings incorrect and/or Column headings incorrect and/or Columns incorrect
- 10. Vertical lines omitted and/or incorrect
- 11. Horizontal lines omitted and/or incorrect
- 12. Figures incorrect and/or Units, tens not underneath one another and/or incorrect



Errors	Marks	
0	32	
1	29	
3	26	
3	23	
4	20	
5	17	
6	14	
7	11	
8	8	
9	5	
10	2	
11	0	



48102 R'000 2484 3454 [40] 2013 26052 123548 7567 211207 Actual (212182)25025 1424 3782 Budget 122725 48998 10228 212182 (166622)FINANCIAL STATEMENT 1 marg, just, ils 2 A4L, tablindent, hyph 3 font, ucilc, spaces 9 headings, columns 10 vertical lines 11 horizontal lines 12 figures % 4 32 8 40 4.62% -7.05% -0.14% 37.23% 28.2% Variance 7 move 4 / 5 trs 2014 29585 5444 2187 138482 54611 1721 R'000 Actual 232031 (229963)The budget is approved on an accrual basis by nature classification. 6 bold 7 sp caps 3 uc 6 und 7 move 2 8 NL 6 italics 4 / 4236 58755 1594 138680 Budget 337485 105942 28287 (337278)MENTS 4 / 8 in full SPORT SECTOR, EDUCATION AND TRAINING AUTHORITY 84 5 trs Discretionary grant levy income $(20\%)31\mbox{lispace}$ 8 ro E STAT 8 NL Notes to the Annual Financial Statements Administration levy income (10%) 8 in full 5 stet 5 sp 4 del Mandatory grant levy income (50%) 5 trs 8 in full for the year ended 31 March 2014 FINANCIAL 7 join 2 Surplus Funds 2013/2012 6 bold Penalties and interest ploq 9 Donor funding income 3 10 Investment income Total Expenses Total Revenue Other Income (incomplete) QUESTION 4: ANNUAL 74

Please turn over

-22INFORMATION PROCESSING N6

QUESTION 5: FLOW CHART

MARKS: 40

32 MARKS - ACCURACY - 3 marks per error

- Every keying-in error

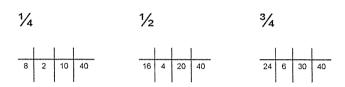
8 MARKS - DISPLAY - 2 marks per error

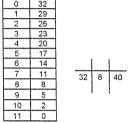
- Margins (1.27 cm/0.5") incorrect and/or Justification (left, centre, right, full) incorrect and/or Line spacing (as indicated) incorrect
- 2. Paper size (A4 portrait) incorrect and/or Tabular stops/Indentation incorrect and/or Hyphenation incorrect
- Font/Font size (CN12) incorrect (except flow chart) and/or Capital letters/Small letters incorrect and/or Letter spaces incorrect
- / not changed to [the] and/or incorrect and/or Del – not deleted and/or incorrect and/or Insert – incorrect
- Trs not transposed and/or incorrect and/or
 Stet not retained and/or incorrect and/or
 Sp spelling incorrect
- 6. Bold not changed and or incorrect and/or Italics not changed and/or incorrect and/or Underline not changed and/or incorrect
- 7. Moved not moved and/or incorrect and/or Sp caps spaced capital letters incorrect and/or Join together not joined together

-23INFORMATION PROCESSING N6

QUESTION 5: FLOW CHART (CONTINUED)

- 8. [& NP new line and new paragraph incorrect and/or Runs on incorrect and/or In full not in full/words and/or incorrect
- 9. Main headings incorrect and/or footnote incorrect
- 10. Vertical lines omitted and/or incorrect
- 11. Horizontal lines omitted and/or incorrect





-24INFORMATION PROCESSING N6

QUESTION 5: FLOW CHART 1 marg, just, i/s 2 A4P, tab/indent, hyph 3 font, uc/lc, spaces 9 headings

