higher education & training

Department:
Higher Education and Training
REPUBLIC OF SOUTH AFRICA

MARKING GUIDELINE

NATIONAL CERTIFICATE (VOCATIONAL)

SUSTAINABLE TOURISM IN SA AND INTERNATIONAL TRAVEL
NQF LEVEL 4

9 March 2020

This marking guideline consists of 8 pages.

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QUESTION 1

1.1
1.1.1 True
1.1.2 False
1.1.3 False
1.1.4 False
1.1.5 True
1.1.6 False
1.1.7 False
1.1.8 True
1.1.9 True
1.1.10 True

(10 × 1) (10)

1.2
1.2.1 Counterfeit goods are fake products✓that imitate the genuine article.✓

1.2.2 A compass is an instrument✓ used for finding directions.✓

1.2.3 A session after an event √to discuss the successes and failures√

1.2.4 Goods that may be imported into South Africa with the necessary authority or permit

1.2.5 Goods that may not be imported to South Africa

(5 × 2) (10)

1.3
1.3.1 Natural heritage. (2)

1.3.2
- National Parks Act of 1976
- Protected Areas Act of 2003
- National Heritage Resources Act of 1999
- National Environmental Management Act

(Any 2 × 1)(Name of the Act suffices) (2)

1.3.3
- National Parks Act – explains how national parks should be established, enjoyed and preserved.
- Protected Areas Act – provides for the protection and conservation of ecologically viable areas representative of South Africa's biodiversity.
- National Heritage Resource Act – provides principles for managing heritage resources (Any 2 × 2) (4)

1.3.4 SANParks (1 × 2) (2)

1.3.5
- Elephant
- Rhinoceros
- Lion
- Buffalo
- Leopard
- Southern Right Whale
- Great White Shark (Any 2 × 1) (2)

1.4 1.4.1 When the traveller makes use of more than one airline✓on his/her journey✓

When a traveller transfers from one airline✓ to another airline on their journey ✓. (Any 1 or similar answer) (2)

1.4.2
- The route you will fly to reach your destination
- Booking your luggage through from your starting point to your destination
- What to do at a transit city
- Time you will have to spend at a stopover airport before connecting with your onward flight
- Travel documents needed for transfer.

(Any 4 or similar answers) (4)

1.4.3
- It will free them of the responsibility to transfer it themselves to their next flight.
- They will not have the responsibility of taking care of their luggage at the transit city.

(Any 2 or similar acceptable answers)(2 × 2) (4)

1.4.4 When they check-in✓ they must request their luggage to be booked through✓ (2)

1.4.5 When flying from Rome to Brazil they will cross different time zones. (1 × 2) (2)

1.4.6
- Loss of appetite
- Nausea
- Upset stomach
- Headaches
- Sinus Irritation
- Mild depression
- Disorientation
- Insomnia or irregular sleep patterns
- Fatigue (Any 4 acceptable answers) (4)

[50]

QUESTION 2

2.1	2.1.1	F		
	2.1.2	G		
	2.1.3	A		
	2.1.4	I		
	2.1.5	J		
	2.1.6	K		
	2.1.7	M		
	2.1.8	B		
	2.1.9	H		
	2.1.10	L	(10 × 1)	(10)

2.2	2.2.1	• Tropical • Subtropical • Meditteranean • Temperate • Dry/Desert • Polar	(Any 5 × 1)	(5)
	2.2.2	Determines the time of the year to visit a country Type of activities that visitors can engage in Determines how the tourist destination plans and develop their infrastructure and facilities Influences which destination tourists choose to visit (Any TWO acceptable answers)	(2 × 2)	(4)
2.3	2.3.1	Information Centre		(1)
	2.3.2	Airport		(1)
	2.3.3	Parking Area		(1)
	2.3.4	Hotel		(1)
2.4	2.4.1	She believed she had no goods to declare. She believed her goods fall within the duty-free allowance (Any acceptable answer)	(1 × 2)	(2)
	2.4.2	She had goods that needed to be declared. The goods in her possession exceed the duty-free allowance She has prohibited or restricted goods in her possession (Any acceptable answer)	(1 × 2)	(2)
	2.4.3	These are goods exempted from any form of taxes. Goods exempted from import or export taxes. (Any similar answer)	(1 × 2)	(2)

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2.4.4
- Personal belongings
- Sporting or recreational equipment
- 2litre of wine per person
- 1 litre of spirits per person
- 200 cigarettes and 20 cigars per person
- 250g pipe or cigarette tobacco
- 50 ml perfume
- R3 000 worth of new or used goods (Any 2 acceptable answers) (2)

2.5 2.5.1 Cultural (2)

2.5.2
- Events
- Exhibitions
- Record keeping
- Workshops
- Festivals (Any 3 acceptable answers) (3 × 2) (6)

2.5.3
- Provincial heritage site
- Living museum
- Transvaal Gold Rush
- The spirit of a bygone era and its people
- People's quest for gold
- History of the place (Any 2 × 1) (2)

2.5.4
- Seek partnerships with established and new tourism businesses.
- Participate in tourism activities.
- Support and promote sustainable tourism development.
- Participate in planning and decision-making for the area.

