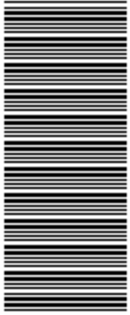


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**higher education  
& training**

Department:  
Higher Education and Training  
**REPUBLIC OF SOUTH AFRICA**

**N460(E)(M31)H  
JUNE EXAMINATION**

**NATIONAL CERTIFICATE**

**ENTREPRENEURSHIP AND BUSINESS MANAGEMENT N5  
(First Paper)**

**(4090315)**

**31 May 2016 (X-Paper)  
09:00–09:30**

**CLOSED-BOOK EXAMINATION**

**This question paper consists of 3 pages and 1 answer sheet of 3 pages.**

**DEPARTMENT OF HIGHER EDUCATION AND TRAINING**  
**REPUBLIC OF SOUTH AFRICA**  
NATIONAL CERTIFICATE  
ENTREPRENEURSHIP AND BUSINESS MANAGEMENT N5  
(First Paper)  
TIME: 30 MINUTES  
MARKS: 100

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**INSTRUCTIONS AND INFORMATION**

1. SECTION A is compulsory and must be answered by ALL the candidates.
  2. Answer ALL the questions.
  3. Read ALL the questions carefully.
  4. Number the answers according to the numbering system used in this question paper.
  5. Write the EXAMINATION NUMBER at the top of ALL the ANSWER SHEETS (attached).
  6. Write neatly and legibly.
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**SECTION A (COMPULSORY)****QUESTION 1**

- 1.1 Define the following terms:
- 1.1.1 Group dynamics
  - 1.1.2 Participative decisions
  - 1.1.3 Collective power
  - 1.1.4 Job specifications
  - 1.1.5 Trade union
  - 1.1.6 Employer organisation
  - 1.1.7 Entrepreneur
  - 1.1.8 Delegation
- (8 x 2) (16)
- 1.2 Define *time management* and give TWO examples that one could use to manage time better. (3 x 2) (6)
- 1.3 Explain the difference between *management* and *leadership*. (2 x 2) (4)
- 1.4 Indicate whether the following statements are TRUE or FALSE. Choose the answer and write only 'true' or 'false' next to the question number (1.4.1–1.4.5) on the attached ANSWER SHEET.
- 1.4.1 Inventory or stock is what you buy and sell in a business.
  - 1.4.2 Some fax machines can also be used as low-volume printing machines.
  - 1.4.3 According to South African labour law, a person can only be fired when a proper grievance procedure has been followed.
  - 1.4.4 PAYE is a tax, which stands for pay as you employ.
  - 1.4.5 A physical examination is when an employee has to go for a medical test.
- (5 x 2) (10)
- 1.5 Name THREE kinds of skills that an entrepreneur should possess as a leader. (3 x 2) (6)
- 1.6 It is said that a business has a social responsibility towards four different interest groups.
- Name these FOUR groups. (4 x 2) (8)
- [50]**
- TOTAL SECTION A: 50**

**ANSWER SHEET**

**EXAMINATION NUMBER:**

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**QUESTION 1**

1.1 1.1.1

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1.1.2

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1.1.3

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1.1.4

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1.1.5

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1.1.6

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1.1.7

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ANSWER SHEET

EXAMINATION NUMBER:

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1.1.8

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(8 x 2) (16)

1.2

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(3 x 2) (6)

1.3

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(2 x 2) (4)

1.4

1.4.1

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1.4.2

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1.4.3

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1.4.4

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1.4.5

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(5 x 2) (10)

ANSWER SHEET EXAMINATION NUMBER:

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1.5 \_\_\_\_\_  
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1.6 \_\_\_\_\_  
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(3 x 2) (6)

(4 x 2) (8)  
**[50]**

**TOTAL SECTION A: 50**

GENERAL STUDIES