10 vertical lines 11 horizontal lines

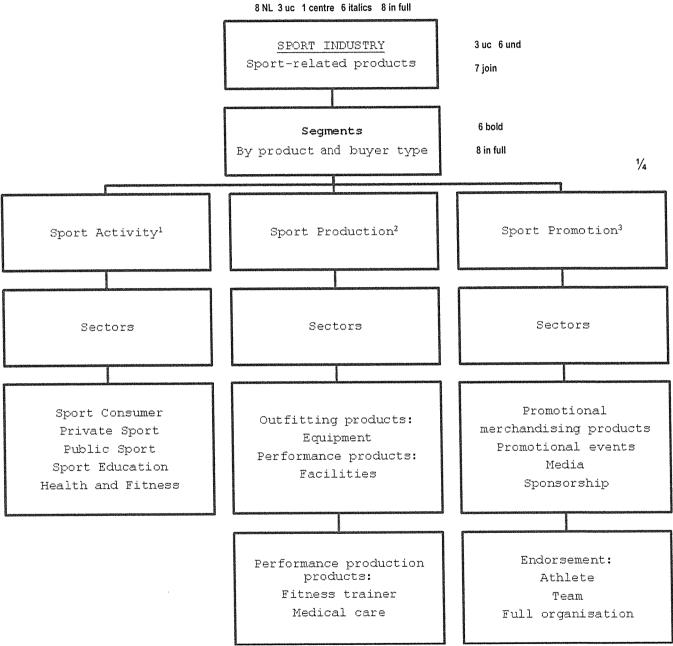
4 insert 3 uc 6 und 1 centre SPORT AS A CAREER

7 sp caps 6 bold 8 in full 1 centre

SEGMENTS AND SECTORS

of the 4/1 centre

SPORT AND RECREATION INDUSTRY



8 NL

3/4

A career in sport represents many opportunities, but professionalism at all levels is required if the South African sport industry wants to be a world player. 4/ 4del

1 As offered to the consumer as a participant product

4/ 4 insert 5 sp

2 Those products needed to produce the quality of sport activities

3 Those products offered as tools to promote the sport product

5 trs 4 the 3 l/spaces 8 ro

7 move 5 stet 4 the

[40]

-25-INFORMATION PROCESSING N6

QUESTION 6: AFRICAN LANGUAGE

MARKS: 20

20 MARKS - ACCURACY - 3 marks per error

- Every keying-in error

0 MARKS - DISPLAY - no marks

NO MARKS WILL BE DEDUCTED FOR DISPLAY ERRORS

- 1. Do not penalise incorrect margins.
- 2. Do not penalise incorrect line spacing.
- 3. Do not penalise incorrect hyphenation.
- 4. Do not penalise incorrect upper case/lower case.
- 5. Do not penalise incorrect letter spaces.
- 6. Do not penalise incorrect justification.
- 7. Do not penalise any incorrect display errors.
- 8. Do not penalise if a whole line or paragraph is left out and keyed in at another position.
- 9. When exactly the same word is repeatedly keyed in incorrectly, it is penalised once only per question. Thereafter it is encircled as a repetitive error.
- 10. Omission of words: count the first 5 strokes and thereafter every 10 strokes as 1 error each. If the last few strokes at the end are 5 or more, count as another error. If the last few strokes at the end are less than 5, ignore.







ļ	Errors	Marks
	0	20
	1	17
	2	14
	3	11
	4	8
	5	5
	6	2
	. 7	0



OUESTION 6: AFRICAN LANGUAGE

U Cindy Flick, oneziqu zokuqeqesha futhi usebenza ngokuvocavoca abesimame abakhulelwe nabasanda kubeletha uthi okubalulekile uma ufuna ukubuyisa /isisu sakho emva kokubeletha ukulandela uhlelo lokuzivocavoca nokuqaphelisisa okudlayo.

Ngaphambi kokuqala ukuzivocavoca qinisekisa ukuthi umzimba/½
wakho ukulungele. Khuluma nodokotela wakho lapho uyohlola
khona emva kwamasonto ayisithupha ubelethile. Kungadingeka
ulinde kancane uma ubelethe /ngokuhlinzwa. Luningi ushintsho ¾
olwenzekanyo uma ukhulelwe ngakhoke ungajahi ngoba ungazibeka
engcupheni yokuzilimaza.

