higher education & training

Department:
Higher Education and Training
REPUBLIC OF SOUTH AFRICA

MARKING GUIDELINE

NATIONAL CERTIFICATE (VOCATIONAL)

ENGLISH FIRST ADDITIONAL LANGUAGE
NQF LEVEL 2
(First paper)

13 November 2023

This marking guideline consists of 7 pages.

SECTION A

QUESTION 1

1.1 Electricity (1)

1.2 The regulation of power supply by Eskom that results in black-outs throughout the country, according to schedules for each area.
(Any response relevant to regulated non-availability of electricity) (2)

1.3 Twelve midnight ✓ (2)

1.4 There is a backlog in the routine maintenance work✓ due to high absenteeism of employees/an unlawful strike✓ (2)

1.5 Stage 2 (2)

1.6 "duress" (2)

1.7
1.7.1 C
1.7.2 D
1.7.3 E
1.7.4 A
1.7.5 B
(5 × 1) (5)

1.8 Life-saving operations and X-rays cannot be performed/patients who need oxygen to survive cannot get it and may lose their lives/ security cameras that record movements do not function.
(Any response relevant to hospitals being unable to function normally) (2)

1.9 1.9.1 False, some workers are reporting for duty. (2)

1.9.2 True, they can use electricity sparingly by switching off lights in unoccupied rooms and devices when not using them/use alternative sources of energy like gas and wood fires/report illegal connections that increase electricity usage. (2)

1.10 Police help to maintain law and order during load shedding by patrolling✓ to make sure that criminals do not take advantage of the darkness.✓ (2)

1.11 1.11.1 Fact,✓ because Eskom sends out, in advance, a schedule for load shedding to warn/alert everyone.✓ (2)

1.11.2 Opinion,✓ there is no guarantee that everyone will do the right thing to help Eskom/there will be no way of forcing people to co-operate with regulations/even if people use electricity sparingly, it may not help if other factors that contribute to Eskom's problems are not dealt with. ✓ (Any ONE reason) (2)

1.12
- Gas
- Wood
- Paraffin
- Solar energy (Any 2 × 1) (2)

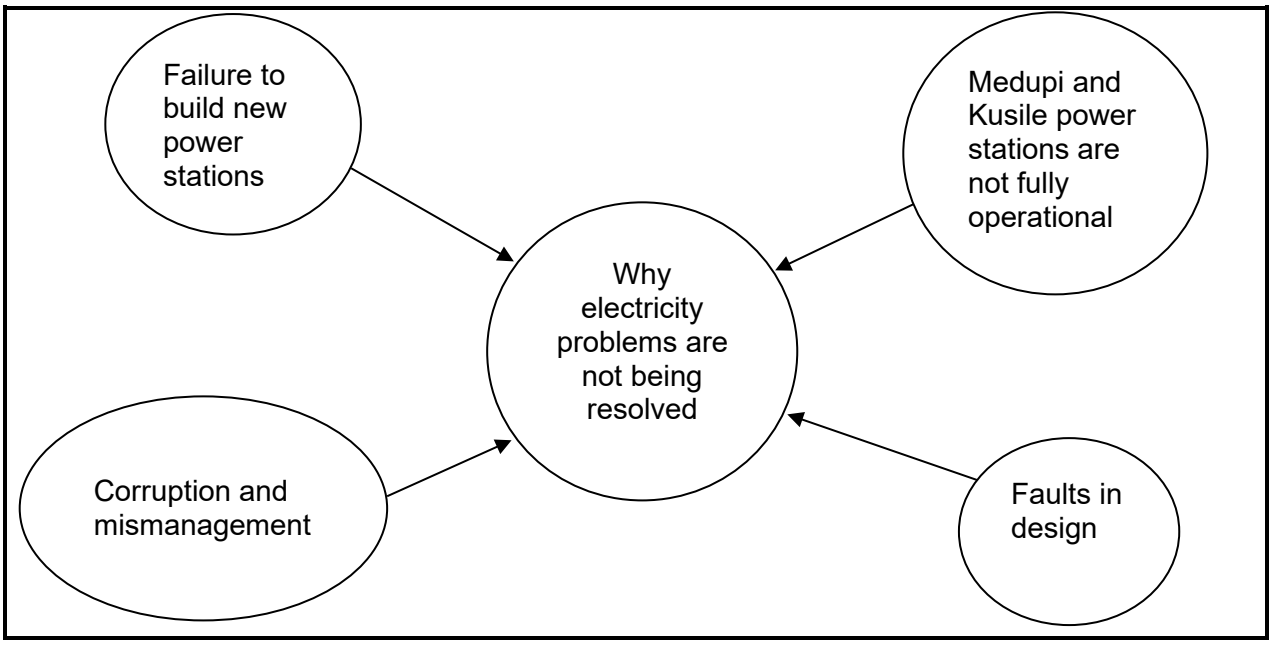
[30]

TOTAL SECTION A: 30

SECTION B

QUESTION 2

CONTENT (5)	**LAYOUT (3)**	**GRAMMAR/LANGUAGUGE (2)**
ONE central Idea✓	Half an A4 page✓	2 – own key words
FOUR supporting ideas✓✓✓✓	Neat✓	1 = Lifted key words
	Branch drawn from central point✓	0 = Mainly long sentences



[10]

