higher education & training

Department:
Higher Education and Training
REPUBLIC OF SOUTH AFRICA

NATIONAL CERTIFICATE

LOSS CONTROL N6

(11041196)

1 December 2023 (X-paper)
09:00–12:00

This question paper consists of 4 pages.

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DEPARTMENT OF HIGHER EDUCATION AND TRAINING
REPUBLIC OF SOUTH AFRICA

NATIONAL CERTIFICATE
LOSS CONTROL N6
TIME: 3 HOURS
MARKS: 100

INSTRUCTIONS AND INFORMATION

1. Answer all the questions.
2. Read all the questions carefully.
3. Number the answers according to the numbering system used in this question paper.
4. Use only a blue or black pen.
5. Write neatly and legibly.

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QUESTION 1

Name FIVE types of records that should be consulted during an investigation of an incident. **[5]**

QUESTION 2

Name SIX materials that can be recycled. **[6]**

QUESTION 3

You, the supervisor, just walked into the workshop where a worker had an accident.

Describe step by step what you would do. **[6]**

QUESTION 4

Ergonomics is the science of analysing the effect of work processes, job designs and work environment on human performance and health.

Name SIX ergonomic risk factors. **[6]**

QUESTION 5

Except for physical injury to workers, name THREE other factors of loss. **[3]**

QUESTION 6

Loss control is a function that not only concentrates on employees and equipment. Losses can also occur by theft, corruption and waste.

State FIVE strategies that can be implemented to combat theft, corruption and waste in the store area. **[5]**

QUESTION 7

Unsafe practices and conditions in modern operations are a major source of potential losses. Loss control studies these practices and conditions, and recommends changes that need to be made. When accidents occur, the causes should be investigated to reduce the chance of a recurrence.

Define *loss control*. **[4]**

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QUESTION 8

When property is damaged, there may be both direct and indirect losses.

Describe what direct and indirect losses are. **[6]**

QUESTION 9

Waste control must be integrated into the safety management system.

Name EIGHT critical activities that you would like to see in the system. **[8]**

QUESTION 10

Name the FOUR areas targeted by a total quality management (TQM) system and give ONE example of each area. **[8]**

QUESTION 11

During an inspection, you noticed a worker not being on par with workshop behaviour (substandard acts).

How would you give feedback? **[8]**

QUESTION 12

List NINE areas to be covered during inspections of occupational environmental health and give ONE example of what you would inspect for each of these areas. **[18]**

QUESTION 13

Name TEN major items for a loss control programme. **[10]**

QUESTION 14

A work permit should be obtained in order to work in hazardous areas.

Name SEVEN types of work areas that usually require a permit. **[7]**

TOTAL: 100

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