higher education & training

Department:
Higher Education and Training
REPUBLIC OF SOUTH AFRICA

N1120**(E)**(M31)H

NATIONAL CERTIFICATE

MEDICAL PRACTICE N4

(Second Paper)

(9090154)

31 May 2019 (X-Paper)
09:00–11:00

This question paper consists of 5 pages.

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DEPARTMENT OF HIGHER EDUCATION AND TRAINING
REPUBLIC OF SOUTH AFRICA

NATIONAL CERTIFICATE
MEDICAL PRACTICE N4
(Second Paper)
TIME: 2 HOURS
MARKS: 100

NOTE: If you answer more than the required number of questions, only the required number will be marked. Clearly cross out ALL work you do NOT want to be marked.

INSTRUCTIONS AND INFORMATION

1. Answer ALL the questions in SECTION A.
2. Answer any THREE questions in SECTION B.
3. Read ALL the questions carefully.
4. Number the answers according to the numbering system used in this question paper.
5. Write neatly and legibly.

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SECTION A

QUESTION 1

1.1 Explain each of the following terms:

1.1.1 Compensation

1.1.2 Fantasy

1.1.3 Repression

1.1.4 Displacement

1.1.5 Regression

1.1.6 Sublimation

1.1.7 Conscious

1.1.8 Subconscious

1.1.9 Unconscious

1.1.10 Imitation

(10 × 2) (20)

1.2 Indicate whether the following statements are TRUE or FALSE. Choose the answer and write only 'True' or 'False' next to the question number (1.2.1–1.2.10) in the ANSWER BOOK.

1.2.1 Basic needs are largely biological in nature.

1.2.2 Biological motivation is an impulse to initiate behaviour due to a repressed memory.

1.2.3 Instinct is defined as the attempt to restore balance.

1.2.4 We are responsible for our behaviours.

1.2.5 The true motives of those around us are usually clear.

1.2.6 Maslow's hierarchy of needs consists of nine levels.

1.2.7 Maslow's hierarchy applies to both humans and animals.

1.2.8 Some needs are more important than others.

1.2.9 The final level of Maslow's hierarchy can be reached in different ways.

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1.2.10 Life should be looked at subjectively.

(10 × 2) (20)

[40]

TOTAL SECTION A: 40

SECTION B

Answer only THREE questions in this section.

QUESTION 2

2.1 Name the first FOUR levels of Maslow's hierarchy of needs and briefly explain what each includes. (4 × 2) (8)

2.2 Which characteristics are commonly developed to reach the top level of Maslow's hierarchy of needs? (7)

2.3 Why would one want to reach the top level of Maslow's hierarchy of needs? (5)

[20]

QUESTION 3

3.1 List FOUR psychological motives that influence human behaviour. (4)

3.2 Give FOUR examples of unusual causes of stress. (4)

3.3 Name THREE types of goal conflicts and give an example of each. (3 × 2) (6)

3.4 Compare *frustration* and *conflict*. (3 + 3) (6)

[20]

QUESTION 4

4.1 List EIGHT basic rules to remember when handling people. (8)

4.2 Use examples to explain the relationship between physiological and psychological drivers of human behaviour. (4 × 2) (8)

4.3 Which factors would keep you motivated in the workplace? (4)

[20]

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QUESTION 5

5.1	Give FOUR examples of social motives.		(4)
5.2	Name and explain TWO types of homeostasis.	(2 × 2)	(4)
5.3	Explain how the unconscious affects human behaviour.		(7)
5.4	Why is it important that medical staff care about other people?		(5)
			[20]

TOTAL SECTION B: 60
GRAND TOTAL: 100

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