5 - 5 20

10 10 20

20 - 20

[40]

TOTAL SECTION A: 200

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WORD PROCESSING SECTION B MARKING GUIDELINE

-28-INFORMATION PROCESSING N6

WORD PROCESSING - SECTION B

TOTAL: 100 MARKS

- The total of this section paper is 100 MARKS. 80 % of the marks of each PART A are allocated for ACCURACY and 20 % for DISPLAY. 80 % of the marks of PART B are allocated for PROCESSING and 20 % for ACCURACY.
- 2. The A QUESTIONS have to be keyed in CORRECTLY.
- 3. The B QUESTIONS must be PROCESSED according to the INSTRUCTIONS.
- 4. ONE MARK is deducted per error ACCURACY as well as DISPLAY and PROCESSING.

ACCURACY ERRORS = All keying-in errors DISPLAY ERRORS = All display errors

PROCESSING ERRORS = All processing instructions

5. Questions in the A section not completed will be marked accordingly.

If only $\frac{1}{4}$ of a question is completed, only $\frac{1}{4}$ of the original mark will be used for the marking of the question. If only $\frac{1}{2}$ of a question is completed, only $\frac{1}{2}$ of the original mark will be used. If only $\frac{3}{4}$ of a question is completed, only $\frac{3}{4}$ of the original mark will be used.

EXAMPLE

TOTAL MARKS = 20 ACCURACY = 16 DISPLAY = 4

½ OF THE QUESTION IS COMPLETED, MARK AS FOLLOWS:

½ OUT OF 16 = 8 MARKS ½ OUT OF 4 = 2 MARKS

THE QUESTION WILL BE MARKED OUT OF 10, BUT THE MARK WILL BE ALLOCATED OUT OF 20:

-29-INFORMATION PROCESSING N6

6. A KEYING-IN ERROR occurring repeatedly, must be penalised as ONE ACCURACY ERROR only; REPETITIVE ERRORS must be ENCIRCLED only.

ALLOCATION OF MARKS

- 1. The A QUESTIONS must be KEYED IN CORRECTLY.
- 2. The B QUESTIONS must be PROCESSED according to the INSTRUCTIONS.

ACCURACY ERRORS

= ALL KEYING-IN ERRORS

DISPLAY ERRORS

= ALL DISPLAY ERRORS

PROCESSING ERRORS = ALL PROCESSING INSTRUCTIONS

3. REMEMBER: ONE MARK IS DEDUCTED PER ERROR – ACCURACY AS WELL AS DISPLAY AND PROCESSING.

WORD PROCESSING

SCHEDULE - QUESTIONS 1A, 1B, 1C, 2A, 2B, 3A AND 3B

- -1 MARK PER ERROR DEDUCTED ACCURACY RED
- -1 MARK PER ERROR DEDUCTED DISPLAY BLUE
- -1 MARK PER ERROR DEDUCTED PROCESSING BLUE

			,	,		
MARKS:	16	12	8	4	3	2
QUESTION: ERRORS:	Q2B Q3B	Q2A Q3A Q1B	Q1A	Q1B Q1C Q2B Q3B	Q2A Q3A	Q1A
0	16	12	8	4	3	2
1	15	11	7	3	2	1
2	14	10	6	2	1	0
3	13	9	5	1	0	
4	12	8	4	0		
5	11	7	3			
6	10	6	2			
7	9	5	1			
8	8	4	0			
9	7	3				
10	6	2				
11	5	1				
12	4	0				
13	3					
14	2					
15	1					
16	0					

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-31-INFORMATION PROCESSING N6

QUESTION 1A: MAIL MERGE

MARKS: 10

8 MARKS - ACCURACY

- Every keying-in error

2 MARKS - DISPLAY/MANIPULATION

- 1. Line spacing incorrect
- 2. Paper size (A4 landscape), word wrap and/or columns incorrect
- 3. Font/Font size, capital/small letters and/or letter spaces incorrect
- 4. Fields/Field names incorrect

MARKING GUIDELINE

QUESTION 1A: MAIL MERGE
1 Ils 2 A4L, word wrap, columns 3 font, uc/lc, spaces 4 fields/field names

