higher education & training

Department:
Higher Education and Training
REPUBLIC OF SOUTH AFRICA

NATIONAL CERTIFICATE (VOCATIONAL)

SUSTAINABLE TOURISM IN SOUTH AFRICA
NQF LEVEL 2

(11011062)

8 March 2018 (X-Paper)
09:00–11:30

This question paper consists of 12 pages and 1 addendum.

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TIME: 2½ HOURS
MARKS: 150

INSTRUCTIONS AND INFORMATION

1. Answer ALL the questions.
2. Read ALL the questions carefully.
3. Number the answers according to the numbering system used in this question paper.
4. Use a BLACK or BLUE pen.
5. Leave at least THREE lines after each question.
6. Start each question on a NEW page.
7. Write neatly and legibly.

NCV

QUESTION 1

1.1 QUESTIONS 1.1.1–1.1.5 contain descriptions of events/festivals taking place in South Africa. Choose ONE name from the list below to match each of these descriptions. Write only the name next to the question number (1.1.1–1.1.5) in the ANSWER BOOK.

Nedbank Golf Challenge; Two Oceans; Whale Festival; Travel Indaba; Cherry Festival

1.1.1 This is the largest tourism marketing event where tourism businesses from all over Africa promote their tourism products in Durban annually.

1.1.2 During this festival tourists and residents celebrate the migration of this species in Hermanus during September.

1.1.3 This is a 56 km ultra-marathon taking place in Cape Town annually in April.

1.1.4 This is an annual men's professional golf tournament taking place in Sun City around November.

1.1.5 This festival is held annually in Ficksburg and residents and visitors have the opportunity to buy products.

(5 × 1) (5)

1.2 Give a reason why each of the following national orders are awarded:

1.2.1 Order of Mapungubwe

1.2.2 Order of Baobab

1.2.3 Order of Mendi

1.2.4 Order of Luthuli

1.2.5 Order of Ikhamanga

(5 × 1) (5)

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1.3 Read the following scenario and answer the questions.

A young couple from Zambia will be visiting the Western Cape Province, staying for 5 days. They love nature and a quiet environment.

Which attractions would you recommend they visit in order to see the following:

1.3.1 A place that is known as the 'Ostrich capital of the world' where they can see the Outeniqua mountains.

1.3.2 A mountain that is one of the 'Seven Wonders of the World'.

1.3.3 A UNESCO site that comprises 18 biodiversity hotspots famous for different indigenous plant species, for example fynbos.

1.3.4 A place that is an important wine-producing region known worldwide for its healing, hot mineral springs and the Langeberg mountains.

1.3.5 A place along the Garden Route where they can taste oysters and locally brewed beer.

(5 × 1) (5)

1.4 Name the national roads/routes they will be using if they drive from:

1.4.1 Knysna to Plettenberg Bay

1.4.2 Cape Town to Beaufort West

1.4.3 Oudtshoorn to George

(3 × 1) (3)

1.5 Answer the following question by drawing the appropriate map key/symbol that indicates each of the following:

1.5.1 Capital cities

1.5.2 National roads

1.5.3 Tourism Information Offices

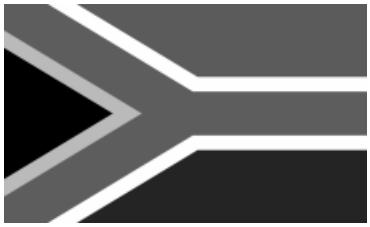
1.5.4 Airports

1.5.5 Mountain peaks

(5 × 1) (5)

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1.6 Use the national flag of South Africa to answer the questions.



1.6.1 Name any THREE colours that are used on the flag, and explain the significance of these colours. (3 × 2) (6)

1.6.2 Explain what the Y-shape on the flag represents/symbolises. (1)

[30]

QUESTION 2

2.1 Choose a city or town from COLUMN B that matches a national park in COLUMN A. Write only the letter (A–K) next to the question number (2.1.1–2.1.10) in the ANSWER BOOK.

	COLUMN A		COLUMN B
2.1.1	Golden Gate National Park	A	Upington
2.1.2	Addo Elephant National Park	B	Beaufort West
2.1.3	Augrabies Falls National Park	C	Graaff Reinet
2.1.4	Kruger National Park	D	Port Elizabeth
2.1.5	Table Mountain National Park	E	Plettenberg Bay
2.1.6	Pilanesberg National Park	F	Phalaborwa
2.1.7	Marakele National Park	G	Rustenburg
2.1.8	Karoo National Park	H	Cape Town
2.1.9	Tsitsikamma National Park	I	Bethlehem
2.1.10	Camdeboo National Park	J	Vaalwater
		K	Tzaneen

(10 × 1) (10)

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2.2 Read the following scenario and answer the questions.

