higher education & training

Department:
Higher Education and Training
REPUBLIC OF SOUTH AFRICA

NATIONAL CERTIFICATE (VOCATIONAL)

SUSTAINABLE TOURISM IN SOUTH AFRICA
NQF LEVEL 2

(11011062)

24 November 2023 (Y-paper)
13:00–16:00

This question paper consists of 11 pages.

341Q1N2324

Copyright reserved

DEPARTMENT OF HIGHER EDUCATION AND TRAINING
REPUBLIC OF SOUTH AFRICA

NATIONAL CERTIFICATE (VOCATIONAL)
SUSTAINABLE TOURISM IN SOUTH AFRICA
NQF LEVEL 2
TIME: 3 HOURS
MARKS: 150

INSTRUCTIONS AND INFORMATION

1. Answer all the questions.
2. Read all the questions carefully.
3. Number the answers according to the numbering system used in this question paper.
4. Use only a black or blue pen.
5. Write neatly and legibly.

Copyright reserved

SECTION A

QUESTION 1

1.1 Choose an item from COLUMN B that matches a description in COLUMN A. Write only the letter (A–M) next to the question number (1.1.1–1.1.10) in the ANSWER BOOK.

COLUMN A		COLUMN B	
1.1.1	A map that is used by clients to find out which airlines fly to which destinations	A	Hoedspruit-Eastgate Airport
1.1.2	This river port has a tanker berth and quays equipped for loading and offloading commercial cargo	B	N3
1.1.3	This is a major gateway to the Limpopo province	C	De Hoop Vlei
1.1.4	This route links Gauteng to Mpumalanga up to Mozambique	D	Saldanha Bay
1.1.5	This is a most familiar map that uses the Mercator projection	E	route maps
1.1.6	This port is important for iron-ore exports and the fishing industry	F	East London
1.1.7	This is a fresh-water coastal lake	G	N4
1.1.8	This route links Gauteng to KwaZulu-Natal	H	Rand Airport
1.1.9	This airport is in Gauteng	I	St Lucia Estuary
1.1.10	This is a world heritage site	J	flat maps
		K	Durban
		L	mental maps
		M	N2

(10 × 1) (10)

1.2 Identify the province in which each attraction below is situated:

1.2.1 Garden Route

1.2.2 Blyde River Canyon

1.2.3 Cango Caves

1.2.4 Oyster Festival

1.2.5 Hector Pieterson Precinct

(5 × 1) (5)

Copyright reserved

1.3 Identify the city/town where the following events take place:

1.3.1 Innibos Arts Festival

1.3.2 Tourism Indaba

1.3.3 Ostrich Festival

1.3.4 Oyster Festival

1.3.5 Dusi Canoe Marathon

(5 × 1) (5)

1.4 Complete the following sentences by writing only the missing word or words next to the question number (1.4.1–1.4.5) in the ANSWER BOOK.

1.4.1 The … river is the longest river in South Africa.

1.4.2 The … dam supplies water to the whole of Gauteng.

1.4.3 The … river forms the border between South Africa and Zimbabwe.

1.4.4 The … dam has the largest storage capacity ever built in South Africa.

1.4.5 The … dam is the second largest dam in South Africa.

(5 × 1) (5)

1.5 Identify the CLIMATE REGIONS from the descriptions provided below. Write only the answer next to the question number (1.5.1–1.5.5) in the ANSWER BOOK.

1.5.1 Summers are hot with rain and thunderstorms. Winters are dry and clear, and night temperatures can drop to freezing point.

1.5.2 Summers are hot and sticky with day temperatures reaching 40 degrees Celsius. Most rain falls in summer with heavy thunderstorms.

1.5.3 Summer is hot and dry with occasional rainstorms. Winters are cool and wet.

1.5.4 Very little rainfall, but occasionally there are flash storms.

1.5.5 This region is found between the tropical region and the true desert. Temperatures are high with little rainfall. It rains in summer.

(5 × 1) (5)

[30]

TOTAL SECTION A: 30

Copyright reserved

SECTION B

QUESTION 2

2.1 Study the map below and answer the questions that follow:



2.1.1 Indicate whether the following statement is TRUE or FALSE by writing only 'True' or 'False' next to the question number (2.1.1) in the ANSWER BOOK:

The map above is an example of a mental map. (1)

2.1.2 Give a reason for your answer to QUESTION 2.1.1. (2)

2.1.3 Determine in which direction tourists would have to drive if they are currently at Water World and want to go to the following places:

(a) uShaka Marine World

(b) King's Park Stadium

(c) Riverside Hotel

(3 × 2) (6)

2.1.4 Your client is a Procard holder and thus only stays at Protea Hotels.

Identify the hotel that you will recommend to the client. (1)

2.2 Read the article below, and answer the questions that follow:

A Diverse National Park

The Kruger National Park is one of the biggest national parks in Africa. It is situated at the north-eastern tip of South Africa and spans over the Mpumalanga and Limpopo provinces. The park's surface area spans 19 633 km² as many of the surrounding private reserves have removed their fences, allowing wildlife to roam freely between reserves. This has created a wildlife area like no other, as its beauty soaks itself into anyone who visits this diverse place.

