higher education & training

Department:
Higher Education and Training
REPUBLIC OF SOUTH AFRICA

NATIONAL CERTIFICATE

MEDICAL PRACTICE N4
(Second Paper)

(9090154)

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DEPARTMENT OF HIGHER EDUCATION AND TRAINING
REPUBLIC OF SOUTH AFRICA

NATIONAL CERTIFICATE
MEDICAL PRACTICE N4
(Second Paper)
TIME: 2 HOURS
MARKS: 100

NOTE: If you answer more than the required number of questions only the required number will be marked. Clearly cross out ALL work you do NOT want to be marked.

INSTRUCTIONS AND INFORMATION

1. Answer ALL the questions in SECTION A.
2. Answer any THREE questions in SECTION B.
3. Read ALL the questions carefully.
4. Number the answers according to the numbering system used in this question paper.
5. Write neatly and legibly.

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SECTION A

QUESTION 1

1.1 Explain each of the following terms:

1.1.1 Rationalisation

1.1.2 Reaction formation

1.1.3 Frustration

1.1.4 Homeostasis

1.1.5 Motivation

1.1.6 Biological motivation

1.1.7 Social motivation

1.1.8 Unconscious motivation

1.1.9 Projection

1.1.10 Identification

(10 × 2) (20)

1.2 Indicate whether the following statements are TRUE or FALSE. Choose the answer and write only 'True' or 'False' next to the question number (1.2.1–1.2.10) in the ANSWER BOOK.

1.2.1 A need is a motivating factor.

1.2.2 Our basic needs are mainly social in nature.

1.2.3 The human body is meant to be physiologically inactive.

1.2.4 Physiological and psychological incentives often overlap.

1.2.5 The choices we make are often influenced by past experiences.

1.2.6 The needs of an individual are all equally important.

1.2.7 Human beings will reach the final level of Maslow's hierarchy by the age of 50.

1.2.8 The need to satisfy a biological need becomes stronger the longer we deny it.

1.2.9 The best way to reach the final level of Maslow's hierarchy is to follow the path of the majority.

1.2.10 Uncertainty should not be tolerated.

(10 × 2) (20)

[40]

TOTAL SECTION A: 40

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SECTION B

Answer any THREE questions from this section.

QUESTION 2

2.1 Name TWO types of homeostasis. (2)

2.2 Name and explain the THREE levels of awareness. (3 × 2) (6)

2.3 Draw and label a diagram of Maslow's hierarchy of needs. (7)

2.4 Summarise Maslow's theory of human motivation. (5)
[20]

QUESTION 3

3.1 List FOUR safety needs. (4)

3.2 Give FOUR examples of psychological motives for human behaviour. (4)

3.3 List SEVEN major causes of stress in our everyday lives. (7)

3.4 How can one reduce stress in everyday life? (5)
[20]

QUESTION 4

4.1 Give FOUR examples of physiological motives. (4)

4.2 Give FOUR examples of social motives. (4)

4.3 Define *imitation* and explain its role in social motivation. (7)

4.4 Why is it important for medical staff to be trustworthy? (5)
[20]

QUESTION 5

5.1 Name TWO types of goal conflicts. (2)

5.2 List SIX principles to keep in mind when handling people. (6)

5.3 Explain how biological factors motivate human behaviour, using hunger as an example. (7)

5.4 Discuss *repression* as a defence mechanism. (5)
[20]

TOTAL SECTION B: 60
GRAND TOTAL: 100

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