UPGRADE PLANNED FOR ST. LUCIA ESTUARY

The lake St Lucia estuary in Isimangaliso Wetland Park in KZN has been earmarked for an upgrade. Fifteen projects will be implemented to rehabilitate and upgrade the park to address the ecological issues around the estuary and the beaches. The upgrade will improve ecological functioning and modernise day visitor facilities. The upgrade will also include extending the current estuary boardwalk, adding new ablution facilities, construction of a meet and greet zone, paving of surfaces and improved parking areas. The park will also create and formalize entrance to a pedestrian trail and picnic areas with the introduction of trail identifying signage. The development is aimed to help in the rehabilitation and restoration of disturbed areas along the estuary banks and beach environments. New linkages with existing self-guided birding and game trails will also be added.

[Source*: www.tourismupdate.co.za*]

2.2.1 From the above scenario, give THREE positive environmental impacts of tourism on the park. (3 × 2) (6)

2.2.2 Suggest THREE methods the park management can adopt to conserve the park for future generations. (3 × 2) (6)

2.2.3 Explain the purpose of the Environmental Impact Assessment in relation to the upgrades planned for the park. (2)

2.2.4 State FOUR economic benefits to the local communities of preserving the park. (4)

2.3 Should anyone notice that the park has been damaged, recommend the correct procedure to report the damage to the park. (2)

[30]

QUESTION 3

3.1 Indicate whether the following statements are TRUE or FALSE. Choose the answer and write only 'true' or 'false' next to the question number (3.1.1–3.1.10) in the ANSWER BOOK.

3.1.1 Table Mountain is located in the Eastern Cape Province, which is famous for its whales.

3.1.2 The Magaliesberg mountains stretch north of Johannesburg and south of Pilanesberg.

3.1.3 The Baviaanskloof mountains are found in the Northern Cape Province.

3.1.4 The Soutpansberg mountains are located in the KwaZulu-Natal Province.

3.1.5 The Great Kei river runs from Queenstown to Kei Mouth on the Indian Ocean.

3.1.6 The Vaal river is the longest river in South Africa.

3.1.7 The Molopo river is the 4th longest river in South Africa and is located in the North-West Province.

3.1.8 The Bloemhof dam is located on the border between North-West and the Free State.

3.1.9 The Vanderkloof dam passes through the Western and the Eastern Cape.

3.1.10 The Gariep dam is located on the border between the Free State and the Eastern Cape.

(10 × 1) (10)

3.2 Read the following scenario and answer the questions.

> Kerala, one of many Indian states, attracts high volumes of tourists each year. One of Kerala's key selling points has been the houseboat, used to sail the backwater. However, this has many negative impacts on the local communities, many of which can be avoided through the implementation of sustainability. The traditional houseboat is a thatched boat, which has now been transformed into a luxurious boat for tourists. It was traditionally used for local transport and for transporting goods. Most of Kerala's residential areas are alongside the lakes, and privacy and local culture are continuously being invaded. Tourists that travel on these houseboats often take pictures of local people at their houses; this not only invades their privacy but shows a lack of respect. Some communities in Kerala are poor and when these luxurious boats with tourists float by, it sometimes causes a sense of resentment. Furthermore, the greatest impact of houseboats will be on the environment as they have already reduced the water quality by polluting it. Plastic bags can be found floating in the lake.
>
> [Source: *www.travel-conference.co.uk*]

3.2.1 From the above scenario, give FOUR negative socio-cultural impacts of tourism on local communities. (4)

3.2.2 Suggest THREE ways in which to resolve the tension between the locals and the tourists. (3 × 2) (6)

3.2.3 State TWO negative impacts of tourism on the environment. (2)

3.3 Differentiate between *tangible* and *intangible* heritage, and give ONE example of each. (2 × 2) (4)

3.4 Read the scenario below and answer the questions.

> The Minister of Home Affairs announced in 2012 that passengers travelling with children by air in South Africa will have to provide an unabridged birth certificate for each child. Finalising an application for an unabridged birth certificate can take up to 8 weeks. Airlines will be forced to refuse families that are travelling without these documents in their possession.

From the above scenario, give TWO negative impacts you think this new rule will have on tourism. (2 × 2) (4)

[30]

QUESTION 4

4.1 Answer the questions in the table below by identifying, according to the descriptions given, the attractions and the provinces in which these attractions are located. Write only the answer next to the question number (4.1.1–4.1.10) in the ANSWER BOOK.