The Kruger National Park is the flagship of wildlife tourism in South Africa and one of the world's favourite safari destinations. Located in the heart of the safari hub in the north-eastern corner of the country, the iconic national park offers visitors two million hectares of unrivalled beauty and outstanding fauna and flora diversity.

This wilderness and wildlife land, bush plains and tropical forests is home to not only the Big Five, but also to more species of larger mammals and more diverse bird species than any other African game reserve. It also fuses historical and archaeological sites with nature.

There's something for everyone in the vast protected wilderness region, whether you're a wildlife enthusiast, avid birder or nature lover, or just yearning to swop busy city life for peace and tranquillity in beautiful bushveld surrounds.

There are 21 camps in the Kruger Park that are managed by South African National Parks (SANParks), the governing body that maintains and runs the Kruger Park's primary accommodation. SANParks offers basic, affordable accommodation that includes the main rest camps, satellite camps, bushveld camps and bush lodges as well as rustic tented camps and overnight hides.

The bulk of accommodation in the Kruger Park is budget-friendly and self-catering. For an exclusive safari experience comparable with what you'd get in the Greater Kruger and other world-renowned safari destinations in the rest of Africa, you have the option of booking a luxury suite at a 5-star safari lodge on one of the private concessions in the Kruger Park.

The Kruger Park and its exclusive neighbour, Greater Kruger, share a border with Zimbabwe and Mozambique. It's one of the largest protected wilderness areas on the continent and certainly one of the most diverse.

[Adapted from*: https://www.krugerpark.travel/*]

2.2.1 Identify from the article THREE features that would attract visitors to the park. (3 × 1) (3)

2.2.2 List THREE activities for park visitors. (3 × 1) (3)

2.2.3 Mention TWO gateway cities to the park. (2 × 1) (2)

2.2.4 The park stretches over TWO provinces in South Africa. Name these provinces. (2 × 1) (2)

2.2.5 According to the article, which type of tourist would enjoy a visit to the Kruger National Park? (3 × 1) (3)

2.2.6 Which route links Johannesburg to the national park? (1)

2.2.7 Identify THREE types of accommodation available in the park. (3 × 1) (3)

2.2.8 Which organisation maintains and manages the accommodation at the Kruger National Park? (1)

2.2.9 Identify the TWO neighbouring countries that border the park. (2)

[30]

QUESTION 3

3.1 A newly married couple from Switzerland wants to travel to South Africa to break away from their normal lifestyle in their own country. While they are visiting, they plan to tour through various provinces to visit some attractions and attend some events.

Complete the following itinerary by filling out the missing words. Write only the answer next to the question number (3.1.1–3.1.10) in the ANSWER BOOK.

Day	Activity
1	Arrive at (3.1.1) … International Airport in Johannesburg.
2	Travel to Sun City to see Tiger Woods in action at the (3.1.2) …, which is a major golf event in South Africa.
3	Travel to KwaZulu-Natal. On the way, visit the (3.1.3) … where you will be able to see the skull of Mrs Ples.
4	Travel onwards to KwaZulu-Natal.
5	Visit (3.1.4) …, a well-known world heritage site that is home to hippos, crocodiles, pelicans and flamingos, to mention only a few.
6	On route to Ficksburg, you will overnight at the (3.1.5) … National Park, in the Free State. This park is known for its sandstone cliffs and rock formations.
7	After an early morning start, travel to Ficksburg to attend the (3.1.6) … Festival.
8	Travel to (3.1.7) …, the capital city of the Free State, to take a flight to Cape Town.
9	Today is an exciting day. Tour the famous prison on (3.1.8) … where Mr Nelson Mandela was imprisoned.
10	It is Easter weekend, and you will have the opportunity to witness the (3.1.9) …, a 56 km marathon starting in Newlands and ending at the University of Cape Town.
11	The last day in Cape Town is a relaxing day at (3.1.10) … Botanical Gardens. Here you can experience diverse fynbos, flora and natural forest.