NAME	SURNAME	MODULE1	MODULE2	COURSE	DATE1	DATE2	TIME	REGISTRATION1	REGISTRATION2	ASSISTANT
									* 100	
Hannett	Hannah Kiretan	Anatomy	Drinciples of Exercise Pilates	Pilates	8 March 2014	6 September 2014	08:30 7	7 February 2014 8 August 2014	8 August 2014	Mandy
11011111011	ナイナ ひ こくまま	tura comit	one to condition						* 100	********
Nibita	Modisakena	Physiology	Nikita Modisakand Physiology Fitness and Health	Sport Massage	21 June 2014	21 June 2014 15 November 2014 (08:60	09:30 23 May 2014	10 October 2014 Ngobite	Ngobile
314444	ST. 30 15 01 50 1111	(Gomes Live		7		**************************************				

74

72

34

8 2 10

(10)

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-33INFORMATION PROCESSING N6

QUESTION 1B: MAIL MERGE MARKS: 16

4 MARKS - ACCURACY

- Every keying-in error

12 MARKS - PROCESSING

- 1. Margins incorrect, justification (left, centre, right, full) incorrect and/or line spacing (as indicated) incorrect
- 2. Paper size (A4 portrait) incorrect, tabular stops/indentation incorrect and/or hyphenation incorrect
- 3. Font/Font size (additional) incorrect, capital/small letters incorrect and/or letter spaces incorrect
- 4. Fields/Field names not inserted and/or incorrect
- 5. [Institute of Health and Fitness Education] not inserted in capital letters, bold, centred horizontally and CN20 and/or incorrect plus one accuracy error
- 6. [Tel: 012 807 3333, Fax: 012 807 2344, Website: www.ihf.co.za] not inserted and/or incorrect plus one accuracy error
- 7. [38 Hill Village, Hill Boulevard, Menlyn, 0014] not inserted and/or [Menlyn] not in capital letters and/or incorrect plus one accuracy error
- 8. [Today's date in full] and [Dear] not inserted and/or incorrect plus one accuracy error
- 9. [Compulsory Units] not inserted in capital letters, underlined and CN16 and/or incorrect plus one accuracy error
- 10. [Thank you for your enquiry. The compulsory unit consists of two theoretical modules: [] and []. not inserted and/or incorrect plus one accuracy error
- 11. [It is essential that you have passed the compulsory unit before you can register for the course [].] not inserted and/or incorrect plus one accuracy error

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QUESTION 1B: MAIL MERGE (CONTINUED)

- 12. [Below are the examination dates:] not inserted and/or incorrect plus one accuracy error
- 13. Columns not created and/or incorrect
- 14. Column 1 [Option 1], [Compulsory Unit], [Option 2], [Compulsory Unit] and column 2 [Date [], [Date []] not inserted and/or incorrect plus one accuracy error
- 15. Column 3 [Time [], [Time []] and column 4 [Registration [], [Registration []] not inserted and/or incorrect plus one accuracy error
- 16. [For further enquiries, contact [] at 082 454 0258.] not inserted and/or incorrect plus one accuracy error
- 17. [Yours faithfully] not inserted, [Racquel Myburgh] not inserted in capital letters, italics and CN14] and [Course Manager] not inserted in capital letters, bold and CN16 and/or incorrect plus one accuracy error

QUESTION 1C - MAIL MERGE (CONTINUED)

MARKS: 4

4 MARKS - PROCESSING - MERGED DOCUMENT

(-2 PER PRINTOUT NOT HANDED IN)

-35INFORMATION PROCESSING N6

QUESTION 1B: MAIL MERGE

1 marg, just, l/s 2 A4P, tab/indent, hyph 3 font, uc/lc, spaces 4 fields/field names

5 insert, centre, uc, CN20

INSTITUTE OF HEALTH AND FITNESS EDUCATION

Tel: 012 807 3333 6 insert Fax: 012 807 2344 6 insert

38 Hill Village 7 insert Hill Boulevard 7 insert

Website: www.ihf.co.za 6 insert

MENLYN 7 insert, uc

0014 7 insert

20 November 2014 8 insert totday's date in full

Dear «NAME» «SURNAME» 8 insert 4 field names/fields

COMPULSORY UNITS 9 insert, CN16, uc, und

Thank you for your enquiry. The compulsory unit consists of two theoretical modules: «MODULE1» and «MODULE2».10 insert 4 field names/fields

It is essential that you pass the compulsory unit before you can register for the course «COURSE». 11 insert 4 field names/fields