DESCRIPTION OF THE ATTRACTION	NAME OF THE ATTRACTION	PROVINCE WHERE THE ATTRACTION IS LOCATED
This UNESCO site is the oldest astrobleme, most deeply rooted, and famous for a 2 billion year old large meteorite rock.	4.1.1	4.1.2
This is Southern Africa's largest mountain desert park, and is famous for the quiver tree.	4.1.3	4.1.4
This UNESCO site is one of the largest kingdoms in Africa, famous for the golden rhino and the San rock paintings.	4.1.5	4.1.6
This is a UNESCO site where you can see the fossil hominid sites of Sterkfontein and Kroondraai, and the Taung Skull fossil site dating back 3.3 million years.	4.1.7	4.1.8
This is a working harbour in Cape Town famous for the Two Oceans Aquarium, restaurants, 450 stores, and buildings in Victorian style.	4.1.9	4.1.10

(10 × 1) (10)

4.2 Complete the following sentences by using the words in the list below. Write only the missing word or words next to the question number (4.2.1 – 4.2.5) in the ANSWER BOOK.

Panorama; Route 62; Friendly N6; Namaqualand; Crocodile Ramble

4.2.1 The … route is famous for its breathtaking views, the Mac-Mac waterfalls and the Blyde River Canyon.

4.2.2 The … route located north of Cape Town on the N7 is famous for its wild flowers

4.2.3 The … route connects the Free State and the Eastern Cape Province, and attractions include the coelacanth, the famous ancient fish fossil.

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4.2.4 The …route is the longest wine route in the world and meanders between Cape Town, Oudtshoorn, the Garden Route and Port Elizabeth, offering better alternatives to the N2 highway.

4.2.5 The … route is only 30 km from Johannesburg, and is famous for the Cradle of Humankind, the Magaliesberg and the Hartbeespoort Dam.

(5 × 1) (5)

4.3 Read the following scenarios and recommend the type of map to be used by each individual tourist. Write only the type of map next to the question number (4.3.1 – 4.3.5) in the ANSWER BOOK.

4.3.1 Mr Thabo wants to find out about a street name in Port Elizabeth.

4.3.2 Mrs Douglas wants find out about the location of the Drakensberg mountains, the Orange river and Lake Sibaya.

4.3.3 Sdumo wants to find out how Zimbabwe is divided in terms of provinces, towns and capital cities.

4.3.4 Mr Sibiya is flying from Johannesburg to Brazil. He wants to find out which route his airline will use flying to Brazil.

4.3.5 Mr Zamdela wants to find out the location of the Kruger National Park.

(5 × 1) (5)

4.4 Use the map of the Nelspruit CBD, attached as an ADDENDUM, and answer the following questions:

4.4.1 In which direction would Thabo travel if he drives from the Protea Hotel to Old Protea road? (2 × 1) (2)

4.4.2 In which direction would Sindi travel if she drives from Madiba road to De Villiers street? (2 × 1) (2)

4.4.3 Mr Solomon is currently driving through Sonheuwel Central and he wants to go to Nelspruit Central.

Provide him with the directions to Nelspruit Central. (6 × 1) (6)

[30]

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QUESTION 5

5.1 Various options are given as possible answers to the following questions. Choose the answer and write only the letter (A–C) next to the question number (5.1.1–5.1.5) in the ANSWER BOOK.

5.1.1 The … caves are the oldest caves in South Africa.

A Cango
B Sudwala
C Kroondraai

5.1.2 The … was written in 1996 in South Africa for the promotion and development of tourism.

A National Resource Act
B White Paper on Tourism
C Land Act

5.1.3 The … is awarded to beaches that are clean and have water of good quality.

A Fair Trade
B Green Leaf
C Blue Flag

5.1.4 This park borders South Africa and Botswana.

A Mapungubwe Transfrontier Park
B Kruger National Park
C Kgalagadi Transfrontier Park

5.1.5 … is known as the Jacaranda City because of the many Jacaranda trees.

A Johannesburg
B Cape Town
C Pretoria

(5 × 1) (5)

5.2 An abbreviation is a shortened word or phrase for a term. Write the full term or phrase for each of the following abbreviations:

5.2.1 WESSA

5.2.2 DEAT

5.2.3 WWF

5.2.4 SAHRA

5.2.5 UNESCO

(5 × 2) (10)

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5.3 Distinguish between *responsible tourism* and *sustainable tourism*. Support your answer by giving ONE example of each. (2 × 2) (4)

5.4 Why is it necessary for tourists to report any damage to the environment? (1)

5.5 Name FIVE ecosystems (biomes) that are found in South Africa. (5)

5.6 Towns are usually entry points to, or close to national parks.

Choose an airport code from COLUMN B that matches an airport in COLUMN A. Write only the letter (A–F) next to the question number (5.6.1–5.6.5) in the ANSWER BOOK.