TOTAL SECTION B: 10

SECTION C

QUESTION 3

3.1 Two men/two people/a radio presenter and an Eskom spokesperson✓✓ (2)

3.2 In a studio/at a radio station (1)

3.3 A radio (1)

3.4 It could be due to noise caused by the staff at the radio station✓ when broadcasting was interrupted✓ by load shedding.✓
(Any response relevant to a barrier to communication) (3)

3.5 ‘’Go on” (2)

3.6
- The three dots/ellipsis after ‘grid’ in Frame 5/the three dots/ellipsis after ‘grid’ in Frame 5 suggests the statement is not complete
- The three dots at the beginning of the statement in Frame 6/the three dots at the beginning of the statement in Frame 6 suggest it is a continuation from Frame 5. (2)

3.7 Microphones/Mics (1)

3.8
- The two people in the studio are not saying anything to each other
- There is no verbal communication between the people
- There is silence in the studio.
- There are no words/dialogue in the frame (Any ONE) (2)

3.9 She is a domestic helper/cleaning lady/ironing lady/ lady doing laundry/ironing.✓ In Frames 2 and 10 she seems to be doing housework.✓ (2)

3.10 3.10.1 Figuratively (1)

3.10.2 The speaker does not like that the radio presenter is misinterpreting his statement/the radio presenter’s interpretation is not what he meant./”Do not tell me what to say” (2)

3.11 anger/frustration/annoyance (1)
[20]

QUESTION 4

4.1 “Beat the power cut” (1)

4.2 Generator (1)

4.3 South Africans (Any group of people that is affected by load shedding) (1)

4.4 Switch on lights/robots/computers/power to electrical appliances
(Any TWO responses relevant to use of electricity) (2)

4.5 "Readily available" (1)

4.6 Mr. S Maheshkumar (1)

4.7 By describing the product as 'koel'/the use of the word 'koel'
(Accept 'cool' as an answer) (2)

4.8 It has wheels/it can move on its wheels (1)
[10]

TOTAL SECTION C: 30

SECTION D

QUESTION 5

5.1.1 of
5.1.2 has
5.1.3 South Africa
5.1.4 expert
5.1.5 implementing
5.1.6 to
5.1.7 reliably
5.1.8 dying
5.1.9 new
5.1.10 is held

(10 × 1) (10)

5.2 The completion of Kusile had✓ been delayed again. (1)

5.3 Kusile will not/won't✓ be completed by 2023. (1)

5.4 2020 is the worst year for load-shedding in South Africa, isn't it/is it not? (2)

5.5 5.5.1 Began/Commenced✓

5.5.2 Cautioned/Alerted✓

(2 × 1) (2)

5.6 The Deputy President said that that✓ year was✓ the worst year for load-shedding South Africa had✓ ever experienced, but the following✓ year could✓ be worse. (5)

5.7 5.7.1 worse
5.7.2 worst
5.7.3 many/much
5.7.4 most
5.7.5 lowest

(5 × 1) (5)

5.8 South Africans were✓ warned✓ about load-shedding by Dr Jarrad Wright.✓ (3)

5.9 Appliances (1)

5.10 5.10.1 BizNews distanced themselves✓ from the opinions expressed by Dr Jarrad, saying they are his✓ own. (2)

5.10.2 While the majority of South Africans are frustrated by load shedding, a minority✓✓ that lives in certain suburbs do not feel it. (2)

5.11 Corrupt officials at Eskom are living in fear/are worried/are panicking. (2)

5.12 5.12.1 Electricians
5.12.2 Detectives
5.12.3 Consumers

(3 × 1) (3)

5.13 12/Twelve. (1)
[40]

TOTAL SECTION D: 40

SECTION E

QUESTION 6

6.1 Interpersonal/Verbal communication (1)

6.2 An old man✓ and a woman/a girl/a female✓ (2)

6.3
- The statement can plant ideas of doubt in Eskom's ability to solve the problem
- People may think there is no solution to the electricity problems
- The statement can highlight the hopelessness of the situation. (Any ONE) (2)

6.4 Newspaper/print (1)

6.5 The South African flag ✓ NOT 'SOUTH AFRICA' (1)

6.6 Reading a newspaper/knitting✓ (2)

6.7 The lady suggests that she regards load shedding as a way to save/The fire in the fireplace. (2)

6.8 The diagram of a heart on the scarf knitted by the lady/the words 'I love Madala' on the scarf. (2)

6.9 They cannot be involved in a deep conversation while the other is reading (3)

OR

The person reading may regard being drawn into a conversation as a disturbance/the person reading may be concentrating so he does not listen to the conversation

OR

She may not hear what is being said/the one not reading may not want to disturb the one reading.

6.10 It is winter/cold; it is in South Africa; the people are not strangers to each other/could be related or married/there is not much to do in the house because there is no electricity/the people no longer depend on TV or radio for news and entertainment. (Any 2 × 2) (4)

[20]

QUESTION 7

Answer the questions below in full sentences.

7.1 Through words in a speech or a written text; nonverbal/gestures; symbols. (2)

7.2 Information, tasks and requests move upward and downward between the managers and lower-level employees. (2)

7.3 When the language spoken is not understood by one or both communicators, or when the words used have more than one meaning. (2)

7.4 When one is trying to calm him/herself down/motivating oneself; a shy person trying to remind her/himself to change their behaviour when in a social event; to make decisions based on what actions will yield positive results. (2)

7.5 Poor/lack of attention; distrust and defensive; easily distracted; emotions; level of perception; attitudes and opinions. (2)

[10]

TOTAL SECTION E: 30
GRAND TOTAL 140

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