Below are the examination dates: 12 insert

13 columns 14 insert 4 field names/fields		15 insert	4 field names/fields
OPTION 1	DATE	TIME	REGISTRATION
Compulsory Unit	«DATE1»	«TIME»	«REGISTRATION1»
OPTION 2	DATE	TIME	REGISTRATION
Compulsory Unit	«DATE2»	«TIME»	«REGISTRATION2»

For further enquiries, contact (ASSISTANT) at 082 454 0258. 16 insert 4 field names/fields

Yours faithfully 17 insert

RACQUEL MYBURGH 17 insert, CN14, uc, italics

COURSE MANAGER 17 insert, CN16, uc, bold

QUESTION 1C: MAIL MERGE

INSTITUTE OF HEALTH AND FITNESS EDUCATION

Tel: 012 807 3333

38 Hill Village

Fax: 012 807 2344

Hill Boulevard

Website: www.ihf.co.za

MENLYN 0014

20 November 2014

Dear Hannah Kirsten

COMPULSORY UNITS

Thank you for your enquiry. The compulsory unit consists of two theoretical modules: Anatomy and Principles of Exercise.

It is essential that you pass the compulsory unit before you can register for the course Pilates.

Below are the examination dates:

OPTION 1	DATE	TIME	REGISTRATION
Compulsory Unit	8 March 2014	08:30	7 February 2014
OPTION 2	DATE	TIME	REGISTRATION
Compulsory Unit	6 September 2014	08:30	8 August 2014

For further enquiries, contact Mandy at 082 454 0258.

Yours faithfully

RACQUEL MYBURGH

COURSE MANAGER



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QUESTION 1C: MAIL MERGE

INSTITUTE OF HEALTH AND FITNESS EDUCATION

Tel: 012 807 3333

38 Hill Village Hill Boulevard

Fax: 012 807 2344

MENLYN

Website: www.ihf.co.za

MENLYN 0014

20 November 2014

Dear Nikita Modisakeng

COMPULSORY UNITS

Thank you for your enquiry. The compulsory unit consists of two theoretical modules: Physiology and Fitness and Health.

It is essential that you pass the compulsory unit before you can register for the course Sport Massage.

Below are the examination dates:

OPTION 1	DATE	TIME	REGISTRATION
Compulsory Unit	21 June 2014	09:30	23 May 2014
OPTION 2	DATE	TIME	REGISTRATION
Compulsory Unit	15 November 2014	09:30	10 October 2014

For further enquiries, contact Ngobile at 082 454 0258.

Yours faithfully

RACQUEL MYBURGH

COURSE MANAGER





(4) [30] **QUESTION 2A: DISPLAY**

MARKS: 15

12 MARKS - ACCURACY

- Every keying-in error

3 MARKS - DISPLAY

- 1. Margins incorrect, justification (left, centre, right, full) incorrect and/or line spacing (2) incorrect
- 2. Paper size (A4 portrait) incorrect, tabular stops/indentation incorrect and/or hyphenation incorrect
- 3. Font/Font size (CN12) incorrect, capital/small letters incorrect and/or letter spaces incorrect

1/4



1/2

3/4

12 3 15

BSN650(E)(N20)H

QUESTION 2A: DISPLAY

1 marg, just, I/s 2 A4P, tab/indent, hyph 3 font, uc/lc, spaces

The Health and Fitness Industry is one of the fastest growing industries internationally

It is important that you study at an institution that is accredited

Institute of Health and Fitness Education Programmes

Personal Trainer with Sport Conditioning and Coaching Science $\frac{1}{2}$

Exercise Specialist with Sport Conditioning

Personal Trainer

Compulsory units to be done in conjunction with one of the

three recommended options. This includes the following:

Gymnasium-based Exercise

Exercise to Music

Compulsory units

3 1 4 15

1/2

9 2 11 15

12 3 15

(15)