COLUMN A		COLUMN B	
5.6.1	East London Airport	A	UTT
5.6.2	Kimberley	B	NTY
5.6.3	Phalaborwa Airport	C	ELS
5.6.4	Pilanesburg Airport	D	KIM
5.6.5	Mthatha Airport	E	PHW
		F	XED

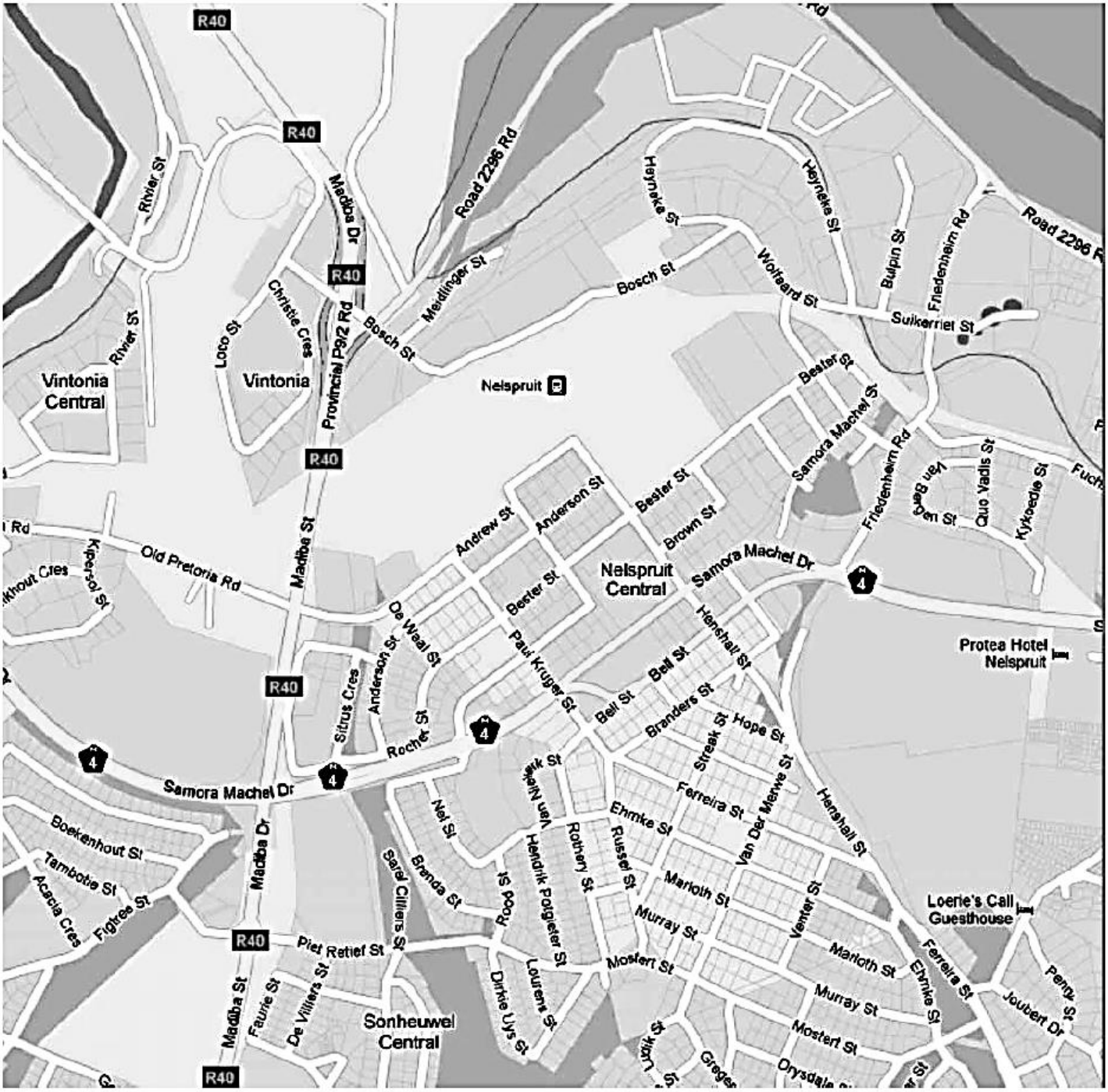
(5 × 1) (5)

[30]

TOTAL: 150

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ADDENDUM



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