(10 × 1) (10)

3.2 Identify the type of accommodation establishment described below:

3.2.1 This is usually provided in a family house, and the owner lives on the property

3.2.2 A converted house, manor, etc. adapted to accommodate overnight guests

3.2.3 Provides accommodation to the travelling public, has a reception area, and offers at least a breakfast, room or commercial area

3.2.4 Is an accommodation facility in natural surroundings

3.2.5 Offers facilities and equipment for guests to make their own food and drinks

(5 × 1) (5)

3.3 Read the article below, and answer the questions that follow:

Impact of Tourism on Local Community

Although tourism can play a prominent role in the economic growth of an area, concerns about the negative impact of tourism on local communities arise despite all the social benefits that tourism brings for that community, or the fact that it can play a significant role in preserving nature, including national parks and protected areas.

Maintenance of cultures and traditions like the handicraft industry, and preservation of ecosystems are notable points of tourism. Meeting different cultures and getting to know their art and skills is an example of the positive impact of tourism on local communities.

Environmentalists who are concerned about authentic communities about to vanish should probably be reminded that expanding tourism in local communities results in various social benefits. This entails improvement of infrastructure, more jobs, and no more leaving villages for work opportunities. Tourism can offer job opportunities directly and/or indirectly through the supply of goods and necessary stuff to cities or suburbs.

Tourism impacts the economy, environment, politics, and socio-cultural well-being of the host community.

[Source: *https://nomad.tours/ecoutourism-iran/11638/impact-of-tourism-on-local-community/*]

3.3.1 According to the article, tourism impacts four aspects of the host community.

Identify these FOUR aspects. (4)

3.3.2 From the article, identify TWO benefits or positive impacts of tourism. (2)

3.3.3 Mention THREE human actions and behaviours that are harmful to the environment. (3 × 1) (3)

Copyright reserved

3.4 There are many factors that shape heritage. These factors could be of a historical, archaeological, or natural nature.

3.4.1 Explain what you understand under the following terms:

(a) Historical heritage

(b) Natural heritage

(2 × 2) (4)

3.4.2 Provide an example of:

(a) Historical heritage

(b) Natural heritage

(2 × 1) (2)

[30]

QUESTION 4

4.1 Sustainable tourism is not only about being 'green' – it's about ensuring a long-term future for South African tourism based on partnerships and community benefits.

4.1.1 Suggest FOUR methods for building community capacity through effective community participation. (4 × 1) (4)

4.1.2 Give THREE reasons why community-based partnerships are important and how the community can benefit from partaking in community-development initiatives. (3 × 2) (6)

4.1.3 Touristic actions should be closely monitored and managed because these activities can place a huge demand on the land.

Give TWO roles of conservation agencies in managing and developing state conservation land for tourism. (2 × 2) (4)

4.1.4 Explain the correct procedure to report damage to a natural or cultural site. (2 × 2) (4)

4.1.5 Mention the names of any FOUR relevant authorities to whom damage to natural and cultural heritage sites can be reported. (4 × 1) (4)

4.2 The influx of tourists has an enormous impact on local communities. The impact could be beneficial as well as detrimental to infrastructure, which could result in negative cost complications.

4.2.1 Mention FOUR benefits of tourism to local communities. (4 × 1) (4)

4.2.2 Mention FOUR disadvantages of tourism on local communities. (4 × 1) (4)

[30]

Copyright reserved

QUESTION 5

5.1 Read the following article on *tangible heritage*, and answer the questions that follow:

Tangible Heritage Conservation

Tangible heritage is concrete and can be touched. It is, however, inextricably linked to intangible heritage which is sensed, experienced, or heard heritage. Conservation is dedicated to ensuring continued preservation of cultural material, whether it is art, language, oral histories, and literature found in archival manuscripts, works of arts, art effects, the buildings, the land, and the marine environment. 'All of this tells us something about the diversity of our entangled heritage, and it is this heritage that makes us human'.

For this reason, there is an urgency to preserve, protect, restore, and repair South Africa's rich and diverse cultural heritage sites that are continuously threatened by urbanisation, vandalism, poor handling, accidental damage, neglect, climatic influences, and natural ageing processes.

[Source: *www.up.ac.za*]

5.1.1 Explain the difference between *tangible* and *intangible* heritage, by quoting from the article. (2 × 2) (4)

5.1.2 'All of this tells us something about the diversity of our entangled heritage, and it is this heritage that makes us human'.

Describe ways to respect people, their possessions, and the environment. (2 × 4) (8)

5.1.3 From the extract, select FOUR words that denote a positive activity to conserve cultural heritage sites. (4 × 1) (4)

5.1.4 Suggest FOUR activities local businesses can implement to enhance heritage in everyday work. (4 × 1) (4)

5.2 Name the following national symbols of South Africa:

5.2.1 The national fish

5.2.2 The national flower

5.2.3 The national bird

5.2.4 The national animal

5.2.5 The national tree

(5 × 2) (10)
[30]

TOTAL SECTION B: 120
GRAND TOTAL: 150

Copyright reserved