-40-INFORMATION PROCESSING N6

QUESTION 2B: DISPLAY MARKS: 20

4 MARKS - ACCURACY

- Every keying-in error

16 MARKS - PROCESSING

- 1. Margins (1.27 cm/"0.5) incorrect, justification (left, centre, right, full) incorrect and/or line spacing (as indicated) incorrect
- 2. Paper size (A5 portrait) incorrect, tabular stops/indentation incorrect and/or hyphenation incorrect
- 3. Font/Font size (additional) incorrect, capital/small letters incorrect and/or letter spaces incorrect
- 4. [The Health and Fitness Industry is one of the fastest growing industries internationally] not changed to a header, centred, italics and CN10 and/or incorrect
- 5. [It is important that you study at an institution that is accredited] not changed to a footer, centred and CN10 and/or incorrect
- 6. [Institute of Health and Fitness Education Programmes] not changed to upper case, bold and centred and/or incorrect
- 7. [Enquiries: info@ihf.co.za] not inserted as endnote 1 and/or incorrect plus one accuracy error
- 8. Page numbers not inserted at the bottom, centred as pages 1 and 2 and/or incorrect and/or page border not created and/or incorrect
- 9. [Diploma in Exercise Science] not inserted in bold and underlined, [Part 1] not inserted in bold, [Duration] not inserted in italics and [1 year to complete the course (6 months lectures; 6 months to complete requirements] not inserted and/or incorrect plus one accuracy error

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QUESTION 2B: DISPLAY (CONTINUED)

- 10. [Diploma in Exercise Science] not inserted in bold and underlined, [Part 2] not inserted in bold, [Duration] not inserted in italics and [1 year to complete the course (6 months lectures; 6 months to complete requirements] not inserted and/or incorrect plus one accuracy error
- 11. [Certificate: Fitness] not inserted in bold and/or incorrect plus one accuracy error and page break not inserted and/or incorrect
- 12. [CYQ: Level 2] not inserted in bold and underlined, [Duration] not inserted in italics, [Recommended 3-6 months] not inserted and/or incorrect plus one accuracy error
- 13. [Water-based Exercise] not inserted, bullet not inserted and/or [Certificate in Fitness] not inserted as footnote 1and/or incorrect plus one accuracy error
- 14. Columns and lines not inserted and/or incorrect
- 15. Column 1 [Compulsory] not inserted in upper case and bold and [Anatomy and Physiology in a fitness environment], [Principles of Exercise, Fitness and Health] and [Know how to support clients who take part in physical activities] not inserted and centred horizontally and vertically and/or incorrect plus one accuracy error
- 16. Colum 2 [Optional] not inserted in upper case and bold and [Option 1 Gymnasium-based Exercise], [Option 2 Exercise to Music] and [Option 3 Water-based Exercise] not inserted and centred horizontally and vertically and/or incorrect plus one accuracy error
- 17. [CYQ: Level 3] not inserted in bold, underlined and [Gymnasium-based Exercise] not inserted with a bullet and/or incorrect plus one accuracy error and [Compulsory units] not deleted
- 18. [Personal Training] not inserted as footnote 2 and/or incorrect plus one accuracy error

MARKING GUIDELINE

- 42-

BSN650(E)(N20)H

INFORMATION PROCESSING N6

1 marg, just, l/s 2 A5P, tab/indent, hyph 3 font, uc/lc, spaces 4 header CNO, centre, italics
The Health and Fitness Industry is one of the fastest
growing industries internationally

6 uc, bold, centre 7 endnote

INSTITUTE OF HEALTH AND FITNESS EDUCATION PROGRAMMES¹

Diploma in Exercise Science 9 insert, bold, und

Part 1 9 insert, bold

Duration 9 insert, italics

1 year to complete the course (6 months lectures; 6 months to complete the requirements)

Personal Trainer with Sport Conditioning and Coaching Science

Diploma in Exercise Science 10 insert, bold, und

Part 2 10 insert, bold

Duration 10 insert, italics

1 year to complete the course (6 months
lectures; 6 months to complete the
requirements)
Exercise Specialist with Sport Conditioning

Certificate: Fitness 11 insert, bold

Personal Trainer

11 page break

5 footer CN0, centre 8 pg number, centred

It is important that you study at an institution that is accredited $% \begin{array}{c} A = A & A \\ A = A \\ A = A \end{array}$

1 8 page number, centred, page border

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MARKING GUIDELINE

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BSN650(E)(N20)H

INFORMATION PROCESSING N6

4 header CN10, centre, italics

The Health and Fitness Industry is one of the fastest growing industries internationally

