higher education & training

Department:
Higher Education and Training
REPUBLIC OF SOUTH AFRICA

N1110**(E)**(J8)H

NATIONAL CERTIFICATE

MEDICAL PRACTICE N4

(Second Paper)

(9090154)

8 June 2018 (X-Paper)
09:00–11:00

This question paper consists of 5 pages.

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DEPARTMENT OF HIGHER EDUCATION AND TRAINING
REPUBLIC OF SOUTH AFRICA

NATIONAL CERTIFICATE
MEDICAL PRACTICE N4
(Second Paper)
TIME: 2 HOURS
MARKS: 100

NOTE: If you answer more than the required number of questions, only the required number of questions will be marked. Clearly cross out ALL work you do NOT want to be marked.

INSTRUCTIONS AND INFORMATION

1. Answer ALL questions in SECTION A.
2. Answer only THREE questions from SECTION B.
3. Read ALL the questions carefully.
4. Number the answers according to the numbering system used in this question paper.
5. Write neatly and legibly.

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SECTION A

Answer ALL questions in this section.

QUESTION 1

1.1 Explain the following terms:

1.1.1 Urge
1.1.2 Motive
1.1.3 Dynamic
1.1.4 Instinct
1.1.5 Democracy

(5 × 2) (10)

1.2 Indicate whether the following statements are TRUE or FALSE. Choose the answer and write only 'True' or 'False' next to the question number (1.2.1–1.2.10) in the ANSWER BOOK.

1.2.1 Urges appear to be learned behaviour patterns.

1.2.2 Basic needs are mostly biological in nature.

1.2.3 Mother instincts are psychological driving forces.

1.2.4 Behaviour are mostly caused by feelings.

1.2.5 Social behaviour is not influenced by what people see as good or bad.

1.2.6 Unconscious motivation usually lies on the surface.

1.2.7 Self-actualised people lead an active life.

1.2.8 More students terminate their studies due to emotional stress than academic problems.

1.2.9 Biological needs must be satisfied first before social needs will be manifested.

1.2.10 A child identifies himself only with the good characteristics of his parents.

(10 × 2) (20)

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1.3 Name the following kinds of defence mechanisms:

1.3.1 When a need cannot be satisfied, relief is found by transferring it to a neutral object or situation.

1.3.2 Due to the responsibilities and stress of the adult life, people tend to return to the security of the childhood stage.

1.3.3 The tendency of people to accuse other people of motives they could not accept within themselves

(3 × 3) (9)

1.4 What can be seen as the lowest form of reprimanding? (1)
[40]

SECTION B

Answer only THREE questions from this section.

QUESTION 2

Discuss motivation under the following headings:

2.1 Psychological motivation

2.2 Social motivation

(2 × 10) **[20]**

QUESTION 3

3.1 Discuss self-actualisation according to Maslow. (15)

3.2 Explain the term *driving forces*. (5)
[20]

QUESTION 4

4.1 Discuss stress in everyday life. (10)

4.2 Discuss the following adaptive reactions:

4.2.1 Compensation

4.2.2 Rationalisation

(2 × 5) (10)
[20]

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QUESTION 5

Briefly discuss the following basic principles in dealing with people:

5.1 To create a feeling of trust

5.2 To be generous with appreciation and motivation

(2 × 10) **[20]**

TOTAL: 100

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