(Any 2 acceptable answers) (2 × 2) (4)

2.6
- Vision
- Establishment
- Formalisation
- Planning process
- Financial arrangements
- Programming activities
- Implementation
- Evaluation (Any 5 × 1) (5)

[50]

QUESTION 3

3.1.1	A	Colosseum		
	B	Parthenon		
	C	Buckingham Palace		
	D	Windsor Castle		
	E	Mount Fuji		
	F	Sugar Loaf Mountain		
	G	Sydney Opera House		
	H	Louvre Museum	(8 × 2)	(16)

3.1.2	A	Greece	
	B	Italy	
	C	England	
	D	England	
	E	Japan	
	F	Brazil	
	G	Australia	
	H	France	(8)

3.2	3.2.1	Brazil		
	3.2.2	Portuguese		
	3.2.3	Taj Mahal		
	3.2.4	Hindi		
	3.2.5	Champs Elysees		
	3.2.6	China		
	3.2.7	Mandarin		
	3.2.8	Royal Grand Palace		
	3.2.9	Tamil	(9 × 2)	(18)

3.3

- Heritage is a valuable, finite, non-renewable and irreplaceable resource,
- Every generation has a moral responsibility to protect the natural and cultural heritage.
- South Africa has a rich natural and man-made heritage which is unique and worthy of conservation.
- Numerous cultures form part of our heritage and need to be protected.
- Every person, community or institution needs to ensure the natural and cultural heritage are not destroyed or damaged.

(Any 4 acceptable answers)(4 × 2) (8)

[50]

QUESTION 4

4.1	4.1.1	Value Added Tax	(1)
	4.1.2	15%	(1)
	4.1.3	No	(1)
	4.1.4	South Africans are not allowed to claim a VAT refund (Any similar answer)	(2)
	4.1.5	Mike's Restaurant Xolani's Day Tours Blue lagoon Hotel Nandi's Hairdressing Salon	(4)
	4.1.6	VAT registration number Seller's name and address Unique serialised tax invoice number Name and postal address of purchaser Description of goods purchased Amount of VAT charged (Any 4)	(4)
4.2	4.2.1	Netherlands	(2)
	4.2.2	Port Elizabeth	(2)
	4.2.3	Schipol	(2)
	4.2.4	Johannesburg	(1)
4.3	4.3.1	• To showcase the widest variety of Southern Africa's best tourism products • To attract international buyers and media from across the world. • To market Africa to the world. • Networking/exchanging business ideas in tourism field • To establish new business relationships. (Any acceptable answer) (1 × 2)	(2)
	4.3.2	• Date of the event • Type of function • Budget • Number of guests • Time of day • Duration of the event • Time of the year (Any 5 × 1)	(5)

4.3.3
- Domestic and international visitors
- Exhibitors
- Businesses involved in the tourism industry
- Tour operators
- Travel agents
- Accommodation facilities
- Nature and Game reserves
- National Parks
- Transport providers
- Car Hire
- Restaurant industry

(Any 2 acceptable answers) (2 × 1) (2)

4.3.4
- Newspapers
- Radio
- Posters
- Billboards
- Social networks
- Internet
- Telephone
- Email
- Television (Any 5 × 1) (5)

4.3.5
- Positive impact on the economy of South Africa.
- More visitors are attracted to South Africa.
- World-wide exposure of South Africa as a tourist destination
- Opportunities for collaboration/partnerships to be formed in the tourism industry

(Any 3 acceptable answers) (3 × 2) (6)

4.4 4.4.1 Viral infection caused by mosquito bite
4.4.2 Vaccination
4.4.3 Malaria
4.4.4 Antimalaria drugs
4.4.5 Bacterial disease caused by salmonella transmitted through contaminated food and water
4.4.6 Oral vaccination
4.4.7 Polio
4.4.8 Immunisation at an early age
4.4.9 Transmitted through contaminated water and food
Through oral contact of infected faeces
4.4.10 Severe watery diarrhoea and dehydration

(10 × 1) (10)

[50]

TOTAL: 200

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