CYQ: Level 2¹ 12 insert, bold, und 13 footnote 1

Duration 12 insert, italics

Recommended 3-6 months 12 insert

Compulsory units to be done in conjunction with one of the three recommended options. This includes the following:

- Gymnasium-based Exercise
 13 bullets
- Exercise to Music

Water-based Exercise

13 insert

14 columns, lines 15 insert, uc, bold,

16 insert, uc, bold, centre horizontally and vertically

centre nonzontany and vertically	contro nonzontany ana vontouny
COMPULSORY	OPTIONAL
Anatomy and Physiology in a fitness environment	Option 1 Gymnasium-Based Exercise
Principles of Exercise, Fitness and Health	Option 2 Exercise to Music
Know how to support clients who take part in physical activities	Option 3 Water-Based Exercise

CYQ: Level 3² 17 insert, bold, und

18 footnote 2

 Gymnasium-based Exercise 17 insert 17 del

5 footer CN 10, centre

It is important that you study at an institution that is accredited

2 8 page number, centre, page border

(20)

[35]

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Enquiries: info@ihf.co.za 7 endnote

¹ Certificate in Fitness 13 footnote 1

² Personal Training 18 footnote 2

QUESTION 3A: AFRICAN LANGUAGE

MARKS: 15

12 MARKS - ACCURACY

- Every keying-in error

3 MARKS - DISPLAY

- 1. Margins incorrect, justification (left, centre, right, full) incorrect and/or line spacing incorrect
- 2. Paper size (A4 portrait) incorrect, tabular stops/indentation incorrect and/or hyphenation incorrect
- 3. Font/Font size (CN12) incorrect, capital/small letters incorrect and/or letter spaces incorrect
- 4. Text not keyed in exactly as it is and/or incorrect

1/4

1/2

3/4



6 2 8 15



12 3 15

QUESTION 3: AFRICAN LANGUAGE

1 marg, just, I/s 2 A4P, tab/indent, hyph 3 font, uc/lc, spaces 4 text not keyed in exactly as it is

Siphendula imibuzo yakho ngokuba nesisu esincane emva kokubeletha.

Buza umsizi wezempilo ngohlelo lokuvocavoca amamasela/ angakucebisa ngalo emva kokubeletha.

Isinyathelo sokuqala ukwenza i-cardio: ukuhamba, ukugijima nokwenza inqathu. Lokhu /kwenza inhliziyo ishaye ngamandla, ½ kushe ama-calories namafutha.

Asikho isidingo sokudayetha, kodwa kumele ulandele uhlelo/ ¾ lokudla okunempilo. Gwema ukumo ngokuphuza amanzi.

Zama lezi zinhlobo zokuzivocavoca ukuze wehlise isisu futhi uqininise amamasela

1/4

3 1 4 15

1/2

6 2 8 15

3/4



12 3 15

(15)

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QUESTION 3B: AFRICAN LANGUAGE MARKS: 20

4 MARKS - ACCURACY

- Every keying-in error

16 MARKS - PROCESSING

- 1. Margins (1.27 cm/0.5") incorrect, justification (left, centre, right, full) incorrect and/or line spacing (as indicated) incorrect
- 2. Paper size (A5 landscape) incorrect, tabular stops/indentation incorrect and/or hyphenation incorrect
- 3. Font/Font size (CN10) (additional) incorrect, capital/small letters incorrect and/or letter spaces incorrect
- 4. Page border not inserted and/or incorrect
- 5. Header [Umzimba Wakho] not inserted in CN12, capital letters and centred and/or incorrect plus one accuracy error
- 6. [Iba Ilamba Lidlile Futhi] not inserted in CN14, capital letters, bold, italics and centred and/or incorrect plus one accuracy error
- 7. [Siphendula imibuzo yakho ngokuba nesisu esincane emva kokubeletha.] not changed to italics and/or incorrect
- 8. [Cindy Flick, oneziqu zokuqeqesha futhi] not inserted as endnote 1 and/or incorrect plus one accuracy error
- 9 Columns not created and/or incorrect
- 10. [Isinyathelo Sokuqala] not inserted and underlined in column 1 and/or incorrect plus one accuracy error and/or [Isinyathelo sokuqala ukwenza i-cardio: ukuhamba, ukugijima nokwenza inqathu. Lokhu kwenza inhliziyo ishaye ngamandla, kushe ama-calories namafutha.] not moved to column 1 and/or incorrect
- 11. [Uhlelo Lokudla] not inserted and underlined in column 2 and/or incorrect plus one accuracy error, [Asikho isidingo sokudayetha, kodwa kumele ulandele uhlelo lokudla okunempilo.] not moved to column 2 and/or incorrect and/or [Gwema ukumo ngokuphuza amanzi.] not deleted and/or incorrect

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QUESTION 3B: AFRICAN LANGUAGE (CONTINUED)

- 12. [Ukuzivocavoca] not inserted and underlined in column 3 and/or incorrect plus one accuracy error and/or [Zama lezi zinhlobo zokuzivocavoca ukuze wehlise isisu futhi uqininise amamasela] not moved to column 3 and/or incorrect
- 13. [esiswini: AmaCrunch exercises Ama-Scissor Kicks Pelvic Tilts.] not inserted in column 3 and/or incorrect plus one accuracy error
- 14. [Ngena ku-www.bona.co.za ukubona ukuthi kwenziwa kanjani] not inserted as footnote 1 and/or incorrect plus one accuracy error
- 15. [Ngizosibuyisa Kanjani Isisu Sami?] not inserted and underlined in column 4 and/or [Ukubekezela kubalulekile.] not inserted in column 4 and/or incorrect plus one accuracy error
- 16. [Akube lula Ukuzivocavoca] not inserted and underlined in column 5 and/or incorrect and/or [Ukuthola lukhulu ohlelwenilwakho lokuzivocavoca emva kokubeletha, kuhlelele isikhathi sansuku zonke ugxile kuso.] not inserted in column 5 and/or incorrect plus one accuracy error
- 17. Page not numbered, bottom, right, as page 4 in Roman numerals (capital letters) and/or incorrect

BSN650(E)(N20)H	
-48- BSN6	INFORMATION PROCESSING N6
	AFRICAN LANGUAGE
LINE	AFRICAN LA
SUIDELIN	3B:
MARKING GUIDEI	QUESTION

4 page border 5 insert header, CN12, centre UMZIMBA WAKHO

IBA ILAMBA - LIDLILE FUTHI 6 insert CN 14, uc, bold, italics, centre 7 italics 8 endnote 1 Siphendula imibuzo yakho ngokuba nesisu esincane emva kokubeletha $^{i}.$

Buza umsizi wezempilo ngohlelo lokuvocavoca amamasela angakucebisa ngalo emva kokubeletha.

9 columns				
Isinyathelo	Uhlelo Lokudla	Ukuzivocavoca	Ngizosibuyisa	Akube Lula
Sokudala	11 insert, und, move	12 insert, und, move	Kanjani Isisu	Ukuzivocavoca
10 insert, und, move	Asikho isidingo	Zama lezi	Sami?	16 insert, und
Isinyathelo	sokudayetha,	zinhlobo	15 insert, und	Ukuthola lukhulu
sokudala ukwenza	kodwa kumele	zokuzivocavoca	Ukubekezela	ohlelweni lwakho
i-cardio:	ulandele uhlelo	ukuze wehlise	kubalulekile.	lokuzivocavoca
ukuhamba,	lokudla	isisu futhi		emva kokubeletha,
ukuqijima	okunempilo.	ugininise		kuhlelele
nokwenza	11 del	amamasela		isikhathi sansuku
ingathu. Lokhu		esiswini:		zonke ugxile
kwenza inhliziyo		AmaCrunch		kuso.
ishaye		exercises		*******
ngamandla, kushe		Ama-Scissor		
ama-calories		Kicks		4 16 20
namafutha.		Pelvic Tilts.		
		13 insert 14 footnote 1		
'Cindy Flick, oneziqu zokuqeqesha futhi	zokuqeqesha futhi 8i			111
¹Ngena ku-www.bona.co.za ukubona ukuthi kwenziwa kanjani	za ukubona ukuthi kwer		14 insert footnote 1 insert 17 page number	

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1 marg, just, Ils 2 A5L, tablindent, hyph 3 font, uc/lc, spaces

(50) (32) (32)

TOTAL SECTION B: GRAND TOTAL: